



# **MUNI**

## **Service Delivery**

### **Daily Report**

SATURDAY , May 29, 2010





## CONTENT

- *NOT OUTS FOR THE AM RUSH HOUR* 3
- *NOT OUTS FOR THE PM RUSH HOUR* 4
- *DAILY NOT OUTS & RDO REPORT* 5
- *ACCIDENTS & LINE DELAYS > 20 MINUTES* 6
- *OPERATORS ABSENTEEISM REPORT* 8

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Lines affected</b>
---------------------------------------	---------------------------------------	---	---	-----------------------

**Runs Not Out and Late Out for Rush Hours**

**05 30 10 MORNING REPORT**

<b>Cable Car</b>	1	0	0	0	59=1
<b>Flynn</b>	0	0	1	0	
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	3	0	0	0	44=1; 27=1; 54=1
<b>Potrero</b>	2	0	0	0	22=1; 6=1
<b>Presidio</b>	0	0	0	0	
<b>Green</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	6	0	1	0	

**Special Events**

**Emergency Equipment Demand - Reason**

Division

Number of coaches

**Report data compiled as of - 7:45**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull-outs: No Operators</b>	<b>Late Pull-outs: No Equipment</b>	<b>Afected lines</b>
-------------------------------	-------------------------------	-------------------------------------	-------------------------------------	----------------------

**05 29 10 SATURDAY PM NOLO REPORT**

<b>Cable Car</b>	1	0	0	0	60=1
<b>Flynn</b>	0	0	0	0	
<b>Kirkland</b>	6	0	0	0	12=1 19=2 28=1 43=2
<b>Woods</b>	0	0	0	0	
<b>Potrero</b>	7	0	0	0	6=1 14=1 22=1 30=1 33=1 49=2
<b>Presidio</b>	1	0	0	0	5=1
<b>Metro</b>	1	0	0	0	KT=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	16	0	0	0	

**Special Events**

Emergency Equipment Demand - Reason

Division

Number of coaches

**REPORT DATA COMPILED AS OF 1600 HRS**

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Pulled Out Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>SATURDAY, MAY 29, 2010</b>							
SIGN UP MAY 2010							
<b>Cable Car one-piece</b>	3	9	13.6%	46	3	9	93.5%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	0	4	0.0%	123	0	4	100.0%
<b>Flynn multi-piece</b>	0		0.0%				
<b>Kirkland one-piece</b>	4	2	7.0%	101	5	2	95.0%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	0	0	0.0%	146	0	0	100.0%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	6	10	9.0%	129	9	10	93.0%
<b>Potrero multi-piece</b>	6		6.7%				
<b>Presidio one-piece</b>	1	3	1.9%	113	1	3	99.1%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	1	14	1.5%	90	1	14	98.9%
<b>Metro multi-piece</b>	0		0.0%				
<b>F Line one-piece</b>	2	3	20.0%	30	2	3	93.3%
<b>F Line multi-piece</b>	0		0.0%				
<b>System total</b>				<b>778</b>	<b>21</b>	<b>45</b>	<b>97.3%</b>

## Accidents

Sat May 29, 2010

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
08:48 05/29/10	R OPERATOR KI	17	3160	643	19	8004	VAN NESS & NORTH POINT (IB)	ACCIDENT, COACH/DPW TRUCK, MINOR, NO INJURIES	IB	08:48		14
							<b>1109466</b>	INSP. B. WONG RESP. SFPD 3A3B CLEARED. CASE# 100498024. NO OP 799. MGR. K. JOMOC*, VIDEO*				
15:13 05/29/10	R OPERATOR WO	26	0526	278	96	8124	19TH AVE & HOLLOWAY (IB)	ACCIDENT (COACH / AUTO). NO INJURY.	IB	15:13	15:43	26
							<b>1109530</b>	INSP T. KONG RESP, MINOR DAMAGE TO COACH & AUTO, NO INJURY, NO 799. CLAIM 6A45*, VIDEO*, SYSTEM SAFETY. J. KELLY*, M. TRAVIS-ALLEN*. <b>VEH DELAY: 00:30</b>				
18:17 05/29/10	R OPERATOR PO	18	3757	439	14	7056	MISSION & BRAZIL (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	18:17	19:13	15
							<b>1109579</b>	INSP C ARMSTRONG; SENIOR STAFF / SAFETY*, CLAIMS 6-A-45*, VIDEO*, NO INJURIES / NO 799 <b>VEH DELAY: 00:56</b>				
19:53 05/29/10	R OPERATOR WO	32	3258	216	44	8426	SILVER & BOYDOIN (IB)	VEHICLE ACCIDENT COACH / AUTO	IB	19:53	20:45	15
							<b>1109583</b>	INSP G LAVIGNE; SENIOR STAFF / SAFETY*, CLAIMD 6-A-45*, VIDEO*, NO INJURIES / NO 799 <b>VEH DELAY: 00:52</b>				
22:20 05/29/10	R OPERATOR KI	36	3655	755	47	8227	MARKET & VAN NESS (IB)	ALLEGED ACCIDENT, COACH / PEDESTRIAN	IB	22:20	22:45	16
							<b>1109591</b>	INSP. G. LAVIGNE, AID REFUSED, PATRON WALKED AWAY, NO (799), VIDEO* <b>VEH DELAY: 00:25</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY				
									DI	START	END	CC	
16:43 05/29/10	R CABLE MACHINE CA	26			59		CABLE CAR HOUSE (IB,OB)	SPLICE CAUSING THE POWELL CABLE TO BE DOWN	IB LD	16:43 16:43	20:06 20:06	27	
					1109585		INSP. BARTH (8T43), INSP. PARKS (4C55) (4) SHUTTLES USED, Y. KWONG*, 311*, J. HALEY*, F. ALEJANDRO*, K. HOLLAND*, D. BANBURY*, W. TOM*. CABLE MACHINERY, SHOP TRUCK #665 TOWED CARS, CARS GOING AROUND THE HORN, <b>VEH DELAY: 03:23 LINE DELAY: 03:23</b>						

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, MAY 29, 2010</b>											
Green	173	54	12	6	18	18	31.2	6.9	3.5	10.4	10.4
Cable Car	119	32	12	4	8	8	26.9	10.1	3.4	6.7	6.7
Potrero	161	49	18	6	13	12	30.4	11.2	3.7	8.1	7.5
Presidio	139	29	10	6	7	6	20.9	7.2	4.3	5.0	4.3
Kirkland	134	37	15	4	12	6	27.6	11.2	3.0	9.0	4.5
Woods	218	33	7	3	15	8	15.1	3.2	1.4	6.9	3.7
Flynn	161	45	18	6	17	4	28.0	11.2	3.7	10.6	2.5
<b>Total</b>	<b>1,105</b>	<b>279</b>	<b>92</b>	<b>35</b>	<b>90</b>	<b>62</b>	<b>25.2%</b>	<b>8.3%</b>	<b>3.2%</b>	<b>8.1%</b>	<b>5.6%</b>
<i>SATURDAY 05 22 10</i>	1091	255	69	28	89	69	23%	6%	3%	8%	6%
<i>SUNDAY 05 23 10</i>	1065	235	62	20	88	65	22%	6%	2%	8%	6%
<i>MONDAY 05 24 10</i>	1599	331	95	46	108	82	21%	6%	3%	7%	5%
<i>TUESDAY 05 25 10</i>	1595	298	83	42	104	69	19%	5%	3%	6%	4%
<i>WEDNESDAY 05 26 10</i>	1594	295	70	42	106	77	18%	4%	3%	7%	5%
<i>THURSDAY 05 27 10</i>	1566	308	77	44	110	77	20%	5%	3%	7%	5%
<i>FRIDAY 05 28 10</i>	1599	350	105	43	107	95	22%	7%	3%	7%	6%
<p>* <b>Unplanned leave includes:</b> absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...</p> <p>+ <b>Other reasons includes:</b> 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.</p>											