

DAILY SERVICE DELIVERY OVERVIEW

THURSDAY, NOVEMBER 3, 2011

1. RUNS PULLED OUT- IN SERVICE

	SCHEDULED	PULLED OUT IN SERVICE	OPEN AM	PM	WORKED ON DAY OFF
SYSTEM WIDE	1,199	97.5%	14	16	52

2. VEHICLES AVAILABILITY

Afternoon Peak

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
LRV	114	112	-2%
F LINE	20	20	0%
CABLE CAR	27	28	4%
WOODS	151	189	25%
KIRKLAND	111	128	15%
FLYNN	103	107	4%
POTRERO 40'	44	68	55%
POTRERO 60'	47	35	-26%
PRESIDIO	105	124	18%
TOTAL	722	813	13%

3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	109	25	7	13	2	3
Flynn	191	40	14	11	14	1
Green	197	29	7	13	5	4
Kirkland	213	45	10	13	19	3
Potrero	237	40	16	8	12	4
Presidio	183	23	8	11	4	0
Woods	335	55	20	11	23	1
TOTAL	1,465	257	82	80	79	16

4. ACCIDENTS & DELAYS

Accidents

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
07:56 11/03/11	161	F	JEFFERSON & JONES (IB)	PEDESTRIAN DOWN ON TRACKWAY	07:56 07:56	08:31 08:31
	1200518		INSPECTOR G. PINTO 4C55, SFPD AND MEDICS ALL RESPONDED PEDESTRIAN TRANSPORTED TO SAN FRANCISCO GENERAL HOSPITAL SELECTIVE SWITCHBACKS AT PIER 39 ON THE F-LINE VEH DELAY: 00:35 LINE DELAY: 00:35			
13:04 11/03/11	711	28	BUCHANNAN STREET & BEACH STREET (IB)	ACCIDENT, COACH AND PARKED AUTO	13:05	13:40
	1200647		INSP. LUM (1T62), INSP. SYSTEM SAFETY*, VIDEO*, 6A42*, DISPATCHER*, OPERATOR 799, JIANG (1T61) RELIEVED INSP. LUM AT TESTING SITE. VEH DELAY: 00:35			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
15:19 11/03/11	405	33	25TH STREET & POTRERO AVE (IB)	ACCIDENT, COACH AND AUTO (HIT AND RUN)	15:20	16:01
		1200638	INSP. JOMOC (1T63), SYSTEM SAFETY*, VIDEO*, 6A45*, COACH WAS STATIONARY AT TERMINAL WHEN WHITE CITY AUTO MADE CONTACT WITH LEFT REAR BUMPER OF COACH. VEH DELAY: 00:41			
18:02 11/03/11	717	28	19TH AVE & QUINTARA (IB)	ACCIDENT, COACH AND AUTO (HIT & RUN)	18:02	19:10
		1200643	INSP. GEETER (1T62), SYSTEM SAFETY*, VIDEO*, 6A45*, NO 799, MINOR DAMAGE, PAINT TRANSFER. COACH WAS STATIONARY IN ZONE WHEN COACH WAS STRUCK. VEH DELAY: 01:08			
21:14 11/03/11	448	22	CHURCH & DUBOCE (OB)	GRAFFITI JUVENILE DISTURBANCE	21:14	21:52
		1200710	INSP A. GEETER RESP SFPD E11D RESP CAD# 113-078-188 RESP, POT TRK 093 RESP VIDEO* VEH DELAY: 00:38			

Line Delays > 20 Minutes

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
03:30 11/03/11		91	19TH AVENUE BETWEEN NORIEGA & MORAGA (OB)	BLOCKED NON MUNI ACCIDENT	03:30 03:30	04:21
		1200541	INSP A. ESCOBAR RESP 91 LINE REROUTED NO STOPS MISSED LINE DELAY: 00:51			
07:56 11/03/11	161	F	JEFFERSON & JONES (IB)	PEDESTRIAN DOWN ON TRACKWAY	07:56 07:56	08:31 08:31
		1200518	INSPECTOR G. PINTO 4C55,SFPD AND MEDICS ALL RESPONDED PEDESTRIAN TRANSPORTED TO SAN FRANCISCO GENERAL HOSPITAL SELECTIVE SWITCHBACKS AT PIER 39 ON THE F-LINE VEH DELAY: 00:35 LINE DELAY: 00:35			

Time Date	Run	Line	Location	Nature of Occurrence	Delay	
				Action Taken	Start	End
08:08 11/03/11	165	F	CASTRO & 17TH (IB)	DEFECTIVE BRAKES	08:08	09:30
	1200595		4S45 AND PCC SHOP BOTH RESPONDED AND CLEARED LINE DELAY: 01:22			
11:25 11/03/11	6	61	CALIFORNIA & DRUMM (IB,OB)	PROTEST BLOCKING	11:25	12:46
	1200440		INSP J KWONG RESP. CAL-LINE SWITCH BACK AT CAL & KEARNY IB TO OB. TWO SHUTTLES USED. VEH DELAY: 01:21 LINE DELAY: 01:08			
15:52 11/03/11			BROADWAY BETWEEN SANSOME & MONTGOMERY (OB)	SFPD ACTIVITY BLOCKING	15:52	16:32
	1200684		INSP. WONG (1T60), SFPD, 10 AND 12 LINES RE-ROUTED OB, RE-ROUTE:FROM BROADWAY, R-COLUMBUS, L-CLAY, R-SANSOME TO REGULAR ROUTE, TWO (2) STOPS MISSED, VEH DELAY: 00:40 LINE DELAY: 00:40			
17:26 11/03/11	076	M	19TH & RANDOLPH (IB)	ACCIDENT, LRV AND PEDESTRIAN	17:27	18:40
	1200724		[LRV2=1467]INSP PARKS, HENLEY; 4S35, 4S45; TRAINING DEPT LEON KUO; 4M2; PEDESTRIAN TRANSPORTED TO SFGH BY MEDIC 1 FOR HEAD AND NECK INJURY; SFPD 4B3I; CASE# 110-889-388; CLAIMS 6A45; 5 MOTOR COACH SHUTTLES USED; SI GREEN N/R [EOR 18:45] VEH DELAY: 01:18 LINE DELAY: 01:13			