



**Muni  
Service Delivery  
Daily Report**

Monday, August 3, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**08 04 2009 MONDAY AM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	0	0	0	1	
Kirkland	3	0	0	0	10=1, 12=1, 47=1
Woods	3	0	1	0	NO 74X NOT OUTS; 29=1 ,48=1, 67=1
Potrero	3	0	1	0	7=1, 30=1, 41=1
Presidio	0	0	0	2	
	Metro	0	0	0	1
	F line	0	2	1	0
<b>TOTAL</b>	9	2	3	4	

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**Special Events**

Division

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**REPORT DATA AS OF 0740 AM**

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**MONDAY 08 03 09 PM NOLO REPORT**

Cable Car	0	0	0	0	
Flynn	1	0	0	0	1=14X
Kirkland	1	0	0	0	1=43
Woods	6	0	0	0	1=16X 1=23 1=27 2=54 1=71
Potrero	9	3	1	0	1=7 1=14 1=22 2=24 5=30 1=41 1=49
Presidio	1	0	0	0	1=3
Metro	4	0	0	0	2=KT 1=L 1=N
F line	0	0	0	0	
<b>TOTAL</b>	22	3	1	0	

<b>Special Events</b>					
Division					
<b>REPORT DATA COMPILED AS OF - 1600HRS</b>					

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Weekday 8/3/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	0	1	0.0%	49	0	1	0.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	2	4	5.3%	154	3	4	1.9%
<b>Flynn multi-piece</b>	2		2.9%				
<b>Kirkland one-piece</b>	1	0	1.8%	212	2	0	0.9%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	3	4	3.4%	251	5	4	2.0%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	3	2	4.5%	212	6	2	2.8%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	1	1.9%	174	2	1	1.1%
<b>Presidio multi-piece</b>	2		2.4%				
<b>Metro one-piece</b>	2	8	3.0%	146	3	8	2.1%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	1	3	10.0%	33	2	3	6.1%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				1231	23	23	1.9%

# Accidents

Mon Aug 03, 2009

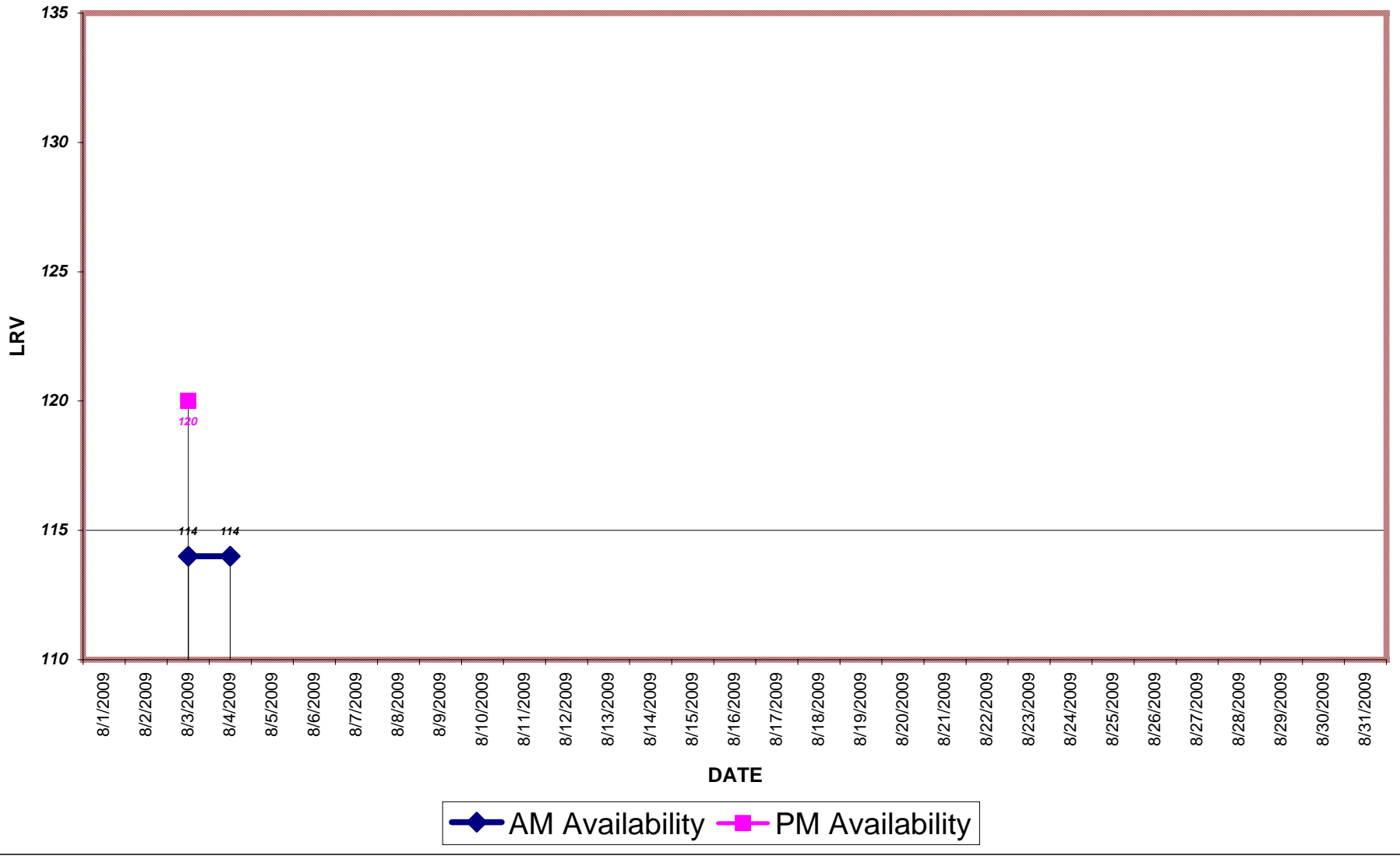
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:58 08/03/09	R OPERATOR KI	24	9	632	47	8005	VAN NESS & GEARY (OB)	ACCIDENT COACH & AUTO ( AUTO OPEN DOOR ) , NO DAMAGE TO COACH, AUTO HAD TO BE TOWED	OB	10:58	12:08	39
							1059905	INSP L. DAVIS, MANAGER STUART*, SYSTEM SAFETY K. ANDERSON*, VIDEO*, INSP VICKERS TRANSPORTED ID #2246 TO TAKE OVER THE RUN, INSP L. DAVIS 799 OPERATOR VEH DELAY: 01:10				
14:14 08/03/09	R OPERATOR KI	24	0	770	19	8336	HYDE & GROVE (OB)	COACH & TRUCK COLLIDE	OB	14:14	14:45	29
							1059969	JOMOC MINOR NO 799 SYSTEM SAFETY* CLAIMS#6A46* VEH DELAY: 00:31				
15:14 08/03/09	R OPERATOR PO	17		381	14	7132	MISSION & 6TH ST (IB)	COACH & AUTO COLLIDE(MINOR)	IB	15:14	15:37	29
							1059974	JOMOC,K MINOR NO 799 CLAIMS#6A40* SYSTEM SAFETY* VEH DELAY: 00:23				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY						
									DI	START	END	CC			
17:45 08/03/09	R OPERATOR GV	23		169	F	1893	MARKET ST & NOE ST (OB)	MILAN CAR/SUV&PCC(INJURY)ACCIDENT.	OB 17:45 LD 17:45	20:43	20:43	74			
						1060034	SENIOR STAFF/SYSTEM SAFETY; MRU 4S49,4S24,PCC SHOP,ERU TEAM,INSP J CASTILLO,H HENLEY,R MCCRAY & 4M3 RESPONDED. CLAIMS 6-A-40* MUNI OP ID#2876 TRANSPORTED TO KAISER PERMANENTE;MOTORIST TRANSPORTED TO SFGH, AND 2 MUNI PATRONS ON BOARD THE MILAN CAR TREATED & RELEASED. RUN 177-F-1007;OP ID# 3435 ALSO INVOLVED IN THE ACCIDENT; MAJOR DAMAGE TO MILAN (1893)CAR; MAJOR DAMAGE TO SUV, AND MINOR (REAR) DAMAGE TO PCC 1007; POST ACCIDENT 799 ON BOTH OPERATORS; CPUC ^R^ FORM; LSGP; 311 CENTER* ^F^ LINE WAS SWITCHED BACK OB TO IB @ MARKET ST & 11TH ST FOR THE TIME BEING; 3 M/C SHUTTLES WERE USED TO COVER THE GAP IN SERVICE; RUN 178-F-1057 WAS USED TO RESCUE THE DISABLED MILAN CAR. CAR 1007 WAS PULLED IN ON ITS OWN POWER @ 2032 HRS. ^ SI GENEVA YARD N/R [EOR 19:34] VEH DELAY: 01:49 LINE DELAY: 02:58								

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:10 08/03/09	R OPERATOR PR	17	9	124	1	5583	SACRAMENTO BETWEEN GRANT & STOCKTON (OB)	DISABLED BIG-RIG DELIVERY TRUCK BLOCKING	OB LD	12:57 12:57	13:38 13:38	38
							1059911	K. MCDONALD*; J. TRUE*; 1M2- M. ESPINOZA*; INSP. J. FLORES; INSP. C. WILCHER; SFPD; CABLE SHOP TRUCK 665; FIRST PAGE: 1328 HRS.; INSP. J. FLORES REQUESTED CABLE SHOP TRUCK 665 TO PULL TRUCK CLEAR SO 1 LINE COACH COULD CLEAR; I/B REROUTE: R/DAVIS TO HOWARD & MAIN TERMINAL; O/B REROUTE: FROM HOWARD & MAIN-L/MARKET; R/SUTTER; R/STOCKTON; L/SACRAMENTO TO REGULAR ROUTE. INSP. C. WILCHER ASSISTED O/B COACHES MAKING LEFT TURN FROM STOCKTON ONTO SACRAMENTO. VEH DELAY: 00:41 LINE DELAY: 00:41				
17:45 08/03/09	R OPERATOR GV	23		169	F	1893	MARKET ST & NOE ST (OB)	MILAN CAR/SUV&PCC(INJURY)ACCIDENT.	OB LD	17:45 17:45	20:43 20:43	74
							1060034	SENIOR STAFF/SYSTEM SAFETY; MRU 4S49,4S24,PCC SHOP,ERU TEAM,INSP J CASTILLO,H HENLEY,R MCCRAY & 4M3 RESPONDED. CLAIMS 6-A-40* MUNI OP ID#2876 TRANSPORTED TO KAISER PERMANENTE;MOTORIST TRANSPORTED TO SFGH, AND 2 MUNI PATRONS ON BOARD THE MILAN CAR TREATED & RELEASED. RUN 177-F-1007;OP ID# 3435 ALSO INVOLVED IN THE ACCIDENT; MAJOR DAMAGE TO MILAN (1893)CAR; MAJOR DAMAGE TO SUV, AND MINOR (REAR) DAMAGE TO PCC 1007; POST ACCIDENT 799 ON BOTH OPERATORS; CPUC ^R^ FORM; LSGP; 311 CENTER* ^F^ LINE WAS SWITCHED BACK OB TO IB @ MARKET ST & 11TH ST FOR THE TIME BEING; 3 M/C SHUTTLES WERE USED TO COVER THE GAP IN SERVICE; RUN 178-F-1057 WAS USED TO RESCUE THE DISABLED MILAN CAR. CAR 1007 WAS PULLED IN ON ITS OWN POWER @ 2032 HRS. ^ SI GENEVA YARD N/R [EOR 19:34] VEH DELAY: 01:49 LINE DELAY: 02:58				

# LIGHT RAIL AM/PM Availability



Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
August 2009			
08/03/09	MONDAY	114	120
08/04/09	TUESDAY	114	
08/05/09	WEDNESDAY		
08/06/09	THURSDAY		
08/07/09	FRIDAY		
08/10/09	MONDAY		
08/11/09	TUESDAY		
08/12/09	WEDNESDAY		
08/13/09	THURSDAY		
08/14/09	FRIDAY		
08/17/09	MONDAY		
08/18/09	TUESDAY		
08/19/09	WEDNESDAY		
08/20/09	THURSDAY		
08/21/09	FRIDAY		
08/24/09	MONDAY		
08/25/09	TUESDAY		
08/26/09	WEDNESDAY		
08/27/09	THURSDAY		
08/28/09	FRIDAY		
08/31/09	MONDAY		

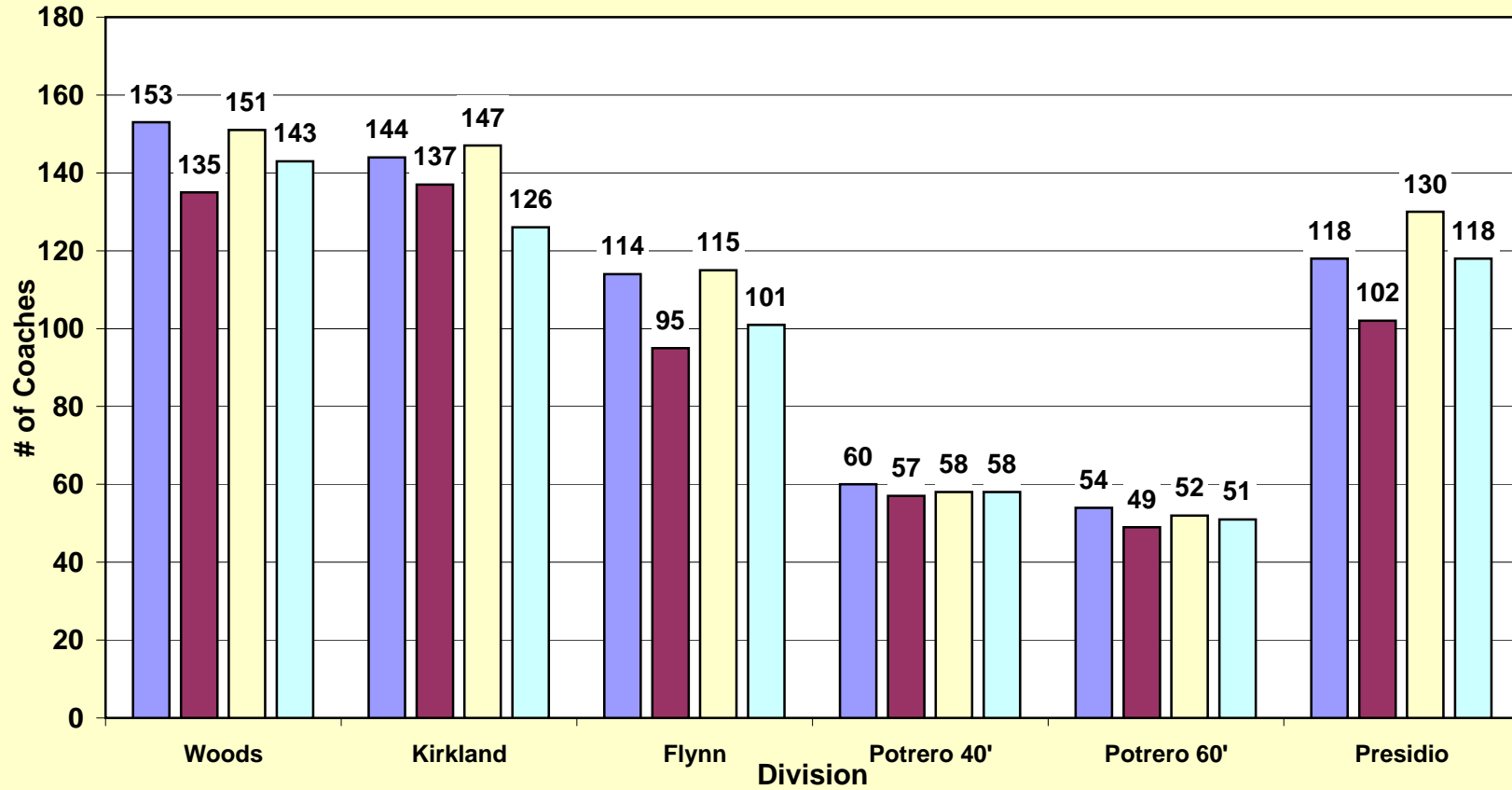
	<b>Maintenance Holds</b>
<b>Green Division</b> <b>Daily Maintenance Morning Status Report</b> <b>8/4/2009</b> <b>Tuesday</b> Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	1
ATCS	0
BRAKE SYSTEM	2
COUPLER	1
DOORS / STEPS	2
HVAC / AIR COMF.	1
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	3
TRUCK / FLAT	0
PM / WEEKLY	3
SUPPORT SHOP	11
BODY/PAINT SHOP	2
FLEET APPEARANCE	0
PARTS	0
DESTSIGN / ELECT.	0
ACCIDENT & DERAILED	2
BREDA / VENDOR	0
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0
<b>TOTAL</b>	<b>37</b>

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>Tuesday 8/4/2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand</b>	114	13	4	3
<b>Maintenance Holds</b>	<b>37</b>	<b>10</b>	<b>3</b>	<b>3</b>
<b>Equipment available for service @ 7:30 a.m.</b>	<b>114</b>	<b>11</b>	<b>7</b>	<b>5</b>

**Motor & Trolley Coaches Availability**  
 A.M. 8/4/09 & 8/3/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>8/4/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	138	137	95	370	61	50	102	213	583
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	5	8	1	1	1	3	11
Campaigns / retrofits	0	0	0	0	0	0	7	7	7
Maintenance Holds	28	11	10	49	15	20	47	82	131
Awaiting parts	6	1	1	8	5	0	19	24	32
Radio	0	1	4	5	0	0	0	0	5
Farebox	0	0	3	3	0	0	0	0	3
Equipment available for service @ 7:45 a.m.	153	144	114	411	60	54	118	232	643
Final a.m. pull-out	135	137	95	367	57	49	102	208	575
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	2	3	3
Operator not outs	3	0	0	3	4	1	0	5	8
<b>Afternoon (p.m.) availability</b>									
<b>8/3/09</b>									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	143	126	101	370	59	53	118	230	600
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	3	1	1	5	0	0	0	0	5
Campaigns / retrofits	0	0	0	0	0	0	7	7	7
Maintenance holds	30	8	9	47	17	22	35	74	121
Awaiting parts	3	1	1	5	5	2	19	26	31
Radio	0	1	0	1	1	0	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	147	115	413	58	52	130	240	653
Final p.m. pull-out	143	126	101	370	58	51	118	227	597
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	1	0	2	3	3
Operator not outs	0	0	0	0	1	2	0	3	3

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: MONDAY, AUGUST 3, 2009</b>											
Green	239	55	22	9	13	11	23.0	9.2	3.8	5.4	4.6
Cable Car	140	33	12	4	11	6	23.6	8.6	2.9	7.9	4.3
Potrero	282	74	28	12	17	17	26.2	9.9	4.3	6.0	6.0
Presidio	217	45	13	7	10	15	20.7	6.0	3.2	4.6	6.9
Kirkland	264	55	16	6	19	14	20.8	6.1	2.3	7.2	5.3
Woods	315	68	19	12	21	16	21.6	6.0	3.8	6.7	5.1
Flynn	203	50	14	8	19	9	24.6	6.9	3.9	9.4	4.4
<b>Total</b>	<b>1,660</b>	<b>380</b>	<b>124</b>	<b>58</b>	<b>110</b>	<b>88</b>	<b>22.9%</b>	<b>7.5%</b>	<b>3.5%</b>	<b>6.6%</b>	<b>5.3%</b>

**Summary For The Last 7 Days**

MONDAY 7 27	1,627	390	146	57	116	71	24%	9%	3%	7%	4
TUESDAY 7 28	1,612	348	112	55	116	65	22%	7%	3%	7%	4
WEDNESDAY 7 29	1,635	323	93	52	113	65	20%	6%	3%	7%	4
THURSDAY 7 30	1,635	344	95	56	111	82	21%	6%	3%	7%	5
FRIDAY 7 31	1,650	359	118	57	110	74	22%	7%	4%	7%	4
SATURDAY 8 1	1,124	267	83	28	94	62	24%	7%	2%	8%	6
SUNDAY 8 2	1,085	245	84	19	87	55	23%	8%	2%	8%	5

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.