



MUNI

Service Delivery

Daily Report

Saturday, August 1, 2009





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	Count	Time
Baseball Game Service Summary Report AUGUST 1, 2009		
ATTENDANCE: 42694 NUMBER OF PASSENGERS (appr.): 4195		
Trains pulled out - scheduled	6	
Trains pulled out - actual	5	
Pre-game inbound (IB) service		
Game started		18:05
First IB trip at Embarcadero		15:54
Last IB trip at Embarcadero		18:40
Number of special IB trips	11	
Number of regular IB trips	33	
Total pre-game trips	44	
Average IB headway		3:53
Standard deviation		3:29
Post-game outbound (OB) service		
Game ended		20:20
First OB trip at Embarcadero		20:33
Last OB trip at Embarcadero		21:28
Load completed		20:55
Trips to Castro	0	
Trips to Embarcadero	1	
J	1	
KT	2	
L	0	
M	1	
N	6	
Total post-game trips	11	
Average OB headway		4:40
Standard deviation		2:59

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 02 09 SUNDAY AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	9=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	1	0	0	0	

Special Events

Division

REPORT DATA AS OF 0800 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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08 01 09 SATURDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	9X=1 14L=1
Kirkland	2	0	0	0	43=1 19=1
Woods	0	0	0	0	1=18 1=23 1=44 1=48 1=67 1=71
Potrero	4	0	0	0	14=1 22=1 30=1 49=1
Presidio	0	0	0	0	
Metro	1	0	0	0	L=1
F line	2	0	0	0	F=2
TOTAL	11	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday 8/1/09							
Revised 2/21/08							
Cable Car one-piece	1	9	4.5%	46	1	9	2.2%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	11	7.9%	117	6	11	5.1%
Flynn multi-piece	6		8.8%				
Kirkland one-piece	1	0	1.8%	137	1	0	0.7%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	6	1.1%	160	1	6	0.6%
Woods multi-piece	0		0.0%				
Potrero one-piece	6	1	9.0%	142	10	1	7.0%
Potrero multi-piece	8		9.0%				
Presidio one-piece	0	3	0.0%	130	0	3	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	1	10	1.5%	103	1	10	1.0%
Metro multi-piece	0		0.0%				
F Line one-piece	2	4	20.0%	30	3	4	10.0%
F Line multi-piece	2		22.2%				
System total				865	23	44	2.7%

Accidents

Sat Aug 01, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:19 08/01/09	R OPERATOR CA	12	2	6	61	57	CALIFORNIA & POLK (IB)	SLOT BLADE	IB	08:19		12
							1059641	INSP FORSE. NO INJURY. CABLE SHOP 665, CABLE MACHINERY, AND SYSTEM SAFTY. KWANG* DISPATCHER* NO 799. TAXI CUT IN FRONT OF CAR TO MAKE A LEFT TURN AND TO AVOID AN ACCIDENT OPERATOR HAD TO PULL THE SLOT BLADE. CABLE CAR TOWED IN. PAGED AT 0833. SI CABLE CAR 57 @09:46 VEH DELAY: 01:27 LINE DELAY: 00:10	LD	08:19	08:29	
08:45 08/01/09	R INSP FORSE CA	12	8	13	60	23	POWELL & ELLIS (IB)	BUMPER BAR # 0081.	IB	08:46	09:34	12
							1059633	CABLE DOWN, INVESTIGATION FOUND BUMPER BAR INCIDENT CAR AT POWELL AND ELLIS. INSP ALLEN, FORSE, AND WONG. MGR KWAN AND LOUIE. K ,MCDONALD, J, TRUE , AND C, HILL . NO INJURY. CAR TOWED IN TO CLEAR LINE DELAY AT 0921 AND CABLE BACK TO FULL SPEED. CABLE MACHINERY REPORTED NO DAMAGE TO CABLE. CARS SENT AROUND THE HORN AND TWO SHUTTLES USED. NO 799. PAGED 0903, 0924, AND FINAL 0941. SI CABLE CAR 23 @10:16 VEH DELAY: 01:30 LINE DELAY: 00:35	LD	08:46	09:21	
09:14 08/01/09	R OPERATOR PO	14	6	424	30	7022	POTRERO YARD & TRACK 4 (PO)	ACCIDENT COACH & COACH #7107 (PARK COACH), NO INJURY	PO	09:14	10:35	24
							1059634	INSP E TUCKER RESP. NO DAMAGE TO COACH 7022. BROKEN LEFT OUT SIDE MIRROR ARM, AND BROKEN DRIVER SIDE WINDOW FOR COACH #7107. MGR K JOMOC; SYSTEM SAFETY K SHAH RESP. INSP E TUCKER TRANS OPERATOR FOR 799. OPERATOR PLACED ON NON-DRIVING STATUS. INCIDENT CLEARED AT 1035 HRS. MGR G LOUIE*. MGR K MCDONALD*. MGR S LAU*. MGR D HILL*. MGR M TRAVIS-ALLEN*. MEDIA J TRUE*, VIDEO*.N/R VEH DELAY: 01:21				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:13 08/01/09	R OPERATOR PR	30	4	41	3	5511	FILLMORE & JACKSON (OB)	BROKEN TROLLEY SHOE IN THE OVERHEAD, BROKEN STREET LIGHT, NO INJURY.	OB	15:13	17:04	30
						1059724	INSP L BROWN RESP. OVERHEAD LINE TRUCK 819 CLEARED THE OVERHEAD. PRESIDIO SHOP 091 RESP. P & S TOW IN PRESIDIO. SI PRESIDIO N/R [EOR 16:34] VEH DELAY: 01:21					
17:22 08/01/09	R OPERATOR PR	30	9	120	21	5601	GROVE & OCTAVIA (IB)	MINOR INJURY ACCIDENT, COACH / AUTO	IB	17:22	19:00	24
						1059716	INSP DENNIS E, TREATED & RELEASED BEFORE INSPECTORS ARRIVAL, SFPD #3E12C, CASE#090780858, CLAIMS #6A46*, VIDEO*, NO 799. SI PRESIDIO N/R [EOR 18:18] VEH DELAY: 00:56					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:40 08/01/09	R OPERATOR GV	8	6	156	F	1856	THE EMBARCADERO & BAY ST (OB)	BLOCKED BY NON MUNI (INJURY) ACCIDENT	OB	16:40	17:29	74
							1059705	SENIOR STAFF/SYSTEM SAFETY;MEDIC 99; INSP L HAYNES, MRU 4S20 & 4S27 RESPONDED; LSGP, 311 CENTER* CLAIMS 6-A-46* DPT SIGNAL & SIGNAL MAINTENANCE 501* W TOM* ^F^ LINE SWITCHED BACK I/B TO OB @ THE FERRIES; 3 M/C SHUTTLES USED TO COVER THE GAP IN SERVICE. MUNI POLE BROKEN DOWN. VEH DELAY: 00:49 LINE DELAY: 00:49	LD	16:40	17:29	
18:29 08/01/09	R OPERATOR ME	23	1	092	J	1418	CHURCH ST & 18TH ST (IB)	PANTOGRAPH (BROKEN)	IB	18:29	19:07	74
							1059730	SENIOR STAFF/SYSTEM SAFETY; OVERHEAD LINE TRUCK 819 RESPONDED, AS WELL AS MRU 4S37 & 4S49; RUN 136 ^J^ 1470 WAS USED FOR RESCUE; LSGP; ^J^ LINE WAS SWITCHED BACK OB TO IB @ CHURCH ST & 16TH ST. & IB TO OB @ 30TH ST & CHURCH ST; INSP J CASTILLO & W GARCIA* 311 CENTER* 2 M/C SHIUTTLES USED TO COVER THE GAP IN SERVICE. RUN 136 ^J^ CAME BACK OUT IN SERVICE @ 2037 HRS WITH CAR 1528. INSP J CASTILLO* VEH DELAY: 00:38 LINE DELAY: 00:38	LD	18:29	19:07	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, AUGUST 1, 2009											
Green	153	30	5	3	14	8	19.6	3.3	2.0	9.2	5.2
Cable Car	117	33	15	5	8	5	28.2	12.8	4.3	6.8	4.3
Potrero	180	46	14	5	17	10	25.6	7.8	2.8	9.4	5.6
Presidio	154	33	10	4	7	12	21.4	6.5	2.6	4.5	7.8
Kirkland	170	34	13	1	13	7	20.0	7.6	0.6	7.6	4.1
Woods	203	43	10	6	16	11	21.2	4.9	3.0	7.9	5.4
Flynn	147	48	16	4	19	9	32.7	10.9	2.7	12.9	6.1
Total	1,124	267	83	28	94	62	23.8%	7.4%	2.5%	8.4%	5.5%

Summary For The Last 7 Days

SATURDAY 7 25	1,116	294	108	36	90	60	26%	10%	3%	8%	5
SUNDAY 7 26	1,055	281	106	32	85	58	27%	10%	3%	8%	5
MONDAY 7 27	1,627	390	146	57	116	71	24%	9%	3%	7%	4
TUESDAY 7 28	1,612	348	112	55	116	65	22%	7%	3%	7%	4
WEDNESDAY 7 29	1,635	323	93	52	113	65	20%	6%	3%	7%	4
THURSDAY 7 30	1,635	344	95	56	111	82	21%	6%	3%	7%	5
FRIDAY 7 31	1,650	359	118	57	110	74	22%	7%	4%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.