



**Muni  
Service Delivery  
Daily Report**

Thursday , December 17, 2009





## Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	--	--	-----------------------

**Runs Not Out and Late Out for Rush Hours**

12 18 09 AM NOLO Morning Report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	7	0	0	0	14L=3; 38=1; 8X=2; 1X=1
<b>Kirkland</b>	1	0	0	0	2=1
<b>Woods</b>	3	0	0	0	29=1; 54=1; 9=1
<b>Potrero</b>	4	0	0	0	49=3; 6=1
<b>Presidio</b>	0	0	0	1	
<b>Green</b>	1	0	0	3	M=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	16	0	0	4	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

**Runs Not Out and Late Out for Rush Hours**  
**THURSDAY 12 / 17 / 09**  
 Afternoon report

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	6	0	0	0	8X=3 38=1 38L=2
<b>Kirkland</b>	3	0	0	0	12=1 19=2
<b>Woods</b>	5	0	0	0	27=1 29=1 54=2 44=1
<b>Potrero</b>	15	0	0	0	6=2 14=3 22=3 24=2 33=2 41=1 49=2
<b>Presidio</b>	1	0	0	0	1=1
<b>Metro</b>	4	0	0	0	KT=1 N=1 M=2
<b>F line</b>	0	0	0	1	
<b>TOTAL</b>	<b>34</b>	<b>0</b>	<b>0</b>	<b>1</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF - 1600HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
THURSDAY 12/17/2009							
SIGN UP DECEMBER 2009							
<b>Cable Car</b> one-piece	0	6	0.0%	49	0	6	100.0%
<b>Cable Car</b> multi-piece	0		0.0%				
<b>Flynn</b> one-piece	2	9	5.3%	157	4	9	97.5%
<b>Flynn</b> multi-piece	4		5.9%				
<b>Kirkland</b> one-piece	1	0	1.8%	219	2	0	99.1%
<b>Kirkland</b> multi-piece	2		2.0%				
<b>Woods</b> one-piece	4	8	4.6%	260	7	8	97.3%
<b>Woods</b> multi-piece	6		6.0%				
<b>Potrero</b> one-piece	7	5	10.4%	202	9	5	95.5%
<b>Potrero</b> multi-piece	4		4.5%				
<b>Presidio</b> one-piece	1	4	1.9%	162	2	4	98.8%
<b>Presidio</b> multi-piece	2		2.4%				
<b>Metro</b> one-piece	2	14	3.0%	148	3	14	98.0%
<b>Metro</b> multi-piece	2		4.1%				
<b>F Line</b> one-piece	1	3	10.0%	33	1	3	97.0%
<b>F Line</b> multi-piece	0		0.0%				
<b>System total</b>				<b>1230</b>	<b>28</b>	<b>49</b>	<b>97.7%</b>

# Accidents

Thu Dec 17, 2009

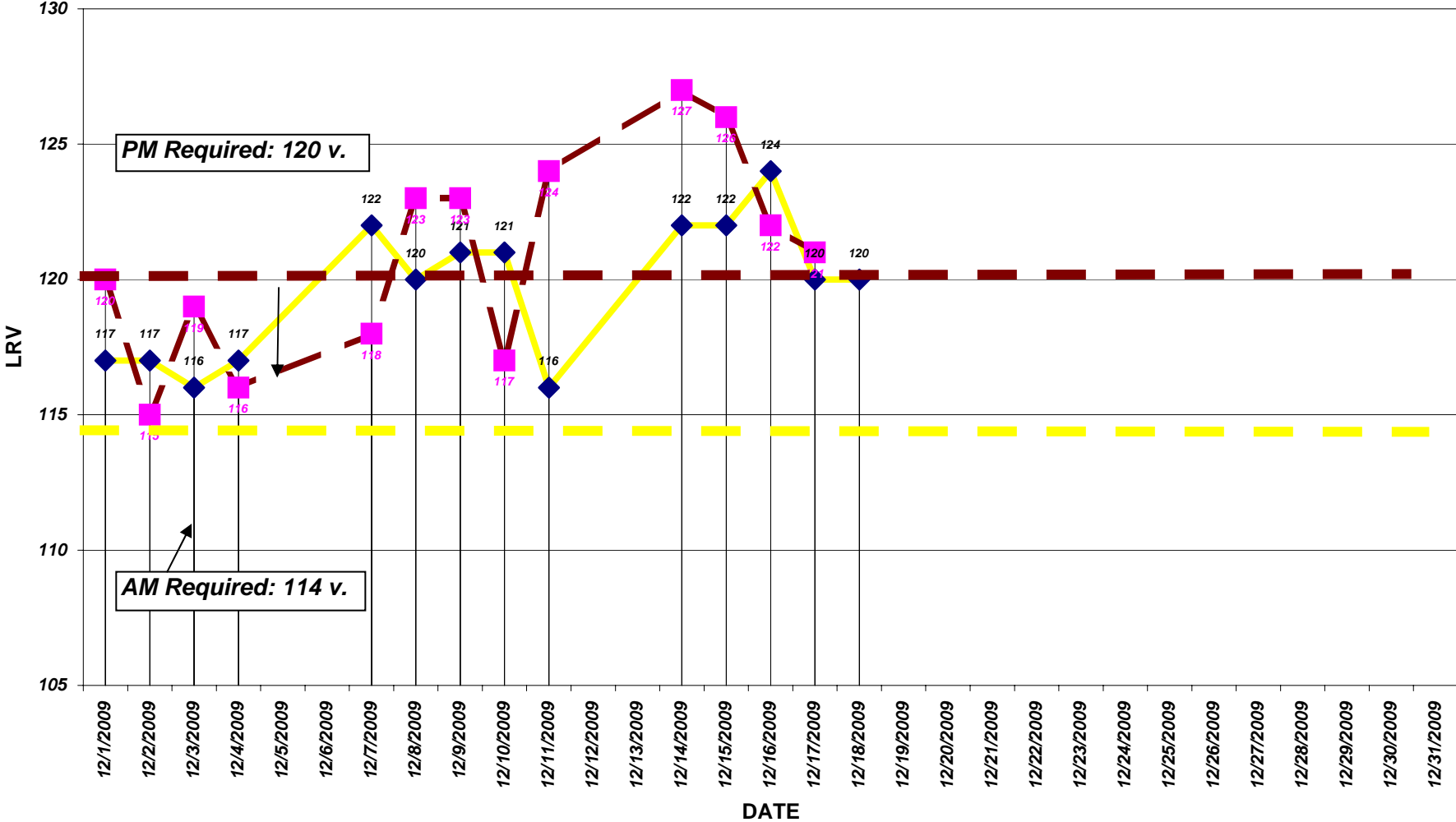
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:03 12/17/09	R DISPATCHER KI	30	1829			8343	KIRKLAND YARD & TRACK 8	ACCIDENT COACH/POLE		09:03	10:30	40
				1082927		OPERATOR WAS ALREADY ON NON DRIVING STATUS 1M2 STUART,J. T60 JONES,P. OPR 799 VIDEO* VEH DELAY: 01:27						
09:52 12/17/09	R OPERATOR PR	39	2141	62	5	5579	MCALLISTER & LEAVENWORTH (OB)	ACCIDENT COACH/AUTO	OB	09:52	10:12	40
				1082973		MINOR/NO 799 SYSTEM SAFETY*, INSP.T61 DAVIS,L. VEH DELAY: 00:20						
15:05 12/17/09	R OPERATOR FL	39	2970	477	14L	6419	MISSION & 24TH ST (IB)	ACCIDENT COACH & AUTO	IB	15:05	15:30	39
				1082980		INSP K. JOMOC, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, NO 799 VEH DELAY: 00:25						
16:06 12/17/09	R OPERATOR ME	23	1249	145	K/T	1410	OCEAN AVENUE & JUNIPERO SERRA (IB)	ACCIDENT LRV AND AUTO ( NO DAMAGE TO LRV / MINOR DAMAGE TO AUTO)( NO INJURIES ) BACK-IN SERVICE SWITCHING BACK I/B TO O/B AT KING ST. AND 6TH. STREET.	IB LD	16:06 16:06	17:22 16:25	23
				1082986		INSP. 4-T-41B CASTILLO RESP. & CLEARED, 4-S-30 RESP. TO ASSIST, INSP. 4-C-32B STALIONS* INSP. 4-C-53B MCGEHEE*, SYSTEM SAFETY KEN ANDERSON*, S.O.M-RAIL F. ALEJANDRO*, LSGP*, PA*, NO INJURIES, NO 799 ( POST ACCIDENT ) SI OUT OF SERVICE TO GREEN VEH DELAY: 01:16 LINE DELAY: 00:19						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:08 12/17/09	R MRU 4S30 ME	87					TARAVAL & 46TH. AVENUE	MRU TRUCK AND AUTO COLLISION		18:02		75
							1083046	MRO 4T41 J. CASTILLO, MRU MGR M ELLIS NOTIFIED, NO DAMAGE TO TRUCK, MINOR DENT ON SIDE OF AUTO				
22:09 12/17/09	R OPERATOR KI	25	3028	800	19	8003	25TH ST & WISCONSIN (OB)	PASSENGER HAD PURSE SNATCHED	OB	22:09	22:34	25
							1083055	SFPD#3C11E CS#091286148. NO ARREST. INSP.ESPINOZA CLEARED. VIDEO* VEH DELAY: 00:25				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:37 12/17/09	R OPERATOR ME	87	1562	85	N	1548	VAN NESS STATION (IB,DH)	TRAINLINE C/B TRIPPING	IB	13:36	14:24	75
							1083020	[LRV2=1493]UNCOUPLED 1493 AND SENT IN, MRO L4C53A ON SCENE SI KING AND 6TH. STREET 1548 @14:24 VEH DELAY: 00:48 LINE DELAY: 00:48	LD	13:36	14:24	

# LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability    ■ PM Availability

Date	Day of week	A.M.	P.M.
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	
12/21/09	MONDAY		
12/22/09	TUESDAY		
12/23/09	WEDNESDAY		
12/24/09	THURSDAY		
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	
<b>December 18, 2009</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

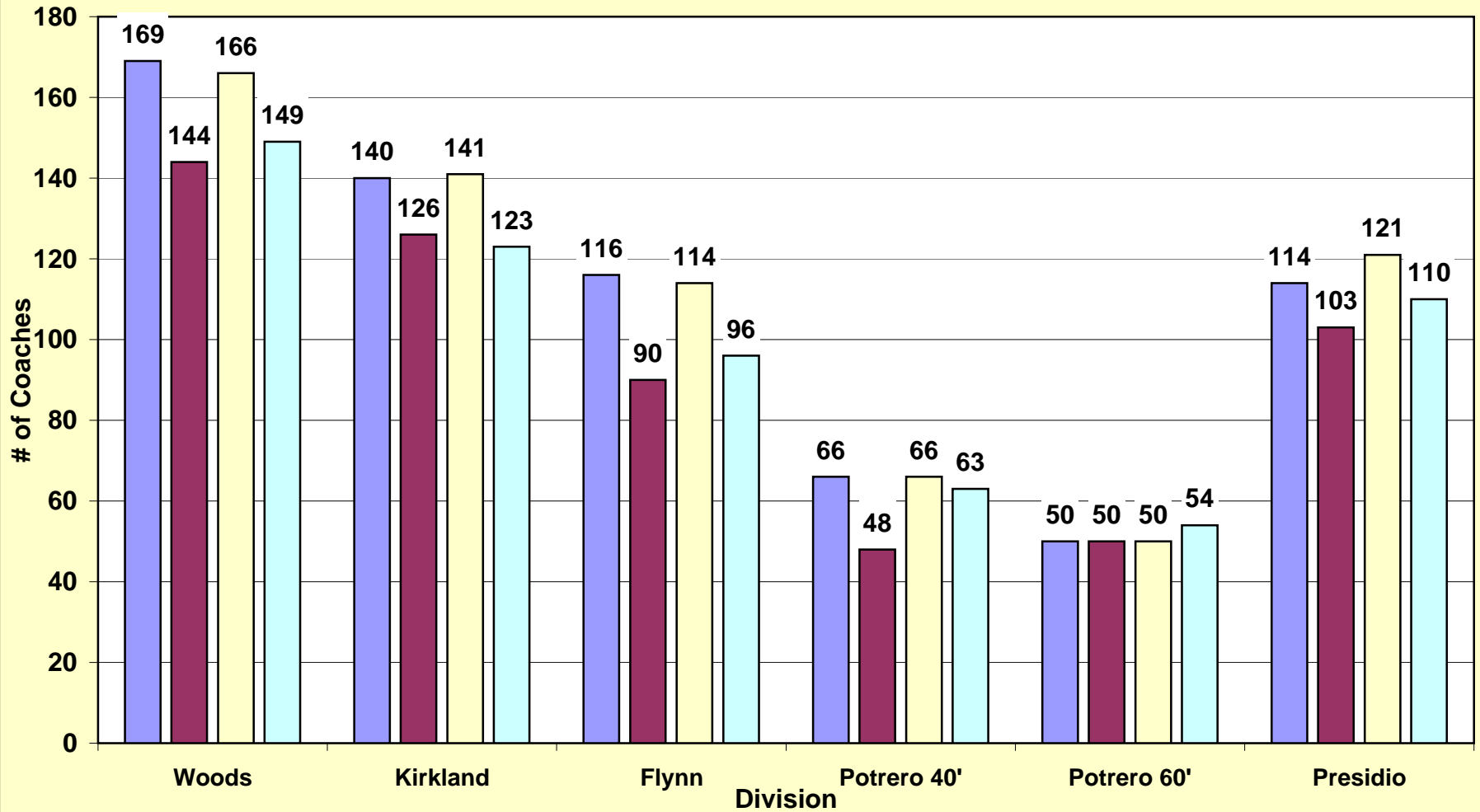
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	2
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	1
TRUCK NOISE/ FLAT	1
PREVENTIVE MAINTENANCE	5
SUPPORT SHOP	4
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	1
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	1
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

**TOTAL** **31**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
<b>December 18, 2009</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	114	13	4	3
<b>Maintenance Holds</b>	31	7	4	3
<b>Equipment available for service @ 7:30 a.m.</b>	120	14	6	5

**Motor & Trolley Coaches Availability**  
 A.M. 12/18/09 & 12/17/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>12/18/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	4	10	0	1	2	3	13
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance Holds	22	5	8	35	9	23	51	83	118
Awaiting parts	3	0	0	3	4	4	16	24	27
Radio	0	0	1	1	0	1	0	1	2
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	169	140	116	425	66	50	114	230	655
Final a.m. pull-out	144	126	90	360	48	50	103	201	561
Reserve fleet usage	5	0	0	5	0	0	0	0	5
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	4	1	7	12	0	3	0	3	15
<b>Afternoon (p.m.) availability</b>									
<b>12/17/09</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	5	11	0	0	0	0	11
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance holds	25	4	10	39	9	23	44	76	115
Awaiting parts	3	0	0	3	4	4	16	24	27
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 5:30 p.m.	166	141	114	421	66	50	121	237	658
Final p.m. pull-out	149	123	96	368	63	54	110	227	595
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	0	0	1	1	0	0	0	0	1

