

## DAILY SERVICE DELIVERY OVERVIEW

### MONDAY, MAY 23, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>96.5%</b>	<b>24</b>	<b>17</b>	<b>56</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>117</b>	<b>3%</b>
<b>F-LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>167</b>	<b>19%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>123</b>	<b>11%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>53</b>	<b>8%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>33</b>	<b>-38%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>TOTAL:</b>	<b>719</b>	<b>759</b>	<b>6%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	198	43	11	9	10	13
<b>Cable Car</b>	121	22	4	4	12	2
<b>Potrero</b>	231	69	14	11	33	11
<b>Presidio</b>	195	37	7	9	16	5
<b>Kirkland</b>	226	45	10	7	14	14
<b>Woods</b>	340	94	12	11	55	16
<b>Flynn</b>	204	47	14	5	15	13
<b>TOTAL:</b>	<b>1,515</b>	<b>357</b>	<b>72</b>	<b>56</b>	<b>155</b>	<b>74</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
15:39 05/23/11	R OPERATOR KI	27	4084	722	2	8234	15TH AVE & GEARY (IB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	IB	15:39	16:37	24
							1172071	INSP KONG T, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 00:58				
15:50 05/23/11	R OPERATOR WO	27	1615	138	9	8421	BAYSHORE & MARIN (IB)	INJURY MUNI ACCIDENT, COACH / AUTO.	IB	15:50	17:25	24
							1172031	INSP CLARK J, SFPD #3C12B, CASE #110416549, E-9, MEDIC #95 TRANSPORTED TO SFGH, SHOP TRUCK #854, S/S*, VIDEO*, CLAIMS #6A46*, 4M3*, KELLY J*, PUGLISI D*, HALEY JR J*, MARY TRAVIS ALLEN*, 799. SI WOODS N/R VEH DELAY: 01:35				
18:11 05/23/11	R OPERATOR PO	34	4006	450	24	5439	26TH ST. BETWEEN NOE & CASTRO (OB)	NON INJURY MUNI ACCIDENT, COACH / AUTO.	OB	18:11	19:03	24
							1172094	INSP WILSON L, S/S*, VIDEO*, CLAIMS #6A46*, NO 799. VEH DELAY: 00:52				

## LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
19:12 05/23/11	R OPERATOR ME	23	2909	134	KT	1437	3RD STREET & PALOU (IB)	STRONG ARM ROBBERY ON TRAIN	IB	19:12	19:40	83
										LD	19:12	
							1172102	TWO JUVENILES MUGGED A FEMALE PASSENGER; SFPD 3C42A CLEARED; CASE#110-417-111; MEDIC 55 TREATED AND RELEASED THE VICTIM. TWO MOTOR COACH SHUTTLES; INSP MCGEHEE RESPONDED; SS/SAFETY/RAIL*. 110/KT/1514 SWITCHED BACK AT ARMSTRONG. VEH DELAY: 00:28 LINE DELAY: 00:28				
19:50 05/23/11	R SFPD ME	83					26TH AVE BETWEEN IRVING & JUDAH (IB,OB)	SFFD BLOCKING	IB	19:50		83
										LD	19:55	
							1172051	ALL N TRAINS SWITCH BACK AT JUDAH AND 19TH AVE; INSP CHAVEZ AND MCCRAY RESPONDED; 3 MOTOR COACH SHUTTLES. SS/SAFETY/RAILS*. LINE DELAY: 00:31				