

DAILY SERVICE DELIVERY OVERVIEW

WEDNESDAY, NOVEMBER 2, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	98.0%	11	13	57

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	115	1%
F LINE	20	20	0%
CABLE CAR	27	27	0%
WOODS	151	189	25%
KIRKLAND	111	128	15%
FLYNN	103	110	7%
POTRERO 40'	44	68	55%
POTRERO 60'	47	35	-26%
PRESIDIO	105	125	19%
TOTAL	722	817	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	111	14	4	7	2	1
Flynn	196	36	10	10	14	2
Green	198	33	13	13	6	1
Kirkland	212	48	17	14	15	2
Potrero	233	42	14	12	14	2
Presidio	190	24	7	11	6	0
Woods	340	71	31	13	25	2
TOTAL	1,480	268	96	80	82	10

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
09:09 11/02/11			PRESIDIO YARD	ACCIDENT, COACH AND POLE (GARAGEMAN)	09:09	09:50
		1200368	INSP. LUM (1T62), LEAD INSP. STUART (1L1), VIDEO*, W, WONG* (LEFT MSG), N. POPP (2M28)*, D. PUGLISI*, M. TRAVIS-ALLEN*, GARAGEMAN 799 AND PLACED ON NON-DRIVING STATUS. VEH DELAY: 00:41			
09:57 11/02/11	165	F	MARKET & 8TH (OB)	DISABLE AUTO ON TRACKWAY	09:57 09:57	10:09 10:09
		1200353	C55,SFPD VEH DELAY: 00:12 LINE DELAY: 00:12			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:20 11/02/11	703	43	JUDSON & GENNESSEE (OB)	ACCIDENT, COACH AND AUTO	10:20	11:10
		1200374	INSP. TUCKER (1T67), LEAD INSP. STUART (1L1)*, VIDEO*, 6A42*, SYSTEM SAFETY*, MINOR DAMAGE TO COACH, MAJOR DAMAGE TO AUTO, NO 799 COACH WAS STATIONARY WHEN AUTO MISJUDGED AND SIDE SWIPED COACH. VEH DELAY: 00:50			
13:53 11/02/11	651	12	FOLSOM & 14TH (IB)	ACCIDENT, COACH AND TREE	13:53	
		1200425	INSPECTOR JOMOC (1T63); MANAGER ANDREWS (4M3)* LEFT MESSAGE SYSTEM SAFETY; DISPATCHER* VIDEO* INSPECTOR FLORES (1T66); CLAIMS (6A42)* OPERATOR 799, RESCUE OPERATOR PULLED COACH IN SI KIRKLAND N/R [EOR 16:21] VEH DELAY: 02:28			
14:23 11/02/11	67	37	ROSEVELT & CLIFFORD (IB)	ACCIDENT, COACH AND AUTO	14:23	15:24
		1200444	INSP. LUM (1T62), SYSTEM SAFETY*, VIDEO*, 6A42* SFPD*, VEH DELAY: 01:01			
14:33 11/02/11	731	19	8TH STREET & MARKET STREET (OB)	ACCIDENT, COACH AND AUTO (HIT & RUN)	14:33	14:43
		1200424	INSP. DENNIS (1T61),. VIDEO*< 6A42*, AUTO MADE CONTACT WITH REAR CORNER OF COACHNO 799, MINOR DAMAGE, OPERATOR BACK IN SERVICE WITH ORDERS VEH DELAY: 00:10			
17:47 11/02/11	113	31	MARKET & 6TH STREET (OB)	EMERGENCY ALARM	17:47	17:57
		1200452	INSP S. WONG RESP. SFPD RESP NO MERIT VEH DELAY: 00:10			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
18:50 11/02/11	869	28	DALY CITY BART (IB)	ACCIDENT, COACH AND CONCRETE BARRIER (INTERVIEW)	19:28	19:47
			1200460	INSP. HENDERSON (1T67), NO DAMAGE TO COACH, MINOR PAINT TRANSFER NOTE: SEE ORIGINAL TAG #1200460 VEH DELAY: 00:19		
19:20 11/02/11	728	28	19TH AVENUE & KIRKHAM (IB)	INTERVIEW FOR ALLEGED COACH / AUTO AT 19TH AVENUE & PACHECO	20:05	20:22
			1200524	INSP J. GIANG RESP CLAIMS 6A40* S/SAFETY* VIDEO* NO DAMAGE FOUND ON COACH NO DEBRIS FOUND AT LOCATION OF ALLEGED INCIDENT VEH DELAY: 00:17		
21:39 11/02/11	253	27	LEAVENWORTH & POST (IB)	ACCIDENT COACH & PARKED AUTO	21:39	22:34
			1200540	INSP.ALDANA CLEARED SI WOODS 8424 @23:18 VEH DELAY: 01:39		

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
06:16 11/02/11	38	J	METRO (IB)	ATCS - BRAKES	06:16	07:44
			1200346	4S22 RESPONDED - INSPECTOR R. AREVALO NOTIFIED CT 1417 @07:44 VEH DELAY: 01:28 LINE DELAY: 00:40		
06:34 11/02/11	31	M	METRO (OB)	DEFECTIVE VOBC	06:34	07:58
			1200321	[LRV2=1524]INSPECTOR F. CADELINA 4T41 AND 4S31 RESPONDED - INSPECTOR C. DEBONA 4T75 NOTIFIED OPERATOR CLEARED CT 1486 @07:58 VEH DELAY: 01:24 LINE DELAY: 00:49		

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
12:29 11/02/11	2	61	CALIFORNIA & DRUMM (OB)	PUSH REQUEST	12:29	12:52
				1200414	CABLES SHOP 655 CLEARED VEH DELAY: 00:23 LINE DELAY: 00:23	
20:16 11/02/11	26	60	WASHINGTON & HYDE (IB)	ILLEGALLY PARKED VEHICLE	20:16	20:50
				1200527	INSP A. BEMNET RESP VEHICLE 6MME200 2DR ACURA CITED AND TOWED, ONE SHUTTLE USED VEH DELAY: 00:34 LINE DELAY: 00:34	