

DAILY SERVICE DELIVERY OVERVIEW

MONDAY, DECEMBER 19, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,203	94.3%	28	41	101

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	119	4%
F LINE	24	20	-17%
CABLE CAR	27	28	4%
WOODS	151	187	24%
KIRKLAND	111	131	18%
FLYNN	103	113	10%
POTRERO 40'	44	71	61%
POTRERO 60'	47	37	-21%
PRESIDIO	105	137	30%
TOTAL	726	843	16%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	119	29	12	11	6	0
Flynn	186	41	11	14	14	2
Green	197	41	17	13	7	4
Kirkland	207	40	16	11	12	1
Potrero	232	49	23	16	8	2
Presidio	176	36	14	10	11	1
Woods	333	70	31	18	19	2
TOTAL	1,450	306	124	93	77	12

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:54 12/19/11			1077	DUBOCE & CHURCH NEAR MINT YARD (PO)	ACCIDENT (MINOR)	09:54	
			1207964	INSP.M.CONTRERAS INTERVIEW MRU'S 4-S-45 & 27.N.POPP*,M.ELLIS*,D.PUGLISI*.SYSTEM SAFETY*.MRU'S DEAD TOW 1077 WITH CAR 1461,STUCK ON BREAKER 4-S-45 PUSH WITH TRUCK 536.PCC BUMP TRUCK.MINOR SRATCH ON TRUCK NO DAMAGE TO PCC			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:49 12/19/11	167	F	1895	MARKET ST. & LAGUNA (OB)	POLICE ACTIVITY	10:50	10:58
				1207927	OPERATOR CLEARED .SFPD LOOKING FOR BLACK MALE,NO MERIT VEH DELAY: 00:08 LINE DELAY: 00:08	10:50	10:58
18:13 12/19/11	148	1	5503	SACRAMENTO BETWEEN TAYLOR & JONES (OB)	NON INJURY MUNI ACCIDENT, COACH / TOUR BUS.	18:13	20:18
				1208018	TOWED IN, INSP WONG S, S/S*, VIDEO*, 6A40*, 311*, PUGLISI D*, POPP N*, COACHES RE-ROUTED. SI PRESIDIO N/R [EOR 01:07] VEH DELAY: 06:54		
18:33 12/19/11	405	33	5446	18TH ST. & CASTRO (IB)	VANDALISM, DOOR GLASS.	18:33	19:00
				1208027	SFPD STAR #1314, CASE #111013982, VIDEO*, OPERATOR INSTRUCTED TO FILL OUT REPORT AT END OF SHIFT. SI POTRERO N/R [EOR 19:18] VEH DELAY: 00:45		
22:54 12/19/11	562	38	6225	GEARY & 33RD AVENUE (OB)	PURSE SNATCH	22:55	23:45
				1208003	INSP E. DENNIS RESP SFPD #3G11E & 3G13E RESP CASE# 111-014-651, VIDEO* TWO ARRESTED (JUVENILES) VEH DELAY: 00:50		

Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
19:40 12/19/11	52				REROUTING DUE TO CONSTRUCTION	19:40 07:15	19:40
		1208002		INSPECTOR ON THE SCENE TO ASSIST WITH REROUTE LINE DELAY: 12:25			

5. NX Bus Express

Ridership	Counts
Morning	630
Afternoon	613
TOTAL	1,243

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
Morning	9	9	0%
Afternoon	8	14	75%