



**Muni
Service Delivery
Daily Report**

Wednesday, December 23, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	8
Light Rail Maintenance Hold	9
Light Rail Maintenance Available	10
Light Rail Maintenance Count	11
Motor & Trolley Buses Pull Outs (chart)	12
Motor & Trolley Buses Pull Outs (details)	13
• Operators absenteeism report	14

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours
12 24 09 Morning Report

Cable Car	0	0	0	0	
Flynn	2	0	0	0	1X=2
Kirkland	1	0	0	0	43=1
Woods	3	0	1	0	16X=1; 18=1; 44=1
Potrero	2	0	1	0	49=2
Presidio	2	0	0	0	30=1; 5=1
Green	1	0	0	0	K=1
F line	1	0	0	0	F=1
TOTAL	12	0	2	0	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
WEDNESDAY 12 / 23 / 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	8	0	0	0	8X=3 14L=2 38=2 38L=1
Kirkland	7	0	0	0	1X=1 2=1 12=1 43=3 108=1
Woods	6	0	1	0	9L=1 44=2 54=1 67=1 71=1
Potrero	23	0	3	0	6=2 14=5 22=2 24=5 30=5 41=2 49=2
Presidio	5	0	0	0	3=1 21=1 31=1 45=2
Metro	5	0	0	0	L=1 N=1 M=2 J=1
F line	1	0	0	0	
TOTAL	55	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>	<i>Runs Scheduled</i>	<i>Daily Runs Missed</i>	<i>Daily RDO</i>	<i>Daily Pulled Out Runs %</i>
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Missed Service By Division Due To No Regular Day Off (RDO)

Wednesday 12/23/2009

Sign up December 2009

Cable Car	ONE PIECE	1	6	4.5	49	1	6	98%
	MULTI-PIECE	0		0.0				
Flynn	ONE PIECE	5	4	13.2	155	7	4	95%
	MULTI-PIECE	4		5.9				
Kirkland	ONE PIECE	4	2	7.0	218	5	2	98%
	MULTI-PIECE	2		2.0				
Woods	ONE PIECE	5	4	5.7	260	9	4	97%
	MULTI-PIECE	8		8.0				
Potrero	ONE PIECE	10	6	14.9	202	19	6	91%
	MULTI-PIECE	18		20.2				
Presidio	ONE PIECE	2	3	3.8	162	3	3	98%
	MULTI-PIECE	2		2.4				
Metro	ONE PIECE	4	9	6.0	148	6	9	96%
	MULTI-PIECE	4		8.2				
F Line	ONE PIECE	2	3	20.0	33	4	3	88%
	MULTI-PIECE	4		44.4				
System total					1227	54	37	96%

Accidents

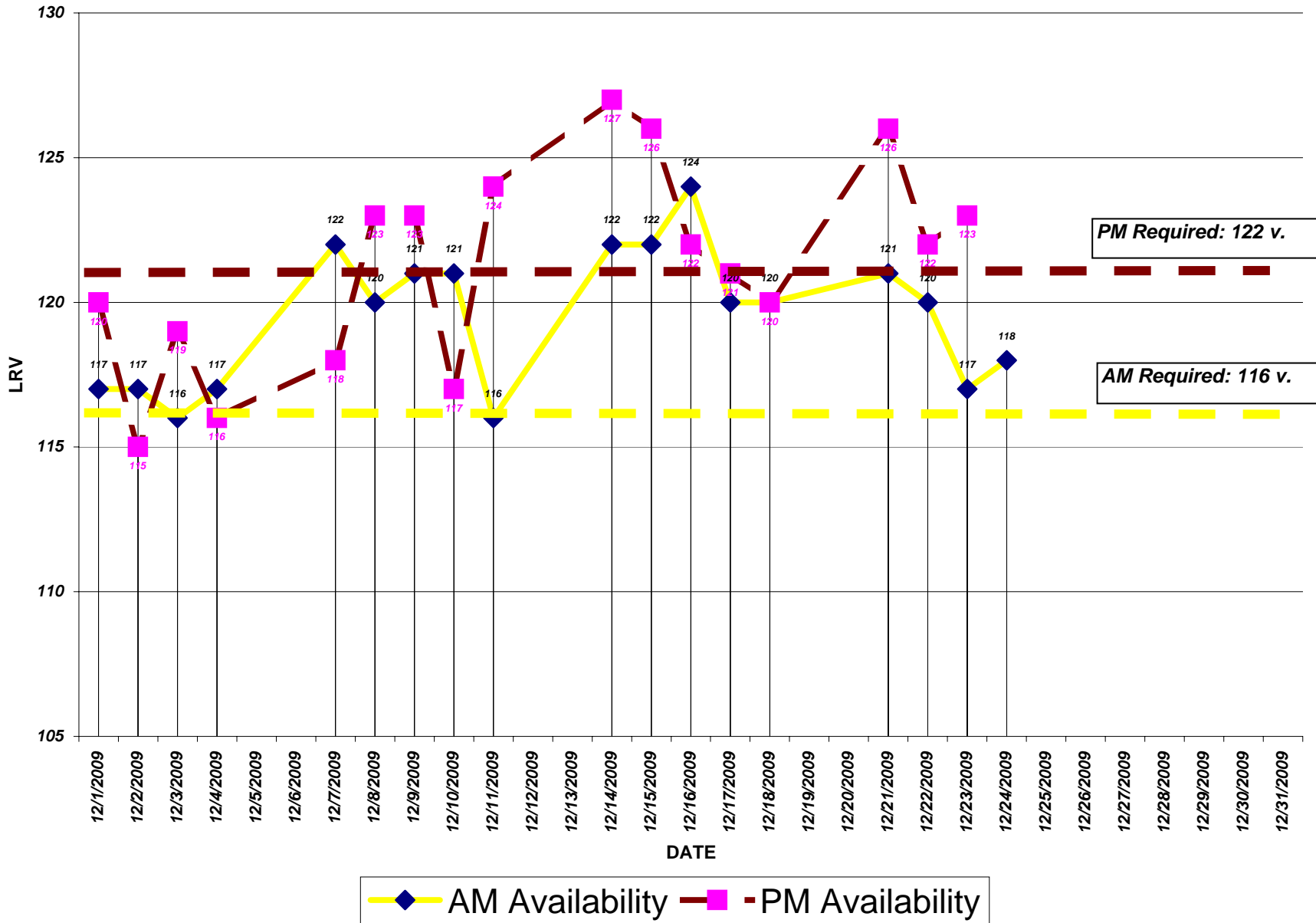
Wed Dec 23, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:37 12/23/09	R OPERATOR PO	26	1406	681	47	8218	UNION & JACKSON (OB)	ACCIDENT COACH AND TRUCK. NO INJURY. HIT AND RUN.	OB	12:37	12:44	19
				1083934			NO DAMAGE TO THE COACH. OPERATOR TO FILE A REPORT AT THE DIVISION. VIDEO*. DISP*. SYTEM SAFETY*. VEH DELAY: 00:07					
12:47 12/23/09	R OPERATOR PO	17	1245	311	22	5428	16TH ST & MISSION (IB)	ACCIDENT COACH & AUTO, NO INJURY.	IB	12:47	13:29	30
				1083924			INSP K JOMOC CLEARED. MINOR DAMAGE TO LEFT FRONT OF COACH. MINOR DAMAGE TO RIGHT REAR OF AUTO. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VIDEO*. VEH DELAY: 00:42					
13:13 12/23/09	R OPERATOR FL	39	0976	412	38	6223	GEARY & COLLINS (OB)	ALLEGED COACH & AUTO COLLIDE	OB	13:13	14:12	29
				1083954			TUCKER MINOR NO 799 VIDEO * VEH DELAY: 00:59					
17:20 12/23/09	R OPERATOR PR	17	2462	59	5	5483	MARKET & SUTTER (IB)	COCH & COACH POLES COLLIDE (62/5/5544 OP ID#2409) OP ID#2409 799 BROKEN POLE	IB	17:20	19:14	29
				1084012			FLORES COACH #5483 WAS TOWED IN VIDEO* MGR ANDREWS* SI PRESIDIO N/R [EOR 18:05] VEH DELAY: 00:45					
17:49 12/23/09	R OPERATOR KI	07	2227	798	108	8348	D STREET & S STREET NEAR ON TREASURE ISLAND (IB)	COACH & TREE COLLIDE(BROKEN MIRROR) OPERATOR CONTINUED TO EAST BAY TERMINAL)	IB	17:49	19:40	29
				1084011			S,WONG NEW OPERATOR PULLED COACH IN OP 799 SI KIRKLAND N/R [EOR 23:09] VEH DELAY: 05:20					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:15 12/23/09	R OPERATOR PO	39	1830	396	33	5433	18TH STREET & DANVERS (OB)	TROLLEY POLE.	OB	11:15		19
						1083931	RCS 93 CLEARED	LINE DELAY: 01:14	LD	11:15	12:29	

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
December 2009			
12/01/09	TUESDAY	117	120
12/02/09	WEDNESDAY	117	115
12/03/09	THURSDAY	116	119
12/04/09	FRIDAY	117	116
12/07/09	MONDAY	122	118
12/08/09	TUESDAY	120	123
12/09/09	WEDNESDAY	121	123
12/10/09	THURSDAY	121	117
12/11/09	FRIDAY	116	124
12/14/09	MONDAY	122	127
12/15/09	TUESDAY	122	126
12/16/09	WEDNESDAY	124	122
12/17/09	THURSDAY	120	121
12/18/09	FRIDAY	120	120
12/21/09	MONDAY	121	126
12/22/09	TUESDAY	120	122
12/23/09	WEDNESDAY	117	123
12/24/09	THURSDAY	118	
12/25/09	FRIDAY (HOLIDAY)		
12/28/09	MONDAY		
12/29/09	TUESDAY		
12/30/09	WEDNESDAY		
12/31/09	THURSDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
December 24, 2009	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

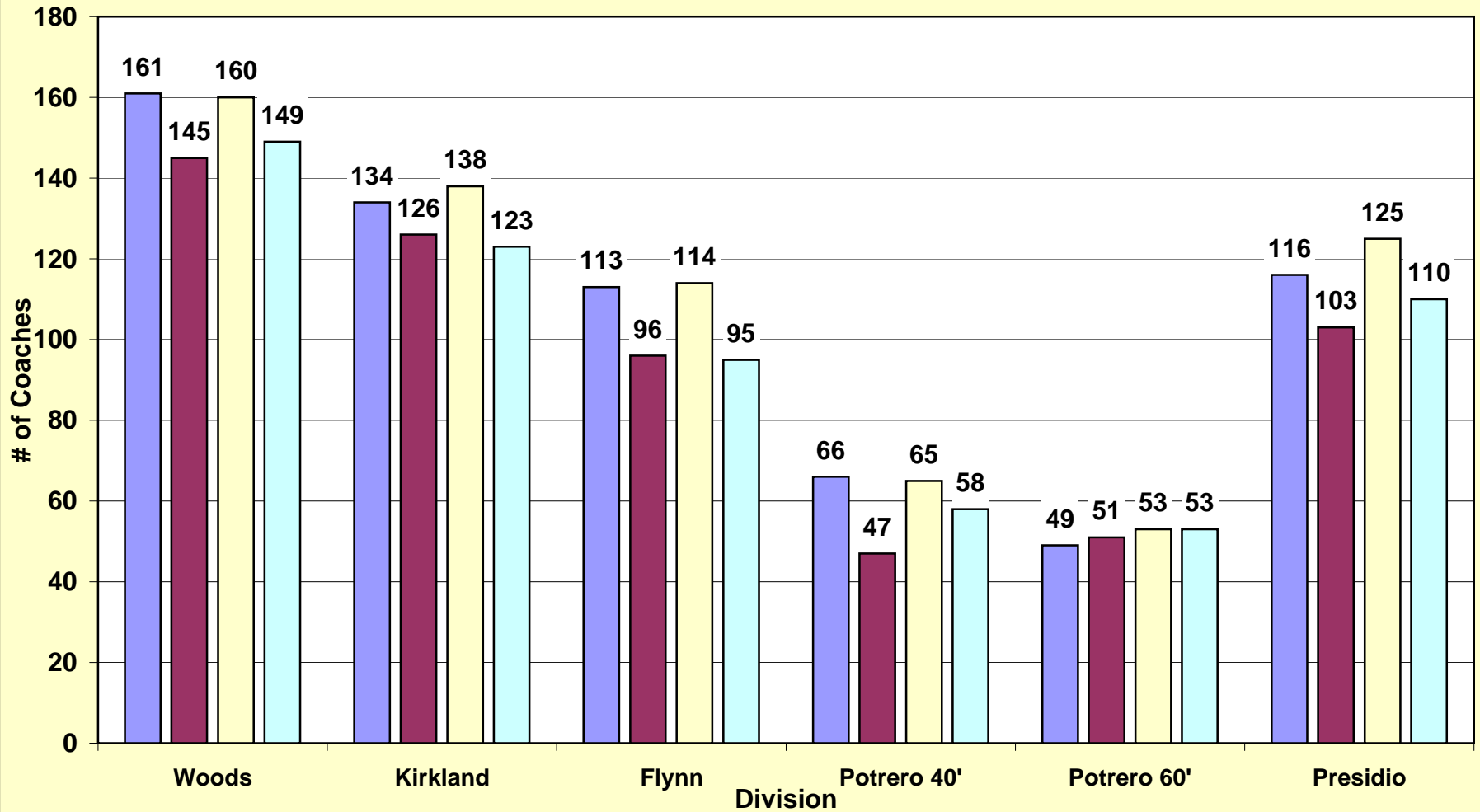
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	4
COUPLER	0
DOORS / STEPS	1
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR/WIPER/ARTIC	0
PANTOGRAPHS	0
PROPULSION/BLOWER MOTOR	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	3
SUPPORT SHOP	5
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/SPECIAL EVENT	1
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	2
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **33**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
December 24, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	33	9	3	4
Equipment available for service @ 7:30 a.m.	118	12	7	4

Motor & Trolley Coaches Availability
 A.M. 12/24/09 & 12/23/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
12/24/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	103	204	576
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	2	9	0	3	2	5	14
Campaigns / retrofits	4	0	1	5	0	0	0	0	5
Maintenance Holds	30	11	11	52	9	24	49	82	134
Awaiting parts	7	1	0	8	4	4	12	20	28
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	1	1	0	0	0	0	1
Equipment available for service @ 7:45 a.m.	161	134	113	408	66	49	116	231	639
Final a.m. pull-out	145	126	96	367	47	51	103	201	568
Reserve fleet usage	0	0	0	0	0	2	0	2	2
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	3	1	1	5	1	2	0	3	8
Afternoon (p.m.) availability									
12/23/09									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	123	97	369	63	54	110	227	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	4	0	0	4	0	0	0	0	4
Maintenance holds	31	7	10	48	10	20	40	70	118
Awaiting parts	9	1	0	10	4	4	12	20	30
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	160	138	114	412	65	53	125	243	655
Final p.m. pull-out	149	123	95	367	58	53	110	221	588
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	2	2	5	1	0	6	8

	<i>Scheduled</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>
Full Time Operators Absenteeism											
Day: Wednesday, DECEMBER 23, 2009											
<i>Green</i>	256	80	28	10	27	15	31.3	10.9	3.9	10.5	5.9
<i>Cable Car</i>	144	38	13	6	10	9	26.4	9.0	4.2	6.9	6.3
<i>Potrero</i>	245	66	25	12	16	13	26.9	10.2	4.9	6.5	5.3
<i>Presidio</i>	191	41	12	9	7	13	21.5	6.3	4.7	3.7	6.8
<i>Kirkland</i>	253	50	19	14	10	7	19.8	7.5	5.5	4.0	2.8
<i>Woods</i>	325	62	20	17	10	15	19.1	6.2	5.2	3.1	4.6
<i>Fleen</i>	196	51	19	8	14	10	26.0	9.7	4.1	7.1	5.1
TOTAL	1610	388	136	76	94	82	24.1%	8.4%	4.7%	5.8%	5.1%
Summary For The Last 7 Days											
WEDNESDAY 12 16	1616	316	109	45	104	58	20%	7%	3%	6%	4%
THURSDAY 12 17	1604	343	114	45	110	74	21%	7%	3%	7%	5%
FRIDAY 12 18	1618	356	119	42	103	92	22%	7%	3%	6%	6%
SATURDAY 12 19	1102	248	90	9	78	71	23%	8%	1%	7%	6%
SUNDAY 12 20	1044	244	96	9	79	60	23%	9%	1%	8%	6%
MONDAY 12 21	1617	381	125	73	100	83	24%	8%	5%	6%	5%
TUESDAY 12 22	1613	368	121	72	100	75	23%	8%	5%	6%	5%