

## DAILY SERVICE DELIVERY OVERVIEW

**TUESDAY, November 9, 2010**

### 1. RUNS PULLED OUT- IN SERVICE:

	SCHEDULED	PULLED OUT IN SERVICE %	RUNS NON OUT	RUNS WORKED AT OVER TIME
<b>SYSTEM WIDE</b>	<b>1172</b>	<b>97.5</b>	<b>29</b>	<b>51</b>

### 2. VEHICLES AVAILABILITY

	SCHEDULED	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>114</b>	<b>114</b>	<b>0%</b>
<b>F LINE</b>	<b>20</b>	<b>21</b>	<b>5%</b>
<b>CABLE CAR</b>	<b>26</b>	<b>28</b>	<b>8%</b>
<b>WOODS</b>	<b>143</b>	<b>175</b>	<b>22%</b>
<b>KIRKLAND</b>	<b>111</b>	<b>127</b>	<b>14%</b>
<b>FLYNN</b>	<b>100</b>	<b>108</b>	<b>8%</b>
<b>POTRERO 40'</b>	<b>49</b>	<b>61</b>	<b>24%</b>
<b>POTRERO 60'</b>	<b>47</b>	<b>43</b>	<b>-9%</b>
<b>PRESIDIO</b>	<b>103</b>	<b>127</b>	<b>23%</b>
<b>TOTAL</b>	<b>713</b>	<b>804</b>	<b>13%</b>

### 3. OPERATORS' ABSENTEEISM:

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Green	222	53	7	10	20	16
Cable Car	123	24	5	5	9	5
Potrero	235	56	10	3	32	11
Presidio	197	31	7	7	11	6
Kirkland	227	51	12	12	21	6
Woods	368	70	17	9	35	9
Flynn	192	35	15	6	13	1
<b>TOTAL</b>	<b>1,564</b>	<b>320</b>	<b>73</b>	<b>52</b>	<b>141</b>	<b>54</b>

### 4. ACCIDENTS & DELAYS > 20 MINUTES:

#### ACCIDENTS:

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	V EH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	STA RT	EN D	CC
10:11 11/09/10	R OPERATOR KI	39	3124	713	19	81 89	DE HARO & MARIPOSA (OB)	ACCIDENT, COACH/TRUCK, MINOR, NO INJURIES	OB	10:15	11:00	14
						1137410	INSP. R. FISHER CLEARED, NO OP 799, VIDEO* OPERATOR SICK ON RUN, INSP. WILCHER, C. TRANSPORT RESCUE OPERATOR FROM KIRKLAND VEH DELAY: 00:45					
18:30 11/09/10	T 311 CALL CENT KI	15	0672	691	30X	82 23	PINE & BATTERY (PI)	ALLEGED ACCIDENT-HIT AND RUN-NO INJURIES	PI	18:35	19:30	38
						1137589	RONNIE AT 311 CALL CENTER-S/R #769213-CALLED TO REPORT THAT THE DRIVER OF A PICKUP TRUCK ALLEGED THAT THE LEFT REAR OF COACH #8223 MADE A RIGHT TURN FROM PINE ONTO BATTERY STREET, MAKING CONTACT WITH THE RIGHT DOOR MIRROR OF THE PICKUP TRUCK. OPERATOR DID NOT STOP AND EXCHANGE INFORMATION AT THE SCENE. INSP. A. GEETER DISPATCHED TO INTERVIEW OPERATOR AT THE KIRKLAND YARD. CLAIMS-6A50-S. GRACIA*: VIDEO PULLED FOR KIRKLAND SUPT. AND CLAIMS. OWNER OF THE PICKUP TRUCK LEFT SCENE, VEHICLE WAS NOT INSPECTED. VEH DELAY: 00:55					

**LINE DELAY > 20 MINUTES:**

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
00:28 11/09/10	R OPERATOR ME	81	2348	122	J	1507	CHURCH & 18TH STREET (OB,PI)	GRAFITTI INCIDENT	OB	00:28	01:13	81
						1137404	INSP M MCGEHEE; SFPD UNIT# 3D114; CASE# 101040569, CAD#61, VIDEO*, SENIOR STAFF* SI GREEN N/R [EOR 00:47] VEH DELAY: 00:19 LINE DELAY: 00:45		LD	00:28	01:13	
17:38 11/09/10	R OPERATOR CA	26	2362	047	61	0054	CALIFORNIA & TAYLOR (IB)	SLOT BLADE, NO INJURY	IB	17:38	18:03	26
						1137417	INSP W. BARTH (8T43B), CABLE MACHINERY RESP, SHOP TRUCK 665 CLEARED. MGR D. BANGURY*. NO INJURY, NO 799. PAGE SENT OUT. SI CABLE CAR 0060 @19:42 VEH DELAY: 02:04 LINE DELAY: 00:25		LD	17:38	18:03	