

Edwin M. Lee | Mayor
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 Jerry Lee | Vice-Chairman
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 Cheryl Brinkman | Director
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 Bruce Oka | Director
 Joel Ramos | Director
 Edward D. Heiskin | Director of Transportation

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, AUGUST 29, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
SYSTEM WIDE	1,186	98.1%	9	13	66

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	116	2%
F LINE	20	21	5%
CABLE CAR	27	27	0%
WOODS	151	183	21%
KIRKLAND	111	130	17%
FLYNN	103	109	6%
POTRERO 40'	44	62	41%
POTRERO 60'	47	34	-28%
PRESIDIO	105	130	24%
TOTAL	722	812	12%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	116	19	8	9	2	0
Flynn	204	44	14	13	16	1
Green	190	41	15	14	9	3
Kirkland	222	42	15	9	16	2
Potrero	243	52	24	8	17	3
Presidio	182	31	11	12	6	2
Woods	348	84	41	20	19	4
TOTAL	1,505	313	128	85	85	15

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
2:00	254	L	MARKET & VAN NESS (IB)	NON PEDESTRAIN ACCIDENT RENDERING AID	2:00	2:30
8/29/2011	1188890		INSP T. ALDANA RESP SFPD 3B14B RESP CASE #110-692-181. CLAIMS6A50* AID REFUSED RENDERING AID VIDEO* Veh delay: 00:30			
11:14	43	27	CHAVEZ & VALENCIA (IB)	ACCIDENT, COACH/AUTO, MODERATE, NO INJURIES	11:14	13:12
8/29/2011	1188974		INSP. E. IRBY CLEARED. S/S*, CLAIMS 6A40*, VIDEO*, DISP*. OP 799 SI WOODS N/R Veh delay: 01:58			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:24	336	22	20TH STREET & 3RD STREET (IB)	POST ACCIDENT OPERATOR INTERVIEW RE: OCC TAG 1188972 1107HRS. CONTACT WITH 400/22/5466	11:32	13:10
8/29/2011	1188973		INSP. T. KONG CLEARED. OP 799. VIDEO*, S/S*, DISP*. NEW OP TO PULL IN COACH SI POTRERO N/R [eor 15:17] Veh delay: 03:45			
12:32	68	71	MARKET & 4TH AVENUE (IB)	ACCIDENT, COACH/AUTO, MINOR, NO INJURIES, HIT AND RUN	12:32	13:19
8/29/2011	1188967		INSP. C. WILCHER CLEARED. S/S*, CLAIMS 6A40*, VIDEO*. NO OP 799 Veh delay: 00:47			
17:29	133	48	22ND STREET & 3RD STREET (OB)	NON INJURY ACCIDENT, MINOR DAMAGE	17:30	18:34
8/29/2011	1189014		INSP. RAMOS, P. (1T63), CLAIMS 6-A-45*, S/S*, VIDEO*, NO 799 Veh delay: 01:04			
18:47	735	12	VAN NESS & PACIFIC (OB)	VEHICLE ACCIDENT ROLL AWAY COACH / PARKED AUTO	18:48	19:11
8/29/2011	1189035		INSP D FONG; SYSTEM SAFETY*, CLAIMS 6-A-45*, VIDEO*, NO INJURIES / NO 799, SLIGHT ROLL Veh delay: 00:23			
18:54	142	45	STOCKTON & SUTTER (IB)	ALLEGED VEHICLE ACCIDENT COACH / AUTO	18:54	19:54
8/29/2011	1189018		INSP J GIANG; SFPD; SYSTEM SAFETY*, CLAIMS 6-A-45*, VIDEO* Veh delay: 01:00			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
11:07	400	22	16TH STREET & CHURCH (IB)	DISABLED IN INTERSECTION. 336/22/5446 CONTACTS/BREAKS TROLLEY POLES OF DISABLED COACH AND CONTINUES IN SERVICE	11:07	13:28
8/29/2011	1188972		INSP. T. KONG CLEARED. 1L1 J. STUART, PRES. SHOP 072, LINE TRUCK 818, 4S21, 4T40 RESP. VIDEO*, S/S*. DISP*. ATLAS TOWED TO POT. YARD. OP 799. 336/22/5446 TO BE INTERVIEWED AT TERMINAL SI POTRERO N/R [eor 14:12] Veh delay: 03:05 Line delay: 00:43		11:07	11:50
11:47	41	KT	BAYSHORE BLVD & SUNNYDALE	NO STEP HIGH LIGHT	11:47	11:59
8/29/2011	1188947		MRU 4S50 CLEARED, INSP C DEBONO*. Veh delay: 00:12 Line delay: 00:48		11:11	11:59
17:40		24	DIVISADERO & SUTTER (OB)	NON MUNI ACCIDENT	17:40	
8/29/2011	1189023		INSP D FONG; SENIOR STAFF / SAFETY*, REROUTES USED Line delay: 01:51		17:44	19:35
20:42	216	67	FOLSOM & CORTLAND (IB)	DISABLED AUTO BLOCKING	20:42	21:24
8/29/2011	1189036		INSP A GEETER; SFPD 3-H-113; 4-M-3*, Veh delay: 00:42 Line delay: 00:42		20:42	21:24
21:44			MARKET & LAGUNA (OB)	BLOCKED BY NON-MUNI 518	21:44	
8/29/2011	1189039		DISPATCHED INSP. K. WILLIAMS TO SCENE ALONG WITH DPW. LINE SWITCHED BACK AT 11THA AND MARKET OB/IB. Line delay: 00:41		21:44	22:25

5. *N Express*

- 100% on time performance
- 1,574 total daily ridership
- 775 riders in the morning
- 799 afternoon riders

All 12* Nx Express runs were filled.

- 9 runs in the morning
- 8 runs in the afternoon

* Woods runs work both the morning and afternoon.

Vehicle Availability

Nx EXPRESS	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	12	50%