

SAN FRANCISCO PRE-PAID PARKING METER CARD PROGRAM

INSTRUCTIONS FOR USE:

- Insert card into **single-space** meter with chip facing **down**, insert the card into **multiple-space** meter (Reino) with chip facing **up**
- Meter window will initially display the remaining balance on the card
- Time will be added in 25 cent increments
- Remove card immediately when desired time is reached

If the meter does not read the card when inserted:

1. *Try inserting the card into an adjacent meter. If the meter display reads "Processing" and balance of card is shown – remove the card immediately. The card is valid; however, the card reader at the initial meter is out of service. You must insert coins into the meter to park legally.*
2. *If the card balance does not display when inserted at another meter, there may be a technical problem with the card chip. Please call 920-4090 and provide your name, phone number and card number. A representative from our Parking Meter Division will contact you within 5 business days. If the problem is determined to be the card chip, a replacement card will be issued. Please note there are no refunds or replacements for cards which are physically altered or damaged after the sale.*

Please note that time limits apply at all meters – meter feeding is illegal and you may be cited for overtime parking. Please see signs for additional restrictions.

If for any reason the card is not accepted you must use coins. Cards are not valid for parking meters under the jurisdiction of the Port of San Francisco.

All sales are final. There are no refunds for unused, lost, or stolen cards or for cards damaged after sale.

Value cannot be added to cards, however, used cards may be returned to any MTA location for recycling.

Please note that while the cards are imprinted with an expiration date of December 31, 2006, **there is NO expiration date on the use of these cards.**

If you would like additional information on this program, including the list of locations where cards are available for purchase, please visit the website at www.sfmta.com/dpt.

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