

## DAILY SERVICE DELIVERY OVERVIEW

### SUNDAY, MAY 29, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>773</b>	<b>97.3%</b>	<b>15</b>	<b>7</b>	<b>65</b>

#### 2. VEHICLES AVAILABILITY – MONDAY AM

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>110</b>	<b>-4%</b>
<b>F-LINE</b>	<b>18</b>	<b>23</b>	<b>28%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>171</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>109</b>	<b>6%</b>
<b>POTRERO 40'</b>	<b>44</b>	<b>56</b>	<b>27%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>32</b>	<b>-32%</b>
<b>PRESIDIO</b>	<b>98</b>	<b>115</b>	<b>17%</b>
<b>TOTAL:</b>	<b>701</b>	<b>754</b>	<b>8%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<i>Green</i>	109	22	6	4	3	9
<i>Cable Car</i>	104	27	9	3	10	5
<i>Potrero</i>	156	53	10	11	14	18
<i>Presidio</i>	130	21	3	4	7	7
<i>Kirkland</i>	136	27	5	4	9	9
<i>Woods</i>	191	48	11	10	14	13
<i>Flynn</i>	141	33	7	5	14	7
<b>TOTAL:</b>	<b>967</b>	<b>231</b>	<b>51</b>	<b>41</b>	<b>71</b>	<b>68</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

No delays > than 20 minutes to report.

#### LINE DELAY > 20 MINUTES

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:08 05/29/11	R OPERATOR PO	36	3699	479	14	7114	MISSION & 14TH STREET (IB)	NON MUNI INJURY ACCIDENT	IB	01:08	01:36	36
									LD	01:08	03:09	
					1173041		INSP T. ALDANA RESP SFPD D13D RESP 14 LINE IB REROUTED 311* SENIOR MGRS PAGED VEH DELAY: 00:28 LINE DELAY: 02:01					
11:00 05/29/11	R OPERATOR GV	20	2228	165	F	1063	MARKET & 15TH STREET (IB)	BLOCKED BY NON-MUNI ACCIDENT	IB	11:00	11:31	83
									LD	11:00	11:31	
					1173094		INSP UPCHURCH RESPONDED VEH DELAY: 00:31 LINE DELAY: 00:31					

**LINE DELAY > 20 MINUTES - CONTINUED**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
17:01 05/29/11	R OPERATOR ME	87	2862	127	N	1446	JUDAH ST & 33RD AVE (IB)	NO POWER IN OVERHEAD LINE	IB	17:00	18:29	87
									LD	17:00	18:24	
							1173153	[LRV2=1411]INSP H HENLEY ON SCENE, INSP MJ STALION*, MRU 4S43 SECURED TRAINS IN AREA, N-LINE S/B O/I JUDAH ST/19TH AVE, TWO MOTOR COACH SHUTTLES USED FOR BUS BRIDGE, OVERHEAD LINE TRUCK #817 CHECK O/H NO DAMAGE/DEFECTS FOUND, MOTIVE POWER DIRECTED TO CHECK SUB STATION, LSGP* TO OPERATORS, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 01:29 LINE DELAY: 01:24				
17:01 05/29/11	R OPERATOR ME	87	3070	075	N	1471	JUDAH ST & LAPLAYA ST (IB)	NO POWER IN OVERHEAD LINE	IB	17:14	18:36	87
									LD	17:00	18:24	
							1173155	[LRV2=1534]INSP H HENLEY ON SCENE, INSP MJ STALION*, MRU 4S43 SECURED TRAINS IN AREA, N-LINE S/B O/I JUDAH ST/19TH AVE, TWO MOTOR COACH SHUTTLES USED FOR BUS BRIDGE, OVERHEAD LINE TRUCK #817 CHECK O/H NO DAMAGE/DEFECTS FOUND, MOTIVE POWER DIRECTED TO CHECK SUB STATION, LSGP* TO OPERATORS, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 01:22 LINE DELAY: 01:24				
17:01 05/29/11	R OPERATOR ME	87	2908	137	N	1465	JUDAH ST & LAPLAYA ST (IB)	NO POWER IN OVERHEAD LINE	IB	17:02	18:34	87
									LD	17:00	18:24	
							1173154	[LRV2=1466]INSP H HENLEY ON SCENE, INSP MJ STALION*, MRU 4S43 SECURED TRAINS IN AREA, N-LINE S/B O/I JUDAH ST/19TH AVE, TWO MOTOR COACH SHUTTLES USED FOR BUS BRIDGE, OVERHEAD LINE TRUCK #817 CHECK O/H NO DAMAGE/DEFECTS FOUND, MOTIVE POWER DIRECTED TO CHECK SUB STATION, LSGP* TO OPERATORS, SS/SAFETY & RAILS* BY PHONE & PAGE. VEH DELAY: 01:32 LINE DELAY: 01:24				