



**Muni
Service Delivery
Daily Report**

Tuesday, June 2, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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WEDNESDAY 6 03 09 AM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	4	0	0	0	9x=2, 38=2
Kirkland	6	0	0	0	10=2, 12=1, 28=2, 47=1
Woods	0	0	0	0	
Potrero	1	0	2	0	41=1
Presidio	0	0	0	0	
Metro	2	0	0	0	J=1, N=1
F line	0	0	0	0	
TOTAL	13	0	2	0	

Special Events				
0				
Division				
REPORT DATA AS OF 0740 AM				

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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06 02 09 TUESDAY PM NOLO REPORT

Cable Car	3	0	0	0	59=1 60=1 61=1
Flynn	0	0	0	0	
Kirkland	7	0	0	0	2=1 10=2 19=2 47=2
Woods	0	0	0	0	
Potrero	7	0	0	0	6=2 7=1 14=3 24=1
Presidio	3	0	1	0	
Metro	19	0	2	1	N=7 KT=8 L=1 J=1 M=2
F line	4	0	0	0	F=4
TOTAL	43	0	3	1	

Special Events					
					0
Division					
REPORT DATA COMPILED AS OF - 1600HRS					

	Runs Missed	RDO		Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
TUESDAY 6/2/2009							
Revised 2/21/09							
Cable Car one-piece	2	4	—	49	4	4	8.2%
Cable Car multi-piece	4						
Flynn one-piece	1	0	—	154	1	0	0.6%
Flynn multi-piece	0						
Kirkland one-piece	3	1	—	212	5	1	2.4%
Kirkland multi-piece	4						
Woods one-piece	1	0	—	251	2	0	0.8%
Woods multi-piece	2						
Potrero one-piece	1	4	—	212	2	4	0.9%
Potrero multi-piece	2						
Presidio one-piece	1	6	—	174	2	6	1.1%
Presidio multi-piece	2						
Metro one-piece	8	16	—	146	17	16	11.6%
Metro multi-piece	18						
F Line one-piece	2	0	—	33	3	0	9.1%
F Line multi-piece	2						
System total				1231	36	31	2.9%

Accidents

Tue Jun 02, 2009

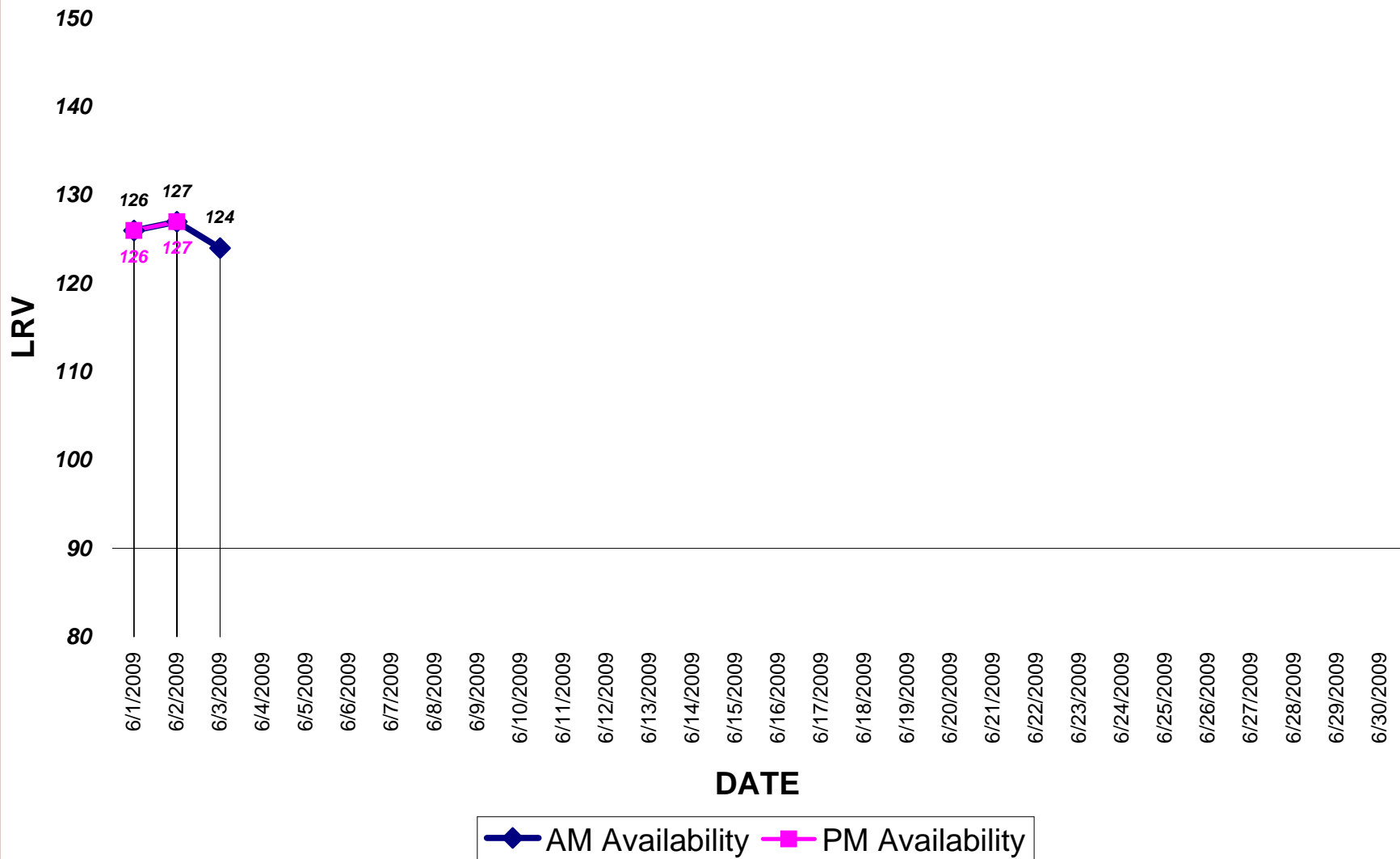
TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:27 06/02/09	R OPERATOR PR	24	8	129	5	5633	FULTON & MASONIC (OB)	ACCIDENT-HIT & RUN-COACH & AUTOMOBILE	OB	16:27	17:15	38
						1050640	INSP. V. HOLMES REPORTS COACH WAS STATIONARY WAITING FOR SHOP TRUCK WHEN AN AUTOMOBILE MADE CONTACT WITH THE COACH AND FLED THE SCENE WITHOUT LEAVING ANY IDENTIFICATION; NO DAMAGE TO COACH. VEH DELAY: 00:48					
18:18 06/02/09	R OPERATOR WO	11		126	44	8129	ALEMANY & SILVER (OB)	SFPD REQUESTED COACH TO STOP-ASSAULT SUSPECTS ON BOARD COACH	OB	18:21	18:40	38
						1050677	SFPD UNITS-3H12D, 3H13D-CASE #090569022; VIDEO PULLED*; INSP. L. WILSON RESPONDED TO THE LOCATION OF A DETENTION OF SEVERAL MALE & FEMALE JUVENILES REGARDING A FIGHT ON COACH 187/44/8166 (SEE TAG# 1050641). SFPD CLEARED OPERATOR BACK IN SERVICE; NO ARRESTS MADE. VEH DELAY: 00:19					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:40 06/02/09	R CABLE MACHINE CA	25					POWELL STREET CABLE (IB,OB)	OVERNIGHT WORK ON SPLICE, COMPLICATIONS DELAY RESTART OF POWELL CABLE	IB LD	05:20 05:42	06:39 06:39	35
						1050529	INSP A.JAHN RESPOND. MNGR K.YORK* DISP* 311* 1 SHUTTLE USED FROM POWELL / ELLIS TO POWELL / JACKSON. VEH DELAY: 01:19 LINE DELAY: 00:57					
08:00 06/02/09	R OPERATOR ME	88	4	037	L	1418	TARAVAL ST & SUSET BLVD (OB)	PANTOGRAPHS ON BOTH CARS DAMAGED & MODERATE OVERHEAD DAMAGE	OB LD	08:00 08:00	10:02 10:02	87
						1050572	[LRV2=1491]MRU 4S22, 4S48 & OVERHEAD LINE TRUCK #819 CLRD, RESCUE CAR 59/KT/1407 & TEST TRAIN 14/L/1529-1530. INSP F CADELINA ASSISTED WITH SWITCHING L-LINE AT TARAVAL/22ND AVE & COORDINATING THE FOUR MOTOR COACH SHUTTLES. SENIOR MGMT & STAFF, 311, INSP D CASTRO & INSP W COLLAZOS* SI GREEN N/R [EOR 10:10] VEH DELAY: 02:10 LINE DELAY: 02:02					
08:07 06/02/09	R MRU 4S22 ME	88	7	059	K	1407	TARAVAL ST & SUNSET (OB)	RESCUE CAR	OB LD	08:07 08:00	10:02 10:02	87
						1050596	MRU 4S22 & MRU 4S48 USED AS RESCUE CAR FOR 37/L/1418-1491, INSP D CASTRO & INSP W COLLAZOS*. SEE TAG #1050572 SI GREEN N/R [EOR 10:46] VEH DELAY: 02:39 LINE DELAY: 02:02					

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:51 06/02/09	R INSP D CASTRO ME	88		14	L	1529	TARAVAL ST & 22ND AVE (OB)	TEST TRAIN FOR TARAVAL AT SUNSET DAMAGED OVERHEAD AREA	OB LD	09:51 08:00	10:02 10:02	87
						1050597	[LRV2=1530]OVERHEAD LINE #819 CLRD, OP RETURNED TO SVC, INSP D CASTRO, OCC & INSP W COLLAZOS*, SEE TAG #1050572 VEH DELAY: 00:11 LINE DELAY: 02:02					
14:16 06/02/09	R OPERATOR CA	24	0	5	60	13	POWELL & MARKET (OB)	GYPSY MALFUNCTION.	OB LD	14:16 14:16	14:47 14:47	28
						1050657	INSP BARTH W, CABLE MACHINERY, SHOP TRUCK #665. VEH DELAY: 00:31 LINE DELAY: 00:31					

LIGHT RAIL AM/PM Availability



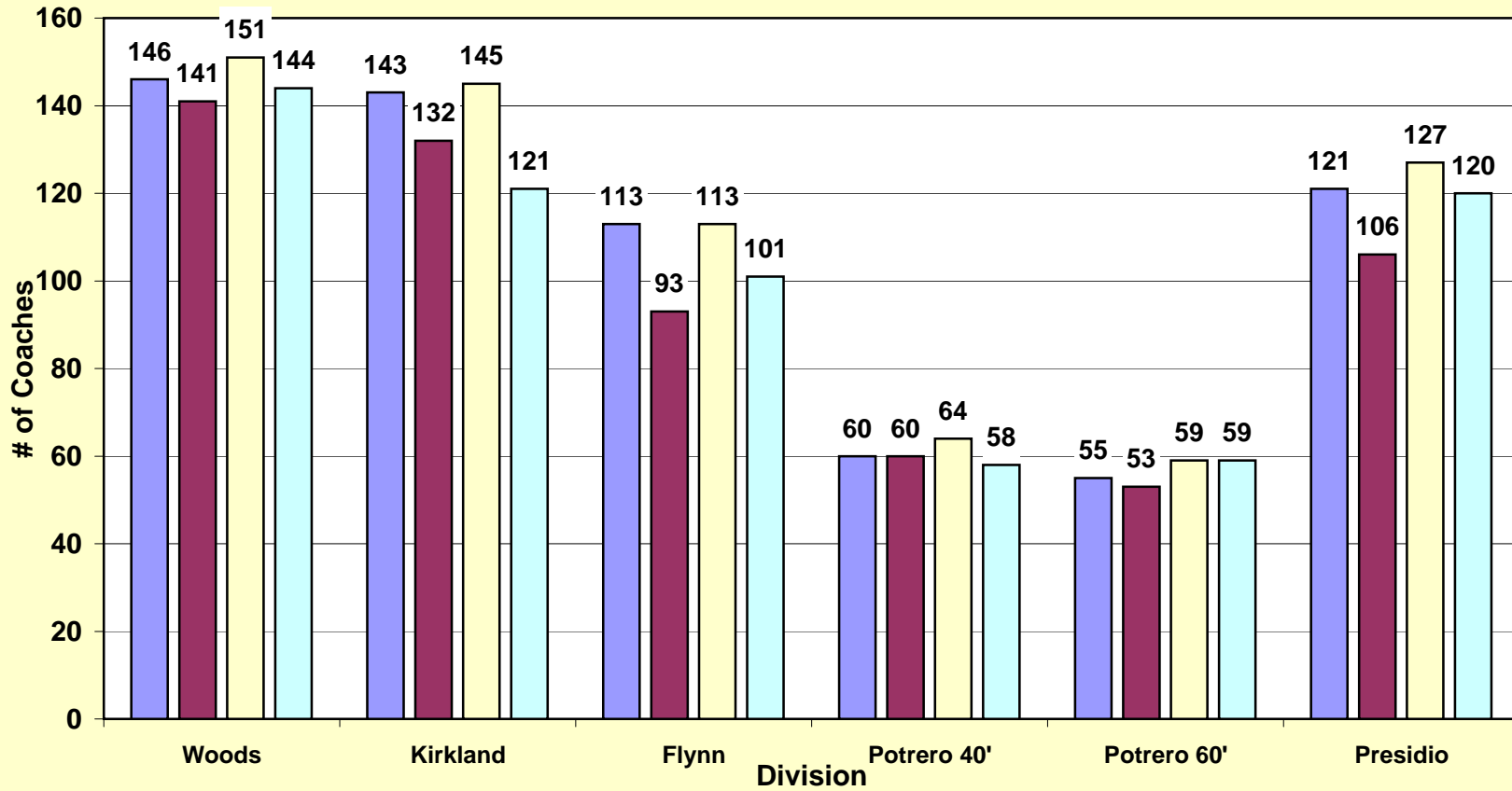
Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
June 2009			
06/01/09	MONDAY	126	126
06/02/09	TUESDAY	127	127
06/03/09	WEDNESDAY	124	
06/04/09	THURSDAY		
06/05/09	FRIDAY		
06/08/09	MONDAY		
06/09/09	TUESDAY		
06/10/09	WEDNESDAY		
06/11/09	THURSDAY		
06/12/09	FRIDAY		
06/15/09	MONDAY		
06/16/09	TUESDAY		
06/17/09	WEDNESDAY		
06/18/09	THURSDAY		
06/19/09	FRIDAY		
06/22/09	MONDAY		
06/23/09	TUESDAY		
06/24/09	WEDNESDAY		
06/25/09	THURSDAY		
06/26/09	FRIDAY		
06/29/09	MONDAY		
06/30/09	TUESDAY		

	Maintenance Holds
Green Division Daily Maintenance Morning Status Report Wednesday 06/03/09 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	
Air	0
Automatic Train Control System (ATCS)	2
Brakes	3
Coupler	0
Doors / steps	1
Heating, Ventilation, Air Conditioner (HVAC)	0
Lights	1
Pantographs	0
Propulsion	0
Flats	1
PM	2
Support shop	5
Body/paint shop	11
Glass shop	0
Parts	0
Destination sign/electrical	0
Other	1
Vendor	0
Engineering	0
Total	27

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
Wednesday 06/03/09				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	28	10	8
Present demand	114	13	4	3
Maintenance Holds	27	15	4	3
Equipment available for service @ 7:30 a.m.	124	13	6	5

Motor & Trolley Coaches Availability
A.M. 6/3/09 & 6/2/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
6/3/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	141	137	95	373	61	56	106	223	596
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	2	1	6	9	2	1	2	5	14
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance Holds	35	12	11	58	15	19	44	78	136
Awaiting parts	6	5	1	12	0	2	21	23	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	146	143	113	402	60	55	121	236	638
Final a.m. pull-out	141	132	93	366	60	53	106	219	585
Reserve fleet usage	2	0	0	2	0	1	0	1	3
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	5	2	7	1	0	0	1	8
Afternoon (p.m.) availability									
6/2/09									
Fleet size	181	155	124	460	75	74	165	314	774
Present demand	144	122	101	367	59	59	120	238	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	1	1	3	5	1	0	0	1	6
Campaigns / retrofits	0	0	0	0	0	0	3	3	3
Maintenance holds	30	10	11	51	11	19	38	68	119
Awaiting parts	11	3	0	14	0	0	21	21	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	151	145	113	409	64	59	127	250	659
Final p.m. pull-out	144	121	101	366	58	59	120	237	603
Reserve fleet usage	2	0	0	2	0	4	0	4	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	1	0	1	1	0	0	1	2

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, JUNE 2, 2009											
Green	227	68	27	9	18	14	30.0	11.9	4.0	7.9	6.2
Cable Car	133	40	11	6	13	10	30.1	8.3	4.5	9.8	7.5
Potrero	269	52	23	4	15	10	19.3	8.6	1.5	5.6	3.7
Presidio	206	42	12	6	12	12	20.4	5.8	2.9	5.8	5.8
Kirkland	248	45	15	9	9	12	18.1	6.0	3.6	3.6	4.8
Woods	307	48	12	6	17	13	15.6	3.9	2.0	5.5	4.2
Flynn	202	45	15	5	15	10	22.3	7.4	2.5	7.4	5.0
Total	1592	340	115	45	99	81	21.4%	7.2%	2.8%	6.2%	5.1%
Summary For The Last 7 Days											
TUESDAY 5 26	1,596	331	115	54	88	74	21%	7%	3%	6%	5
WEDNESDAY 5 27	1,601	329	112	56	92	69	20%	7%	4%	6%	4
THURSDAY 5 28	1,609	318	95	56	103	64	20%	6%	3%	6%	4
FRIDAY 5 29	1,641	353	122	52	110	69	21%	7%	3%	7%	4
SATURDAY 5 30	1,117	244	99	25	81	39	22%	9%	2%	7%	4
SUNDAY 5 31	1,063	263	100	28	77	58	25%	9%	3%	7%	6
MONDAY 6 1	1,618	356	132	50	102	72	22%	8%	3%	6%	4
<p>* Unplanned leave includes: absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ Other reasons includes: 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											