



MUNI

Service Delivery

Daily Report

Saturday, December 26, 2009





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	Count	Time
Football Game Service Summary Report		
DECEMBER 26, 2009		
ATTENDANCE: 24200	NUMBER OF	
PASSENGERS (appr.by dir): 2750		
Trains pulled out - scheduled	8	
Trains pulled out - actual	8	
Pre-game inbound (IB) service		
Game started		17:00
First IB trip at Embarcadero		14:12
Last IB trip at Embarcadero		17:35
Number of special IB trips	22	
Number of regular IB trips	15	
Total pre-game trips	37	
Average IB headway		5:10
Standard deviation		4:16
Post-game outbound (OB) service		
Game ended		20:25
First OB trip at Embarcadero		20:37
Last OB trip at Embarcadero		21:25
Load completed		21:02
Trips to Castro	0	
Trips to Embarcadero	3	
J	3	
KT	2	
L	2	
M	2	
N	3	
Total post-game trips	15	
Average OB headway		4:50
Standard deviation		3:38

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

12 27 09 Morning Report

Cable Car	2	0	0	0	59=2
Flynn	0	0	0	2	
Kirkland	0	0	0	0	
Woods	0	0	0	1	
Potrero	3	0	0	0	49=2; 14=1
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	5	0	0	3	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
SATURDAY 12-26-2009
 Afternoon report

Cable Car	0	0	0	0	
Flynn	1	0	0	0	8X=1
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	9	0	0	0	14=3 49=1 30=2 24=1 22=2
Presidio	2	0	0	0	30=1 5=1
Metro	8	0	0	0	J=2 M=2 L=3 KT=1
F line	0	0	0	0	
TOTAL	20	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

<i>Runs Missed</i>	<i>RDO</i>	<i>MISSED RUNS %</i>	<i>Runs Scheduled</i>	<i>Runs Missed</i>	<i>RDO</i>	<i>Daily Pulled Out Runs %</i>
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Missed Service By Division Due To No Regular Day Off (RD)

SATURDAY, 12 /26/ 2009

SIGN UP DECEMBER 2009

<i>Cable Car</i>	ONE PIECE	4	7	18.2	46	5	7	89%
	MULTI-PIECE	2		33.3				
<i>Flynn</i>	ONE PIECE	2	0	5.3	132	2	0	98%
	MULTI-PIECE	0		0.0				
<i>Kirkland</i>	ONE PIECE	1	2	1.8	123	1	2	99%
	MULTI-PIECE	0		0.0				
<i>Woods</i>	ONE PIECE	3	0	3.4	132	4	0	97%
	MULTI-PIECE	2		2.0				
<i>Potrero</i>	ONE PIECE	8	1	11.9	141	14	1	90%
	MULTI-PIECE	12		13.5				
<i>Presidio</i>	ONE PIECE	5	6	9.6	130	8	6	94%
	MULTI-PIECE	6		7.1				
<i>Metro</i>	ONE PIECE	5	13	7.5	99	7	13	93%
	MULTI-PIECE	4		8.2				
<i>F Line</i>	ONE PIECE	3	2	30.0	30	4	2	87%
	MULTI-PIECE	2		22.2				
System total					833	45	31	95%

Accidents

Sat Dec 26, 2009

TIME DATE		CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN
09:48 12/26/09	R	OPERATOR FL	39	3599	436	8X	6205	COLUMBUS & KEARNY (IB)	ACCIDENT COACH & TOUR BUS
					1084099		INSP B. WONG, SYSTEM SAFETY*, VIDEO*, NO DAMAGE TO COACH, NO 799 VEH DELAY: 00:32		
17:42 12/26/09	R	OPERATOR KI	24	3737	800	47	8328	SOUTH VAN NESS & MISSION (OB)	PEDSTRIAN COLLISION (RIGHT LEG INJURY)
					1084359		SYSTEM SAFETY, MGR A. ANDREWS, INSP J. FLORES, SFPD UNIT # 3B12D RESP, CASE #09-1312709, MEDIC 73 TRANSPORTED INJURY PEDSTRIAN TO SFGP. INSP A. ESCOBAR TRANSPORTED NEW OPERATOR TO PULL COACH IN, AND TRANSPORTED OPERATOR, ID# 3737, FOR 799. VIDEO*, CLAIM 6A42*D. HILL*, J. TRUE*, A. ANTONIO*, VEH DELAY: 01:18		
18:11 12/26/09	R	OPERATOR CA	38	2446	39	60	28	POWELL & BUSH (IB)	ACCIDENT-CABLE CAR AND AUTOMOBILE-NO INJURIES.
					1084360		8M1-J. RANCE*; SYSTEM SAFETY INSP. A. BEMNET; CABLE SHOP 665; CABLE MACHINERY; FIRST PAGE: 1938 HRS; AUTOMOBILE GOING I/B ON RIGHT SIDE OF CABLE CAR MADE AN LEFT TURN IN FRONT OF CABLE CAR CAUSING OPERATOR TO DEPLOY SLOT BLADE TO AVOID CONTACT; NO INJURIES; RIGHT FRONT CORNER OF CABLE CAR MADE CONTACT WITH LEFT REAR BUMPER AND TAIL LIGHT OF AUTOMOBILE; TWO (2) COACHES PULLED FOR SHUTTLE. ALL I/B 59 & 60 LINE CARS REROUTED I/B TO O/B AT WASHINGTON & POWELL. NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:54 LINE DELAY: 00:54		

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:13 12/26/ 09	R OPERATOR WO	24	093 8	189	54	816 9	DALY CITY BART (IB)	ACCIDENT (COACH / CLEARANCE OBJET)	IB	19:13	20:17	26
						1084357	INSP T. ESPINOZA RESO, MINOR DAMAGE TO TOP OF COACH, NO DAMAGE TO CLEARANCE OBJET. NO INJURY, NO 799. SYSTEM SAFETY*, VIDEO*. VEH DELAY: 01:04					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:33 12/26/09	R OPERATOR PO	40		336	49	703 2	MISSION BETWEEN 20TH ST & 21ST ST (IB)	BLOCKED BY NON MUNI ACCIDENT	IB LD	11:33 11:33	11:40 12:05	39
						1084266	INSP K. JOMOC, MANAGER ANDREWS*, INSP J. CLARK, POT #93, 14 & 49 LINE REROUTE INBOUND : MISSION & 25TH ST, R_25TH ST, L-SOUTH VAN NESS, L-16TH ST, R-MISSION THEN REGULAR ROUTE VEH DELAY: 00:07 LINE DELAY: 00:32					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:30 12/26/09	R OPERATOR CA	26	236 2	30	60	4	HYDE BETWEEN BAY & CHESTNUT (OB)	B/O GRIP-CAR ROLLING BACK	O B LD	15:30 15:30	15:55 15:55	38
							1084354	INSP. J. KWONG; CABLE SHOP 665; 1ST PAGE: 1616 HRS; OPERATOR CALLED ^CODE 900^ STOP CABLE EMERGENCY; CAR ROLLING BACKWARDS. SHUTTLES ORDERED. NO INJURIES. VEH DELAY: 00:25 LINE DELAY: 00:25				
15:51 12/26/09	T OPERATOR GV	74	338 9	180	F	105 1	17TH ST & CASTRO ST(SIDETRACK) (IB)	WINDSHIELD WIPERS	IB LD	15:53 15:53	16:24 16:24	74
							1084323	MRU 4S37 REPAIRED. OPERATOR TO SWITCH BACK @ THE FERRIES IB/OB FOR TIME & PLACE. INSP D KINDSTEDT* VEH DELAY: 00:31 LINE DELAY: 00:31				
18:11 12/26/09	R OPERATOR CA	38	244 6	39	60	28	POWELL & BUSH (IB)	ACCIDENT-CABLE CAR AND AUTOMOBILE - NO INJURIES.	IB LD	18:11 18:11	19:05 19:05	38
							1084360	8M1-J. RANCE*; SYSTEM SAFETY INSP. A. BEMNET; CABLE SHOP 665; CABLE MACHINERY; FIRST PAGE: 1938 HRS; AUTOMOBILE GOING I/B ON RIGHT SIDE OF CABLE CAR MADE AN LEFT TURN IN FRONT OF CABLE CAR CAUSING OPERATOR TO DEPLOY SLOT BLADE TO AVOID CONTACT; NO INJURIES; RIGHT FRONT CORNER OF CABLE CAR MADE CONTACT WITH LEFT REAR BUMPER AND TAIL LIGHT OF AUTOMOBILE; TWO (2) COACHES PULLED FOR SHUTTLE. ALL I/B 59 & 60 LINE CARS REROUTED I/B TO O/B AT WASHINGTON & POWELL. NO POST ACCIDENT TEST REQUIRED. VEH DELAY: 00:54 LINE DELAY: 00:54				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
18:24 12/26/09	R OPERATOR ME	23	111 1	077	K/T	142 1	OCEAN AVENUE & SAN LEANDRO ST (IB)	BLOCKED BY A NON MUNI ACCIDENT	IB LD	18:24 18:24	19:00 19:00	74
						1084339	SENIOR STAFF/SYSTEM SAFETY; LSGP; 311 CENTER* K/T LINE RE-ROUTED IB & OB VIA ^M^ LINE; 2 M/C SHUTTLES USED; MRU 4S35 & INSP H HENLEY RESPONDED AND MONITORED AND CLEARED. VEH DELAY: 00:36 LINE DELAY: 00:36					

	<i>Scheduled</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>	<i>Total Unavailable</i>	<i>Sick</i>	<i>Vacation</i>	<i>Unplanned Leave*</i>	<i>Other Reasons+</i>
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Full Time Operators Absenteeism
Day: SATURDAY, DECEMBER 26, 2009

<i>Green</i>	179	53	19	1	19	14	29.6	10.6	0.6	10.6	7.8
<i>Cable Car</i>	123	34	18	0	8	8	27.6	14.6	0.0	6.5	6.5
<i>Potrero</i>	170	45	23	1	12	9	26.5	13.5	0.6	7.1	5.3
<i>Presidio</i>	146	32	16	0	7	9	21.9	11.0	0.0	4.8	6.2
<i>Kirkland</i>	142	28	15	0	7	6	19.7	10.6	0.0	4.9	4.2
<i>Woods</i>	167	33	9	0	9	15	19.8	5.4	0.0	5.4	9.0
<i>Fleen</i>	164	41	20	1	11	9	25.0	12.2	0.6	6.7	5.5
TOTAL	1091	266	120	3	73	70	24.4%	11.0%	0.3%	6.7%	6.4%

Summary For The Last 7 Days

SATURDAY 12 19	1102	248	90	9	78	71	23%	8%	1%	7%	6%
SUNDAY 12 20	1044	244	96	9	79	60	23%	9%	1%	8%	6%
MONDAY 12 21	1617	381	125	73	100	83	24%	8%	5%	6%	5%
TUESDAY 12 22	1613	368	121	72	100	75	23%	8%	5%	6%	5%
WEDNESDAY 12 23	1610	388	136	76	94	72	24%	8%	5%	6%	5%
THURSDAY 12 24	1610	406	143	76	99	88	25%	9%	5%	6%	6%
FRIDAY 12 25	1029	260	112	223	37	88	25%	11%	2%	4%	9%