

## DAILY SERVICE DELIVERY OVERVIEW

**SUNDAY, MAY 8, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	NOT OUTS	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>773</b>	<b>96.5%</b>	<b>27</b>	<b>58</b>

### 2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>115</b>	<b>1%</b>
<b>F-LINE</b>	<b>18</b>	<b>20</b>	<b>11%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>170</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>126</b>	<b>14%</b>
<b>FLYNN</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>58</b>	<b>32%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>34</b>	<b>-28%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>104</b>	<b>6%</b>
<b>TOTAL:</b>	<b>701</b>	<b>754</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	106	22	7	2	3	10
<i>Cable Car</i>	97	23	3	6	7	7
<i>Potrero</i>	163	45	10	5	19	11
<i>Presidio</i>	141	26	5	4	6	11
<i>Kirkland</i>	136	30	6	7	10	7
<i>Woods</i>	192	38	10	4	12	12
<i>Flynn</i>	156	37	9	4	11	13
<b>TOTAL:</b>	<b>991</b>	<b>221</b>	<b>50</b>	<b>32</b>	<b>68</b>	<b>71</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:21 05/08/11	R OPERATOR WO	21	4071	197	18	8455	46TH AVENUE & LINCOLN WAY (OB)	VEHICLE ACCIDENT (COACH AND AUTO MINOR)	OB	15:21	16:30	33
						1169440	INSP. J. FLORES (1-C-6) INTERVIEWED AND CLEARED. NO OPERATOR 799, VIDEO*, SS*, CLAIMS*. VEH DELAY: 01:09					

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:31 05/08/11	R OPERATOR ME	77	2635	45	N	1462	IRVING & SECOND AVE. (OB)	BROKEN PANTOGRAPH	OB LD	08:31 08:31	09:00	77
							1169382					
15:49 05/08/11	R OPERATOR PO	32	1696	421	22	5426	CHURCH & 16TH STREET (OB)	NO FORWARD MOTION (NO AIR)	OB LD	15:49 15:49	16:19 16:19	33
							1169477					
15:52 05/08/11	R OPERATOR ME	85	1720	37	J	1414	CHURCH ST. & 16TH. ST. (IB,OB)	BLOCK BY DISABLED TROLLEY	IB LD	15:52 15:52	16:20 16:20	78
							1169442					