



MUNI Service Delivery Daily Report

Saturday, January 23, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

01 24 10 Morning Report

Cable Car	0	0	0	0	
Flynn	0	0	0	3	
Kirkland	0	0	0	0	
Woods	1	0	1	0	48=1
Potrero	5	0	0	0	49=2; 14=1; 22=1; 6=1
Presidio	0	0	0	1	
Green	0	0	0	0	
F line	1	0	0	0	F=1
TOTAL	7	0	1	4	

Special Events
Emergency Equipment Demand - Reason
Division
Number of coaches
Report data compiled as of - (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

SATURDAY, 23 JANUARY 2010

Afternoon

Cable Car	2	0	0	0	2=60
Flynn	1	0	0	0	1=38
Kirkland	0	0	0	0	
Woods	2	0	0	0	1=23, 1=27
Potrero	8	0	0	0	3=30, 2=14, 2=49, 1=22
Presidio	2	0	0	0	1=5, 1=31
Green	0	0	0	0	
F line	1	0	0	0	1=F
TOTAL	16	0	0	0	

Special Events	
Emergency Equipment Demand - Reason	
Division	
Number of coaches	
Report data compiled as of	- 1 24 10, 0900 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Saturday, JANUARY 23, 2010							
SIGN UP DEC 2009							
Cable Car one-piece	3	13	13.6%	46	4	13	91.3%
Cable Car multi-piece	2		33.3%				
Flynn one-piece	0	0	0.0%	132	0	0	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	0	4	0.0%	123	0	4	100.0%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	0	1.1%	132	1	0	99.2%
Woods multi-piece	0		0.0%				
Potrero one-piece	9	7	13.4%	141	13	7	90.8%
Potrero multi-piece	8		9.0%				
Presidio one-piece	1	11	1.9%	130	2	11	98.5%
Presidio multi-piece	2		2.4%				
Metro one-piece	1	15	1.5%	99	1	15	99.0%
Metro multi-piece	0		0.0%				
F Line one-piece	2	2	20.0%	30	2	2	93.3%
F Line multi-piece	0		0.0%				
System total				833	23	52	97.2%

Accidents

Sat Jan 23, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:51 01/23/10	R OPERATOR KI	40	3050	715	28	8301	FORT MASON (OB)	ACCIDENT COACH & BUS SHELTER, NO INJURY.	OB	08:44	09:40	30
							1088560	INSP B WONG RESP. RCS 853 REPAIRED THE RIGHT SIDE CONEX MIRROR. NO OP 799. COACH WAS SENT BACK IN SERVICE. SYSTEM SAFETY*. VEH DELAY: 00:56				
13:09 01/23/10	R OPERATOR PO	14	2034	338	14	7117	OTIS & DUBUCE (OB)	NON INJURY ACCIDENT, COACH / COACH, MINOR, BROKEN ROPE.	OB	13:09	14:00	24
							1088618	INSP JOMOC K, FLORES J, SHOP TRUCK 093, S/S*, VIDEO*, 799, RESCUE OPERATOR FINISH RUN. VEH DELAY: 00:51				
13:09 01/23/10	R OPERATOR PO	14	3034	444	49	7121	OTIS & DUBUCE (OB)	NON INJURY ACCIDENT, COACH / COACH, MINOR, BROKEN POLE.	OB	13:09	16:52	24
							1088547	TOWED IN, INSP JOMOC K, FLORES J, S/S*, VIDEO*, 799, RESCUE OPERATOR WAITED WITH COACH. SI POTRERO N/R [EOR 21:13] VEH DELAY: 08:04				
19:13 01/23/10	R OPERATOR GV	87	2144	182	F	1053	EMBARCADERO & DON CHEWAY (OB)	STOLEN TRANFERS, OPERATOR & PASSENGER ALTERCATION	OB	19:20		13
							1088686	SFPD, STAR # 2745, & 7120 & 2030, PEER ASSIT.*, UNION*, OP. REFUSED AID, CASE # 100 075 917, INSP. D. KINDSTEDT CLEARED				
21:37 01/23/10	R OPERATOR KI	86	2443	799	43	8307	GENEVA TERMINAL (IB)	SHUTTLE FOR M LINE	IB	21:20	22:50	13
							1088713	LSGP, SHUTTLE USED, SFPD, TOW TRUCK, 145@M/1436 ID#1249, 121@M/1545 ID#1148REROUTE OVER K LINE, PHONE TREE, D. DIAL*, R. COLEMAN*, EMB*, S.F.STATE P.D., 311*, WEST PORTAL*, SFFD, OP. CLEARED VEH DELAY: 01:30				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:30 01/23/10	R OPERATOR ME	74	2408	123	K	1549	WEST PORTAL & ULLOA (IB)	FALL ON BOARD	IB	16:30	16:46	85
							1088548	C32,4T41 ON SCENE. LSGP AGENT* MED.#85, TRANSPORTED TO CALIF.PACIFIC. MED.CENTER. CLAIMS 6A42*.J.SADDORA*.VIDEO PULL*.799 OPERATOR. 2-SHUTTLES SENT OB SERVICE. SI GREEN N/R [EOR 01:30] VEH DELAY: 09:00 LINE DELAY: 00:41	LD	16:30	17:11	
21:19 01/23/10	R OPERATOR FL	86	990	118	M	1480	19TH & WINSTON (IB)	BLOCKED BY A NON MUNI ACCIDENT	IB	21:19	21:50	13
							1088669	LSGP, SHUTTLE USED, SFPD, TOW TRUCK, 145@M/1436 ID#1249, 121@M/1545 ID#1148REROUTE OVER K LINE, PHONE TREE, D. DIAL*, R. COLEMAN*, EMB*, S.F.STATE P.D., 311*, WEST PORTAL*, SFFD, VEH DELAY: 00:31 LINE DELAY: 00:31	LD	21:19	21:50	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: SATURDAY, JANUARY 23, 2010											
Green	189	51	18	4	23	6	27.0	9.5	2.1	12.2	3.2
Cable Car	122	31	12	4	12	3	25.4	9.8	3.3	9.8	2.5
Potrero	164	41	19	3	14	5	25.0	11.6	1.8	8.5	3.0
Presidio	145	34	9	2	11	12	23.4	6.2	1.4	7.6	8.3
Kirkland	144	25	8	2	7	8	17.4	5.6	1.4	4.9	5.6
Woods	185	34	14	2	7	11	18.4	7.6	1.1	3.8	5.9
Flynn	164	34	11	1	15	7	20.7	6.7	0.6	9.1	4.3
Total	1,113	250	91	18	89	52	22.5%	8.2%	1.6%	8.0%	4.7%

Summary For The Last 7 Days

SATURDAY 01 16 10	1111	267	88	26	86	67	24%	8%	2%	8%	6%
SUNDAY 01 17 10	1058	249	86	28	76	59	23%	8%	3%	7%	6%
MONDAY 01 18 10	1531	325	101	42	52	130	21%	7%	3%	4%	8%
TUESDAY 01 19 10	1615	304	108	35	98	63	19%	7%	2%	6%	4%
WEDNESDAY 01 20 10	1622	338	147	36	99	56	21%	9%	2%	6%	4%
THURSDAY 01 21 10	1609	353	154	36	108	55	22%	9%	2%	7%	4%
FRIDAY 01 22 10	1621	371	159	31	109	72	23%	10%	2%	7%	4%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.