

## DAILY SERVICE DELIVERY OVERVIEW

### TUESDAY, MAY 31, 2011

#### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	% PULLED OUT IN SERVICE	OPEN RUNS		RUNS WORKED AT OVER TIME
			<u>AM</u>	<u>PM</u>	
<b>SYSTEM WIDE</b>	<b>1174</b>	<b>93.8%</b>	<b>34</b>	<b>39</b>	<b>63</b>

#### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>112</b>	<b>-2%</b>
<b>F-LINE</b>	<b>20</b>	<b>23</b>	<b>15%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>30</b>	<b>15%</b>
<b>WOODS</b>	<b>140</b>	<b>189</b>	<b>35%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>124</b>	<b>12%</b>
<b>FLYNN</b>	<b>103</b>	<b>108</b>	<b>5%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>57</b>	<b>16%</b>
<b>POTRERO 60'</b>	<b>53</b>	<b>31</b>	<b>-42%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>131</b>	<b>27%</b>
<b>TOTAL:</b>	<b>719</b>	<b>805</b>	<b>12%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Green</b>	193	39	8	8	16	7
<b>Cable Car</b>	114	27	6	3	13	5
<b>Potrero</b>	226	76	22	10	31	13
<b>Presidio</b>	191	36	7	9	14	6
<b>Kirkland</b>	225	43	8	9	15	11
<b>Woods</b>	333	86	15	9	49	13
<b>Flynn</b>	199	48	12	7	18	11
<b>TOTAL:</b>	<b>1,481</b>	<b>355</b>	<b>78</b>	<b>55</b>	<b>156</b>	<b>66</b>

### 1. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:45 05/31/11	R OPERATOR FL	18	2963	452	8X	6256	STOCKTON & COLUMBUS (OB)	ACCIDENT COACH & TOUR BUS	OB	10:45	11:55	39
							1173396					
14:02 05/31/11	R OPERATOR KI	33	2138	661	43	8319	CHESTNUT & FILLMORE STREET (IB)	ACCIDENT, COACH AND AUTO	IB	14:02	15:25	21
							1173466					
17:32 05/31/11	R OPERATOR PR	26	1979	93	21	8102	HAYES & LAGUNA (IB)	NON INJURY ACCIDENT (COACH/ BUS SHELTER)	IB	17:32	18:49	21
							1173489					

**LINE DELAY > 20 MINUTES**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
01:14 05/31/11	R OPERATOR ME	20	2908	137	N	1508	DUBOCE & CHURCH (IB)	INTOXICATED PASSENGER	IB	01:14	01:48	20
						1173347	[LRV2=1533]DISP*, MUNI SECURITY, SFPD E-14-E CLEARED VEH DELAY: 00:34 LINE DELAY: 00:34		LD	01:14	01:48	