

## DAILY SERVICE DELIVERY OVERVIEW

**SATURDAY, June 19, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

|                        | SCHEDULED  | PULLED OUT<br>IN SERVICE % | RUNS NON<br>OUT | RUNS<br>WORKED<br>AT OVER TIME |
|------------------------|------------|----------------------------|-----------------|--------------------------------|
| <b>SYSTEM<br/>WIDE</b> | <b>778</b> | <b>97.8</b>                | <b>17</b>       | <b>52</b>                      |

### 2. VEHICLES AVAILABILITY

|                   | SCHEDULED  | AVAILABLE  | SPARE RATIO |
|-------------------|------------|------------|-------------|
| <b>LRV</b>        | <b>56</b>  | <b>97</b>  | <b>73%</b>  |
| <b>F LINE</b>     | <b>19</b>  | <b>20</b>  | <b>5%</b>   |
| <b>CABLE CAR</b>  | <b>26</b>  | <b>29</b>  | <b>12%</b>  |
| <b>WOODS</b>      | <b>63</b>  | <b>126</b> | <b>100%</b> |
| <b>KIRKLAND</b>   | <b>60</b>  | <b>114</b> | <b>90%</b>  |
| <b>FLYNN</b>      | <b>77</b>  | <b>105</b> | <b>36%</b>  |
| <b>POTRERO 40</b> | <b>33</b>  | <b>56</b>  | <b>70%</b>  |
| <b>POTRERO 60</b> | <b>38</b>  | <b>49</b>  | <b>29%</b>  |
| <b>PRESIDIO</b>   | <b>64</b>  | <b>148</b> | <b>131%</b> |
| <b>TOTAL</b>      | <b>436</b> | <b>744</b> | <b>71%</b>  |

### 3. OPERATORS' ABSENTEEISM:

|              | Scheduled    | Total Unavailable | Sick      | Vacation  | Unplanned Leave | Other Reasons |
|--------------|--------------|-------------------|-----------|-----------|-----------------|---------------|
| Green        | 165          | 50                | 10        | 5         | 20              | 15            |
| Cable Car    | 115          | 33                | 9         | 6         | 8               | 10            |
| Potrero      | 167          | 49                | 21        | 4         | 14              | 10            |
| Presidio     | 140          | 22                | 7         | 3         | 8               | 4             |
| Kirkland     | 133          | 26                | 7         | 3         | 12              | 4             |
| Woods        | 219          | 53                | 14        | 6         | 20              | 13            |
| Flynn        | 161          | 45                | 20        | 2         | 14              | 9             |
| <b>Total</b> | <b>1,100</b> | <b>278</b>        | <b>88</b> | <b>29</b> | <b>96</b>       | <b>65</b>     |

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### Accidents

| TIME DATE         | CALL FROM DIVISION | To CC | OP#  | RUN | LINE | VEH  | LOCATION                    | NATURE OF OCCURRENCE ACTION TAKEN  | DELAY |       |       |    |
|-------------------|--------------------|-------|------|-----|------|------|-----------------------------|--|-------|-------|-------|----|
|                   |                    |       |      |     |      |      |                             |  | DI    | START | END   | CC |
| 10:44<br>06/19/10 | R OPERATOR PR      | 17    | 2250 | 028 | 30   | 5548 | TOWNSEND & 4TH STREETY (OB) | SUSPEICIOUS PACKAGE (GOLDEN CLOTH BAG ZIPPED UP)   | OB    | 10:44 | 11:22 | 26 |
|                   |                    |       |      |     |      |      | 1112484                     | INSP E. VECKER RESP, SFPD UNIT # 3B15 CLEARED, NO MERIT. MGR A. ANDREWS (1M4)*. VEH DELAY: 00:38   |       |       |       |    |
| 16:41<br>06/19/10 | R OPERATOR PO      | 26    | 3682 | 362 | 33   | 5462 | MARKET & CLAYTON (OB)       | OVERHEAD LINES DOWN  | OB    | 16:41 | 17:34 | 32 |
|                   |                    |       |      |     |      |      | 1112554                     | INSP G. LAVIGNE, O/H LINE 819, SHOP TRUCK 094, ALL RESPONDED, MGRS* J. KELLY, M. TRAVIS-ALLEN, REPORT OF SUPPORT WIRE DOWN, PIECE OF O/H HIT PARKED VEHICLE, EOR 16:59] VEH DELAY: 00:18 |       |       |       |    |

**Line Delays ≥ 20 minutes**

| TIME DATE         | CALL FROM DIVISION  | To CC | OP#  | RUN | LINE    | VEH  | LOCATION   | NATURE OF OCCURRENCE ACTION TAKEN | DELAY    |                |                |    |
|-------------------|---------------------|-------|------|-----|---------|------|--|-----------------------------------|----------|----------------|----------------|----|
|                   |                     |       |      |     |         |      |  |                                   | DI       | START          | END            | CC |
| 00:12<br>06/19/10 | T<br>SFPD<br>FL     | 86    |      |     | 38      |      | OFFARELL BETWEEN LEAVENWORTH & JONES (IB)  | VEHICLE FIRE BLOCKING             | IB<br>LD | 00:12<br>00:20 | 01:10          | 25 |
|                   |                     |       |      |     | 1112440 |      | 38 LINE RE-ROUTED. INSP T. ALDANA RESP. <b>LINE DELAY: 00:50</b>   |                                   |          |                |                |    |
| 00:57<br>06/19/10 | R<br>SFPD<br>PO     | 36    |      |     | 14      |      | MISSION & 2ND STREET (IB)  | NON MUNI VEHICLE ACCIDENT         | IB<br>LD | 00:57<br>00:57 | 02:12          | 36 |
|                   |                     |       |      |     | 1112443 |      | INSP T. ALDANA RESP ROLLING DELAY <b>LINE DELAY: 01:15</b>   |                                   |          |                |                |    |
| 01:44<br>06/19/10 | T<br>SFPD<br>PO     | 36    |      |     | 22      |      | 16TH STREET & 17TH STREET BETWEEN HARRISON & POTRERO (IB,OB)   | STREET CLOSURE (POLICE ACTIVITY)  | IB<br>LD | 01:44<br>01:44 | 04:35          | 36 |
|                   |                     |       |      |     | 1112449 |      | INSP A. GEETER RESP. LINE 22 / 90 RE-ROUTED, SHUTTLE USED AS BRIDGE FROM 16TH / SO. VAN NESS TO 20TH STREET / 3RD STREET. <b>LINE DELAY: 02:51</b> |                                   |          |                |                |    |
| 19:25<br>06/19/10 | R<br>OPERATOR<br>GV | 72    | 2647 | 176 | F       | 1818 | GLEN PARK (OB,PI)  | NO POWER                          | OB<br>LD | 19:25<br>19:25 | 19:55<br>19:55 | 85 |
|                   |                     |       |      |     | 1112555 |      | J-LINE SWITCHBACK AT GLEN PARK OB/IB. 4T79,4T40,PCC SHOP,4S37. <b>VEH DELAY: 00:30 LINE DELAY: 00:30</b>   |                                   |          |                |                |    |