



**Muni
Service Delivery
Daily Report**

Thursday, February 11, 2010





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	--	--	-----------------------

Runs Not Out and Late Out for Rush Hours

FRIDAY, FEB 12 MORNING REPORT

Cable Car	0	0	0	0	
Flynn	1	0	0	0	
Kirkland	10	0	0	0	47=3, 43=2, 12=1, 2=2, 1/38X=1, 30X=1
Woods	0	0	0	0	
Potrero	5	1	1	0	14=2, 22=1, 24=1, 49=1
Presidio	2	0	0	0	30=1, 5=1
Green	0	0	0	0	
F line	1	0	0	0	F=1
TOTAL	19	1	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

02 11 10 THURSDAY PM AFTERNOON NOLO REPORT

Cable Car	0	0	0	0	
Flynn	2	0	0	0	38=1 38L=1
Kirkland	17	0	0	0	2=3 12=4 19=4 28=2 43=3 47=1
Woods	5	0	0	0	23=1 29=2 44=1 48=1
Potrero	15	0	0	0	6=2 14=2 22=1 24=3 30=4 41=1 49=2
Presidio	7	0	0	0	1=1 5=2 30=1 31=2 45=1
Metro	3	0	0	0	L=2 KT=1
F line	0	0	0	0	
TOTAL	49	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1900 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
THURSDAY , FEB 11, 2010							
SIGN UP DECEMBER 2009							
Cable Car one-piece	1	3	4.5%	49	1	3	98.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	2	0	5.3%	155	2	0	98.7%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	14	2	24.6%	218	17	2	92.2%
Kirkland multi-piece	6		5.9%				
Woods one-piece	4	1	4.6%	260	6	1	97.7%
Woods multi-piece	4		4.0%				
Potrero one-piece	8	0	11.9%	202	10	0	95.0%
Potrero multi-piece	4		4.5%				
Presidio one-piece	10	0	19.2%	162	12	0	92.6%
Presidio multi-piece	4		4.7%				
Metro one-piece	3	6	4.5%	148	4	6	97.3%
Metro multi-piece	2		4.1%				
F Line one-piece	2	0	20.0%	33	2	0	93.9%
F Line multi-piece	0		0.0%				
System total				1227	54	12	95.6%

Accidents

Thu Feb 11, 2010

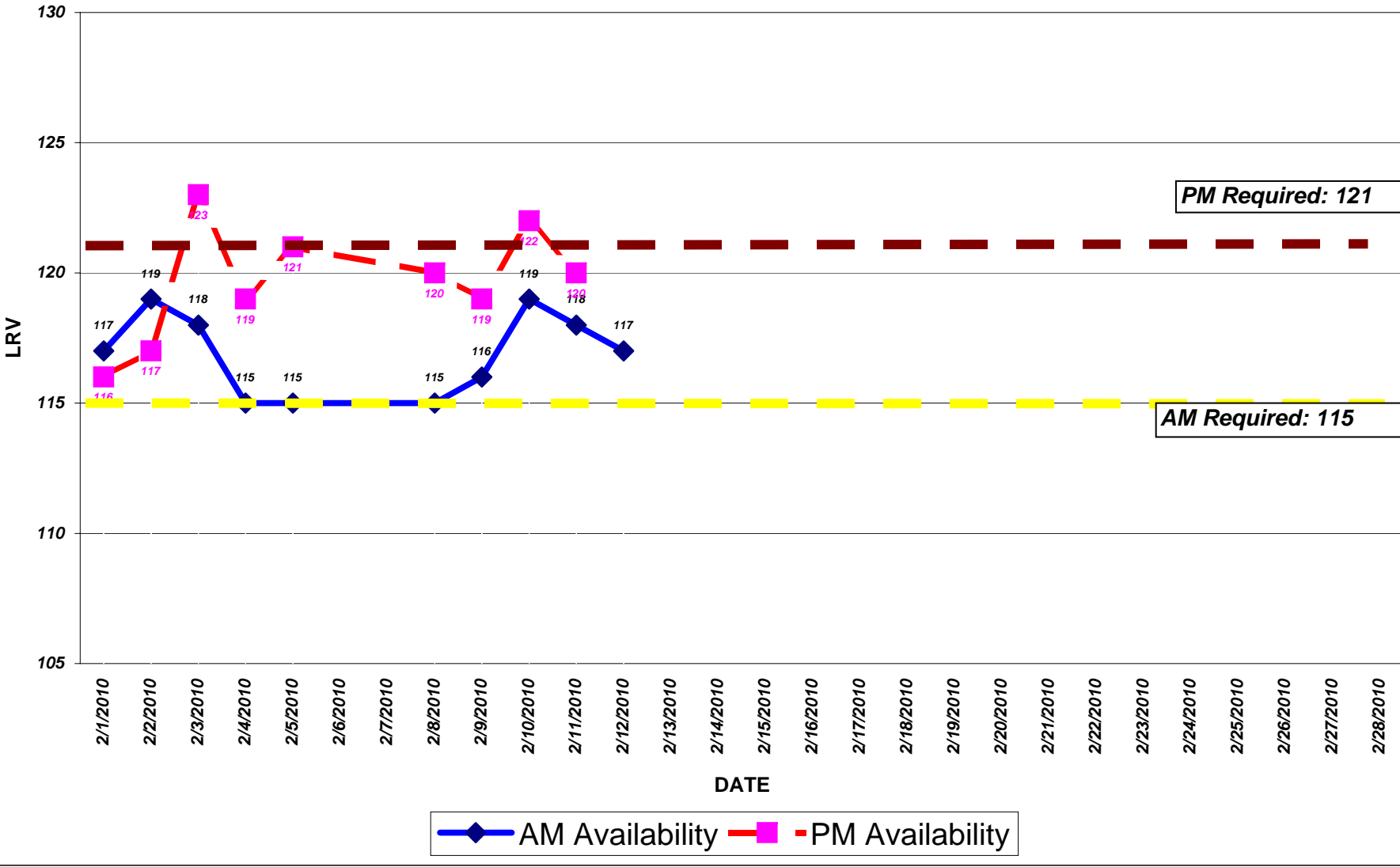
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:23 02/11/10	R OPERATOR PR	30	1393	15	30	5501	STOCKTON STREET & PACIFIC AVE (IB)	ALLEGED ACCIDENT COACH AND TRUCK	IB	12:23	13:51	27
							1091653	INSP. TUCKER (1T62) INTERVIEWED OPERATOR AND MOTORIST, SFPD A3A, VIDEO*, SYSTEM SAFETY*, 6A48*. VEH DELAY: 01:28				
14:45 02/11/10	R OPERATOR PO	29	2510	371	6	5408	PARNASSUS & 3RD AVE (OB)	ACCIDENT, COACH AND AUTO	OB	14:45	15:49	27
							1091675	INSP. TUCKER (1T62A), 6A48*, SFPD UNIT #3F12C, DPT UNIT #15, WAS A WITNESS, SYSTEM SAFETY*, AUTO MADE A ILLEGAL TURN INTO THE COACH, NO INJURIES, NO 799. VEH DELAY: 01:04				
15:10 02/11/10	R OPERATOR WO	36	1323	111	71	8404	FREDERICK STREET & STANYAN STREET (OB)	ACCIDENT, COACH AND AUTO (H&R)	OB	15:11	15:57	27
							1091676	SYSTEM SAFERY*, INSP. GIANG (1T64), COACH WAS STATIONARY. COACH WAS STRUCK ON THE LEFT REAR, NO INJURIES, NO 799. VEH DELAY: 00:46				
17:56 02/11/10	R OPERATOR ME	23	2647	119	N	1404	CARL & HILLWAY (OB)	AUTO/LRV ACCIDENT, MINOR DAMAGE AUTO LEFT MIRROR TO LRV.	OB	17:56	18:10	85
							1091702	[LRV2=1465]4T40,SS/SAFETY* CLAIMS 6A40* NO R-FORM. INSPECTOR INTERVIEW OPERATOR. VEH DELAY: 00:14 LINE DELAY: 00:14				
18:52 02/11/10	R OPERATOR KI	36	3684	799	108	8357	TRANSBAY TERMINAL (OB)	ACCIDENT, COACH AND FIXED OBJECT	OB	18:52	19:12	27
							1091706	INSP, FLORES (1C7), INTERVIEWED OPERATOR, MINOR DAMAGE PAINT TRANSFER, VIDEO*, SYSTEM SAFETY*, 6A40*, NO 799. NO INJURIES. VEH DELAY: 00:20				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:29 02/11/10	R OPERATOR PR	39	1773	97	1	5596	SACRAMENTO & DRUMM (OB)	TROLLEY POLE STUCK ON THE OVERHEAD WIRE	OB LD	08:29 08:29	09:06 08:56	17
							1091589	INSP C WILCHER CLEARED, POT SHOP 094, OH 824 VEH DELAY: 00:37 LINE DELAY: 00:27				
08:38 02/11/10	R OPERATOR GV	88	2017	165	F	1059	JEFFERSON & HARRISON (IB)	NO POWER	IB LD	08:38 08:38	08:59 08:59	20
							1091594	EOR, INSP PARKS, MRU 4-S-38 CLEARED. SI GENEVA N/R [EOR 11:17] VEH DELAY: 02:39 LINE DELAY: 00:21				
08:52 02/11/10	R OPERATOR ME	88	1575	20	L	1547	TARAVAL & SUNSET (IB)	NON-MUNI ACCIDENT BLOCKING	IB LD	08:52 08:52	09:32 09:32	20
							1091525	SENIOR STAFF SAFETY*, D HILL*, 311*, LSGP*, S/B @ TARAVAL & SUNSET, SFPD, INSP W COLLAZOS CLEARED VEH DELAY: 00:40 LINE DELAY: 00:40				
11:23 02/11/10	R POWER CONTROL PO	88					MISSION BETWEEN CHAVEZ & 9TH STREET (IB,OB)	OPEN FEDER CC-25, E-4	IB LD	11:23 11:23	12:10	17
							1091634	INSP A CHAU, INSP C WILCHER, INSP A MORELLO, INSP B WONG, MGR M ESPINOZA, OH TRUCK 824, LINE DELAY: 00:47				
14:23 02/11/10	R OPERATOR ME	86	1838	56	K	1480	METRO TERMINAL (IB)	BLOCKED BY CAR #1439 OPERATOR ABANDONED VEHICLE	IB LD	14:10 14:00	14:30 14:30	86
							1091674	METRO SHOP CLEARED BY MOVING TRAIN #1439. INSP.MCGEHEE*, METRO DISPATCHER*. INSPECTOR TO MAKE VIOLATION REPORT. VEH DELAY: 00:20 LINE DELAY: 00:30				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
14:23 02/11/10	R	56/K/1480 ME	86	510	16	K	1439	METRO TERMINAL (IB)	OPERATOR ABANDONED VEHICLE. RELIEF RUN 44/K IS AN OPEN RUN.	IB LD	13:47 14:00	14:30 14:30	86
							1091638	METRO SHOP CLEARED BY MOVING TRAIN #1439. INSP.MCGEHEE*, METRO DISPATCHER*. INSPECTOR TO MAKE VIOLATION REPORT. LRV SHUTTLE TO COVER IB HEADWAY. NO METRO INSPECTOR STATIONED AT METRO TERMINAL. MGR.T.JULIAN*, C.CARRILLIO*. INSP.CHAVEZ TO COVER METRO. SI GREEN N/R VEH DELAY: 00:43 LINE DELAY: 00:30					
16:08 02/11/10	R	OPERATOR ME	23	3243	86	L	1401	TARAVAL & SUNSET (OB)	DROPPED PANTOGRAPH	OB LD	16:08 16:08	18:46 18:46	85
							1091725	[LRV2=1462]4S30,SS/STAFF INSPECTOR,SHOP PERSONAL RESPONDED DAMAGED PANTOGRAPHS SECURED. RUN TAKEN OUT OF SERVICE. SUBWAY PA,LSGP, 4S27,4S39,4T40. SI GREEN N/R [EOR 19:54] VEH DELAY: 03:46 LINE DELAY: 02:38					
16:14 02/11/10	R	OPERATOR ME	85	2006	108	L	1458	CASTRO STATION (IB)	BROKEN PANTOGRAPH	IB LD	16:14 16:14	18:08 17:13	28
							1091738	RESCUE CAR 145/KT/1411, 4S39. SI GREEN 1426 @18:08 VEH DELAY: 01:54 LINE DELAY: 00:59					
17:06 02/11/10	R	OPERATOR ME	86	9007	105	L	1477	WEST PORTAL (IB)	MISSING CARBON	IB LD	17:06 17:06	18:07 18:07	85
							1091728	[LRV2=1548]4C32,4T41,4S30,4S27,4S39. VEH DELAY: 01:01 LINE DELAY: 01:01					

LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
February 2010			
02/01/10	MONDAY	117	116
02/02/10	TUESDAY	119	117
02/03/10	WEDNESDAY	118	123
02/04/10	THURSDAY	115	119
02/05/10	FRIDAY	115	121
02/08/10	MONDAY	115	120
02/09/10	TUESDAY	116	119
02/10/10	WEDNESDAY	119	122
02/11/10	THURSDAY	118	120
02/12/10	FRIDAY	117	
02/15/10	MONDAY		
02/16/10	TUESDAY		
02/17/10	WEDNESDAY		
02/18/10	THURSDAY		
02/19/10	FRIDAY		
02/22/10	MONDAY		
02/23/10	TUESDAY		
02/24/10	WEDNESDAY		
02/25/10	THURSDAY		
02/26/10	FRIDAY		

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	
February 12, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

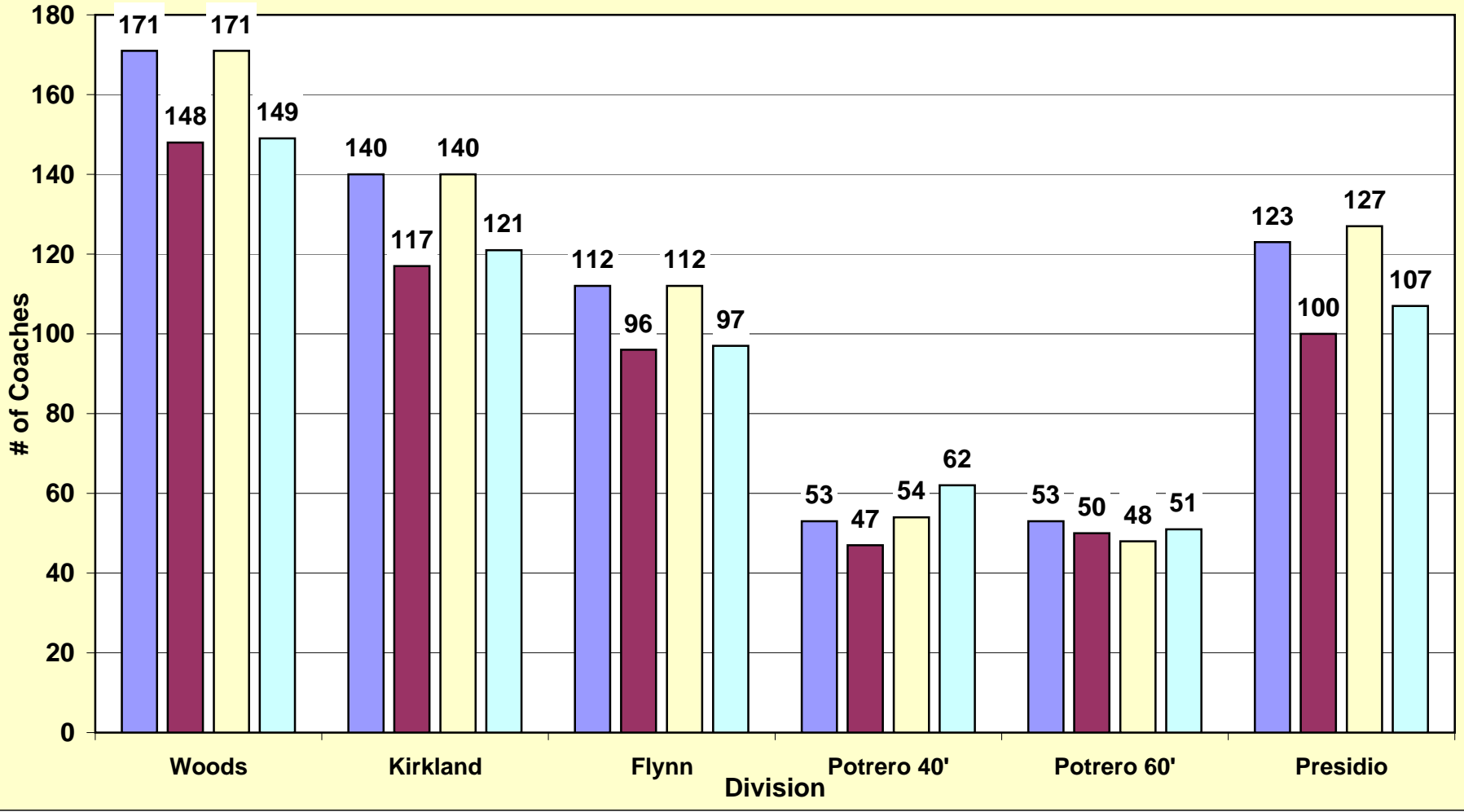
AIR SUPPLY SYSTEM	1
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	0
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	1
LIGHT / MIRROR/WIPER/ARTIC	1
PANTOGRAPHS	0
PROPULSION	1
TRUCK NOISE/ FLAT	0
PREVENTIVE MAINTENANCE	4
SUPPORT SHOP	7
BODY/PAINT/LEAKER	2
FLEET APPEARANCE	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	1
BREDA / VENDOR	4
ENGR / PROJECT	2
LONG TERM HOLDS	8
QUALITY ASSURANCE	0

TOTAL **34**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance February 12, 2010				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	34	8	3	4
Equipment available for service @ 7:30 a.m.	117	13	7	4

Motor & Trolley Coaches Availability
 A.M. 2/12/10 & 2/11/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
2/12/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	4	1	6	11	2	0	0	2	13
Campaigns / retrofits	3	0	1	4	0	0	0	0	4
Maintenance Holds	20	5	12	37	22	28	42	92	129
Awaiting parts	4	0	0	4	5	4	7	16	20
Radio	0	0	4	4	0	0	0	0	4
Farebox	1	0	1	2	0	0	0	0	2
Equipment available for service @ 7:45 a.m.	171	140	112	423	53	53	123	229	652
Final a.m. pull-out	148	117	96	361	47	50	100	197	558
Reserve fleet usage	0	0	0	0	0	0	0	0	0
Trolley hot body defects	N/A	N/A	N/A	N/A	0	1	0	1	1
Operator not outs	0	10	1	11	1	3	2	6	17
Afternoon (p.m.) availability									
2/11/10									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	2	2	0	4	15
Campaigns / retrofits	3	0	0	3	0	0	0	0	3
Maintenance holds	20	5	12	37	21	25	38	84	121
Awaiting parts	4	0	0	4	6	4	7	17	21
Radio	1	0	2	3	0	0	0	0	3
Farebox	2	0	0	2	0	0	0	0	2
Equipment available for service @ 5:30 p.m.	171	140	112	423	54	48	127	229	652
Final p.m. pull-out	149	121	97	367	62	51	107	220	587
Reserve fleet usage	1	0	0	1	0	0	0	0	1
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	1	3	2	6	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: THURSDAY, FEBRUARY 11, 2010											
Green	242	51	13	4	20	14	21.1	5.4	1.7	8.3	5.8
Cable Car	139	28	6	2	9	11	20.1	4.3	1.4	6.5	7.9
Potrero	239	51	22	5	16	8	21.3	9.2	2.1	6.7	3.3
Presidio	193	41	14	6	13	8	21.2	7.3	3.1	6.7	4.1
Kirkland	247	48	19	5	13	11	19.4	7.7	2.0	5.3	4.5
Woods	329	51	16	4	16	15	15.5	4.9	1.2	4.9	4.6
Flynn	191	40	14	0	21	5	20.9	7.3	0.0	11.0	2.6
Total	1,580	310	104	26	108	72	19.6%	6.6%	1.6%	6.8%	4.6%

Summary For The Last 7 Days

<i>THURSDAY 02 04 10</i>	1582	331	118	34	107	72	21%	7%	2%	7%	5%
<i>FRIDAY 02 05 10</i>	1610	346	129	34	110	73	22%	8%	2%	7%	5%
<i>SATURDAY 02 06 10</i>	1090	272	114	25	110	23	25%	11%	2%	10%	2%
<i>SUNDAY 02 07 10</i>	1032	305	137	26	83	59	30%	13%	3%	8%	6%
<i>MONDAY 02 08 10</i>	1600	410	177	38	112	83	26%	11%	2%	7%	5%
<i>TUESDAY 02 09 10</i>	1588	341	138	34	105	64	22%	9%	2%	6%	4%
<i>WEDNESDAY 02 10 10</i>	1586	338	133	33	103	69	21%	8%	2%	6%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.