



**Muni  
Service Delivery  
Daily Report**

Tuesday, May 04, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**05 05 2010 WEDNESDAY MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	3	0	0	0	14XL=3
<b>Kirkland</b>	3	0	0	1	19=1, 28=1, 43=1
<b>Woods</b>	3	0	0	0	29=2, 71=1
<b>Potrero</b>	10	0	0	0	6=1, 14=2, 22=1, 33=1, 41=1, 49=4
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	19	0	0	1	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**Report data compiled as of - 0730 HOURS (TIME)**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**05 04 10 TUESDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	11	0	0	0	8X=5 14L=1 38=2 38L=3
<b>Kirkland</b>	10	0	0	0	1X=1 2=1 12=1 19=1 28=3 43=1 47=2
<b>Woods</b>	13	0	0	0	9=2 23=1 27=1 29=1 44=4 54=2 71=2
<b>Potrero</b>	12	0	2	0	6=2 14=2 22=1 24=1 41=3 49=3
<b>Presidio</b>	0	0	1	0	
<b>Metro</b>	5	0	1	0	KT=2 L=2 M=1
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	<b>52</b>	<b>0</b>	<b>4</b>	<b>0</b>	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
TUESDAY, MAY 04, 2010							
SIGN UP DECEMBER 2009							
<b>Cable Car one-piece</b>	0	0	0.0%	49	0	0	100.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	9	12	23.7%	155	11	12	92.9%
<b>Flynn multi-piece</b>	4		5.9%				
<b>Kirkland one-piece</b>	8	5	14.0%	218	10	5	95.4%
<b>Kirkland multi-piece</b>	4		4.0%				
<b>Woods one-piece</b>	11	12	12.6%	260	13	12	95.0%
<b>Woods multi-piece</b>	4		4.0%				
<b>Potrero one-piece</b>	6	3	9.0%	202	9	3	95.5%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	0	6	0.0%	162	0	6	100.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	4	11	6.0%	148	5	11	96.6%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	2	3	20.0%	33	2	3	93.9%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1227</b>	<b>50</b>	<b>52</b>	<b>95.9%</b>

# Accidents

Tue May 04, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:54 05/04/10	R OPERATOR FL	80	0821	432	14X	6405	MISSON & TRUMBLE (IB)	ACCIDENT COACH/AUTO MINOR	IB	07:54	08:30	40
							1105368	S/S*, VIDEO*, INSP. T67 JOHNSON, T.C. SI FLYNN N/R VEH DELAY: 00:36				
08:20 05/04/10	R OPERATOR CA	39	1149	9	59	28	JACKSON & POWELL (OB)	ACCIDENT CABLE CAR / AUTO	OB	08:20	08:30	39
							1105374	INSP JAHN, Y. KWAN*, SYSTEM SAFETY*, NO DAMAGE TO CABLE CAR, MINOR DAMAGE TO AUTO, NO INJURY, NO 799, SEE INTERVIEW TAG #1105375 VEH DELAY: 00:10 LINE DELAY: 00:10	LD	08:20	08:30	
10:23 05/04/10	R OPERATOR WO	14	1358	122	48	8175	PORTOLA & SYDNEY (OB)	ACCIDENT, COACH & AUTO.	OB	10:23	11:55	40
							1105416	INSPECTOR JONHSON, T ;VICKERS, E & SERVICE TRUCK 91, RESPONDED REPLACE MIRROR; 1M2 ESPINOZA, M* DIVISION SUP* OPERATOR ID 1358 DRUG TESTED; NEW OPERATOR ID 3706 SI WOODS VEH DELAY: 01:32				
11:30 05/04/10	R OPERATOR KI	14					KIRKLAND YARD	ACCIDENT (REVENUE VAN / INSP VEHICLE, H/R), NO INJURY		11:30	14:25	26
							1105515	INSP E. TUCKER RESP. DISP*, SUPERINTENDENT*, CLAIM 6A45*, REVENUE DEPT*, KIRK SUPERINTENDENT WILL PULL THE KIRKLAND YARD VIDEO. VEH DELAY: 02:55				

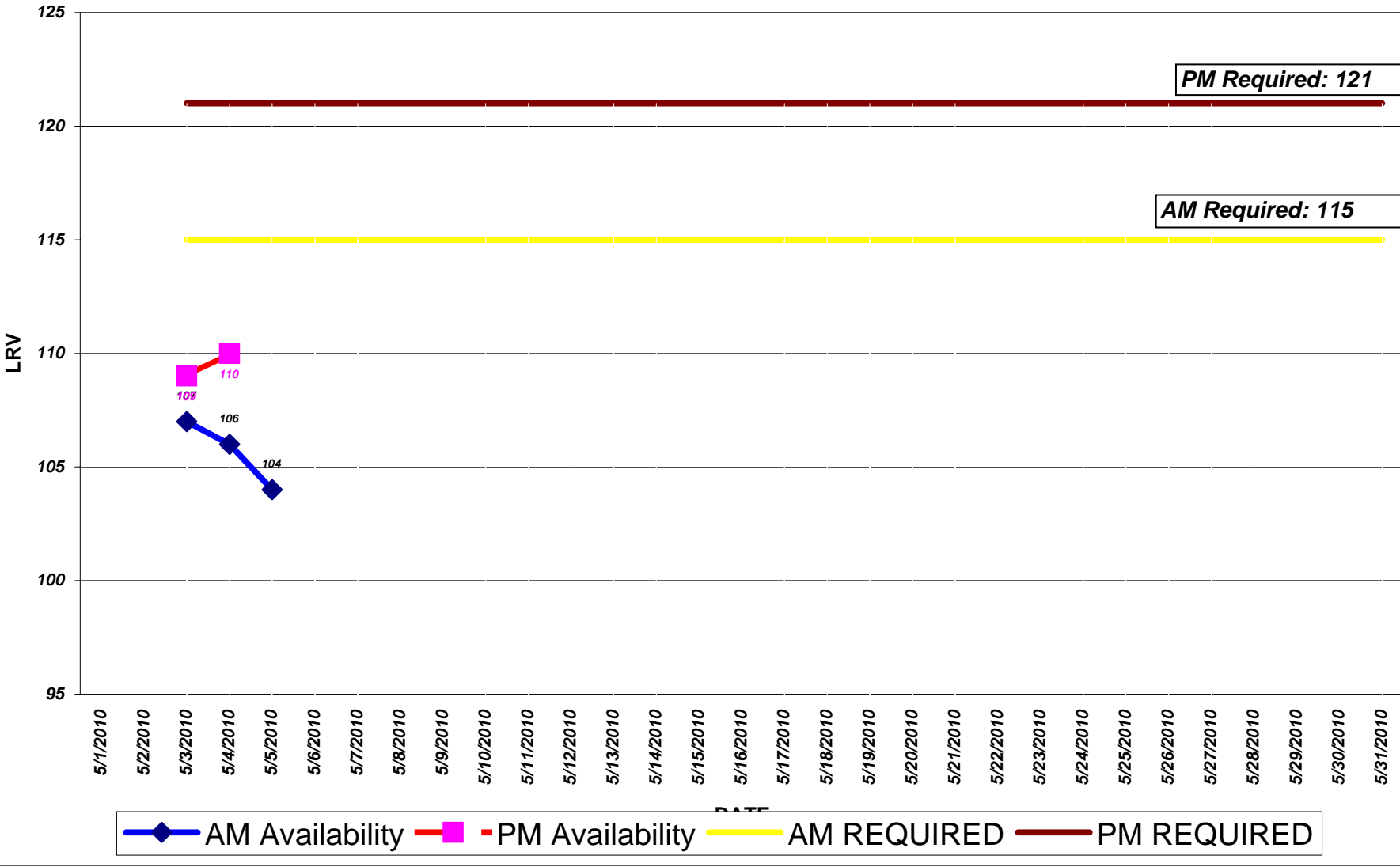
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
12:08 05/04/10	R OPERATOR PO	39	2799	369	30	7132	VAN NESS & NORTH POINT (OB)	ACCIDENT COACH & TRUCK	OB	12:08	13:13	78
							1105436	TRUCK MADE CONTACT WITH ROPE;BROKEN ROPE,POLE STUCK IN OVERHEAD;INSPECTOR JONES,R &SERVICE TRUCK 853 ,OHL 820 RESPONDED;CLAIMS 6A42*,VIDEO*,SYSTEM SAFETY*,1M1 STUART,J* SI POTRERO VEH DELAY: 01:05				
12:23 05/04/10	R OPERATOR WO	14	2458	154	29	8198	PERSIA & MISSION (IB)	ACCIDENT (COACH / AUTO), NO INJURY	IB	12:23	13:25	26
							1105442	INSP TC JOHNSON RESP, NO INJURY, NO 799. MGR STUART*M. TRAVIS-ALLEN*, VIDEO*, CLAIM 6A42* VEH DELAY: 01:02				
12:37 05/04/10	R OPERATOR PO	35	1750	317	6	5420	MARKET & NEW MONTGOMERY (OB)	INJURY ACCIDENT (AUTO / ISLAND / COACH)	OB	12:37	14:22	26
							1105465	INSP C. WILCHER, MGR J. STUART RESP, CLAIM 6A42, SFPD UNIT # 4M101 & 3B61K RESP. CASE # 100412068, MEDIC 87 TRANSPORTED INJURED PERSON TP SFGH. SYSTEM SAFETY*, VIDEO* J. HALEY JR*, D. HILL*, M. TRAVIS-ALLEN*, K HOLLAND*, T. ARANAS*, W. TOM*. 311* VEH DELAY: 01:45				
15:35 05/04/10	R OPERATOR PO	27	2799	369	49	7110	MISSION & APPLETON (OB)	ACCIDENT COACH AND AUTO (HIT AND RUN)	OB	15:35	15:57	11
							1105494	INSPECTOR JOMOC,K.CLEARED VEH DELAY: 00:22				
17:00 05/04/10	R OPERATOR WO	11	3072	236	71	8363	1ST STREET & MISSION (IB)	ACCIDENT (COACH / FED EX TRUCK), NO INJURY	IB	17:00	18:00	26
							1105516	INSP E. DENNIS RESP, VIDEO*, CLAIM 6A45*, NO INJURY, NO 799. VEH DELAY: 01:00				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

**There was no delay  $>$  20 minutes.**

# LIGHT RAIL VEHICLES AM/PM Required & Availability



Date	Day of week	A.M.	P.M.		
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
<b>Light Rail Vehicles (LRVs) Availability - Peak</b>					
MAY 2010					
05/03/10	MONDAY	115	<b>107</b>	121	<b>109</b>
05/04/10	TUESDAY	115	<b>106</b>	121	<b>110</b>
05/05/10	WEDNESDAY	115	<b>104</b>	121	
05/06/10	THURSDAY	115		121	
05/07/10	FRIDAY	115		121	
05/10/10	MONDAY	115		121	
05/11/10	TUESDAY	115		121	
05/12/10	WEDNESDAY	115		121	
05/13/10	THURSDAY	115		121	
05/14/10	FRIDAY	115		121	
05/17/10	MONDAY	115		121	
05/18/10	TUESDAY	115		121	
05/19/10	WEDNESDAY	115		121	
05/20/10	THURSDAY	115		121	
05/21/10	FRIDAY	115		121	
05/24/10	MONDAY	115		121	
05/25/10	TUESDAY	115		121	
05/26/10	WEDNESDAY	115		121	
05/27/10	THURSDAY	115		121	
05/28/10	FRIDAY	115		121	
05/31/10	MONDAY	115		121	

	<b>Maintenance Holds</b>
<b>Green Division</b>	
<b>Daily Maintenance Morning Status Report</b>	<b>May</b>
<b>5, 2010</b>	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

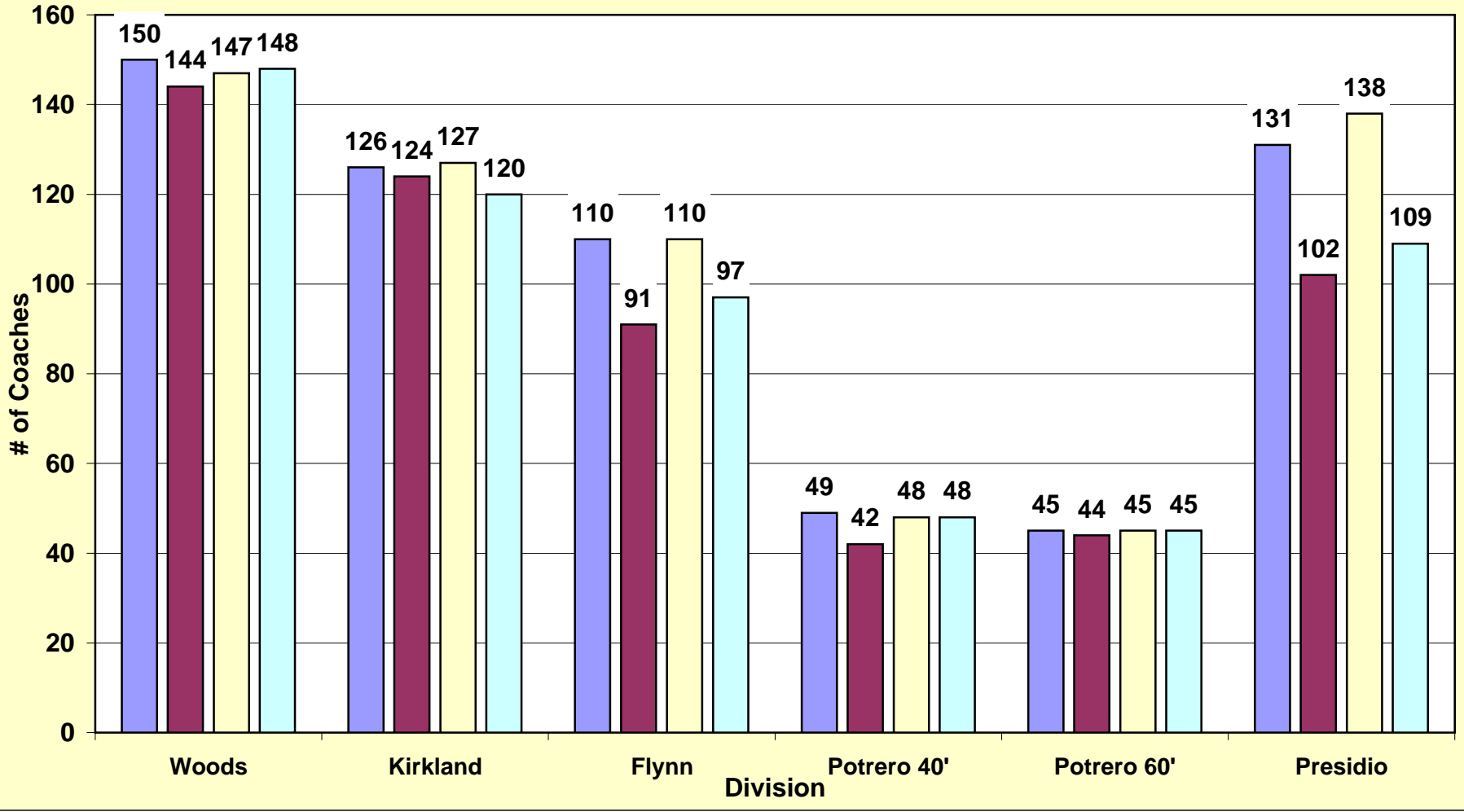
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	1
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK RELATED/ FLAT	0
PREVENTIVE MAINTENANCE	12
SUPPORT SHOP	7
BODY/PAINT/LEAKER	3
FLEET APPEARANCE/CLEANING	0
AWAITING PARTS	0
DESTSIGN / ELECTRICAL/ELECTRONIC	1
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

**TOTAL** **47**

	LRV2/3	PCC	Milan	Historic
<b>Green Division Daily Maintenance</b>				
				<b>May</b>
<b>5, 2010</b>				
Morning Status Report @ 7:30 a.m.				
<b>Fleet size</b>	151	21	10	8
<b>Present demand (AM)</b>	116	13	4	3
<b>Maintenance Holds</b>	47	8	6	5
<b>Equipment available for service @ 7:30 a.m.</b>	104	13	4	3

**Motor & Trolley Coaches Availability**  
 A.M. 5/5/10 & 5/4/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.  
 ■ Final a.m. pull-out  
 ■ Equipment available for service @ 5:30 p.m.  
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
<b>Bus Maintenance Morning Status Report</b>									
Information Reported by Each Division									
<b>Morning (a.m.) availability</b>									
<b>5/5/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	148	127	97	372	48	53	102	203	575
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	1	8	1	0	0	1	9
Campaigns / retrofits	1	0	0	1	0	0	1	1	2
Maintenance Holds	41	19	14	74	26	28	34	88	162
Awaiting parts	1	0	0	1	6	12	6	24	25
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	150	126	110	386	49	45	131	225	611
Final a.m. pull-out	144	124	91	359	42	44	102	188	547
Reserve fleet usage	0		0	0	0	6	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	4	3	3	10	3	7	0	10	20
<b>Afternoon (p.m.) availability</b>									
<b>5/4/10</b>									
Fleet size	191	145	124	460	75	73	165	313	773
Present demand	149	121	97	367	63	54	109	226	593
Extra service	9	0	0	9	N/A	N/A	N/A	N/A	9
Scheduled maintenance	5	1	1	7	0	0	0	0	7
Campaigns / retrofits	1	0	0	1	0	0	0	0	1
Maintenance holds	44	18	14	76	27	28	27	82	158
Awaiting parts	0	0	0	0	2	0	5	7	7
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 5:30 p.m.	147	127	110	384	48	45	138	231	615
Final p.m. pull-out	148	120	97	365	48	45	109	218	583
Reserve fleet usage	9	0	0	9	0	0	0	0	9
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	1	1	0	2	4	0	0	4	6

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:TUESDAY, MAY 04, 2010</b>											
Green	220	62	17	7	16	22	28.2	7.7	3.2	7.3	10.0
Cable Car	139	32	5	2	6	19	23.0	3.6	1.4	4.3	13.7
Potrero	243	59	19	4	16	20	24.3	7.8	1.6	6.6	8.2
Presidio	200	32	11	3	12	6	16.0	5.5	1.5	6.0	3.0
Kirkland	249	53	16	5	15	17	21.3	6.4	2.0	6.0	6.8
Woods	317	64	22	8	23	11	20.2	6.9	2.5	7.3	3.5
Flynn	181	52	21	7	19	5	28.7	11.6	3.9	10.5	2.8
<b>Total</b>	<b>1,549</b>	<b>354</b>	<b>111</b>	<b>36</b>	<b>107</b>	<b>100</b>	<b>22.9%</b>	<b>7.2%</b>	<b>2.3%</b>	<b>6.9%</b>	<b>6.5%</b>
<i>TUESDAY 04 27 10</i>	1569	344	110	52	100	82	22%	7%	3%	6%	5%
<i>WEDNESDAY 04 28 10</i>	1578	339	106	47	110	76	22%	7%	3%	7%	5%
<i>THURSDAY 04 29 10</i>	1566	355	110	51	109	85	23%	7%	3%	7%	5%
<i>FRIDAY 04 30 10</i>	1595	375	143	52	101	79	24%	9%	3%	6%	5%
<i>SATURDAY 05 01 10</i>	1107	322	145	43	69	65	29%	13%	4%	6%	6%
<i>SUNDAY 05 02 10</i>	1057	316	137	43	71	65	30%	13%	4%	7%	6%
<i>MONDAY 05 03 10</i>	1575	354	125	46	111	72	23%	8%	3%	7%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.