

**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, NOVEMBER 29, 2011**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
<b>SYSTEM WIDE</b>	1,199	98.7%	5	11	58

**2. VEHICLES AVAILABILITY**

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	116	2%
<b>F LINE</b>	20	21	5%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	151	190	26%
<b>KIRKLAND</b>	111	126	14%
<b>FLYNN</b>	103	110	7%
<b>POTRERO 40'</b>	44	69	57%
<b>POTRERO 60'</b>	47	37	-21%
<b>PRESIDIO</b>	105	113	8%
<b>TOTAL</b>	722	816	12%

### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>113</b>	<b>16</b>	<b>4</b>	<b>6</b>	<b>6</b>	<b>0</b>
<b>Flynn</b>	<b>187</b>	<b>30</b>	<b>11</b>	<b>5</b>	<b>13</b>	<b>1</b>
<b>Green</b>	<b>195</b>	<b>35</b>	<b>10</b>	<b>14</b>	<b>11</b>	<b>0</b>
<b>Kirkland</b>	<b>210</b>	<b>40</b>	<b>15</b>	<b>14</b>	<b>10</b>	<b>1</b>
<b>Potrero</b>	<b>229</b>	<b>41</b>	<b>20</b>	<b>9</b>	<b>10</b>	<b>2</b>
<b>Presidio</b>	<b>180</b>	<b>28</b>	<b>8</b>	<b>13</b>	<b>6</b>	<b>1</b>
<b>Woods</b>	<b>338</b>	<b>64</b>	<b>29</b>	<b>8</b>	<b>24</b>	<b>3</b>
<b>TOTAL</b>	<b>1,452</b>	<b>254</b>	<b>97</b>	<b>69</b>	<b>80</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
06:34 11/29/11	314	49	VAN NESS & CHESTNUT (OB)	COLLISION COACH + TREE BRANCH, MINOR COSMETIC DAMAGE TO COACH, NO INJURIES	06:24	09:15
		<b>1204780</b>	INSP H VONG CLEARED, INSP V HOLMES, MGR M ESPINOZA*, VIDEO*, SYSTEM SAFETY*, 6-A-40*, ATLAS TOW, PRE 092, NO 799 REQUIRED VEH DELAY: 02:51			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
10:59 11/29/11			PARIS BETWEEN BRAZIL & PERSIA	COLLISION BETWEEN COACH & POSTAL TRUCK, LOCATION OF OCCURRENCE WAS ON ALEMANY AT GENEVA, NO VISUAL DAMAGE TO VEHICLES ACCORDING TO TRAINING INSTRUCTOR. INSP REPORTED NO VISUAL DAMAGE TO COACH, NO INJURIES REPORTED	10:59	12:00
	<b>1204810</b>		INSP J JIANG CLEARED, VIDEO*, SYSTEM SAFETY*, 6-A-40* <b>VEH DELAY: 01:01</b>			
11:40 11/29/11	398	14	MISSION BETWEEN 24TH STREET & 27TH STREET	ALLEGE COLLISION ( COACH & AUTO ) HIT & RUN, DATE OF OCCURRENCE 10-06-2011, AT 1830 HRS. OPERATOR^S NAME ROBINSON, JOHN. PEDESTRIAN GAVE COACH NUMBER, ALL OTHER INFORMATION OBTAINED FROM POTRERO DISPATCHER.	18:30	
	<b>1204814</b>		INSP E IRBY CONDUCTED INTERVIEW AT MISSION POLICE STATION, 311 REPORT #978548			
13:46 11/29/11	396	22	5430 18TH STREET & CONNECTICUT (IB)	COACH & BUS SHELTER COLLISION, NO INJURIES, NO VISUAL DAMAGE TO COACH	13:46	14:37
	<b>1204895</b>		INSP E IRBY CLEARED, MGR M ESPINOZA*, SYSTEM SAFETY*, VIDEO*, 6-A-40*, 311*, NO 799 REQUIRED. <b>VEH DELAY: 00:51</b>			

Time Date	Run	Line	Location	Nature of Occurrence	Delay		
				Action Taken	Start	End	
17:33 11/29/11	388	30	COLUMBUS BETWEEN UNION & GREEN (IB)	VEHICLE ACCIDENT COACH / AUTO		17:32	17:59
		<b>1204932</b>	INSP D. FONG RESP VIDEO* CLAIMS 6A50* S/SAFETY, NO 799 (AUTO OPEN DOOR INTO REAR BUMPER OF COACH) SI POTRERO N/R [EOR 18:32] <b>VEH DELAY: 01:00</b>				

### Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay		
				Action Taken	Start	End	
15:17 11/29/11	10	60	POWELL STREET & MARKET STREET (OB)	SLOT BLADE		15:19 <b>15:19</b>	15:57 <b>15:57</b>
		<b>1204935</b>	INSP. BEMNET (8T43), SUPT. BANBURY (8M8)*, CABLE SHOP TRUCK #665, CABLE MACHINERY, BLUE LIGHT PLACED AND THE POWELL LINE STOPPED WHILE THE GRIP WAS PULLED, CAR WAS TOWED TO THE DIVISION BY THE SHOP TRUCK,. SI CABLE CAR N/R <b>VEH DELAY: 00:38 LINE DELAY: 00:38</b>				
20:00 11/29/11	179	F	CHURCH & 30TH (OB)	POLE IN OVERHEAD		20:00 <b>20:00</b>	20:25 <b>20:25</b>
		<b>1204956</b>	4S37, INPS MCCRAY; OH 817; 111/J/1403 SWITCH BACK AT CHURCH/DAY <b>VEH DELAY: 00:25 LINE DELAY: 00:25</b>				