

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, JANUARY 3, 2012**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,203	95.3%	27	30	58

**2. VEHICLES AVAILABILITY**

Morning Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	105	-8%
<b>F LINE</b>	24	22	-8%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	151	173	15%
<b>KIRKLAND</b>	115	133	16%
<b>FLYNN</b>	103	111	8%
<b>POTRERO 40'</b>	44	73	66%
<b>POTRERO 60'</b>	47	41	-13%
<b>PRESIDIO</b>	98	124	27%
<b>TOTAL</b>	723	810	12%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>112</b>	<b>28</b>	<b>12</b>	<b>9</b>	<b>6</b>	<b>1</b>
<b>Flynn</b>	<b>185</b>	<b>38</b>	<b>11</b>	<b>12</b>	<b>15</b>	<b>0</b>
<b>Green</b>	<b>206</b>	<b>45</b>	<b>18</b>	<b>15</b>	<b>9</b>	<b>3</b>
<b>Kirkland</b>	<b>209</b>	<b>50</b>	<b>24</b>	<b>7</b>	<b>17</b>	<b>2</b>
<b>Potrero</b>	<b>228</b>	<b>53</b>	<b>26</b>	<b>14</b>	<b>10</b>	<b>3</b>
<b>Presidio</b>	<b>174</b>	<b>31</b>	<b>14</b>	<b>7</b>	<b>10</b>	<b>0</b>
<b>Woods</b>	<b>340</b>	<b>79</b>	<b>39</b>	<b>11</b>	<b>25</b>	<b>4</b>
<b>TOTAL</b>	<b>1,454</b>	<b>324</b>	<b>144</b>	<b>75</b>	<b>92</b>	<b>13</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:36 01/03/12			280	PALOU BETWEEN 3RD STREET & NEWHALL	WHILE INSPECTOR'S TRUCK WAS PARKED, AUTOMOBILE MADE CONTACT WITH TRUCK, NO INJURIES MINOR DAMAGE TO BOTH VEHICLES	07:36	08:10
			<b>1210127</b>	INSP J CLARK CLEARED, MGR M ESPINOZA*, 6-A-46*, SYSTEM SAFETY* VEH DELAY: <b>00:34</b>			
10:11 01/03/12	25	44	8435	EVANS & 3RD STREET (OB)	COACH & U-HAUL TRUCK COLLISION, NO INJURIES, MINOR DAMAGE	10:11	10:40
			<b>1210136</b>	INSP J CLARK CLEARED, VIDEO*, 6-A-46*, SYSTEM SAFETY* SI WOODS 8164 @11:44 VEH DELAY: <b>01:33</b>			

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:10 01/03/12	173	48	8455	CLIPPER & GRANDVIEW (OB)	ACCIDENT (COACH / TRUCK), COACH HAD REAR ENDING. NO INJURY	14:10	15:55
				<b>1210180</b>	INSP GIANG, J (1T67B), SFPD 3D5A RESP. NO INJURY, COACH HAD REAR ENDING, MAJOR DAMAGE TO TRUCK, MODERATED DAMAGE TO LEFT REAR OF COACH. INSP CLARK, J (1T65) TRANSPORTED RESCUE OP TO PULL COACH IN, INSP GIANG, J (1T67B) TRANSPORTED OP # 3249 FOR 799. VIDEO*, SYSTEM SAFETY*, CLAIM 6A46*, 4M3*. <b>VEH DELAY: 01:45</b>		
17:03 01/03/12	182	54	8124	WILLIAMS & 3RD STREET (IB)	PASSENGER PEPPER SPRAYED COACH	17:03	17:43
				<b>1209741</b>	INSP J. CLARK (1T65), SFPD RESPONDED, CAD #2444, VIDEO* <b>VEH DELAY: 00:40</b>		
17:48 01/03/12	442	6	5452	14TH AVE & QUINTARA AVE (IB)	ACCIDENT, COACH AND POLE (MIRROR)	17:48	
				<b>1210201</b>	OPERATOR CLEARED		
17:48 01/03/12	442	6	5452	12TH AVE & QUINTARA AVE (IB)	(INTERVIEW) ACCIDENT, COACH AND POLE (MIRROR)	17:48	19:15
				<b>1210203</b>	INSP. GEETER (1T62), SYSTEM SAFETY*, 6A42*, VIDEO*, NO DAMAGE TO COACH AND NO DAMAGE TO POLE <b>VEH DELAY: 01:27</b>		
17:52 01/03/12	713	28	8344	19TH AVE & PACHECO (OB)	ACCIDENT, COACH AND U-HAUL TRUCK (HIT & RUN)	17:53	18:50
				<b>1210192</b>	INSP. WONG (1T64), SYSTEM SAFETY*, VIDEO*, 6A42*, VERY MINOR DAMAGE TO COACH, COACH WAS PUT BACK IN SERVICE WITH ORDERS. <b>VEH DELAY: 00:57</b>		
18:05 01/03/12	871	2	8326	MARKET STREET & STEUART STREET (OB)	ACCIDENT, COACH AND BICYCLE	18:05	19:50
				<b>1210231</b>	INSP. DENNIS (1T63), SYSTEM SAFETY*, 6A42*, VIDEO*, 311*, SFPD UNIT #3B11D, CASE #120 007 417, SENT IN, NO RETURN, END OF RUN.D., PUGLISI*, A ANDREWS (4M3)*, PAGED @1903, 1920 AND 2040 HRS. SI KIRKLAND N/R [EOR 20:28] <b>VEH DELAY: 02:23</b>		

## Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:47 01/03/12				WASHINGTON BETWEEN TAYLOR & MASON (PO)	PULL OUT GATE DOOR WILL NOT GO UP	06:47 06:47	07:08 07:08
		1209978		INSP ALLEN, C (8T43), CABLE SHOP, CABLE MACHINERY, STATION ENGINEER 2W5 RESP. 8M8*. 8 SHUTTLES RUNNING ON ALL CABLE CAR LINES. PAGE SENT OUT VEH DELAY: 00:21 LINE DELAY: 00:21			

## 5. NX Bus Express

Ridership	Counts
<b>Morning</b>	<b>665</b>
<b>Afternoon</b>	<b>570</b>
<b>TOTAL</b>	<b>1,235</b>

Vehicle Availability	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>Morning</b>	<b>9</b>	<b>9</b>	<b>0%</b>
<b>Afternoon</b>	<b>8</b>	<b>14</b>	<b>75%</b>