

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, July 3, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>778</b>	<b>98.8%</b>	<b>9</b>	<b>26</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>56</b>	<b>100</b>	<b>79%</b>
<b>F LINE</b>	<b>19</b>	<b>20</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>63</b>	<b>125</b>	<b>98%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>116</b>	<b>93%</b>
<b>FLYNN</b>	<b>77</b>	<b>104</b>	<b>35%</b>
<b>POTRERO 40'</b>	<b>33</b>	<b>56</b>	<b>70%</b>
<b>POTRERO 60'</b>	<b>38</b>	<b>49</b>	<b>29%</b>
<b>PRESIDIO</b>	<b>64</b>	<b>147</b>	<b>130%</b>
<b>TOTAL</b>	<b>436</b>	<b>747</b>	<b>71%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	164	46	12	2	17	15
Cable Car	110	23	9	2	5	7
Potrero	165	44	15	4	15	10
Presidio	140	28	13	2	6	7
Kirkland	132	25	8	2	14	1
Woods	217	40	7	5	14	14
Flynn	160	37	17	3	13	4
<b>Total</b>	<b>1,088</b>	<b>243</b>	<b>81</b>	<b>20</b>	<b>84</b>	<b>58</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
13:53 07/03/10	T SFFD PO	28	2850	395	49	7056	MISSION & CORTLAND (IB)	VEHICLE ACCIDENT COACH / STREET LIGHT	IB	13:53	13:54	15
						1114289	INSP K JOMOC; VIDEO*, SYSTEM SAFETY*, 311*, VEH DELAY: 00:01					
13:55 07/03/10	R OPERATOR PO	18	2850	395	49	7056	MISSION & 26TH STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	13:55	15:16	15
						1114288	INSP K JOMOC; SHOP 094; VIDEO; CLAIMS 6-A-42*, SYSTEM SAFETY*, NO DAMAGE / NO 799, AUTO LEFT SCENE VEH DELAY: 01:21					
14:32 07/03/10	R OPERATOR FL	21	1721	494	338	6417	GEARY & 26TH AVE (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	14:32	15:35	15
						1114287	INSP R JONES; CLAIMS 6-A-42; VIDEO*, SENIOR STAFF / SAFETY*, VEH DELAY: 01:03					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
18:56 07/03/10	T	SFPD FL	28	3670	546	38	6271	MARKET & SANSOME (OB)	ALLEGED COACH AND BICYCLE ACCIDENT	OB	18:56		15
								1114330					
18:57 07/03/10	R	OPERATOR WO	38	3245	197	27	8456	BUSH & JONES (OB)	PEDESTRIAN COLLISION	OB	18:57	20:05	15
								1114332					
23:18 07/03/10	R	OPERATOR PR	86		161	1	5616	CALIFORNIA BETWEEN 22ND AVENUE & 23RD AVENUE (OB)	CABLE LINE ON THE OVERHEAD	OB	23:18	23:57	36
								1114263					

**Line delays > 20 minutes:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
16:00 07/03/10	R	OPERATOR CA	26	1922	30	60	21	POWELL & CALIFORNIA1 (IB)	BUMBER BAR	IB	16:00	16:09	32
								1114315					