



**Muni
Service Delivery
Daily Report**

Tuesday, October 20, 2009





Content

• Not outs for the a.m. rush hour	3
• Not outs for the p.m. rush hour	4
• Daily not outs & RDO report	5
• Accidents & line delays > 20 minutes	6
• Vehicles availability and maintenance reports	
Light Rail Vehicles Count (chart)	7
Light Rail Maintenance Hold	8
Light Rail Maintenance Available	9
Light Rail Maintenance Count	10
Motor & Trolley Buses Pull Outs (chart)	11
Motor & Trolley Buses Pull Outs (details)	12
• Operators absenteeism report	12a

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
-----------------------------------	-----------------------------------	--	--	-----------------------

Runs Not Out and Late Out for Rush Hours

10 21 2009 WEDNESDAY AM Morning Report

Cable Car	0	0	0	0	
Flynn	3	0	0	2	14XL=2, 38=1
Kirkland	4	0	0	0	2=1, 10=1, 12=1, 47=1
Woods	0	0	0	0	
Potrero	0	5	0	2	EQUIP: 7=1, 14=1, 24=1, 30=1, 49=1
Presidio	1	0	0	0	3=1
Green F line	5 1	0 0	0 0	0 0	KT=1, L=1, M=1, S=2 F=1
TOTAL	8	5	0	4	
Special Events					
Emergency Equipment Demand - Reason					
Division					
Number of coaches					

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull- outs: No Operators	Late Pull- outs: No Equipment	Lines affected
---------------------------------------	---------------------------------------	--	--	-----------------------

THURSDAY 10 20 09 PM NOLO REPORT

Cable Car	2	0	0	0	1=59 1=60
Flynn	4	0	0	0	2=9X 2=38
Kirkland	7	0	1	0	1=19 1=28 3=43 2=47
Woods	3	0	0	0	1=18 1=23 1=54
Potrero	4	2	0	0	2=7 1=14 1=41 2=49
Presidio	8	0	0	0	3=1 2=3 1=5 2=21
Metro	4	0	1	0	1=KT 3=N
F line	1	0	0	0	
TOTAL	33	2	2	0	

Special Events

Division

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>Tuesday 10/20/2009</i>							
Revised 6/15/09							
Cable Car one-piece	1	4	4.5%	49	1	4	2.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	7	7.9%	154	4	7	2.6%
Flynn multi-piece	2		2.9%				
Kirkland one-piece	5	1	8.8%	212	9	1	4.2%
Kirkland multi-piece	8		7.9%				
Woods one-piece	2	12	2.3%	251	3	12	1.2%
Woods multi-piece	2		2.0%				
Potrero one-piece	1	0	1.5%	212	2	0	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	1	14	1.9%	174	3	14	1.7%
Presidio multi-piece	4		4.7%				
Metro one-piece	1	12	1.5%	146	2	12	1.4%
Metro multi-piece	2		4.1%				
F Line one-piece	1	0	10.0%	33	2	0	6.1%
F Line multi-piece	2		22.2%				
System total				1231	26	50	2.1%

Accidents

Tue Oct 20, 2009

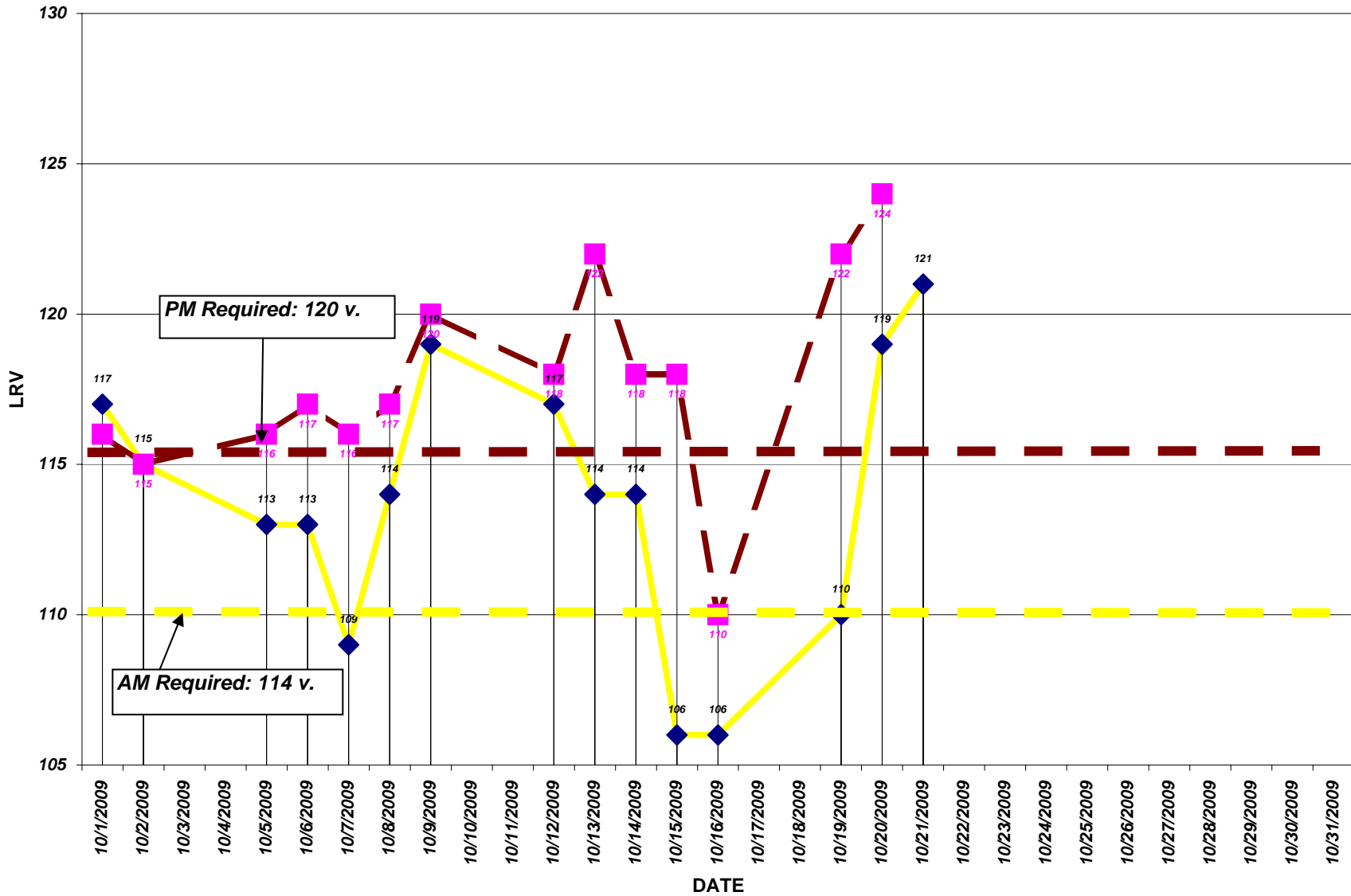
TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:32 10/20/09	R OPERATOR GV	20	152	152	F	1078	MARKET & 7TH ST (OB)	ACCIDENT - REAR DOORS OPENED AND CONTACTED ADA RAMP	OB	06:32		88
							1073203	INSP L HAYNES; MRU 4S48 SI 11TH ST & MARKET 1078 @07:45 VEH DELAY: 01:13				
07:30 10/20/09	R OPERATOR WO	39	0968	5	44	8113	WOODSIDE & LAGUNA HONDA (IB)	ACCIDENT (COACH & AUTO), NO DAMAGE TO COACH, MINOR DAMAGE TO AUTO.	IB	07:30	08:40	17
							1073212	INSP TC JOHNSON, MGR J STUART*, SYSTEM SAFETY*, NO 799 VEH DELAY: 01:10				

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC

There was no delay > 20 minutes.

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	124
10/21/09	WEDNESDAY	121	
10/22/09	THURSDAY		
10/23/09	FRIDAY		
10/26/09	MONDAY		
10/27/09	TUESDAY		
10/28/09	WEDNESDAY		
10/29/09	THURSDAY		
10/30/09	FRIDAY		

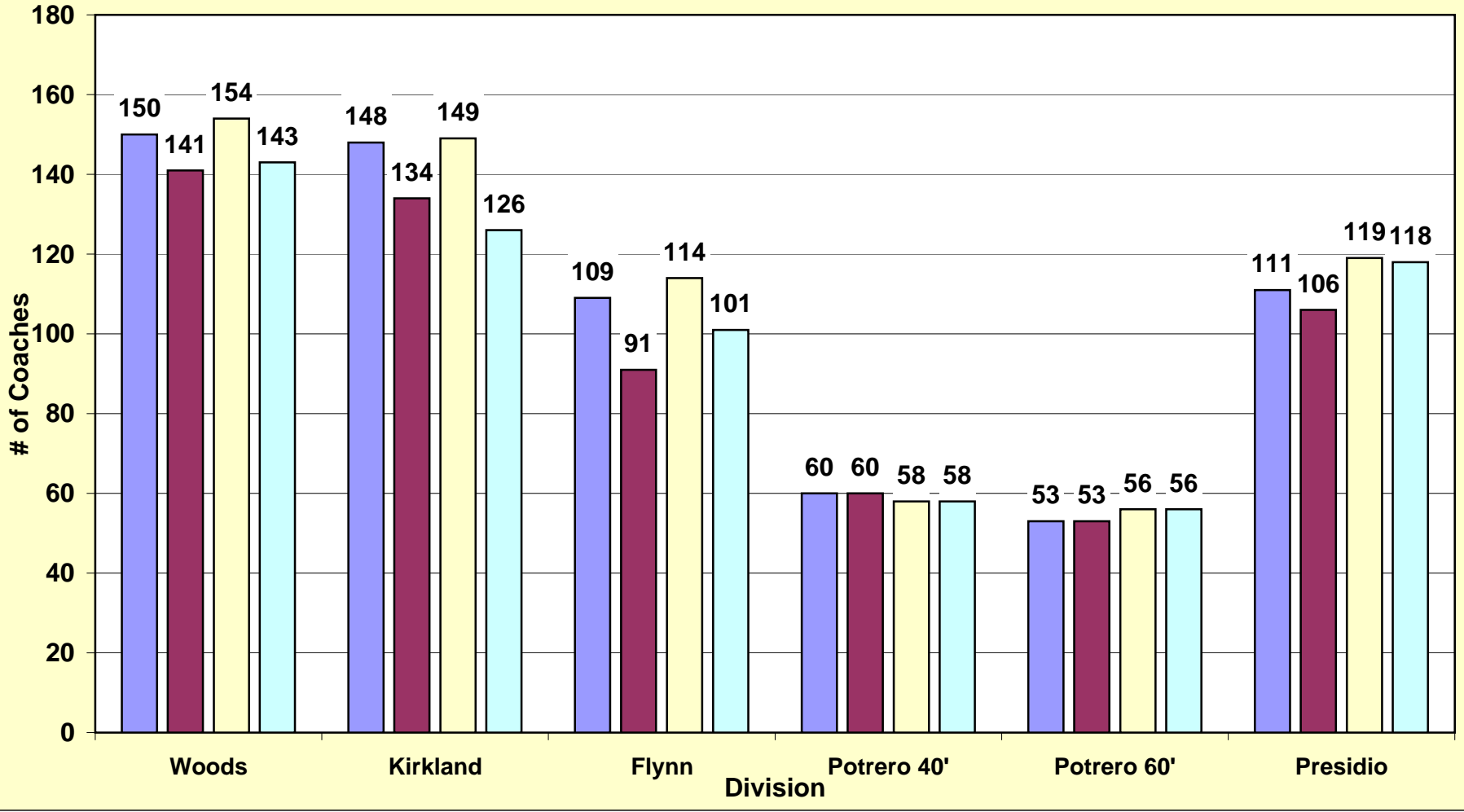
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 21, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SYSTEM	0
ATCS	2
BRAKE SYSTEM	1
COUPLER	0
DOORS / STEPS	0
HVAC / AIR COMF.	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	0
TRUCK NOISE/ FLAT/ PM / WEEKLY	2
SUPPORT SHOP	3
BODY/PAINT/LEAKER	1
FLEET APPEARANCE	4
PARTS	0
DESTSIGN / ELECT.	4
ACCIDENT & DERAIL	0
BREDA / VENDOR	0
ENGR / PROJECT	3
LONG TERM HOLDS	10
QUALITY ASSURANCE	0
TOTAL	30

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance October				
21, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	30	12	3	4
Equipment available for service @ 7:30 a.m.	121	9	7	4

Motor & Trolley Coaches Availability
 A.M. 10/21/09 & 10/20/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/21/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	7	14	1	1	3	5	19
Campaigns / retrofits	5	0	1	6	0	0	0	0	6
Maintenance Holds	31	7	15	53	15	26	54	95	148
Awaiting parts	2	0	0	2	5	5	15	25	27
Radio	0	0	0	0	1	0	0	1	1
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	150	148	109	407	60	53	111	218	625
Final a.m. pull-out	141	134	91	366	60	53	106	223	589
Reserve fleet usage	0	0	0	0	0	6	0	7	7
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	3	4	7	0	0	0	0	7
Afternoon (p.m.) availability									
10/20/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	0	0	0	0	N/A	N/A	N/A	N/A	0
Scheduled maintenance	6	1	4	11	0	0	0	0	11
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	27	6	10	43	17	28	46	91	134
Awaiting parts	2	0	0	2	5	5	14	24	26
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	1	0	1	1
Equipment available for service @ 5:30 p.m.	154	149	114	417	58	56	119	222	639
Final p.m. pull-out	143	126	101	370	58	56	118	232	602
Reserve fleet usage	0	0	0	0	0	4	0	4	4
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	0	0	0
Operator not outs	0	0	0	0	1	2	0	3	3

	Scheduled	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY, OCTOBER 20, 2009											
Green	237	55	18	6	15	16	23.2	7.6	2.5	6.3	6.8
Cable Car	134	35	10	4	13	8	26.1	7.5	3.0	9.7	6.0
Potrero	279	62	30	1	19	12	22.2	10.8	0.4	6.8	4.3
Presidio	208	48	25	9	12	2	23.1	12.0	4.3	5.8	1.0
Kirkland	256	54	21	7	16	10	21.1	8.2	2.7	6.3	3.9
Woods	306	71	19	4	31	17	23.2	6.2	1.3	10.1	5.6
Flynn	197	45	22	5	13	5	22.8	11.2	2.5	6.6	2.5
Total	1,617	370	145	36	119	70	22.9%	9.0%	2.2%	7.4%	4.3%

Summary For The Last 7 Days

TUESDAY 10 13	1,616	365	135	46	116	68	23%	8%	3%	7%	4
WEDNESDAY 10 14	1,616	390	140	53	120	77	24%	9%	3%	7%	5
THURSDAY 10 15	1,601	358	119	50	118	71	22%	7%	3%	7%	4
FRIDAY 10 16	1,642	379	149	47	118	65	23%	9%	3%	7%	4
SATURDAY 10 17	1,140	261	103	29	79	50	23%	9%	2%	7%	4
SUNDAY 10 18	1,084	277	117	26	82	52	26%	11%	2%	8%	5
MONDAY 10 19	1,641	397	169	40	117	71	24%	10%	2%	7%	4

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.