



# **MUNI**

## **Service Delivery**

### **Daily Report**

Saturday, October 3, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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**SUNDAY 10/04/09 AM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	4	0	0	0	9X=2, 9=1; 38=1
<b>Kirkland</b>	0	0	0	0	
<b>Woods</b>	1	0	0	0	29=1
<b>Potrero</b>	0	0	0	0	
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	0	0	0	0	
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	5	0	0	0	

**Special Events**

Division

**REPORT DATA AS OF 0740 AM**

<b>Not-Outs: No Operators</b>	<b>Not-Outs: No Equipment</b>	<b>Late Pull- outs: No Operators</b>	<b>Late Pull- outs: No Equipment</b>	<b>Lines affected</b>
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**10 03 09 SATURDAY PM NOLO REPORT**

<b>Cable Car</b>	0	0	0	0	
<b>Flynn</b>	6	0	0	0	9=1 14L=2 9X=1 71=1 38=1
<b>Kirkland</b>	3	0	0	0	2=1 10=1 43=1
<b>Woods</b>	3	0	0	0	27=1 44=1 48=1
<b>Potrero</b>	1	0	0	0	49=1
<b>Presidio</b>	0	0	0	0	
<b>Metro</b>	1	0	0	0	N=1
<b>F line</b>	0	0	0	0	
<b>TOTAL</b>	<b>14</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>11</b>

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
<b>Missed Service By Division Due To No Regular Day Off (RDO)</b>							
<b>Saturday 10/3/2009</b>							
Revised 6/15/09							
<b>Cable Car one-piece</b>	1	2	4.5%	46	1	2	2.2%
<b>Cable Car multi-piece</b>	0		0.0%				
<b>Flynn one-piece</b>	4	9	10.5%	117	8	9	6.8%
<b>Flynn multi-piece</b>	8		11.8%				
<b>Kirkland one-piece</b>	1	1	1.8%	137	2	1	1.5%
<b>Kirkland multi-piece</b>	2		2.0%				
<b>Woods one-piece</b>	1	0	1.1%	160	1	0	0.6%
<b>Woods multi-piece</b>	0		0.0%				
<b>Potrero one-piece</b>	2	1	3.0%	142	3	1	2.1%
<b>Potrero multi-piece</b>	2		2.2%				
<b>Presidio one-piece</b>	0	10	0.0%	130	0	10	0.0%
<b>Presidio multi-piece</b>	0		0.0%				
<b>Metro one-piece</b>	2	14	3.0%	103	3	14	2.9%
<b>Metro multi-piece</b>	2		4.1%				
<b>F Line one-piece</b>	2	5	20.0%	30	3	5	10.0%
<b>F Line multi-piece</b>	2		22.2%				
<b>System total</b>				<b>865</b>	<b>21</b>	<b>42</b>	<b>2.4%</b>

## Accidents

Sat Oct 03, 2009

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
02:31 10/03/09	R OPERATOR WO	16	1550	246	90	8120	VAN NESS BETWEEN HAYES & GROVE (OB)	ACCIDENT (COACH / AUTO)	OB	02:31	03:40	16
							<b>1070166</b>	INSP. T. ALDANA, A. VELACRUZ, SFPD 3E-12E CASE # 091-020-071 NO ARREST, SENIOR STAFF / SAFETY*, CLAIMS 6A-48*, M. TRAVIS-ALLEN*, K. ANDERSON*, J. KROLL*, D. BANBURY*, VIDEO*, 311*, NO INJURIES, MAJOR DAMAGE TO AUTO, MINOR DAMAGE TO COACH, NO (799) <b>VEH DELAY: 01:09</b>				
14:00 10/03/09	R OPERATOR WO	15	3767			8183	WEST PORTAL & ULLOA (OB)	COACH/AUTO MINOR ACCIDENT	OB	14:00	16:00	07
							<b>1070276</b>	INSP ECHIVARRE CLEARED, NO 799 <b>VEH DELAY: 02:00</b>				

## Line Delays $\geq$ 20 Minutes

TIME DATE	CALL FROM DIVISION	To CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
10:56 10/03/09	R OPERATOR CA	26	1458	18	60	15	WASHINGTON & MASON (IB)	GRIP CHANGE	IB	11:01	11:27	14
							<b>1070240</b>	CABLE MACHINERY CLEARED <b>VEH DELAY: 00:26</b> <b>LINE DELAY: 00:26</b>	LD	<b>11:01</b>	<b>11:27</b>	
23:29 10/03/09	R SFPD ME	86	1697	114	J	1411	SAN JOSE AVE. & RANDALL (IB)	NON-MUNI ACCIDENT BLOCKING (AUTO ON TRACKWAY) BLOCKING INBOUND & OUTBOUND TRACKS.	IB	23:39	00:32	86
							<b>1070309</b>	INSP.HENLEY, INSP.CADELINA, MRU 4S44, MRU 4S30, MRU 4S49 & TRACK DEPARTMENT CLEARED. OPERATORS & PASSENGERS NOTIFIED. J-LINE SWITCHBACK OB-IB AT CHURCH & 30TH ST. RUN 114/J/1411 REVERSED RUN BACK TO METRO. 311 CALL CENTER*, J.KELLY*, SENIOR STAFF/SAFETY/RAILS/TRACKS/MEDIA* UPAGED. SHUTTLE 229/29/8410 BUS BRIDGE BETWEEN METRO & CHURCH & 30TH STREET. LSGP*. SI GREEN N/R [EOR 00:32] <b>VEH DELAY: 00:53</b> <b>LINE DELAY: 00:53</b>	LD	<b>23:39</b>	<b>00:32</b>	

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
<b>Full-Time Operators Absenteeism</b>											
<b>Day: SATURDAY, OCTOBER 03, 2009</b>											
Green	152	37	9	5	9	14	24.3	5.9	3.3	5.9	9.2
Cable Car	119	26	11	4	7	4	21.8	9.2	3.4	5.9	3.4
Potrero	184	43	20	5	13	5	23.4	10.9	2.7	7.1	2.7
Presidio	154	33	12	6	4	11	21.4	7.8	3.9	2.6	7.1
Kirkland	168	33	9	6	12	6	19.6	5.4	3.6	7.1	3.6
Woods	214	34	8	3	16	7	15.9	3.7	1.4	7.5	3.3
Flynn	143	42	21	2	15	4	29.4	14.7	1.4	10.5	2.8
<b>Total</b>	<b>1,134</b>	<b>248</b>	<b>90</b>	<b>31</b>	<b>76</b>	<b>51</b>	<b>21.9%</b>	<b>7.9%</b>	<b>2.7%</b>	<b>6.7%</b>	<b>4.5%</b>
<b>Summary For The Last 7 Days</b>											
SATURDAY 9 26	1,137	279	110	37	79	53	25%	10%	3%	7%	5
SUNDAY 9 27	1,091	263	103	27	82	51	24%	9%	2%	7%	5
MONDAY 9 28	1,656	361	136	44	116	65	22%	8%	3%	7%	4
TUESDAY 9 29	1,619	331	113	40	111	67	20%	7%	2%	7%	4
WEDNESDAY 9 30	1,624	325	108	37	110	70	20%	7%	2%	7%	4
THURSDAY 10 1	1,602	336	113	36	111	76	21%	7%	2%	7%	5
FRIDAY 10 2	1,633	330	130	37	110	53	20%	8%	2%	7%	3