

## DAILY SERVICE DELIVERY OVERVIEW

### WEDNESDAY, MAY 25, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>94.0%</b>	<b>35</b>	<b>35</b>	<b>74</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F-LINE</b>	<b>20</b>	<b>22</b>	<b>10%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>163</b>	<b>16%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>120</b>	<b>8%</b>
<b>FLYNN</b>	<b>103</b>	<b>107</b>	<b>4%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>55</b>	<b>12%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>33</b>	<b>-38%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>TOTAL:</b>	<b>719</b>	<b>750</b>	<b>4%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	198	53	11	11	15	16
<b>Cable Car</b>	118	20	2	4	11	3
<b>Potrero</b>	227	60	12	11	29	8
<b>Presidio</b>	190	37	9	8	10	10
<b>Kirkland</b>	222	48	10	9	14	15
<b>Woods</b>	330	96	17	11	53	15
<b>Flynn</b>	197	41	6	5	20	10
<b>TOTAL:</b>	<b>1,482</b>	<b>355</b>	<b>67</b>	<b>59</b>	<b>152</b>	<b>77</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:27 05/25/11	R OPERATOR KI	17	0837	660	47	8335	POWELL & NORTH POINT (OB)	ALLEGE ACCIDENT COACH/AUTO, NO INJURY, NO MERIT	OB	06:27	07:25	18
							1172298	INSP A LEDBETTER CLEARED, S/S*, CLAIM 6A40*, KIRKLAND MAINTANACE MANAGER CLEARED VEH DELAY: 00:58				
12:51 05/25/11	R OPERATOR PO	27	1841	377	24	5473	COURTLAND & BRONTE (IB)	VEHICLE ACCIDENT (MINOR) AUTO BACKED INTO STATIONARY COACH.	IB	12:51	13:20	33
							1172395	INSP. L. DAVIS RESPONDED, SS*, VIDEO* CLAIMS 6-A-40* VEH DELAY: 00:29				

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
04:54 05/25/11	R OPERATOR WO	25	3883	247	91	8136	JUNIPERO SERRA & OCEAN AVENUE (IB)	MOTOR COACH ON TRACKS	IB LD	04:54 04:54	05:29 05:29	16
							1172297					
11:17 05/25/11	R INSP.R.GUZMAN ME	20	9017	66	N	1505	CHURCH ST. & MARKET (OB,PI)	INTOXICATED PASSENGER (FEMALE & MALE)	OB LD	11:17 11:17	11:41 11:41	78
							1172390					