



**Muni
Service Delivery
Daily Report**

Tuesday, October 27, 2009





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Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Lines affected
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Runs Not Out and Late Out for Rush Hours

Wednesday, 10 / 28 / 09

Morning Report

Cable Car	0	0	0	0	
Flynn	14	0	1	0	1X=2 9X=2 14XL=2 38=8
Kirkland	16	0	2	0	1X=1 10=2 12=3 28=4 43=4 47=2
Woods	10	0	0	0	16X=2 29=1 30X=1 37=1 44=1 48=1 54=2 71=1
Potrero	20	0	0	0	6=1 7=1 14=4 24=3 33=1 41=5 49=5
Presidio	0	0	1	0	
Green	11	0	0	0	KT=3 L=3 M=2 N=1 J=1 S=1
F line	1	0	0	0	F=1
TOTAL	72	0	4	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

Not-Outs: No Operators	Not-Outs: No Equipment	Late Pull-outs: No Operators	Late Pull-outs: No Equipment	Afected lines
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Runs Not Out and Late Out for Rush Hours
 Thursday 10 /27/ 09
 Afternoon report

Cable Car	0	0	0	0	
Flynn	4	0	0	0	1=9X 1=14L 2=38
Kirkland	3	0	0	0	1=2 1=12 1=47
Woods	7	0	0	0	1=16X 1=26 1=27 3=54 1=89
Potrero	2	0	0	0	1=7 1=22
Presidio	0	0	0	0	
Metro	7	0	0	0	1=KT 3=L2=M 1=N
F line	0	0	0	0	
TOTAL	23	0	0	0	

Special Events

Emergency Equipment Demand - Reason

Division

Number of coaches

REPORT DATA COMPILED AS OF - 1600HRS

	Runs Missed	RDO	Missed Runs %	Daily Runs Scheduled	Daily Runs Missed	Daily RDO	Daily Missed Runs %
Missed Service By Division Due To No Regular Day Off (RDO)							
<i>TUESDAY 10/27/2009</i>							
Revised 6/15/09							
Cable Car one-piece	0	6	0.0%	49	0	6	0.0%
Cable Car multi-piece	0		0.0%				
Flynn one-piece	3	4	7.9%	154	5	4	3.2%
Flynn multi-piece	4		5.9%				
Kirkland one-piece	4	1	7.0%	212	5	1	2.4%
Kirkland multi-piece	2		2.0%				
Woods one-piece	7	12	8.0%	251	12	12	4.8%
Woods multi-piece	10		10.0%				
Potrero one-piece	1	0	1.5%	212	2	0	0.9%
Potrero multi-piece	2		2.2%				
Presidio one-piece	0	6	0.0%	174	0	6	0.0%
Presidio multi-piece	0		0.0%				
Metro one-piece	9	0	13.4%	146	13	0	8.9%
Metro multi-piece	8		16.3%				
F Line one-piece	2	0	20.0%	33	4	0	12.1%
F Line multi-piece	4		44.4%				
System total				1231	41	29	3.3%

Accidents

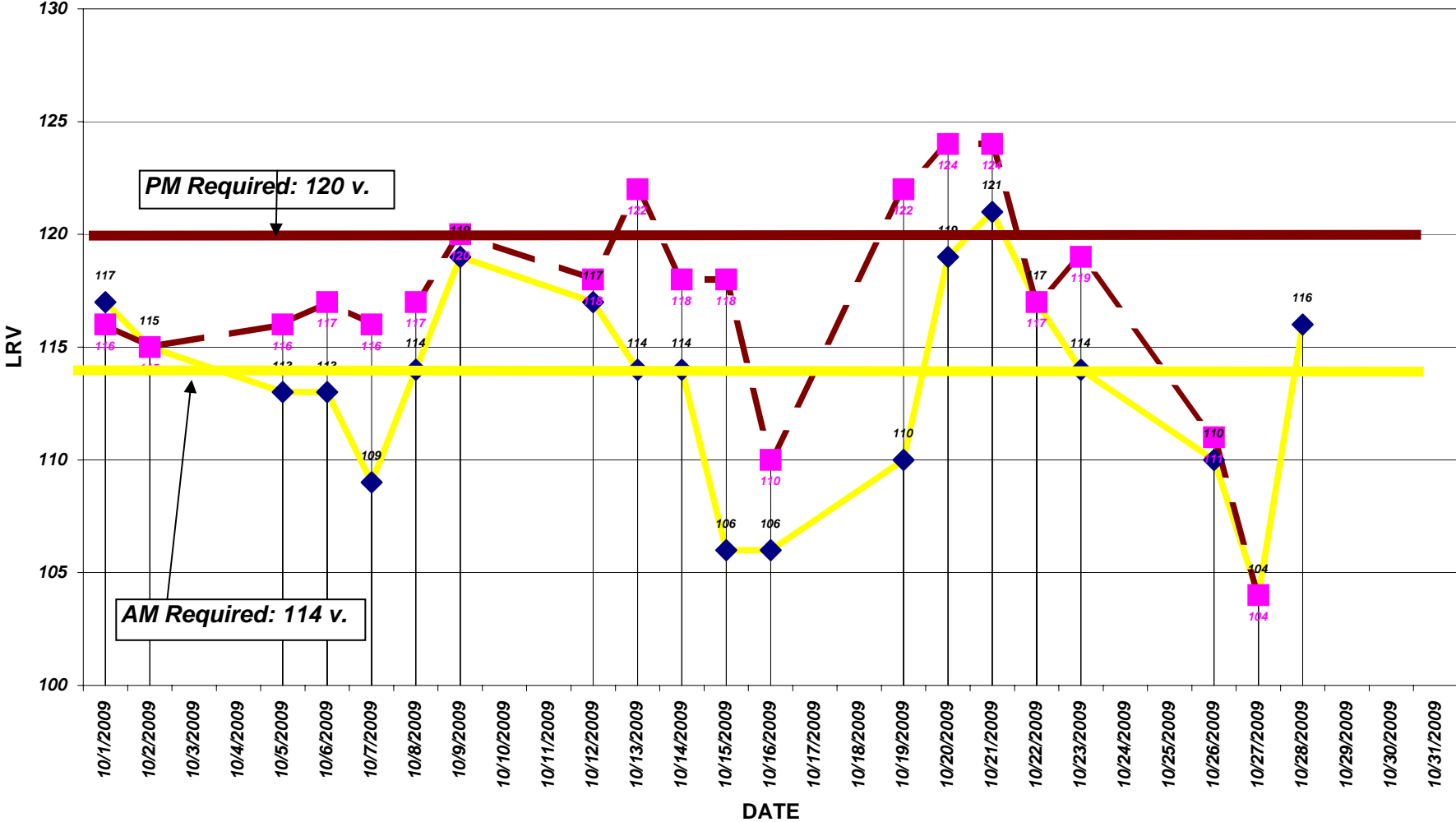
Tue Oct 27, 2009

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
06:22 10/27/09	R OPERATOR PR	30	19	30	30	5612	4TH ST & MARKET (IB)	ACCIDENT, COACH / AUTO, NO INJURY	IB	06:22	06:57	35
						1074521	INSP P.JONES. NO 799. MODERATE TO AUTO. PAINT TRANSFER TO COACH VEH DELAY: 00:35					
09:11 10/27/09	T INSP J.SIGALA KI	40	1	690	39	8501	UNION & COLUMBUS (OB)	ACCIDENT, INTENDING PASS / WHEELCHAIR RAMP AID REFUSED	OB	08:50	09:00	35
						1074507	INSP J.SIGALA VEH DELAY: 00:10					
09:21 10/27/09	T OPERATOR ME	72	5	04	KT	1529	OCEAN & HOWTH (OB)	ACCIDENT, LRV & AUTO	OB	09:21	09:58	20
						1074537	SENIOR STAFF & SAFETY*, K. ANDERSON*, P. MEDINA*, F. ALEJANDRO*, J KELLY*, K. HOLLAND*, CPUC (FORM-R)*, E. DEL BARRIO*, CLAIMS # 06-A-40*, OPERATOR EOR, MRU 4-S-20*, INSP CADELINA CLEARED. SI GREEN N/R [EOR 12:27] VEH DELAY: 03:06 LINE DELAY: 00:37		LD	09:21	09:58	
15:01 10/27/09	R OPERATOR PO	29	6	456	22	5464	UNION & FILLMORE (IB)	ACCIDENT (COACH / AURTO), NO INJURY	IB	15:01	16:07	26
						1074662	INSP V. HOLMES RESP, SYSTEM SAFETY*, MGR A. ANDREWS*, VIDEO*, CLAIM 6A01*, NO INJURY, NO 799. VEH DELAY: 01:06					
15:57 10/27/09	R OPERATOR PR	15	4	118	31	5489	TURK & MASONIC (OB)	COACH/POLE ACCIDENT, INTERVIEW	OB	15:57	18:18	26
						1074655	INSP E. DENNIS, CLEARED. SYSTEM SAFETY*, OPERATOR 799, NEW OPERATOR PULLED COACH IN. SI PRESIDIO VEH DELAY: 02:21					
16:34 10/27/09	R OPERATOR PR	07	4	118	31	5429	BALBOA & PARKER (OB)	COACH/POLE ACCIDENT MINOR DAMAGE BROKEN MIRROR	OB	15:45		26
						1074654	OPERATOR TO BE INTERVIEWED					
23:40 10/27/09	R OPERATOR PR	29		164	45	5488	STOCKTON & BROADWAY (IB)	FARE EVAISION	IB	23:40		29
						1074710	SFPD REMOVED PASSENGER					

Line Delays \geq 20 Minutes

TIME DATE	CALL FROM DIVISION	TO CC	OP#	RUN	LINE	VEH	LOCATION	NATURE OF OCCURRENCE ACTION TAKEN	DELAY			
									DI	START	END	CC
09:21 10/27/09	T OPERATOR ME	72	5	04	KT	1529	OCEAN & HOWTH (OB)	ACCIDENT, LRV & AUTO	OB	09:21	09:58	20
						1074537	SENIOR STAFF & SAFETY*, K. ANDERSON*, P. MEDINA*, F. ALEJANDRO*, J KELLY*, K. HOLLAND*, CPUC (FORM-R)*, E. DEL BARRIO*, CLAIMS # 06-A-40*, OPERATOR EOR, MRU 4-S-20*, INSP CADELINA CLEARED. SI GREEN N/R [EOR 12:27] VEH DELAY: 03:06 LINE DELAY: 00:37		LD	09:21	09:58	
11:52 10/27/09	R OPERATOR ME	88	8	78	J	1454	30TH & SAN JOSE (OB)	NO PROPULSION	OB	11:52	12:30	85
						1074553	RESCUE CAR 57/J/1506 AND 23/J/1452 , 2 SHUTTLES USED. 4M9,4S38,4S48.4S20.4T78. SI GREEN VEH DELAY: 00:38 LINE DELAY: 00:38		LD	11:52	12:30	

LIGHT RAIL VEHICLES AM/PM Required & Availability



◆ AM Availability
 ■ PM Availability

Date	Day of week	A.M.	P.M.
Light Rail Vehicles (LRVs) Availability - Peak			
October 2009			
10/01/09	THURSDAY	117	116
10/02/09	FRIDAY	115	115
10/05/09	MONDAY	113	116
10/06/09	TUESDAY	113	117
10/07/09	WEDNESDAY	109	116
10/08/09	THURSDAY	114	117
10/09/09	FRIDAY	119	120
10/12/09	MONDAY	117	118
10/13/09	TUESDAY	114	122
10/14/09	WEDNESDAY	114	118
10/15/09	THURSDAY	106	118
10/16/09	FRIDAY	106	110
10/19/09	MONDAY	110	122
10/20/09	TUESDAY	119	124
10/21/09	WEDNESDAY	121	124
10/22/09	THURSDAY	117	117
10/23/09	FRIDAY	114	119
10/26/09	MONDAY	110	111
10/27/09	TUESDAY	104	104
10/28/09	WEDNESDAY	116	
10/29/09	THURSDAY		
10/30/09	FRIDAY		

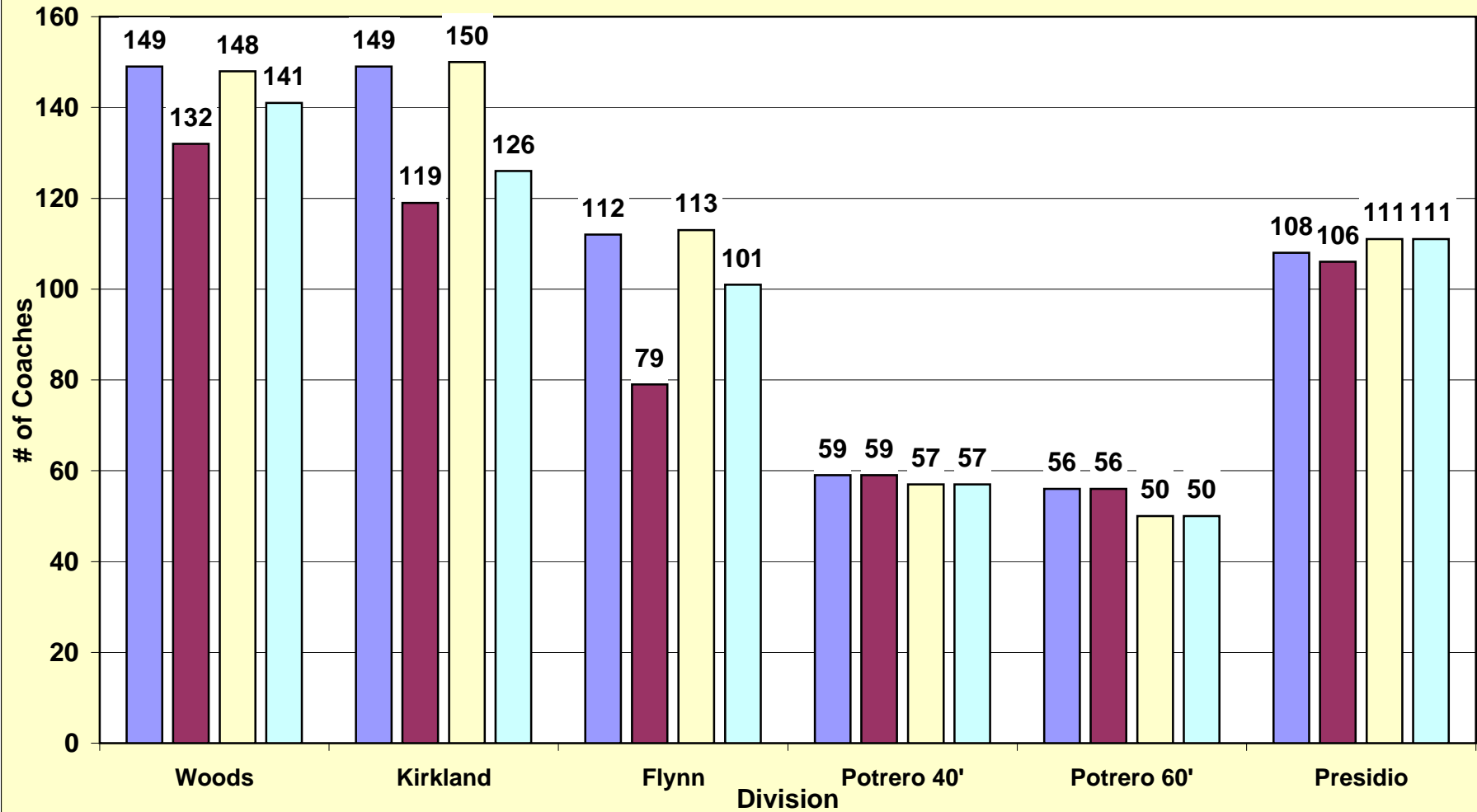
	Maintenance Holds
Green Division Daily Maintenance Morning Status Report October 28, 2009 Light Rail Vehicles (LRVs) on Hold Status @ 7:30 a.m.	

AIR SUPPLY SYSTEM	0
AUTOMATIC TRAIN CONTROL SYSTEM (ATCS)	3
BRAKE SYSTEM	2
COUPLER	0
DOORS / STEPS	2
HEATING/VENTILATION/AIR CONDITIONING (HVAC)	0
LIGHT / MIRROR	0
PANTOGRAPHS	0
PROPULSION	2
TRUCK NOISE/ FLAT	2
PREVENTIVE MAINTENANCE	1
SUPPORT SHOP	1
BODY/PAINT/LEAKER	4
FLEET APPEARANCE/SPECIAL EVENT	0
AWAITING PARTS	4
DESTSIGN / ELECTRICAL/ELECTRONIC	0
ACCIDENT & DERAIL	0
BREDA / VENDOR	1
ENGR / PROJECT	4
LONG TERM HOLDS	9
QUALITY ASSURANCE	0
TOTAL	35

	LRV2/3	PCC	Milan	Historic
Green Division Daily Maintenance October				
28, 2009				
Morning Status Report @ 7:30 a.m.				
Fleet size	151	21	10	8
Present demand (AM)	114	13	4	3
Maintenance Holds	35	8	4	3
Equipment available for service @ 7:30 a.m.	116	13	6	5

Motor & Trolley Coaches Availability
 A.M. 10/28/09 & 10/27/09 P.M. Peak Time

■ Equipment available for service @ 7:45 a.m.
 ■ Final a.m. pull-out
 ■ Equipment available for service @ 5:30 p.m.
 ■ Final p.m. pull-out



	Woods	Kirkland	Flynn	Subtotal Diesel	Potrero 40'	Potrero 60'	Presidio	Subtotal Trolley	Totals
Bus Maintenance Morning Status Report									
Information Reported by Each Division									
Morning (a.m.) availability									
10/28/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	141	137	95	373	61	56	102	219	592
Extra service	8	0	0	8	N/A	N/A	N/A	N/A	8
Scheduled maintenance	3	1	5	9	2	0	3	5	14
Campaigns / retrofits	6	0	1	7	0	0	0	0	7
Maintenance Holds	32	6	12	50	16	22	57	95	145
Awaiting parts	4	0	0	4	4	5	20	29	33
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	0	0	0
Equipment available for service @ 7:45 a.m.	149	149	112	410	59	56	108	218	628
Final a.m. pull-out	132	119	79	330	59	56	106	221	551
Reserve fleet usage	0	0	0	0	0	5	0	6	6
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	9	18	16	43	2	0	0	2	45
Afternoon (p.m.) availability									
10/27/09									
Fleet size	181	155	124	460	75	73	165	313	773
Present demand	143	126	101	370	59	58	118	235	605
Extra service	6	0	0	6	N/A	N/A	N/A	N/A	6
Scheduled maintenance	5	1	3	9	0	0	0	0	9
Campaigns / retrofits	5	0	0	5	0	0	0	0	5
Maintenance holds	33	5	11	49	18	23	54	95	144
Awaiting parts	5	0	0	5	4	5	21	30	35
Radio	0	0	0	0	0	0	0	0	0
Farebox	0	0	0	0	0	0	2	2	2
Equipment available for service @ 5:30 p.m.	148	150	113	411	57	50	111	218	629
Final p.m. pull-out	141	126	101	368	57	50	111	224	592
Reserve fleet usage	6	0	0	6	0	6	0	6	12
Trolley hot body defects	N/A	N/A	N/A	N/A	0	0	1	1	1
Operator not outs	2	0	0	2	2	2	7	11	13

	Schedul ed	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+	Total Unavailable	Sick	Vacation	Unplanned Leave*	Other Reasons+
Full-Time Operators Absenteeism											
Day: TUESDAY OCTOBER 27, 2009											
Green	243	57	15	8	16	18	23.5	6.2	3.3	6.6	7.4
Cable Car	133	30	8	3	10	9	22.6	6.0	2.3	7.5	6.8
Potrero	281	56	21	5	16	14	19.9	7.5	1.8	5.7	5.0
Presidio	209	37	14	7	9	7	17.7	6.7	3.3	4.3	3.3
Kirkland	255	51	13	11	15	12	20.0	5.1	4.3	5.9	4.7
Woods	304	77	23	6	30	18	25.3	7.6	2.0	9.9	5.9
Flynn	196	41	15	5	13	8	20.9	7.7	2.6	6.6	4.1
Total	1,621	349	109	45	109	86	21.5%	6.7%	2.8%	6.7%	5.3%

Summary For The Last 7 Days

TUESDAY 10 20	1,617	370	145	36	119	70	23%	9%	2%	7%	4
WEDNESDAY 10 21	1,619	343	128	37	111	67	21%	8%	2%	7%	4
THURSDAY 10 22	1,607	322	111	36	114	61	20%	7%	2%	7%	4
FRIDAY 10/23	1,642	351	133	41	96	81	21%	8%	2%	6%	5
SATURDAY 10/24	1,146	262	93	38	73	58	23%	8%	3%	6%	5
SUNDAY 10 25	1,089	265	85	32	78	70	24%	8%	3%	7%	6
MONDAY 10 26	1,652	346	122	45	105	74	21%	7%	3%	6%	5

* **Unplanned leave includes:** absent without leave (AWOL), claimed industrial injury, leaves, suspension, sick on run...

+ **Other reasons includes:** 1 Day vacation, banked holiday, floating holiday, jlmb, birthday, non-driving status, training.