



MUNI

Service Delivery

Daily Report

Friday, July 31, 2009





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	Count	Time
Baseball Game Service Summary Report JULY 31, 2009		
ATTENDANCE: 33934 NUMBER OF PASSENGERS (appr.): 3410		
Trains pulled out - scheduled	6	
Trains pulled out - actual	4	
Pre-game inbound (IB) service		
Game started		19:15
First IB trip at Embarcadero		16:05
Last IB trip at Embarcadero		19:26
Number of special IB trips	8	
Number of regular IB trips	48	
Total pre-game trips	56	
Average IB headway		3:40
Standard deviation		2:29
Post-game outbound (OB) service		
Game ended		21:55
First OB trip at Embarcadero		21:50
Last OB trip at Embarcadero		22:40
Load completed		22:25
Trips to Castro	0	
Trips to Embarcadero	1	
J	0	
KT	4	
L	1	
M	1	
N	10	
Total post-game trips	17	
Average OB headway		3:27
Standard deviation		2:04

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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AM NOLO REPORT SATURDAY 08 01 09

Cable Car	0	0	0	0	
Flynn	2	0	1	0	38=1, 71=1
Kirkland	0	0	0	0	
Woods	0	0	3	0	NO 74 EXPRESS NOT OUT
Potrero	2	0	1	0	14=1, 22=1
Presidio	0	0	0	0	
Metro	0	0	0	0	
F line	0	0	0	0	
TOTAL	4	0	5	0	

Special Events				
0				
Division				
REPORT DATA AS OF 0740 AM				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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07 31 09 FRIDAY PM NOLO REPORT

Cable Car	1	0	0	0	59=1
Flynn	4	0	0	0	9X=1 38=3
Kirkland	0	0	0	0	
Woods	2	0	0	0	29=1 54=1
Potrero	10	0	0	0	7=1 14=2 22=3 30=1 33=1 41=1 49=1
Presidio	1	0	0	0	30=1
Metro	6	0	0	0	L=1 M=2 S=3
F line	3	0	0	0	F=3
TOTAL	27	0	0	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
Weekday 7/31/2009							
Revised 6/15/09							
Cable Car one-piece	0	2	0.0%	49	0	2	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	0	7.9%	154	4	0	2.6%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	1	1	1.8%	212	1	1	0.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	1	0	1.1%	251	2	0	0.8%
Woods multi-piece	2		2.0%				
Potrero one-piece	3	1	4.5%	212	6	1	2.8%
Potrero multi-piece	6		6.7%				
Presidio one-piece	1	2	1.9%	174	1	2	0.6%
Presidio multi-piece	0		0.0%				
Metro one-piece	3	7	4.5%	146	6	7	4.1%
Metro multi-piece	6		12.2%				
F Line one-piece	1	0	10.0%	33	3	0	9.1%
F Line multi-piece	4		44.4%				
System total				1231	23	13	1.9%

Accidents

Fri Jul 31, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:38 07/31/09	R TRACK DEPT. ME	13				625	VALENCIA & CESAR CHAVEZ (IB)	NON-REVENUE TRUCK AND AUTO ACCIDENT (MINOR)	IB	00:38	01:15	86
						1059451	INSP.CASTILLO INTERVIEWED BOTH MOTORIST AND CLEARED. MINOR DAMAGES TO FENDER. NO INJURY. VEH DELAY: 00:37					
06:47 07/31/09	R OPERATOR PO	35	15	309	14	7116	MISSION STREET & 4TH STREET (IB)	ACCIDENT COACH/AUTO H&R	IB	06:47		40
						1059416	OPERATOR CLEARED. INTERVIEW OP AT FERRY					
11:40 07/31/09	R PARK RANGER WO	11	36	156	44	8441	MARTIN LUTHER KING & CONCOURSE RD (IB)	R.T: ALLEGED ACCIDENT COACH AND PEDESTRIAN	IB	11:40	12:47	28
						1059495	INSPECTOR JOHNSON B., PARK RANGER MARCUS SANTIAGO STATED THAT COACH # 8141, RIGHT REAR MADE CONTACT WITH HIM KNOCKING HIM DOWN, AID REFUSED WILL SEE HIS OWN DOCTOR; INSPECTOR JONES R., INTERVIEW OPERATOR AT 9TH AVENUE AND LAWTON, SEE TAG VEH DELAY: 01:07					
18:52 07/31/09	T INSP. FLORES,	28	1			284	STOCKTON & SUTTER (OB)	NON-REVENUE ACCIDENT TRUCK # 287 AND SFPD VEHICLE # 161-279, MINOR TO SFPD NO DAMAGE TO TRUCK, NO INJURY.	OB	18:52	20:05	15
						1059575	INSPECTOR ESPINOZA, T., CLEARED, SFPD UNIT 4K14 VEHICLE # 161-279, INVESTIGATING UNIT 4B8F CASE # 090777441, NO INJURY, 1M4*, CLAIMS 6A01*. VEH DELAY: 01:13					
23:15 07/31/09	R OPERATOR KI	16	9	781	108	8313	1ST STREET & HOWARD	ACCIDENT, ALLEGED COACH / TRUCK (HIT & RUN)		22:09	22:10	16
						1059587	OPERATOR CLEARED, DID NOT CALL OCC UNTIL 23:14 HOURS WHILE PULLING-IN, VIDEO* VEH DELAY: 00:01					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:46 07/31/09	T CABLE MACHINE CA	30	6	10	60	15	JACKSON & HYDE (OB)	BUMPER BAR #1368 JACKSON ST.	OB	06:46	06:58	30
							1059483	INSP A FORSE RESP. SHOP TRUCK 665 TOW CAR IN HOUSE. MGR Y KWAN RESP. CABLE MACHINERY REPAIRED THE HYDE-CABLE. NO OP 799. 311*. MGR F ALEJANDRO*. MEDIA J TRUE*. MGR J RANCE*. MGR C HILL*. SI CABLE CAR 19 @08:27 VEH DELAY: 01:41 LINE DELAY: 00:57	LD	06:46	07:43	
07:22 07/31/09	R OPERATOR CA	30	7	11	61	58	POWELL & JACKSON (PO)	DELAYED AT THE LOCATION DUE TO HYDE-CABLE WAS DOWN, BLOCKING THE 59-LINE.	PO	06:46	07:40	30
							1059482	INSP A FORSE CLEARED THE 59-LINE DELAY. SHOP TRUCK 665 TOW THE CAR TO THE CALIFORNIA LINE. MGR Y KWAN*. VIOLATION REPORT FILED. VEH DELAY: 00:54 LINE DELAY: 00:43	LD	06:46	07:29	
15:10 07/31/09	R OPERATOR PR	39	8	85	5	5639	FULTON & MASONIC (IB)	NON-MUNI ACCIDENT BLOCKING	IB	15:10	15:31	30
							1059527	SFPD CLEARED. INSP S WONG RESP. INBOUND REROUTE FOR THE 5-LINE. VEH DELAY: 00:21 LINE DELAY: 00:56	LD	15:10	16:06	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: FRIDAY, JULY 31, 2009											
Green	239	54	17	11	15	11	22.6	7.1	4.6	6.3	4.6
Cable Car	138	36	14	3	14	5	26.1	10.1	2.2	10.1	3.6
Potrero	273	60	18	9	17	16	22.0	6.6	3.3	6.2	5.9
Presidio	213	42	14	8	8	12	19.7	6.6	3.8	3.8	5.6
Kirkland	259	47	20	7	12	8	18.1	7.7	2.7	4.6	3.1
Woods	321	65	19	11	21	14	20.2	5.9	3.4	6.5	4.4
Flynn	207	55	16	8	23	8	26.6	7.7	3.9	11.1	3.9
Total	1,650	359	118	57	110	74	21.8%	7.2%	3.5%	6.7%	4.5%

Summary For The Last 7 Days

FRIDAY 7 24	1,641	394	147	57	114	76	24%	9%	3%	7%	5
SATURDAY 7 25	1,116	294	108	36	90	60	26%	10%	3%	8%	5
SUNDAY 7 26	1,055	281	106	32	85	58	27%	10%	3%	8%	5
MONDAY 7 27	1,627	390	146	57	116	71	24%	9%	3%	7%	4
TUESDAY 7 28	1,612	348	112	55	116	65	22%	7%	3%	7%	4
WEDNESDAY 7 29	1,635	323	93	52	113	65	20%	6%	3%	7%	4
THURSDAY 7 30	1,635	344	95	56	111	82	21%	6%	3%	7%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...
+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.