

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, JUNE 19, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>773</b>	<b>96.0%</b>	<b>18</b>	<b>13</b>	<b>49</b>

### 2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F-LINE</b>	<b>18</b>	<b>24</b>	<b>33%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>28</b>	<b>8%</b>
<b>WOODS</b>	<b>140</b>	<b>183</b>	<b>31%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>128</b>	<b>15%</b>
<b>FLYNN</b>	<b>103</b>	<b>110</b>	<b>7%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>54</b>	<b>23%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>35</b>	<b>-26%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>120</b>	<b>22%</b>
<b>TOTAL:</b>	<b>701</b>	<b>754</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	119	30	12	4	5	9
<b>Cable Car</b>	93	20	5	5	4	6
<b>Potrero</b>	162	45	10	5	17	13
<b>Presidio</b>	128	24	4	4	7	9
<b>Kirkland</b>	141	29	3	1	13	12
<b>Woods</b>	204	46	9	10	12	15
<b>Flynn</b>	150	34	8	3	12	11
<b>TOTAL:</b>	<b>997</b>	<b>228</b>	<b>51</b>	<b>32</b>	<b>70</b>	<b>75</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:21 06/19/11	R OPERATOR WO	18	3851	31	M	8454	MARKET & CHURCH (IB)	ACCIDENT, COACH/AUTO, HIT & RUN, NO DAMAGE, NO INJURIES	IB	06:21	06:42	14
							1176631	INSP. B. HENDERSON CLEARED. AUTO ROLLS INTO REAR OF COACH. MOTORIST LEAVES UPON INSP ARR. VIDEO*, CLAIMS 6A45* VEH DELAY: 00:21				
22:01 06/19/11	R OPERATOR PO	27	3093	451	49	7127	MISSION & 19TH AVENUE (OB)	VEHICLE ACCIDENT COACH / AUTO	OB	22:01	23:30	36
							1176701	INSP A. GEETER RESP, CLAIMS 6A45*, VIDEO*, S/SAFETY*, NO INJURIES REPORTED AT SCENE MAJOR DAMAGE TO AUTO FRONT END, OPERATOR 799 DISPATCHER*, INSP T. ALDANA TRANS RESCUE OPERATOR TO SCENE. SI POTRERO N/R [EOR 00:39] VEH DELAY: 02:38				

***DELAYS > 20 MINUTES:***

No line delays  $\geq$  than 20 minutes to report.