

## St. Francis Circle Rail Replacement Construction Project Frequently Asked Questions (FAQ)

**Q: Where will parking be removed during construction?**

A: Parking will be temporarily removed for the duration of construction to provide adequate space for bus terminals and additional stops and to allow substitute buses to maneuver.

<i>Location</i>	<i>Side of Street</i>	<i>Number of Parking Spaces</i>
<b>West Portal Terminal</b>		
Ulloa between Wawona and Lenox	North Side	1 parking space*
Ulloa between West Portal Station and Claremont	North Side	3 metered parking spaces
Ulloa between West Portal Station and Claremont	South Side	4 metered parking spaces
Claremont north of Ulloa	West Side	4 parking spaces*
<b>West Portal Avenue</b>		
West Portal between 14 <sup>th</sup> & 15 <sup>th</sup> Avenues	North Side	5 metered parking spaces**
West Portal between 15 <sup>th</sup> Avenue and Sloat Boulevard	North Side and South Side	Parking removal at St. Francis Circle as a direct result of construction will depend weekly on the particular phase of the project.
<b>19<sup>th</sup> Ave and Taraval</b>		
Taraval between 18 <sup>th</sup> Ave and 19 <sup>th</sup> Ave	South Side	1 metered parking space
<b>Sloat Boulevard</b>		
Sloat between 22 <sup>nd</sup> Ave and 23 <sup>rd</sup> Ave	South Side	15 parking spaces*
Sloat between 19 <sup>th</sup> and 20 <sup>th</sup> Avenues	North Side	4 parking spaces*
<b>19<sup>th</sup> Avenue north of Sloat</b>	East Side	2 parking spaces*



<b>St. Francis Circle</b>		
Sloat at Cranleigh Dr	South Side	5 parking spaces*
Sloat at Ardenwood Way	North Side	4 parking spaces*
<b>19<sup>th</sup> Ave and Eucalyptus</b>		
19 <sup>th</sup> Ave between Eucalyptus and Rossmoor	East Side	4 parking spaces*
19 <sup>th</sup> Ave south of intersection with Rossmoor	East Side	2 parking spaces*
<b>19<sup>th</sup> Ave near Stonestown and SFSU</b>		
19 <sup>th</sup> Ave between Winston and Holloway	West Side	2 parking spaces*
19 <sup>th</sup> Ave between Winston and Holloway	East Side	50 parking spaces*
<b>Balboa Park BART Terminal</b>		
San Jose south of Geneva	West Side	5 parking spaces*
San Jose north of Niagara	East Side	4 parking spaces*

\*Unmetered parking losses are estimates based on field observations or assumption of 20 feet per vehicle.

\*\* On West Portal Avenue, 10 angled parking spaces will be restriped and become five parallel parking spaces.

**Q: What are the substitute bus routes that will replace the K and M lines during construction?**

A: An overview of the substitute bus routes and regular Muni routes is listed below. Please see project brochure or visit the Web site at [www.sfmta.com/stfranciscircle](http://www.sfmta.com/stfranciscircle) or call 311.

***M Ocean View Bus***

*To West Portal: On San Jose at Geneva, via San Jose, R-Broad, R-Orizaba, L-Randolph, R-19<sup>th</sup> Ave, R-Taraval, R-Claremont, R-Ulloa to West Portal.*

*To Balboa Park Station: From Ulloa at West Portal via Ulloa, L-19<sup>th</sup> Ave, L-Randolph, R-Orizaba, L-Broad, L-San Jose to Geneva.*

***K Ingleside Bus***

*To West Portal: On San Jose at Geneva, via San Jose, L-Ocean, R-19<sup>th</sup> Ave, R-Taraval, R-Clarendon, R-Ulloa to Lenox.*

*To Balboa Park Station: From Ulloa at Lenox via Ulloa, L-19<sup>th</sup> Ave, R-Sloat, L-21st Ave, L-Ocean, R-San Jose to Geneva.*



## **17 Parkmerced**

*To West Portal: From Junipero Serra at Ocean via Junipero Serra, R-Portola, L-Vicente, R-West Portal and resume existing route to West Portal Station.*

*To SF State: No changes.*

## **91 Owl**

*To West Portal: From Junipero Serra at Ocean via Junipero Serra, R-Portola, L-Vicente, R-West Portal and resume existing route to West Portal Station.*

*To 3<sup>rd</sup> St: No changes.*

## **23 Monterey**

*To Bayview District: No changes.*

*To 47<sup>th</sup> Ave/Zoo: No changes.*

**Q: Which streets will have substitute buses running on them that did not have any before?**

A: The bus substitution will require some buses to run on street segments that have not had transit vehicles on them in the past. They include:

- Taraval St between 15<sup>th</sup> Ave and Claremont Blvd
- Claremont Blvd between Taraval St and Ulloa St
- Ulloa St between 15<sup>th</sup> Ave and 19<sup>th</sup> Ave
- Ulloa St between West Portal Ave and Claremont Blvd (currently used by L-Owl)
- 21<sup>st</sup> Ave between Sloat Blvd and Ocean Ave
- Ocean Ave between 21<sup>st</sup> Ave and Junipero Serra Blvd
- Portola Dr between Sloat Blvd and Vicente St

**Q: How often will the buses arrive?**

A: Both the K Ingleside and M Ocean View buses are scheduled to arrive every eight minutes during the day from 6 a.m. to 6 p.m. and every 10 to 15 minutes in the evening after 6 p.m. On weekends, daytime service will operate every 10 minutes from 7:30 a.m. to 5:30 p.m. and every 15 minutes in the evening after 5:30 p.m.



**Q: Where will the buses lay over at the ends of the routes?**

A: At the West Portal Station, the M Ocean View Bus will lay over on the north side of Ulloa St between West Portal Ave and Claremont Blvd. The K Ingleside Bus will lay over on the north side of Ulloa St west of Lenox St in front of the public library. The existing Route 48 bus stop at this location will be shifted west to the intersection of Ulloa St and Wawona St.

At the Balboa Park BART Station, the outbound K Ingleside Bus will drop off its final customers on San Jose Ave after crossing the intersection with Geneva Ave. It will lay over at this location before departing as an inbound M Ocean View Bus. In the opposite direction, the outbound M Ocean View Bus will drop off its final customers on San Jose Ave between Niagara Ave and the gate for the Muni light rail station. It will lay over at this location and depart as an inbound K Ingleside Bus, picking up its first customers at an existing bus zone on the northeast corner of San Jose and Geneva avenues.

**Q: How many buses will lay over at the terminals? How long will they be there?**

A: At West Portal Station, the buses are scheduled to lay over for up to five minutes of recovery time. With a frequency of eight minutes, there will typically only be one bus per route at the terminal at any given time; however, two buses may be present if buses get off schedule because of traffic congestion and other unpredictable factors. At the Balboa Park BART Station, the buses are scheduled to lay over for approximately 12 minutes. Two buses will be typical, but up to three buses could be at the layover at the same time.

**Q: Which stops are being temporarily discontinued or moved?**

A: The following tables summarize, by bus route, the stops that will be temporarily discontinued or moved and the alternate stop locations provided.

**M Ocean View stop changes**

Board M substitution bus service at all regular stop locations along route except at the following locations:

<b>Stops Temporarily Discontinued</b>	<b>Alternative Stop</b>
Balboa Park BART (outbound)	San Jose at Niagara at last stop
Balboa Park BART (inbound)	San Jose at Geneva at first stop, curb side



SF State Platform	19 <sup>th</sup> Ave at Holloway curb stops
Stonestown Platform	19 <sup>th</sup> Ave at Winston where Route 28 stops
Right of Way at Eucalyptus	19 <sup>th</sup> Ave at Eucalyptus where Route 28 stops
Right of Way at Ocean	Ocean at M Line right of way, catch K substitute bus
West Portal at Sloat	19 <sup>th</sup> Ave at Sloat where Route 28 stops
West Portal at 14 <sup>th</sup> Ave (inbound)	Served by T Third Line
West Portal at 14 <sup>th</sup> Ave (outbound)	Ulloa at West Portal, east side of station
West Portal Station (outbound)	Ulloa at West Portal, east side of station

### **K Ingleside stop changes**

Board K substitute buses at all regular stop locations along route except at the following locations:

<b>Stops Temporarily Discontinued</b>	<b>Alternative Stop</b>
Balboa Park Station (inbound)	San Jose at Geneva at northeast corner
Balboa Park Station (outbound/last stop)	San Jose at Geneva at M Line stop
Ocean at San Jose at Muni yard	Ocean at San Jose at Route 49 stop toward City College
Junipero Serra at Ocean (inbound and outbound)	Ocean at Junipero Serra, east of Junipero Serra inbound
	Ocean at Junipero Serra at Route 91 Owl Stop, outbound
West Portal at Sloat (inbound)	19 <sup>th</sup> Ave at Sloat where route 28 stops
West Portal at Sloat (outbound)	Sloat at 19 <sup>th</sup> Ave at northwest corner
West Portal at 14 <sup>th</sup> Ave (inbound)	Served by T Third Line
West Portal at 14 <sup>th</sup> Ave (outbound)	Ulloa at Lenox, Route 48 stop at Library
West Portal Station (outbound)	Ulloa at Lenox, Route 48 stop at Library

### **17 Parkmerced stop changes**

Service to West Portal Station detoured between Junipero Serra and Ocean and West Portal Station: No changes to SF State:

<b>Stops Temporarily Discontinued</b>	<b>Alternative Stop</b>
West Portal at Sloat (inbound)	West Portal at 14 <sup>th</sup> Ave, T Third
West Portal at 15 <sup>th</sup> Ave (inbound)	West Portal at 14 <sup>th</sup> Ave, T Third
West Portal at 14 <sup>th</sup> Ave (inbound)	Served by T Third Line
West Portal at Vicente (inbound)	Vicente at West Portal at Route 48 stop



## 91 Owl stop changes

Service to West Portal Station detoured between Junipero Serra and Ocean and West Portal Station: No changes to 3rd St:

<b>Stops Temporarily Discontinued</b>	<b>Alternative Stop</b>
West Portal at Sloat	Vicente at West Portal at Route 48 stop
West Portal at 14 <sup>th</sup> Ave (inbound)	Vicente at West Portal at Route 48 stop

## 23 Monterey stop changes

No change in service: Stop at Junipero Serra/ West Portal moved west:

<b>Stops Temporarily Discontinued</b>	<b>Alternative Stop</b>
West Portal at Sloat (inbound)	Sloat at Cranleigh, southwest corner
West Portal at Sloat (outbound)	Sloat at Ardenwood, northwest corner

## 48 Quintara/24<sup>th</sup> Street stop changes

No route change; stop at Ulloa at Lenox moved west:

<b>Stops Temporarily Discontinued</b>	<b>Alternative Stop</b>
Ulloa at Lenox and Sloat (outbound)	Ulloa at Wawona, west of existing stop

### **Q: What stops will be accessible by persons needing a wheelchair lift?**

A: During the rail replacement project, all substitute stops that are adjacent to the Muni Metro accessible platforms will be usable by persons needing a wheelchair lift, except for the St. Francis Circle stop which will be under construction. Many additional substitute bus stops will also be accessible to Muni customers who need use of the wheelchair lift or ramps for boarding. Please see the project map or call SFMTA Accessible Services at the number below with questions about the accessibility of specific stops.

Please contact SFMTA Accessible Services at 415.701.4485, 311 or **TTY** 415.701.2311 with any questions related to Muni services for seniors and people with disabilities during the St. Francis Circle Rail Replacement Project.

Customers are reminded to keep their valid passes or transfers as proof-of-payment. Cash-paying customers please note that transfers are free and valid for 90 minutes. The fine for not having proof-of-payment is \$75.

Dial 511 for bus and rail schedules and arrival/departure times by transit stop location. For project information visit: [www.sfmta.com/stfranciscircle](http://www.sfmta.com/stfranciscircle).



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