



# **MUNI**

## **Service Delivery**

### **Daily Report**

FRIDAY, May 21, 2010





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<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**Runs Not Out and Late Out for Rush Hours**

**05 22 10 MORNING REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	0	0	1	0	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	0	0	0	0	
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	1	0	0	0	kt=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	1	0	1	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**Report data compiled as of - 7:35**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
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**05 21 10 FRIDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	61=1
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	2	0	1	0	54=1 29=1
<b>Potrero</b>	8	0	0	0	6=2 22=2 24=2 33=1 49=1
<b>Presidio</b>	0	0	1	0	
<b>Metro</b>	5	0	0	0	L=2 N=1 K/B=2
<b>F line</b>	1	0	0	0	
<b>TOTAL</b>	17	0	2	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
FRIDAY, MAY 21, 2010							
SIGN UP MAY 2010							
<b>Cable Car one-piece</b>	1	1	4.5%	49	1	1	98.0%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	4	0.0%	154	0	4	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	1	2	1.8%	189	1	2	99.5%
<b>Kirkland multi-piece</b>	0		0.0%				
<b>Woods one-piece</b>	1	5	1.1%	262	4	5	98.5%
<b>Woods multi-piece</b>	6		6.0%				
<b>Potrero one-piece</b>	3	6	4.5%	181	3	6	98.3%
<b>Potrero multi-piece</b>	0		0.0%				
<b>Presidio one-piece</b>	1	5	1.9%	161	1	5	99.4%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	3	9	4.5%	151	5	9	96.7%
<b>Metro multi-piece</b>	4		8.2%				
<b>F Line one-piece</b>	2	1	20.0%	32	2	1	93.8%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>1179</b>	<b>17</b>	<b>33</b>	<b>98.6%</b>

## Accidents

Fri May 21, 2010

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:04 05/21/10	R OPERATOR WO	14	1944	266	96	2823	OCEAN & JUNIPERO SERRA (OB)	ACCIDENT COACH/AUTO MINOR	OB	09:04	10:13	12
							<b>1108186</b>	INSP JONES. SS*. VIDEO*. CLAIMS 6A01*. NO 799. <b>VEH DELAY: 01:09</b>				
09:50 05/21/10	T INSPECTOR RAM PO	12				5403	BRYANT & 17TH ST	ACCIDENT COACH & PARKED VEHICLE		08:25	09:50	12
							<b>1108035</b>	INSP RAMOS. MGR STUART* POTRERO SHOP MAN MOVING COACH MADE RIGHT TURN TO 17TH ST MADE CONTACT WITH PARKED VEHICLE. NO 799 <b>VEH DELAY: 01:25</b>				
15:17 05/21/10	R OPERATOR PR	32	3270	35	21	5606	HAYES & FRANKLIN (OB)	ACCIDENT COACH/AUTO, NO INJURY	OB	15:17	16:00	18
							<b>1108241</b>	INSP B LUM CLEARED, VIDEO*, S/S*, CLAIMS*, NO 799, NO DAMAGE TO COACH, MODERATE DAMAGE TO AUTO <b>VEH DELAY: 00:43</b>				
16:45 05/21/10	R OPERATOR PO	27	3388	368	49	5440	MISSION & 24TH STREET (IB)	GRAFFITTI (ONE ARRESTED)	IB	16:45		18
							<b>1108248</b>	SFPD 4K109 RESP, CASE # 100 472 501, VIDEO*, OPERATOR CLEARED				

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:37 05/21/10	R OPERATOR WO	32	3073	166	9	8182	SAN BRUNO & SILVER (IB)	ACCIDENT COACH/ AUTO , NO INJURY	IB	17:37	18:16	18
							1108288	INSP B NEWMAN RESP, VIDEO*, CLAIMS 6A 40*, S/S* SI WOODS 8371 @19:00 VEH DELAY: 01:23				
22:28 05/21/10	R OPERATOR PO	27	3619	478	14	7115	MISSION & RICHLAND (IB)	ACCIDENT, COACH / AUTO	IB	22:28	01:04	16
							1108322	INSP. VELACRUZ, NO INJURIES, MODERATE DAMAGE TO COACHES REAR DOOR / STAIRS, MODERATE DAMAGE TO AUTO, OPERATOR (799) AND PLACED ON NON DRIVING STATUS, VIDEO*, SHOP TRUCK 094 CLEARED COACH TO PULL-IN, RESCUE OPERATOR PULLED COACH IN SI POTRERO N/R [EOR 05:24] VEH DELAY: 06:56				

### Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:03 05/21/10	R OPERATOR ME	72	0931	3	KT	1469	SAN JOSE & MONTEREY (IB,PO)	AUTO ON TRACKWAY	IB	04:03	04:41	72
							1108150	INSP. C. DEBONO, MRU-4S31, 4S49, 4S23, CLEARED, SFPD, INSP. G. GUZMAN* R. DONALDSON* J. HICKEY* MGR. M. ESPINOSA* VEH DELAY: 00:38 LINE DELAY: 00:38	LD	04:03	04:41	

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day:FRIDAY, MAY 21, 2010</b>											
Green	257	71	17	9	28	17	27.6	6.6	3.5	10.9	6.6
Cable Car	136	20	8	2	4	6	14.7	5.9	1.5	2.9	4.4
Potrero	226	58	21	8	14	15	25.7	9.3	3.5	6.2	6.6
Presidio	196	38	14	8	7	9	19.4	7.1	4.1	3.6	4.6
Kirkland	231	47	11	5	14	17	20.3	4.8	2.2	6.1	7.4
Woods	344	59	17	3	23	16	17.2	4.9	0.9	6.7	4.7
Flynn	190	40	12	5	17	6	21.1	6.3	2.6	8.9	3.2
<b>Total</b>	<b>1,580</b>	<b>333</b>	<b>100</b>	<b>40</b>	<b>107</b>	<b>86</b>	<b>21.1%</b>	<b>6.3%</b>	<b>2.5%</b>	<b>6.8%</b>	<b>5.4%</b>
<i>FRIDAY 05 14 10</i>	1562	307	85	38	97	86	19%	5%	2%	6%	5%
<i>SATURDAY 05 15</i>	1069	258	72	31	83	72	24%	7%	3%	8%	7%
<i>SUNDAY 05 16 10</i>	1058	276	92	29	81	74	26%	9%	3%	8%	7%
<i>MONDAY 05 17 10</i>	1587	314	99	44	91	80	19%	6%	3%	6%	5%
<i>TUESDAY 05 18 10</i>	1582	298	93	37	99	69	19%	6%	3%	6%	4%
<i>WEDNESDAY 05 19 10</i>	1569	305	81	38	102	84	19%	5%	2%	6%	5%
<i>THURSDAY 05 20 10</i>	1552	288	72	35	110	71	19%	5%	2%	7%	5%

\* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:**1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.