

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, MAY 20, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>96.6%</b>	<b>19</b>	<b>21</b>	<b>55</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>107</b>	<b>-6%</b>
<b>F-LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>166</b>	<b>19%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>121</b>	<b>9%</b>
<b>FLYNN</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>52</b>	<b>6%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>35</b>	<b>-34%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>103</b>	<b>0%</b>
<b>TOTAL:</b>	<b>719</b>	<b>743</b>	<b>3%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	200	41	7	7	14	13
<b>Cable Car</b>	117	23	2	4	14	3
<b>Potrero</b>	232	63	15	9	27	12
<b>Presidio</b>	205	39	10	6	12	11
<b>Kirkland</b>	220	43	13	4	16	10
<b>Woods</b>	333	90	12	9	52	17
<b>Flynn</b>	196	47	8	6	17	16
<b>TOTAL:</b>	<b>1,503</b>	<b>346</b>	<b>67</b>	<b>45</b>	<b>152</b>	<b>82</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:21 05/20/11	R OPERATOR CA	32	1564	10	60	13	MASON & WASHINGTON (IB)	ACCIDENT CABLE CAR AND AUTO	IB	08:21	08:49	11
								LD	08:21	08:49		
							1171536	INSPECTOR FORSE, A. CLEARED SYSTEM SAFETY *BANBURY, D.* CLAIMS (6A45) * MINOR DAMAGE CABLE CAR, MODERATE DAMAGE AUTO NO799 VEH DELAY: 00:28 LINE DELAY: 00:28				
10:42 05/20/11	R OPERATOR PR	32	3336	46	1	5605	CLAY & DAVIS (IB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES	IB	10:42	11:37	14
								1171566	INSP. A. LEDBETTER CLEARED. VIDEO*, CLAIMS 6A45*, S/S* VEH DELAY: 00:55			

**ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS – CONTINUED**

14:29 05/20/11	R	OPERATOR WO	21	3035	52	48	8414	POTRERO & 23RD STREET (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	14:30	15:11	15
					1171607			INSP K JOMOC; CLAIMS 6-A-45; SYSTEM SAFETY*, VIDEO*, NO INJURIES / NO 799, MINOR DAMAGE TO COACH, HIT AND RUN VEH DELAY: 00:41					
15:15 05/20/11	R	OPERATOR PO	34	3643	409	22	8121	FILLMORE & EDDY (OB)	ACCIDENT COACH AND AUTO (HIT AND RUN)	OB	15:15	15:50	11
					1171608			INSPECTOR DENNIS,E;CLEARED CLAIMS *,SYSTEM SAFETY *,VIDEO *MINOR DAMAGE NO 799 VEH DELAY: 00:35					
15:25 05/20/11	R	OPERATOR CA	34	1528	4	59	15	COLUMBUS & LOMBARD (IB)	ACCIDENT PASS/PARKED CAR, AID REFUSED	IB LD	15:25 15:25	15:48 15:48	18
					1171583			INSP A FORSE CLEARED, S/S*, CLAIM 6A48* VEH DELAY: 00:23 LINE DELAY: 00:23					

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
08:21 05/20/11	R	OPERATOR CA	32	1564	10	60	13	MASON & WASHINGTON (IB)	ACCIDENT CABLE CAR AND AUTO	IB LD	08:21 08:21	08:49 08:49	11
								1171536					
15:25 05/20/11	R	OPERATOR CA	34	1528	4	59	15	COLUMBUS & LOMBARD (IB)	ACCIDENT PASS/PARKED CAR, AID REFUSED	IB LD	15:25 15:25	15:48 15:48	18
								1171583					