

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, MARCH 31, 2011

1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
SYSTEM WIDE	1174	96.4	42	50

2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
LRV	114	111	-3%
F LINE	20	22	10%
CABLE CAR	26	30	15%
WOODS	140	176	26%
KIRKLAND	111	121	9%
FLYNN	103	114	11%
POTRERO 40'	49	62	27%
POTRERO 60'	53	38	-28%
PRESIDIO	103	109	6%
TOTAL	719	783	9%

3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	206	55	7	11	16	21
Cable Car	117	30	5	5	18	2
Potrero	234	63	20	7	23	13
Presidio	195	37	8	8	13	8
Kirkland	218	46	11	12	18	5
Woods	329	77	16	9	40	12
Flynn	196	30	5	4	17	4
TOTAL	1,495	338	72	56	145	65

4. ACCIDENTS & DELAYS > 20 MINUTES:

ACCIDENTS:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
03:08 03/31/11	R OPERATOR WO	77	2940	245	N	8426	MARKET & 4TH STREET (OB)	ACCIDENT, COACH / PEDESTRIAN	OB	03:08	04:30	16
							1162583	INSP. ALDANA, ESCOBAR, 1L1 STUART, SFFD ENGINE 01, SFPD 3B-15E, CASE # 110-261-435, AMR MEDIC 18 TRANSPORTED PEDESTRIAN TO SFGH, UNKNOWN INJURY (PAIN ALL OVER), J. KELLY*, D. PUGLISI*, SENIOR STAFF / SAFETY*, CLAIMS 6A-46*, 311 CALL CENTER*, VIDEO*, OPERATOR (799), RCS 854 PULLED IN COACH. VEH DELAY: 01:22				
07:07 03/31/11	R OPERATOR PO	32	3224	331	6	5464	DRUMM & MARKET (IB)	ACCIDENT HIT & RUN	IB	07:07	07:30	12
							1162503	INSP LEDBETTER. MGR STUART*. CLAIMS 6A42*. VIDEO* TRUCK REAREND COACH NO INURY MINOR. VEH DELAY: 00:23				
13:26 03/31/11	T 311 INFO.CTR. KI	33	2230	648	43	8319	MASONIC & TURK (IB)	ALLEGED ACCIDENT COACH AND PARKED AUTO	IB	13:26		11
							1162669	SEE INTERVIEW TAG				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
14:20 03/31/11	T INSP TUCKER, PO	34	2351	444	22	5472	16TH STREET & BRYANT (IB)	COACH / AUTO COLLISION (HIT & RUN) - NO INJURIES	IB	14:20	15:30	34
							1162639	INSP TUCKER, E CLEARED, SFPD UNIT #3D63 - CAD #2117 RESPONDED, CASE # 110 262 784, VIDEO*, CLAIMS*, NO ARREST, NO 799 VEH DELAY: 01:10				
15:42 03/31/11	R OPERATOR PO	27	3208	412	30	5448	SACRAMENTO & STOCKTON (IB)	COACH / AUTO COLLISION - NO INJURY (NO MERIT)	IB	15:42	16:00	34
							1162704	INSP WONG, S CLEARED VEH DELAY: 00:18				
20:13 03/31/11	R OPERATOR PO	26	2290	440	14	7124	MISSION & 16TH STREET	POLICE ACTIVITY ON COACH		20:13	20:15	34
							1162766	SFPD UNIT #3D15 CLEARED, 1 PASSENGER REMOVED FROM BUS, NO ARREST VEH DELAY: 00:02				

LINE DELAY > 20 MINUTES:

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:40 03/31/11	T SFPD KI	16			28		PARK PRESIDIO BETWEEN CLEMENT & CALIFORNIA (IB)	NON MUNI ACCIDENT BLOCKING (AUTO AND LIGHT POLE)	IB LD	04:40 04:40	09:18	11
							1162559	INSPECTORS JOHNSON,B;FONG,M.RESPOND STUART,J.(1L1)*,ESPINOZA,M.(1M1)* 28 LINE REROUTE O/B R-CALIF;L-14TH;L-CLEMENT;R-PARK PRESIDIO I/B R- CLEMENT,L-FUNSTON.L-CALIF;R-PARK PRESIDIO NO STOPS MISSED LINE DELAY: 04:38				
16:30 03/31/11	R INSP. 4- C-52A ME	78	2846	109	J	1533	SAN JOSE NR. N. GATE & GENEVA AVENUE (IB)	BROKEN PANTOGRAPH, OVERHEAD LINE DAMAGE (BROKEN RUNNER)	IB LD	16:30 16:30	17:24	23
							1162756	O/H LINE TRK#820 RESP., 4-S-44 RESP., 4-S-30 RESP., 4- M-2 CASTILLO RESP., 4-M-3 ANDREWS RESP., PCC SHOP RESP. LSGP*, K/T LINE RE-ROUTE OVER THE M-LINE I/B, J-LINE S/B O/B TO I/B @ GLEN PARK, M-LINE S/B O/B TO I/B @ NIAGARA, J. HALEY JR.*, J/ KELLY*, E. DELBARRIO*, INSP. 4-T-41B PARKS*, INSP. 4-C-33B CONTRERAS*, INSP. 4-C-31 WELLS*, (4) MOTORCOACH SHUTTLES USED ASA BUS BRIDGE, SEE OCC TAG# 1162753 SI GREEN 1465 @19:36 VEH DELAY: 03:06 LINE DELAY: 00:54				