

## DAILY SERVICE DELIVERY OVERVIEW

**FRIDAY, MAY 27, 2011**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>94.8%</b>	<b>31</b>	<b>30</b>	<b>54</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>116</b>	<b>2%</b>
<b>F-LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>169</b>	<b>21%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>122</b>	<b>10%</b>
<b>FLYNN</b>	<b>103</b>	<b>106</b>	<b>3%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>55</b>	<b>12%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>35</b>	<b>-34%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>98</b>	<b>-5%</b>
<b>TOTAL:</b>	<b>719</b>	<b>752</b>	<b>5%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	203	41	12	10	7	12
<b>Cable Car</b>	116	66	4	4	10	7
<b>Potrero</b>	230	53	16	11	8	18
<b>Presidio</b>	203	28	5	8	5	10
<b>Kirkland</b>	217	31	6	8	6	11
<b>Woods</b>	339	56	17	12	7	20
<b>Flynn</b>	204	33	10	2	10	11
<b>TOTAL:</b>	1,512	308	70	55	53	89

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
16:03 05/27/11	R OPERATOR KI	11	1050	696	28	8017	RICHARDSON & LOMBARD (IB)	ACCIDENT COACH AND TRUCK (HIT AND RUN)	IB	16:00		11
							1172813	OPERATOR CLEARED SALVATION ARMY TRUCK ,MIRROR BENT,SEE INTERVIEW TAG				
16:40 05/27/11	R OPERATOR KI	39	2125	90	54	8033	3RD ST & HUDSON (IB)	ACCIDENT COACH & TRUCK, NO INJURY.	IB	16:40	17:53	30
							1172848	INSP J JIANG CLEARED. RCS 854 REPAIRED LEFT SIDE MIRROR. NO OP 799. COACH WAS SENT BACK IN SERVICES. VIDEO*. CLAIMS 6A46*. SYSTEM SAFETY*. VEH DELAY: 01:13				

**ACCIDENTS & DELAYS > 20 MINUTES:**

**ACCIDENTS – CONTINUED**

18:23 05/27/11	R	OPERATOR PO	24	2351	444	22	5419	16TH ST & BRYANT (OB)	ACCIDENT COACH & AUTO, ONE INJURY	OB	18:23	19:43	30
					1172833		INSP A GEETER RESP. A EIGHT YEAR OLD CHILD CLAIM HEAD & NECK INJURIES. SFFD ENGINE 29 RESP. SFPD 13D13 RESP. MEDIC 14 TRANS 8YRS OLD PASSENGER TO SFGH. OP 799 AND PLACED ON NON-DRIVING STATUS. INSP B HENDERSON TRANS NEW OP TO PULL COACH IN. MGR A ANDREWS RESP. SYSTEM SAFETY*. CLAIMS 6A46*. VIDEO*. DISP*. SI POTRERO N/R [EOR 23:50] VEH DELAY: 05:27						
					1172894		SHOP 4-S-37, 4-S-46, 4-S-35, TRACK DEPT.#559, & 539, SFPD CAD #3780,						

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
19:55 05/27/11	R	OCC OBSERVED ME	74	1726	109	L	1464	DUBOCE JUNCTION & VAN NESS STATION (IB)	LOOP #18 BROKEN/DISTURBED/DOWN	IB LD	19:55 19:55	20:28 20:47	87
					1172877		MRU 4S49 & 4S39 CLEARED TO SEND-IN NOT IN SERVICE, SIGNAL COMMUNICATION CREW OF FIVE PERSONNEL RESPONDED & REPAIRED, LSGP*, ALL PORTAL INSPS.*, SS/SAFETY & RAILS* BY PHONE & PAGE. SI MUNI METRO EAST 1530 @21:28 VEH DELAY: 01:33 LINE DELAY: 00:52						