



**Muni
Service Delivery
Daily Report**

Monday, May 24, 2010





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

05 25 2010 TUESDAY MORNING REPORT

Cable Car	0	0	0	0	
Flynn	0	0	1	0	
Kirkland	0	0	0	0	
Woods	1	0	0	0	52=1
Potrero	0	0	0	0	
Presidio	0	0	0	0	
Green	0	0	0	0	
F line	0	0	0	0	
TOTAL	1	0	1	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Report data compiled as of - 0730 HOURS (TIME)

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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05 24 10 MONDAY PM NOLO REPORT

Cable Car	0	0	0	0	
Flynn	0	0	0	0	
Kirkland	1	0	0	0	2=1
Woods	4	0	0	0	9=1 29=2 44=1
Potrero	4	0	0	0	49=3 6=1
Presidio	0	0	0	0	
Metro	1	0	0	2	L=1
F line	0	0	0	0	
TOTAL	10	0	0	2	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF 1600 HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
MONDAY, MAY 24, 2010							
SIGN UP MAY 2010							
Cable Car one-piece	0	4	0.0%	49	0	4	100.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	0	2	0.0%	154	0	2	100.0%
Flynn multi-piece	0		0.0%				
Kirkland one-piece	1	3	1.8%	189	1	3	99.5%
Kirkland multi-piece	0		0.0%				
Woods one-piece	0	11	0.0%	262	2	11	99.2%
Woods multi-piece	4		4.0%				
Potrero one-piece	1	6	1.5%	181	3	6	98.3%
Potrero multi-piece	4		4.5%				
Presidio one-piece	0	1	0.0%	161	0	1	100.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	0	5	0.0%	151	0	5	100.0%
Metro multi-piece	0		0.0%				
F Line one-piece	1	1	10.0%	32	1	1	96.9%
F Line multi-piece	0		0.0%				
System total				1179	7	33	99.4%

Accidents

Mon May 24, 2010

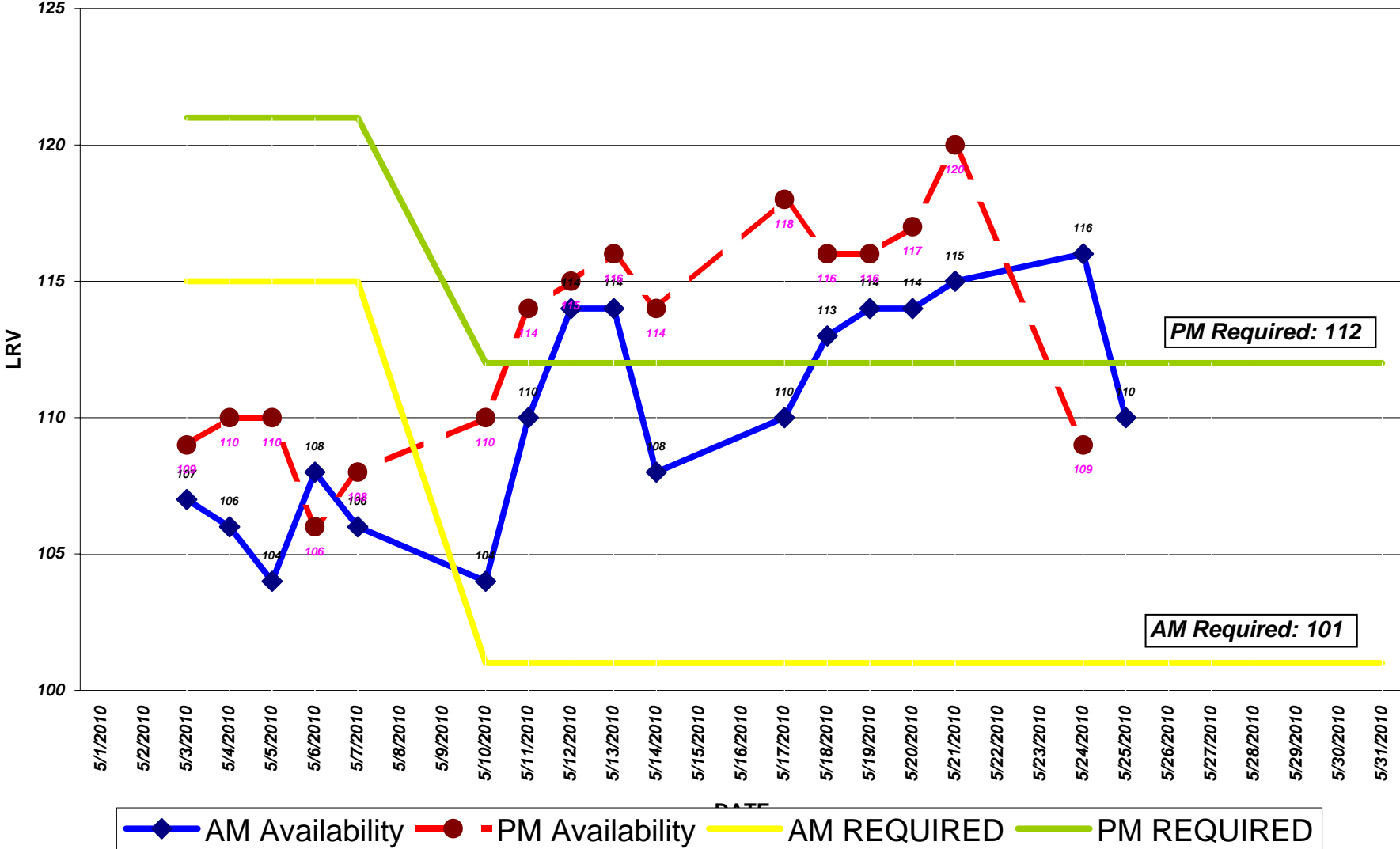
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
07:26 05/24/10	R	OPERATOR WO	17	3580	89	48	8506	GRANDVIEW & ELIZABETH (IB)	ACCIDENT, COACH / PARKED AUTO NO DAMAGE TO COACH, MINOR TO AUTO	IB	07:38	09:05	35
								1108610	INSP T.C.JOHNSON. MNGR J.STUART* SYSTEM SAFETY* COACHES REROUTED: IB- VIA CLIPPER,L-DOUGLASS, R-24TH ST TO REGULAR ROUTE. OB: VIA 24TH ST, L-DOUGLASS, R-CLIPPER TO REGULAR ROUTE VEH DELAY: 01:27 LINE DELAY: 00:37				
16:42 05/24/10	R	311 PO	18	1419	429	22	5415	FILLMORE STREET & BAY STREET (OB)	ALLEGED PASSENGER/PEDESTRIAN FELL ON GROUND OUTSIDE OF COACH (INTERVIEW)	OB	17:51	17:53	27
								1108641	INSP. FONG (1T68) INTERVIEW OPERATOR, CALL ORIGINALLY CALL IN BY 311 SERVICE REQUEST #662031, 6A46*, VIDEO*, OPERATOR STATED THAT THE PASSENGER WAS ON THE GROUND AND OPENED HIS DOORS AN ASKED IF SHE NEEDED AID, AID WAS REFUSED. NOTE: SEE ORIGINAL INCIDENT TAGE #1108639 VEH DELAY: 00:02				
18:12 05/24/10	R	OPERATOR PO	27	3034	431	49	5422	VAN NESS AVE & GROVE STREET (OB)	ACCIDENT, COACH AND AUTO (H&R)	OB	18:12		27
								1108704	OPERATOR CLEARED, NOTE: SEE INTERVIEW TAG #1108705				
18:12 05/24/10	R	OPERATOR PO	18	3034	431	49	5422	VAN NESS AVE & MARKET STREET (OB)	ACCIDENT, COACH AND TRUCK (H&R) INTERVIEW	OB	18:12	18:40	27
								1108705	INSP. GIANG (1T60), 6A46*, VIDEO*, SYSTEM SAFETY*, NO DAMAGE TO COACH AND NO 799. J. KELLY*, M. TRAVIS-ALLEN*, NOTE SEE ORIGINAL INCIDENT TAG #1108704 VEH DELAY: 00:28				
18:18 05/24/10	R	OPERATOR WO	38	3887	143	54	8194	NORTH RIDGE & INGALLS STREET (IB)	FALL ALIGHTING	IB	18:18	19:03	27
								1108706	MGR. LAVIGNE (1M1)*, INSP. ARMSTRONG (1T63), VIDEO*, SYSTEM SAFETY*, 6A46*, SFFD*, PASSENGER WAS SLIGHTLY INTOXICATED, SFFD CALLED TWICE FOR PASSENGER HE WAS REFUSED TWICE, PASSENGER HAD SMALL BUMP ON FOREHEAD, NOSE AND FOREHEAD. J. KELLY*, M. TRAVIS ALLEN*, N/R VEH DELAY: 00:45				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
07:26 05/24/10	R OPERATOR WO	17	3580	89	48	8506	GRANDVIEW & ELIZABETH (IB)	ACCIDENT, COACH / PARKED AUTO NO DAMAGE TO COACH, MINOR TO AUTO	IB LD	07:38 07:38	09:05 08:15	35
							1108610	INSP T.C.JOHNSON. MNGR J.STUART* SYSTEM SAFETY* COACHES REROUTED; IB- VIA CLIPPER,L-DOUGLASS, R-24TH ST TO REGULAR ROUTE. OB: VIA 24TH ST, L-DOUGLASS, R- CLIPPER TO REGULAR ROUTE VEH DELAY: 01:27 LINE DELAY: 00:37				
10:07 05/24/10	R OPERATOR ME	72	1463	52	N	1486	DUBOCE & CHURCH (IB)	SPLIT SWITCH	IB LD	10:07 10:07	10:30 10:30	85
							1108645	[LRV2=1440]SWITCHBACK IB/OB @ HILLWAY. 4C33,4S44.W.TOM*,OVERHEAD LINE,4T40.4C33.311* LSGP,M.ELLIS.4M1*.4M2*.SS/STAFF, J. KELLY*, C. CARRILLO*, ALL PULL INS USED SUBWAY VEH DELAY: 00:23 LINE DELAY: 00:23				
14:10 05/24/10	R OPERATOR ME	88	0973	83	L	1510	CASTRO STATION (IB)	SANDER HOSE	IB LD	14:07 14:07	14:35 14:35	72
							1108256	[LRV2=1431]MRU-4S35, 4S51 REPAIRED, DEADHEADED TO EMBARCADERO & PUT BACK IN SERVICE. VEH DELAY: 00:28 LINE DELAY: 00:28				
15:46 05/24/10	R OPERATOR ME	88			N		DUBOCE & CHURCH (IB)	SWITCH - PLUGED	IB LD	15:46 15:46	02:00 02:00	13
							1108749	SWITCHBACK IB/OB @ HILLWAY. 4C33,4S44.W.TOM*,OVERHEAD LINE,4T40.4C33.311* LSGP,M.ELLIS.4M1*.4M2*.SS/STAFF, J. KELLY*, C. CARRILLO*, ALL PULL INS USED SUBWAY PLUGED TO END OF DAY VEH DELAY: 10:14 LINE DELAY: 10:14				

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
17:17 05/24/10	R	OPERATOR ME	26	1365	122	N	1426	JUDAH ST & 46TH AVE (IB)	LOCKED BRAKES	IB	17:17	19:21	87
							1108710	[LRV2=1418]INSP J CHAVEZ & MRU 4S35 CLRD, INSP J CASTILLO ASSISTED WITH N-LINE SWITCH BACK OUTBOUND TO INBOUND AT JUDAH ST/SUNSET BLVD, LSGP*, TWO SHUTTLES USED FOR BUS BRIDGE. SS/SAFETY & RAILS* BY PHONE & PAGE. SEE INCIDENT #1108711 CT 1519<>1458 @19:21 VEH DELAY: 02:04 LINE DELAY: 00:38		LD	17:17	17:55	
18:09 05/24/10	T	BART MGMT ME	20				COLMA BART STATION & 24TH ST BART STA (IB,OB)	BART MGMT REQUESTED MUTUAL AID FROM MUNI RAILWAY DUE MAJOR SERVICE DELAYS.	IB	18:09		87	
							1108707	ADVISED MUNI RAILWAY SERVICE VEHICLES IN AFFECTED AREA TO ACCOMMODATE BART CUSTOMERS. LINE DELAY: 00:41		LD	18:09	18:50	

LIGHT RAIL VEHICLES AM/PM Required & Availability



PM Required: 112

AM Required: 101

◆ AM Availability
 ● PM Availability
 — AM REQUIRED
 — PM REQUIRED

Date	Day of week	A.M.		P.M.	
		SCHEDULED	ACTUAL	SCHEDULED	ACTUAL
Light Rail Vehicles (LRVs) Availability - Peak					
MAY 2010					
05/03/10	MONDAY	115	107	121	109
05/04/10	TUESDAY	115	106	121	110
05/05/10	WEDNESDAY	115	104	121	110
05/06/10	THURSDAY	115	108	121	106
05/07/10	FRIDAY	115	106	121	108
05/10/10	MONDAY (NEW SCHEDULE)	101	104	112	110
05/11/10	TUESDAY	101	110	112	114
05/12/10	WEDNESDAY	101	114	112	115
05/13/10	THURSDAY	101	114	112	116
05/14/10	FRIDAY	101	108	112	114
05/17/10	MONDAY	101	110	112	118
05/18/10	TUESDAY	101	113	112	116
05/19/10	WEDNESDAY	101	114	112	116
05/20/10	THURSDAY	101	114	112	117
05/21/10	FRIDAY	101	115	112	120
05/24/10	MONDAY	101	116	112	109
05/25/10	TUESDAY	101	110	112	
05/26/10	WEDNESDAY	101		112	
05/27/10	THURSDAY	101		112	
05/28/10	FRIDAY	101		112	
05/31/10	MONDAY	101		112	

	Maintenance Holds
Green Division	
Daily Maintenance Morning Status Report	May
25, 2010	
Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

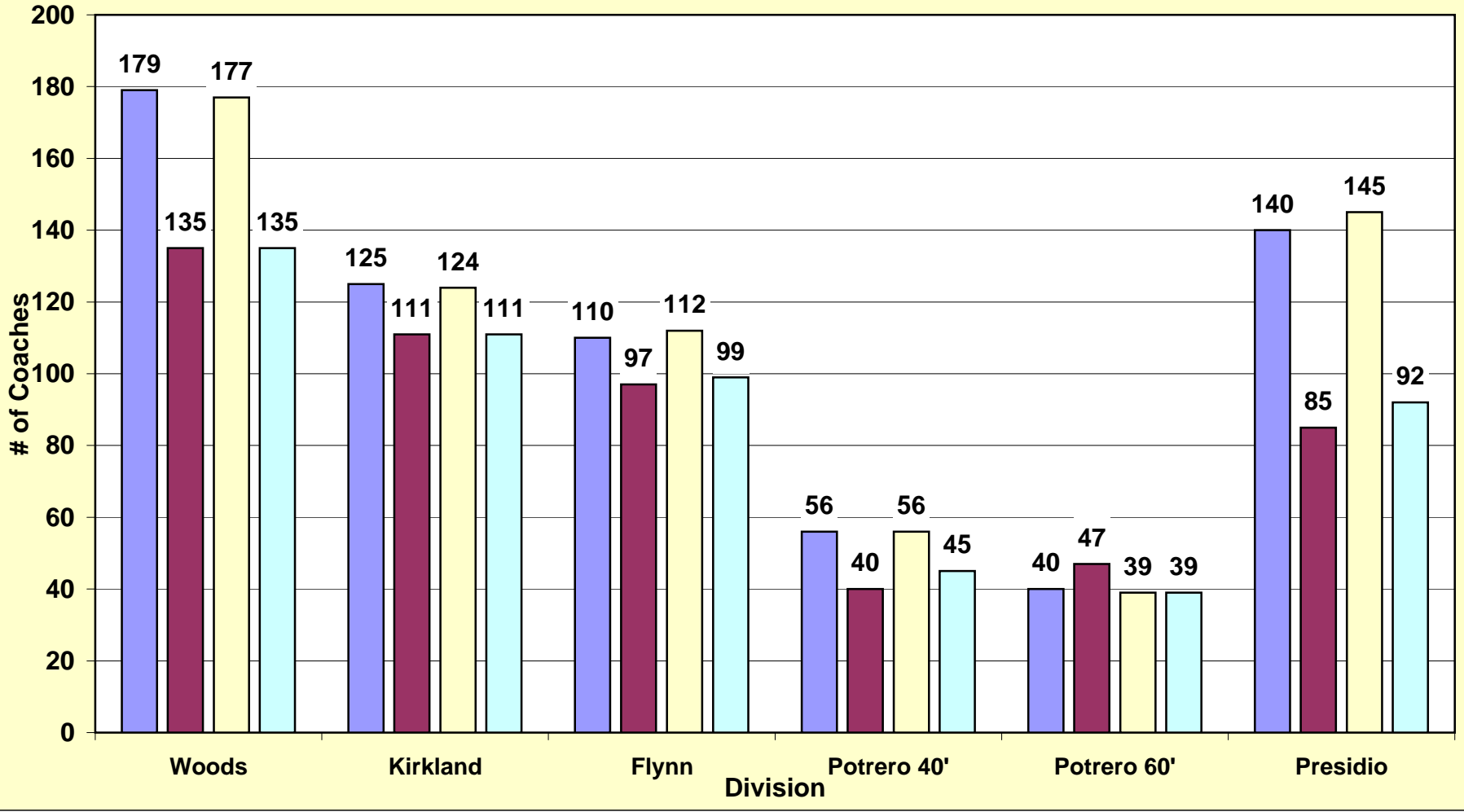
AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	0
BRAKE SYSTEM	0
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT/MIRROR/WIPER/ARTIC/UNDERCAR	0
DESTSIGN / ELECTRICAL/ELECTRONIC	2
PANTOGRAPHS	1
PROPULSION	2
TRUCK RELATED/ FLAT	2
SUPPORT SHOP	5
PREVENTIVE MAINTENANCE	4
BODY/PAINT/LEAKER	2
FLEET APPEARANCE/CLEANING	2
AWAITING PARTS	0
ACCIDENT/DERAIL/INVESTIGATION	0
BREDA / VENDOR	9
ENGR / PROJECT	0
LONG TERM HOLDS	10
QUALITY ASSURANCE	0

TOTAL **41**

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance				
25, 2010				May
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	116	13	4	3
Maintenance Holds	41	7	6	4
Equipment available for service @ 7:30 a.m.	110	14	4	4

Motor & Trolley Coaches Availability
A.M. 5/25/10 & 5/24/10 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: MONDAY, MAY 24, 2010											
Green	257	66	18	9	22	17	25.7	7.0	3.5	8.6	6.6
Cable Car	139	26	5	1	9	11	18.7	3.6	0.7	6.5	7.9
Potrero	231	58	20	9	18	11	25.1	8.7	3.9	7.8	4.8
Presidio	200	37	11	7	9	10	18.5	5.5	3.5	4.5	5.0
Kirkland	234	46	11	12	13	10	19.7	4.7	5.1	5.6	4.3
Woods	342	58	15	2	23	18	17.0	4.4	0.6	6.7	5.3
Flynn	196	40	15	6	14	5	20.4	7.7	3.1	7.1	2.6
Total	1,599	331	95	46	108	82	20.7%	5.9%	2.9%	6.8%	5.1%
<i>MONDAY 05 17 10</i>	1587	314	99	44	91	80	19%	6%	3%	6%	5%
<i>TUESDAY 05 18 10</i>	1582	298	93	37	99	69	19%	6%	3%	6%	4%
<i>WEDNESDAY 05 19 10</i>	1569	305	81	38	102	84	19%	5%	2%	6%	5%
<i>THURSDAY 05 20 10</i>	1552	288	72	35	110	71	19%	5%	2%	7%	5%
<i>FRIDAY 05 21 10</i>	1580	333	100	40	107	86	21%	6%	2%	7%	5%
<i>SATURDAY 05 22 10</i>	1091	255	69	28	89	69	23%	6%	3%	8%	6%
<i>SUNDAY 05 23 10</i>	1065	235	62	20	88	65	22%	6%	2%	8%	6%

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.

