



MUNI

Service Delivery

Daily Report

Friday, April 30, 2010





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| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Lines affected |
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|
|------------------------------|------------------------------|---------------------------------|---------------------------------|----------------|

05 01 10 SATURDAY AM NOLO REPORT

| | | | | | |
|--------------|----|---|---|---|------------------------|
| Cable Car | 0 | 0 | 0 | 0 | |
| Flynn | 7 | 0 | 0 | 0 | 8x=3, 9=1, 38=2, 71=1 |
| Kirkland | 4 | 0 | 0 | 0 | 12=2, 19=1, 43=1 |
| Woods | 0 | 0 | 0 | 0 | |
| Potrero | 9 | 0 | 0 | 0 | 14=2, 22=2, 33=1, 49=4 |
| Presidio | 0 | 0 | 0 | 0 | |
| Green | 0 | 0 | 0 | 0 | |
| F line | 0 | 0 | 0 | 0 | |
| TOTAL | 20 | 0 | 0 | 0 | |

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 7:45

| Not-Outs: No Operators | Not-Outs: No Equipment | Late Pull-outs: No Operators | Late Pull-outs: No Equipment | Afected lines |
|-------------------------------|-------------------------------|-------------------------------------|-------------------------------------|----------------------|
|-------------------------------|-------------------------------|-------------------------------------|-------------------------------------|----------------------|

04 30 10 FRIDAY PM NOLO REPORT

| | | | | | |
|------------------|-----------|----------|----------|----------|---|
| Cable Car | 1 | 0 | 0 | 0 | 60=1 |
| Flynn | 8 | 0 | 0 | 0 | 14L=4 38=2 38L=2 |
| Kirkland | 12 | 0 | 0 | 0 | 2=4 12=3 28=1 38=1 43=2 47=1 |
| Woods | 14 | 0 | 0 | 0 | 9=5 16=1 27=1 29=1 44=3 54=1 71=1 94=1 |
| Potrero | 21 | 0 | 0 | 0 | 6=3 14=3 22=2 24=1 30=3 41=2 49=7 |
| Presidio | 6 | 0 | 1 | 0 | 1=2 30=2 31=2 |
| Metro | 20 | 0 | 0 | 0 | M=3 L=7 N=3 S=3 KT=3 J=1 |
| F line | 1 | 0 | 0 | 0 | |
| TOTAL | 83 | 0 | 1 | 0 | |

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

| | Runs Missed | RDO | Missed Runs % | Daily Runs Scheduled | Daily Runs Missed | Daily RDO | Daily Pulled Out Runs % |
|---|-------------|-----|---------------|----------------------|-------------------|-----------|-------------------------|
| Missed Service By Division Due To No Regular Day Off (RDO) | | | | | | | |
| FRIDAY, APR 30, 2010 | | | | | | | |
| SIGN UP DECEMBER 2009 | | | | | | | |
| Cable Car one-piece | 1 | 2 | 4.5% | 49 | 1 | 2 | 98.0% |
| Cable Car multi-piece | 0 | | 0.0% | | | | |
| Flynn one-piece | 8 | 10 | 21.1% | 155 | 9 | 10 | 94.2% |
| Flynn multi-piece | 2 | | 2.9% | | | | |
| Kirkland one-piece | 9 | 6 | 15.8% | 218 | 9 | 6 | 95.9% |
| Kirkland multi-piece | 0 | | 0.0% | | | | |
| Woods one-piece | 13 | 10 | 14.9% | 260 | 15 | 10 | 94.2% |
| Woods multi-piece | 4 | | 4.0% | | | | |
| Potrero one-piece | 11 | 7 | 16.4% | 202 | 16 | 7 | 92.1% |
| Potrero multi-piece | 10 | | 11.2% | | | | |
| Presidio one-piece | 8 | 12 | 15.4% | 162 | 10 | 12 | 93.8% |
| Presidio multi-piece | 4 | | 4.7% | | | | |
| Metro one-piece | 14 | 11 | 20.9% | 148 | 18 | 11 | 87.8% |
| Metro multi-piece | 8 | | 16.3% | | | | |
| F Line one-piece | 3 | 1 | 30.0% | 33 | 3 | 1 | 90.9% |
| F Line multi-piece | 0 | | 0.0% | | | | |
| System total | | | | 1227 | 81 | 59 | 93.4% |

Accidents

Fri Apr 30, 2010

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|-------------------|-----------------------|----------|------|-----|------|------|---------------------------------|--|-------|-------|-------|----|
| | | | | | | | | | DI | START | END | CC |
| 13:56 04/30/10 | R OPERATOR WO | 32 | 1609 | 128 | 37 | 8512 | PARKRIDGE & BURNETT (IB) | VEHICLE ACCIDENT COACH / AUTO | IB | 13:56 | 15:05 | 15 |
| | | | | | | | 1104832 | INSP B NEWMAN; VIDEO*, CLAIMS 6-A-01; SENIOR STAFF / SAFETY*, OPERATOR HAD NO KNOWLEDGE ON ACCIDENT, PEDESTRIAN WITNESS ACCIDENT AND GAVE A LICENSE PLATE OF #5EXM975 AS HIT AND RUN VEHICLE VEH DELAY: 01:09 | | | | |
| 16:24 04/30/10 | R OPERATOR FL | 39 | 1007 | 449 | 1X | 6219 | CALIFORNIA & DAVIS (OB) | VEHICLE ACCIDENT COACH / TRUCK | OB | 16:24 | 17:15 | 15 |
| | | | | | | | 1104898 | INSP E DENNIS; CLAIMS 6-A-01*, VIDEO*, SENIOR STAFF / SAFETY*. NO INJURIES / NO 799 VEH DELAY: 00:51 | | | | |
| 17:10 04/30/10 | R OPERATOR KI | 7 | 2790 | 777 | 19 | 8230 | POLK & KEARNY (OB) | VEHICLE ACCIDENT COACH / TRUCK | OB | 17:10 | 18:05 | 11 |
| | | | | | | | 1104839 | INSP T ESPINOSA; NO INJURIES, NO OPERATOR 799 VEH DELAY: 00:55 | | | | |
| 17:20 04/30/10 | R OPERATOR PO | 25 | 3728 | 457 | 14 | 7038 | MISSION & 30TH STREET (OB) | VEHICLE ACCIDENT COACH / AUTO | OB | 17:20 | 18:01 | 11 |
| | | | | | | | 1104840 | INSP B NEWMAN; NO INJURIES, NO OPERATOR 799 VEH DELAY: 00:41 | | | | |
| 19:51 04/30/10 | R OPERATOR WO | 32 | 2418 | 218 | 37 | 8528 | UPPER TERRACE & MASONIC (IB) | VEHICLE ACCIDENT COACH / AUTO | IB | 19:51 | 20:37 | 16 |
| | | | | | | | 1104912 | INSP A GEETER; CLAIMS 6-A-01*, VIDEO*, SENIOR STAFF / SAFETY*, NO INJURIES, NO 799 VEH DELAY: 00:46 | | | | |

Line Delays \geq 20 Minutes

| TIME DATE | CALL FROM DIVISION | TO CC | OP# | RUN | LINE | VEH | LOCATION | NATURE OF OCCURRENCE ACTION TAKEN | DELAY | | | |
|--------------|--------------------------|----------|-----|-----|------|-----|----------|--------------------------------------|-------|-------|-----|----|
| | | | | | | | | | DI | START | END | CC |

There was no delay > 20 minutes.

| | Schedul ed | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ | Total Unavailable | Sick | Vacation | Unplanned Leave* | Other Reasons+ |
|---|---------------|----------------------|------------|-----------|---------------------|-------------------|----------------------|-------------|-------------|---------------------|-------------------|
| Full-Time Operators Absenteeism | | | | | | | | | | | |
| Day:FRIDAY, APRIL 30, 2010 | | | | | | | | | | | |
| Green | 233 | 66 | 18 | 10 | 21 | 17 | 28.3 | 7.7 | 4.3 | 9.0 | 7.3 |
| Cable Car | 142 | 22 | 6 | 2 | 8 | 6 | 15.5 | 4.2 | 1.4 | 5.6 | 4.2 |
| Potrero | 247 | 66 | 33 | 8 | 14 | 11 | 26.7 | 13.4 | 3.2 | 5.7 | 4.5 |
| Presidio | 198 | 47 | 18 | 11 | 12 | 6 | 23.7 | 9.1 | 5.6 | 6.1 | 3.0 |
| Kirkland | 264 | 60 | 25 | 7 | 13 | 15 | 22.7 | 9.5 | 2.7 | 4.9 | 5.7 |
| Woods | 325 | 65 | 24 | 5 | 16 | 20 | 20.0 | 7.4 | 1.5 | 4.9 | 6.2 |
| Flynn | 186 | 49 | 19 | 9 | 17 | 4 | 26.3 | 10.2 | 4.8 | 9.1 | 2.2 |
| Total | 1,595 | 375 | 143 | 52 | 101 | 79 | 23.5% | 9.0% | 3.3% | 6.3% | 5.0% |
| Summary For The Last 7 Days | | | | | | | | | | | |
| FRIDAY 04 23 10 | 1588 | 340 | 120 | 48 | 103 | 69 | 21% | 8% | 3% | 7% | 4% |
| SATURDAY 04 24 10 | 1102 | 261 | 80 | 42 | 72 | 67 | 24% | 7% | 4% | 7% | 6% |
| SUNDAY 04 25 10 | 1059 | 252 | 79 | 40 | 65 | 68 | 24% | 8% | 4% | 6% | 6% |
| MONDAY 04 26 10 | 1595 | 353 | 113 | 58 | 114 | 68 | 22% | 7% | 4% | 7% | 4% |
| TUESDAY 04 27 10 | 1569 | 344 | 110 | 52 | 100 | 82 | 22% | 7% | 3% | 6% | 5% |
| WEDNESDAY 04 28 10 | 1578 | 339 | 106 | 47 | 110 | 76 | 22% | 7% | 3% | 7% | 5% |
| THURSDAY 04 29 10 | 1566 | 355 | 110 | 51 | 109 | 85 | 23% | 7% | 3% | 7% | 5% |
| <p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes:1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p> | | | | | | | | | | | |