



**Muni
Service Delivery
Daily Report**

Monday, June 1, 2008





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	9
Light Rail Maintenance Hold	10
Light Rail Maintenance Available	11
Light Rail Maintenance Count	12
Motor & Trolley Buses Pull Outs (chart)	13
Motor & Trolley Buses Pull Outs (details)	14
• Operators absenteeism report	15

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------	------------------------	------------------------------	------------------------------	----------------

TUESDAY 06/02/09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	4	0	1	0	10=1; 12=1; 28=1; 30X=1
Woods	0	0	0	0	
Potrero	0	5	0	1	
Presidio	0	0	1	2	
Metro	4	0	0	0	L=2; M=2
F line	0	0	0	0	
TOTAL	8	5	2	3	

Special Events

--	--	--	--	--	--

0

Division

REPORT DATA AS OF 0740 AM

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
------------------------------	------------------------------	---------------------------------	---------------------------------	----------------

MONDAY 06-01 2009 PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	0	0	0	0	
Woods	0	0	0	0	
Potrero	4	0	0	0	33=1 41=2 30=1
Presidio	2	0	0	0	30=1 31=1
Metro	14	0	0	0	L=2 M=3 J=1 KT=6 N=2
F line	2	0	0	0	F=2
TOTAL	22	0	0	0	

Special Events				
0				
Division				
REPORT DATA COMPILED AS OF - 1600HRS				

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY 6/1/2009							
Revised 2/21/09							
Cable Car one-piece	0	0		49	0	0	0.0%
Cable Car multi-piece	0						
Flynn one-piece	1	0		154	1	0	0.6%
Flynn multi-piece	0						
Kirkland one-piece	1	2		212	1	2	0.5%
Kirkland multi-piece	0						
Woods one-piece	1	0		251	1	0	0.4%
Woods multi-piece	0						
Potrero one-piece	3	1		212	7	1	3.3%
Potrero multi-piece	8						
Presidio one-piece	1	2		174	1	2	0.6%
Presidio multi-piece	0						
Metro one-piece	7	13		146	14	13	9.6%
Metro multi-piece	14						
F Line one-piece	2	0		33	3	0	9.1%
F Line multi-piece	2						
System total				1231	28	18	2.3%

Accidents

Mon Jun 01, 2009

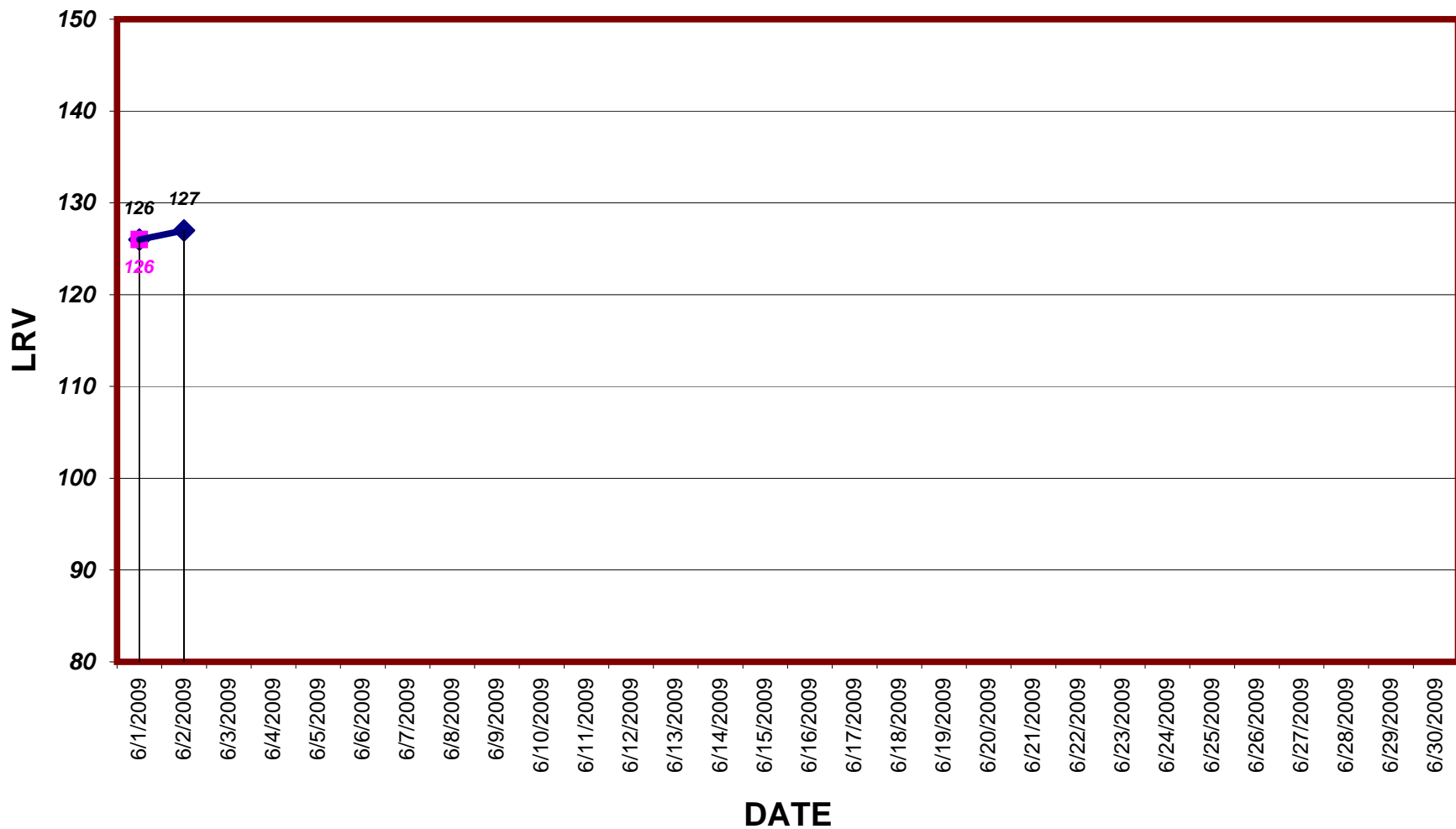
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:08 06/01/09	R OPERATOR PR	35	6	41	45	5599	3RD ST & MARKET (OB)	ACCIDENT, COACH / TRUCK, NO INJURY	OB	07:08	08:58	35
				1050386		INSP P.JONES CLEARED ACCIDENT, SYSTEM SAFETY* NO DAMAGE TO TRUCK, MIRROR KNOCKED LOOSE ON COACH POTRERO SHOP 094 CLEARED LOOSE MIRROR VEH DELAY: 01:50						
08:19 06/01/09	R OPERATOR PO	30	4	302	41	5468	DAVIS & MARKET (IB)	ACCIDENT, COACH / AUTO, NO INJURY	IB	08:19	09:03	30
				1050390		INSP B.WONG CLEARED MINOR SCRAPE ON COACH. NO 799. SYSTEM SAFETY*. VEH DELAY: 00:44						
10:58 06/01/09	R OPERATOR PO	30	8	370	22	5442	16TH STREET & VALENCIA (IB)	VEHICLE ACCIDENT (COACH MADE CONTACT WITH SHELTER). RIGHT ROUND CONVEX MIRROR BROKEN ON COACH, NO DAMAGE TO SHELTER. NO 799.	IB	10:58	12:10	17
				1050409		INSP. J. WILLIAMS RESPONDED, POTRETO SERVICE TRUCK 094 CLEARED. VEH DELAY: 01:12						
12:18 06/01/09	R OPERATOR PO			431	14	7044	STEUART & MISSION (OB)	ACCIDENT-COACH & STREET CAR	OB	12:18	12:34	38
				1050440		MGR. S. BRITT; MGR. F. LUM*; F. ALEJANDRO; 4C33B-T. JULIAN; SYSTEM SAFETY; INSP. B. WONG; INSP. P. JONES; SHOP TRUCK 854; LEFT FRONT BUMPER AND MIRROR OF COACH 7044 (O/B) OPERATOR I.D.# 1321, MADE CONTACT WITH THE RIGHT REAR OF F-LINE TROLLEY (O/B) OPERATOR I.D. # 952; MINOR DAMAGE TO TROLLEY BUMPER; MIRROR OF COACH #7044 REPAIRED ON SCENE. BOTH OPERATORS INVOLVED W NOT REQUIRED TO TAKE POST ACCIDENT DRUG TESTS. VEH DELAY: 00:16						

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:20 06/01/09	R OPERATOR GV	88	1	172	F	0952	STEUART & MISSION (OB)	COLLISION, STREETCAR & TROLLEY COACH - NEITHER OPERATOR WAS TAKEN FOR 799 DUE TO MINOR DAMAGE TO EQUIPMENTS	OB	12:14	12:34	72
							1050439 MGR. S. BRITT, MGR. F. LUM, T. JULIAN, MRU-4S23, G. PINTO, B. WONG, OPERATOR WAS INTERVIEWED BY SYSTEM SAFETY P. MEDINA AT THE FERRY, FORM R REQUIRED, VINTAGE CAR RETURNED TO SERVICE AT 1345 HRS. AND TROLLEY COACH 7044 RETURNED TO SERVICE AT 1355 HRS. (OTHER RUN WAS 431/14/7044 & WAS RELIEVED AT THE FERRY BY 340/14 AT 1231 HRS.) VEH DELAY: 00:20 LINE DELAY: 00:20					
14:18 06/01/09	R OPERATOR KI	29	9	681	28	8001	19TH AVE. & NORIEGA (IB)	ACCIDENT COACH AND AUTO	IB	14:18	14:46	11
							1050365 INSP.WONG,S.CLEARED VEH DELAY: 00:28					
17:36 06/01/09	R OPERATOR PR	25		103	5	5606	FULTON & WILLARD NORTH (IB)	ACCIDENT-COACH & AUTOMOBILE	IB	17:36	18:08	38
							1050472 INSP. D. FONG CLEARED. VEH DELAY: 00:32					
18:36 06/01/09	R OPERATOR KI	29	0	749	2	8219	SUTTER & MASON (IB)	ACCIDENT, HIT & RUN-COACH & AUTOMOBILE	IB	18:36	19:00	38
							1050468 INSP. D. FONG CLEARED. VEH DELAY: 00:24					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
11:19 06/01/09	R OPERATOR PR	35	7	45	21	5586	HAYES & DAVIS (OB)	NON MUNI ACCIDENT BLOCKING.	OB	11:19		17
						1050404	INSP. E. VICKERS RESPONDED, MANAGER J. STUART*, SFPD CLEARED. LINE DELAY: 00:21		LD	11:19	11:40	
22:45 06/01/09	R OPERATOR WO	16		227	26	8136	CHENNERY & MIGUEL (IB,OB)	BLOCKED (CAR CARRIER)	IB	22:45	23:30	16
						1050502	INSP^S. A.VELACRUZ, L. WILSON CLEARED, SFPD 3H-12D. VEH DELAY: 00:45 LINE DELAY: 02:55		LD	22:45	01:40	

LIGHT RAIL AM/PM Availability



◆ AM Availability ■ PM Availability

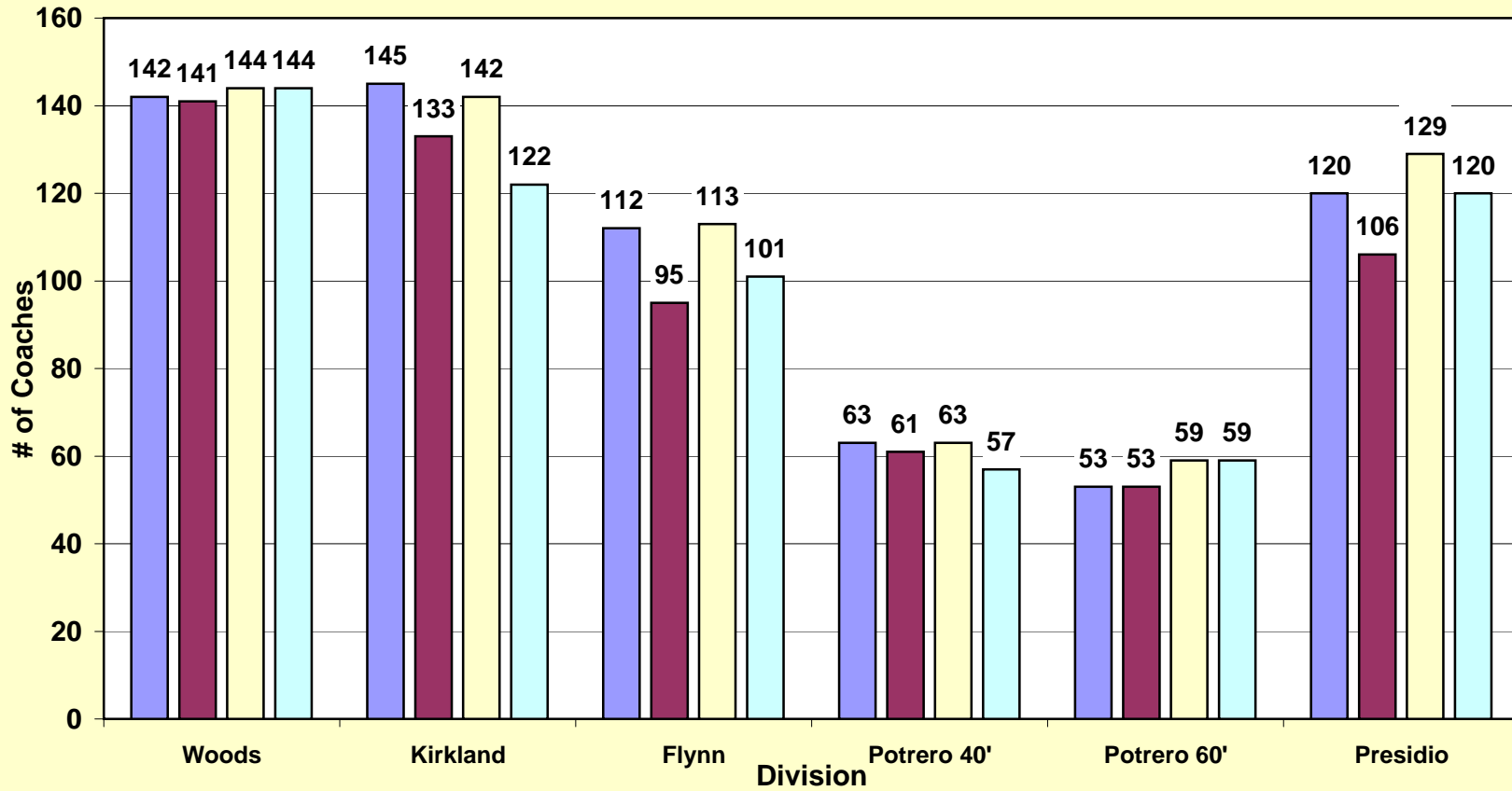
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	
06/03/09	WEDNESDAY		
06/04/09	THURSDAY		
06/05/09	FRIDAY		
06/08/09	MONDAY		
06/09/09	TUESDAY		
06/10/09	WEDNESDAY		
06/11/09	THURSDAY		
06/12/09	FRIDAY		
06/15/09	MONDAY		
06/16/09	TUESDAY		
06/17/09	WEDNESDAY		
06/18/09	THURSDAY		
06/19/09	FRIDAY		
06/22/09	MONDAY		
06/23/09	TUESDAY		
06/24/09	WEDNESDAY		
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Tuesday 06/02/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	25	16	5	3
Equipment available for service @ 7:30 a.m.	126	12	5	5

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report 06/02/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	0
Automatic Train Control System (ATCS)	0
Brakes	1
Coupler	0
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	0
Pantographs	0
Propulsion	0
Flats	2
PM	3
Support shop	5
Body/paint shop	11
Glass shop	0
Parts	0
Destination sign/electrical	0
Other	1
Vendor	0
Engineering	0
Total	24

Motor & Trolley Coaches Availability
A.M. 6/2/09 & 6/1/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/2/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	0	2	3	5	14
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance Holds	39	10	12	61	12	22	45	79	140
Awaiting parts	7	3	0	10	0	2	21	23	33
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	142	145	112	399	63	53	120	236	635
Final a.m. pull-out	141	133	95	369	61	53	106	220	589
Reserve fleet usage	5	0	0	5	0	2	0	2	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	4	0	4	0	0	0	0	4
Afternoon (p.m.) availability									
6/1/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	4	6	1	0	0	1	7
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	37	13	11	61	12	19	36	67	128
Awaiting parts	10	3	0	13	0	2	21	23	36
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	144	142	113	399	63	59	129	251	650
Final p.m. pull-out	144	122	101	367	57	59	120	236	603
Reserve fleet usage	8	0	0	8	0	4	0	4	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	2	0	0	2	2

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, JUNE 1, 2009											
Green	231	63	24	10	18	11	27.3	10.4	4.3	7.8	4.8
Cable Car	139	34	14	5	11	4	24.5	10.1	3.6	7.9	2.9
Potrero	275	65	31	5	15	14	23.6	11.3	1.8	5.5	5.1
Presidio	213	41	16	6	8	11	19.2	7.5	2.8	3.8	5.2
Kirkland	258	53	17	11	13	12	20.5	6.6	4.3	5.0	4.7
Woods	317	59	17	8	23	11	18.6	5.4	2.5	7.3	3.5
Flynn	185	41	13	5	14	9	22.2	7.0	2.7	7.6	4.9
Total	1618	356	132	50	102	72	22.0%	8.2%	3.1%	6.3%	4.4%
Summary For The Last 7 Days											
MONDAY 5 25	1,084	165	77	30	48	10	15%	7%	3%	4%	1
TUESDAY 5 26	1,596	331	115	54	88	74	21%	7%	3%	6%	5
WEDNESDAY 5 27	1,601	329	112	56	92	69	20%	7%	4%	6%	4
THURSDAY 5 28	1,609	318	95	56	103	64	20%	6%	3%	6%	4
FRIDAY 5 29	1,641	353	122	52	110	69	21%	7%	3%	7%	4
SATURDAY 5 30	1,117	244	99	25	81	39	22%	9%	2%	7%	4
SUNDAY 5 31	1,063	263	100	28	77	58	25%	9%	3%	7%	6
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											