

## DAILY SERVICE DELIVERY OVERVIEW

### TUESDAY, MAY 24, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>94.0%</b>	<b>27</b>	<b>43</b>	<b>57</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>113</b>	<b>-1%</b>
<b>F-LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>164</b>	<b>17%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>122</b>	<b>10%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>56</b>	<b>14%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>33</b>	<b>-38%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>103</b>	<b>0%</b>
<b>TOTAL:</b>	<b>719</b>	<b>752</b>	<b>5%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	197	51	13	11	15	12
<b>Cable Car</b>	112	22	3	3	2	14
<b>Potrero</b>	227	61	11	13	7	30
<b>Presidio</b>	190	44	10	8	11	15
<b>Kirkland</b>	225	47	7	9	19	12
<b>Woods</b>	335	94	16	11	12	55
<b>Flynn</b>	199	34	6	4	8	16
<b>TOTAL:</b>	<b>1,485</b>	<b>353</b>	<b>66</b>	<b>59</b>	<b>74</b>	<b>154</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:13 05/24/11	R OPERATOR WO	11	3014	646	28	8010	19TH AVE & EUCALIPTUS (OB)	ACCIDENT COACH/TRUCK, TRUCK REAREND COACH AT LIGHT	OB	08:13	10:35	18
						1172142	INSP B JOHNSON CLEARED, S/S*, CLAIM 6A40*, 1L1*, INSP J CLARK TRANSPORTED RELIEF OPERATOR, J KELLY*, D PUGLISI*, PER ASSISTANCE*, WORKERS COMP*, TWU 250A*, OPERATOR TRANSPORTED TO KIASER, SFPD 3I103, 35A RESP, SFFD TRUCK 19 AND ENG 19 RESP. SFPD CAE # 110-418-454 SI WOODS N/R VEH DELAY: 02:22					
08:52 05/24/11	R OPERATOR FL	17	2236	456	1BX	6228	CALIFORNIA & PALM STREET (IB)	ACCIDENT COACH/AUTO NO INJURY	IB	08:52	09:30	18
						1172132	INSP V HOLMS CLEARED, S/S*, VIDEO*, CLAIM 6A40*, NO 799 VEH DELAY: 00:38					

**ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS – CONTINUED**

10:10 05/24/11	R	OPERATOR PO	35	2913	359	22	8183	16TH STREET & DELORES (IB)	ACCIDENT COACH/ FIXED OBJECT	IB	10:10	11:15	18
								1172112					
17:09 05/24/11	R	OPERATOR PO	30	3730	426	14	7124	MISSION & LOWELL (OB)	PEDESTRIAN ACCIDENT, ACCIDENT (COACH & COACH)	OB	17:09	19:46	32
								1172274					
19:35 05/24/11	R	SFPD	31					MISSION & SOUTH VAN NESS	ALLEGED ACCIDENT (COACH / AUTO) H&R		19:35	20:16	32
								1172270					

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
12:34 05/24/11	R	OPERATOR GV	79	1468	152	F	1077	MARKET & 9TH STREET (IB)	MOTOR COACH (BLOCKING)	IB	12:34	12:58	16
								1172208					