



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, APRIL 16, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.7%	0	4	16

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	34	42%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	154	172	12%
<b>KIRKLAND</b>	113	128	13%
<b>FLYNN</b>	104	112	8%
<b>POTRERO 40'</b>	53	62	17%
<b>POTRERO 60'</b>	37	41	11%
<b>PRESIDIO</b>	123	136	11%
<b>TOTAL</b>	<b>749</b>	<b>825</b>	<b>10%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	21	5	3	11	2
Flynn	224	43	15	8	18	2
Green	232	41	17	10	10	4
Kirkland	227	42	18	8	15	1
Potrero	233	38	21	5	11	1
Presidio	216	34	14	8	12	0
Woods	400	65	23	13	26	3
<b>TOTAL</b>	<b>1,655</b>	<b>284</b>	<b>113</b>	<b>55</b>	<b>103</b>	<b>13</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:44 04/16/13	091	71	8199	ORTEGA & 48TH AVE (IB)	OP INTERVIEW (AID REFUSED)	09:57	11:50
09:00 04/16/13	854	19	8198	MARKET & LARKIN (IB)	ACCIDENT (COACH & FXED OBJECT – NON INJURY)	09:50	10:25
09:11 04/16/13	640	10	8313	26TH STREET & WISCONSIN (IB)	COACH / SCHOOL BUS (NON INJURY)	09:11	10:05
09:40 04/16/13	387	49	5453	VAN NESS & MARKET (OB)	ACCIDENT (COACH / AUTO – NON INJURY)	09:40	11:03
10:48 04/16/13	318	22	5463	CHURCH & DUBOCE (OB)	VANDALISM (FRONT DOOR GLASS)	10:48	11:37
11:37 04/16/13	17	N	1545	IRVING & 2ND (OB)	FELL ALIGHTING (AID REFUSED)	11:37	11:43

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:12 04/16/13	450	38L	6233	GEARY & FILLMORE (IB)	FALL ON BOARD (AID REFUSED)	12:12	12:34
12:45 04/16/13	484	8X	6262	SANTOS & BROOKDALE (OB)	MUNI ACCIDENT, COACH / U-HAUL (NON INJURY)	12:45	13:25
12:52 04/16/13	15	21	5547	GROVE & FRANKLIN (IB)	MUNI ACCIDENT, COACH / AUTO (NON INJURY)	12:52	13:58
13:38 04/16/13	107	5	5595	42ND AVENUE BETWEEN FULTON & CABRILLO (OB)	EMERGENCY ALARM	13:38	14:30
14:26 04/16/13	59	18	8150	TRANSBAY TERMINAL (OB)	MUNI ACCIDENT, COACH MIRROR / POLE, MINOR, LOW AIR (NON INJURY)	14:26	16:02
15:56 04/16/13	167	F	1070	MARKET STREET & 3RD. STREET (IB)	FALL ON BOARD ALLIGHTING	15:56	16:17
16:24 04/16/13	86	1		PRESIDIO TOWER (PO)	OPERATOR	16:24	16:54
16:45 04/16/13	167	F	1070	BEACH STREET & JONES STREET (OB)	INTERVIEW OPERATOR REGARDING FALL ON BOARD (ALLIGHTING)	16:45	18:00
17:43 04/16/13	461	24	5466	DIVISADERO & HAYES (OB)	MUNI ACCIDENT, COACH / AOTO, HIT & RUN (NON INJURY)	17:43	18:45
18:06 04/16/13	169	F	1061	MARKET STREET & NOE STREET (IB)	ACCIDENT (PCC & AUTO) MINOR DAMAGE (NON INJURY)	18:06	18:20
21:56 04/16/13	240	54	8187	GENEVA & CAYUGA (IB)	SFPD REQUEST	21:56	22:00

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:46 04/16/13	158	F	1057	MARKETSTREET BETWEEN FREMONT STREET & MAIN STREET (OB)	DISABLED TROLLEY COACK (BLOCKING) RUN 108/01/5549	13:46	14:17
15:56 04/16/13	167	F	1070	MARKET STREET & 3RD. STREET (IB)	FALL ON BOARD ALLIGHTING	15:56	16:17



**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, APRIL 17, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.7%	1	3	34

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	32	33%
<b>CABLE CAR</b>	27	31	15%
<b>WOODS</b>	154	169	10%
<b>KIRKLAND</b>	113	130	15%
<b>FLYNN</b>	104	110	6%
<b>POTRERO 40'</b>	53	58	9%
<b>POTRERO 60'</b>	37	39	5%
<b>PRESIDIO</b>	123	135	10%
<b>TOTAL</b>	749	815	9%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	122	23	4	7	12	0
Flynn	222	39	14	6	16	3
Green	232	44	20	11	11	2
Kirkland	228	43	16	10	16	1
Potrero	233	34	19	4	10	1
Presidio	215	40	15	13	11	1
Woods	403	76	33	11	30	2
<b>TOTAL</b>	<b>1,655</b>	<b>299</b>	<b>121</b>	<b>62</b>	<b>106</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:44 04/17/13	445	14L	6299	MISSION & NEW MONTGOMERY (IB)	VEHICLE ACCIDENT COACH/AUTO (NO INJURIES)	07:44	08:16
10:50 04/17/13	20	1	5600	GEARY & 33RD AVE (IB)	INTERVIEW FOR INCIDENT AT CALIFORNIA & DIVISADERO IB	10:50	11:18
13:38 04/17/13	425	38	6235	GEARY & HYDE (OB)	ROBBERY ON COACH	13:38	14:05
17:06 04/17/13	432	49	7125	MISSION & BOSWORTH (OB)	ALLEGED COACH / MAIL TRUCK (NO MERIT)	17:06	18:20

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:59 04/17/13	194	29	8103	MANSELL & JOHN SHELLY (IB)	ACCIDENT COACH/ TREE (NO INJURY)	17:59	19:44
18:23 04/17/13	875	47	8003	POWELL & BEACH (OB)	RENDERING AID	18:23	18:58
19:10 04/17/13	079	KT	1511	BAYSHORE BOULEVARD & ARLETA (OB)	RENDERING AID	19:10	19:16
20:43 04/17/13				POWELL STATION	RENDERING AID. AID REFUSED FROM MEDICS.	20:43	21:10
21:27 04/17/13		KT		3RD STREET & JAMESTOWN (IB)	AUTO STUCK ON TRACKS	21:27	22:38
23:59 04/17/13	127	N	1464	EMBARCADERO & MMT (OB)	SWITCHBACK ORDER	23:59	00:03

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
21:19 04/17/13	115	KT	1527	3RD. STREET & 26TH. STREET (OB)	POLICE ACTIVITY	21:19	21:40
22:07 04/17/13	115	KT	1527	3RD STREET & JAMESTOWN (IB)	BLOCKED BY AUTO ON TRACKS	22:07	22:38



**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, APRIL 18, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.9%	0	1	36

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	24	33	38%
<b>CABLE CAR</b>	27	28	4%
<b>WOODS</b>	154	166	8%
<b>KIRKLAND</b>	113	126	12%
<b>FLYNN</b>	104	115	11%
<b>POTRERO 40'</b>	53	63	19%
<b>POTRERO 60'</b>	37	38	3%
<b>PRESIDIO</b>	123	139	13%
<b>TOTAL</b>	749	820	9%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	125	22	5	4	13	0
Flynn	222	39	17	8	14	0
Green	233	46	24	11	10	1
Kirkland	230	39	14	9	15	1
Potrero	234	32	15	6	9	2
Presidio	215	42	15	11	16	0
Woods	404	77	28	17	30	2
<b>TOTAL</b>	<b>1,663</b>	<b>297</b>	<b>118</b>	<b>66</b>	<b>107</b>	<b>6</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:18 04/18/13	65	54	8437	DALY CITY BART (IB)	UNATTENDED PACKAGE (SFPD ACTIVITY)	07:40	07:52
08:40 04/18/13	82	9L	8401	POTRERO & 16TH STREET (OB)	RENDERING AID	08:40	08:55
09:28 04/18/13	868	83X	8031	4TH ST & TOWNSEND (IB)	ALLEGED ACCIDENT COACH & AUTO, NO INJURY.	17:30	
11:01 04/18/13	143	29	8521	MANSELL STREET & UNIVERSITY (OB)	CELL PHONE SNATCHED	11:01	11:38
11:08 04/18/13	84	1	5634	CALIFORNIA STREET & PIERCE STREET (OB)	OPERATOR	11:08	11:40



Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:13 04/18/13	628	47	8310	NORTH POINT & JONES STREET (IB)	ACCIDENT, COACH AND AUTO	11:13	12:23
14:34 04/18/13	116	9L	8111	SAN BRUNO & BACON (IB)	ACCIDENT COACH & AUTO, NO INJURY	14:34	15:30
14:47 04/18/13	105	1	5510	GEARY & 33RD AVE (IB)	LOST ITEM ON THE COACH	14:50	15:03
17:12 04/18/13	709	82X	8005	FOLSOM & MAIN (OB)	ACCIDENT COACH & SAMTRANS COACH, NO INJURY, NO DAMAGE	17:12	18:22
17:24 04/18/13	317	44	2832	DIAMOND & BOSWORTH (IB)	ACCIDENT COACH & TREE, NO INJURY	17:24	19:06
18:38 04/18/13	448	14	7129	MISSION & 6TH ST (IB)	SFPD REQUEST THE COACH TO STOP	18:38	19:00
19:28 04/18/13	868	83X	8031	4TH ST & TOWNSEND (DH)	INTERVIEWED FOR ALLEGED COACH & AUTO ACCIDENT, (NO INJURIES)	19:28	20:20
19:36 04/18/13	231	17	8518	COSTELLO & CAMBON (OB)	FALL ALIGHTING (COACH WAS NOT MOVING) - TRANSPORTED	19:36	21:00
21:23 04/18/13	537	8X	6424	GENEVA & SANTOS (IB)	OPERATOR	21:23	22:12
23:27 04/18/13	178	F	1078	MARKET & BATTERY STREET (OB)	STREET CLOSURE / SUSPICIOUS PACKAGE	23:27	00:30
23:32 04/18/13	179	F	1059	MARKET & 3RD STREET (IB)	STREET CLOSURE / SUSPICIOUS PACKAGE	23:50	01:03
23:34 04/18/13	177	F	1815	MARKET & 3RD STREET (IB)	STREET CLOSURE / SUSPICIOUS PACKAGE	23:56	01:03
23:37 04/18/13	180	F	1053	MARKET & 11TH STREET (IB)	STREET CLOSURE / SUSPICIOUS PACKAGE	23:37	25:07

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
03:36 04/18/13				MARKET & 3RD (IB,OB)	SFPD ACTIVITIES BLOCKING DUE TO SUSPECIOUS PACKAGE	03:36	05:25
11:23 04/18/13	68	KT	1465	3RD STREET & 23RD (OB)	NO POWER	11:23	11:46
23:27 04/18/13	178	F	1078	MARKET & BATTERY STREET (OB)	STREET CLOSURE / SUSPICIOUS PACKAGE	23:27	00:30
23:32 04/18/13	179	F	1059	MARKET & 3RD STREET (IB)	STREET CLOSURE / SUSPICIOUS PACKAGE	23:50	01:03
23:34 04/18/13	177	F	1815	MARKET & 3RD STREET (IB)	STREET CLOSURE / SUSPICIOUS PACKAGE	23:56	01:03



**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, APRIL 19, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.4%	3	5	37

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	24	32	33%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	154	161	5%
<b>KIRKLAND</b>	113	125	11%
<b>FLYNN</b>	104	115	11%
<b>POTRERO 40'</b>	53	63	19%
<b>POTRERO 60'</b>	37	38	3%
<b>PRESIDIO</b>	123	136	11%
<b>TOTAL</b>	749	812	8%



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	129	23	5	5	13	0
Flynn	224	49	18	11	15	5
Green	236	49	23	15	11	0
Kirkland	231	41	10	12	17	2
Potrero	231	37	15	10	10	2
Presidio	216	49	19	11	18	1
Woods	405	79	32	19	27	1
<b>TOTAL</b>	<b>1,672</b>	<b>327</b>	<b>122</b>	<b>83</b>	<b>111</b>	<b>11</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:49 04/19/13	185	21	5555	FULTON STREET & SHRADER STREET (IB)	ACCIDENT, COACH AND SUV (HIT AND RUN)	07:49	08:23
09:31 04/19/13	401	38L	8268	GEARY BLVD & MASONIC (OB)	FALL ON BOARD (AID REFUSED)	09:31	10:08
11:47 04/19/13	639	12	9198	JACKSON & VAN NESS (IB)	UNREPORTED, NON INJURY MUNI ACCIDENT, COACH POLE.	09:30	10:00
12:02 04/19/13	439	14L	6205	MISSION STREET & 5TH STREET (OB)	ALLEGED FALL ALIGHTING (NO MERIT)	12:02	12:30
12:04 04/19/13	439	14L	6205	MISSION STREET & 11TH STREET (OB)	INTERVIEWED FOR ALLEGED FALL ALIGHTING	12:02	12:30

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:24 04/19/13	9	31	5554	TAYLOR & EDDY (IB)	SECURITY INCIDENT	12:24	14:42
12:53 04/19/13	130	45	5612	3RD STREET & MARKET (OB)	VEHICLE INCIDENT - ANOTHER VEHICLE ACCIDENT - COACH/AUTO (NO INJURIES)	12:53	14:30
16:09 04/19/13	414	49	7120	VAN NESS & MC ALLISTER (IB)	VEHICLE INCIDENT - ANOTHER VEHICLE, NON INJURY MUNI ACCIDENT, COACH AUTO.	16:09	16:59
16:23 04/19/13	117	5	5506	FULTON & LAPLAYA (IB)	OPERATOR	16:09	16:59
17:39 04/19/13	115	KT	1438	OCEAN AVE & ASHTON AVE (IB)	VEHICLE INCIDENT - ANOTHER VEHICLE	17:39	17:50
17:58 04/19/13	121	M	1432	19TH AVE & RANDOLPH ST (OB)	SFPD ACTIVITY	17:58	18:04

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:05 04/19/13				POWELL LINE (IB,OB)	SPLICE CHECK	15:14	18:00



**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, APRIL 20, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>811</b>	<b>98.9%</b>	<b>3</b>	<b>6</b>	<b>52</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>106</b>	<b>68%</b>
<b>F LINE</b>	<b>24</b>	<b>33</b>	<b>38%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>31</b>	<b>24%</b>
<b>WOODS</b>	<b>84</b>	<b>161</b>	<b>92%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>125</b>	<b>108%</b>
<b>FLYNN</b>	<b>82</b>	<b>115</b>	<b>40%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>63</b>	<b>50%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>38</b>	<b>-3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>136</b>	<b>100%</b>
<b>TOTAL</b>	<b>487</b>	<b>808</b>	<b>66%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	101	11	7	3	1	0
Flynn	161	27	15	10	2	0
Green	156	27	12	11	4	0
Kirkland	114	13	2	6	2	3
Potrero	152	27	13	11	3	0
Presidio	137	23	9	10	3	1
Woods	175	22	11	7	3	1
<b>TOTAL</b>	<b>996</b>	<b>150</b>	<b>69</b>	<b>58</b>	<b>18</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
10:33 04/20/13	33	N	1503	JUDAH & LA PLAYA (IB)	VEHICLE INCIDENT - ANOTHER VEHICLE LRV VERSUS VEHICLE COLLISION	10:33	11:12
12:59 04/20/13	657	12	8312	24TH ST & GUERRERO (OB)	VEHICLE INCIDENT - ANOTHER VEHICLE ACCIDENT COACH / PARKED AUTO ( NO INJURY)	12:59	13:35
16:31 04/20/13	473	14L	6293	MISSION & GENEVA (OB)	PASSENGER INCIDENT – NO INJURIES (AID REFUSED)	16:31	17:23
16:47 04/20/13	425	49	7114	PHELAN LOOP (IB)	SECURITY INCIDENT - OTHER SUSPICIOUS PACKAGE (NO MERIT)	16:56	17:15

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:25 04/20/13	406	33	5441	FULTON & STANYON (IB)	COACH / TOUR BUS ACCIDENT - NO INJURIES REPORTED	17:25	19:00
18:46 04/20/13	711	2	8306	MARKET & 1ST STREET (IB)	COACH / F-LINE MILAN ACCIDENT - NO INJURIES REPORTED	18:46	19:11
18:46 04/20/13	178	F	1859	MARKET & 1ST STREET (IB)	COACH / F-LINE (MILAN) ACCIDENT - NO INJURIES REPORTED	18:46	19:10
18:53 04/20/13	752	19	8002	MCALLISTER & MARKET (OB)	RENDERING AID (TREATED AND RELEASED)	18:53	19:05
20:24 04/20/13	456	14	7038	MISSION & 19TH STREET (OB)	COACH / TAXI ACCIDENT (HIT AND RUN) - NO INJURIES REPORTED	20:24	20:57
21:07 04/20/13	431	14	7109	MISSION & SYCAMORE (IB)	ALLEGED COACH / PEDESTRIAN ACCIDENT	21:03	22:17
23:10 04/20/13	171	45	5605	STOCKTON & UNION (OB)	OPERATOR - OTHER VEHICLE ACCIDENT COACH / AUTO (NO INJURIES REPORTED)	23:10	23:51

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
16:02 04/20/13	075	L	1471	TARAVAL ST & SUNSET BLVD (IB)	VEHICLE BLOCKED - OTHER, NON MUNI INJURY ACCIDENT	16:02	17:15
18:46 04/20/13	178	F	1859	MARKET & 1ST STREET (IB)	COACH / F-LINE (MILAN) ACCIDENT - NO INJURIES REPORTED	18:46	19:10
18:46 04/20/13	178	F	1859	MARKET ST & 1ST STREET (IB)	VEHICLE INCIDENT - ANOTHER MUNI	18:46	19:10





**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, APRIL 21, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>794</b>	<b>98.9%</b>	<b>6</b>	<b>3</b>	<b>58</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>107</b>	<b>70%</b>
<b>F LINE</b>	<b>24</b>	<b>32</b>	<b>33%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>32</b>	<b>28%</b>
<b>WOODS</b>	<b>84</b>	<b>161</b>	<b>92%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>125</b>	<b>108%</b>
<b>FLYNN</b>	<b>82</b>	<b>115</b>	<b>40%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>63</b>	<b>50%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>38</b>	<b>-3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>136</b>	<b>100%</b>
<b>TOTAL</b>	<b>487</b>	<b>809</b>	<b>66%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>100</b>	<b>12</b>	<b>8</b>	<b>3</b>	<b>1</b>	<b>0</b>
<b>Flynn</b>	<b>152</b>	<b>24</b>	<b>14</b>	<b>8</b>	<b>2</b>	<b>0</b>
<b>Green</b>	<b>136</b>	<b>23</b>	<b>10</b>	<b>7</b>	<b>3</b>	<b>3</b>
<b>Kirkland</b>	<b>115</b>	<b>12</b>	<b>4</b>	<b>6</b>	<b>2</b>	<b>0</b>
<b>Potrero</b>	<b>152</b>	<b>24</b>	<b>11</b>	<b>8</b>	<b>5</b>	<b>0</b>
<b>Presidio</b>	<b>137</b>	<b>24</b>	<b>9</b>	<b>12</b>	<b>2</b>	<b>1</b>
<b>Woods</b>	<b>183</b>	<b>20</b>	<b>8</b>	<b>8</b>	<b>4</b>	<b>0</b>
<b>TOTAL</b>	<b>975</b>	<b>139</b>	<b>64</b>	<b>52</b>	<b>19</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:50 04/21/13	458	38	6236	GEARY & LAGUNA (OB)	RENDERING AID	11:50	12:22
13:50 04/21/13	1	60	14	HYDE & BEACH (IB)	FALL BOARDING/ ALIGHTING	13:50	14:15
14:45 04/21/13	314	9	6408	RIO VERDE & GENEVA (IB)	OTHER	14:45	16:05
17:38 04/21/13	180	31	5537	MARKET & FRONT (OB)	PASSENGER FALL ONBOARD - AID REFUSED	17:28	17:38
18:58 04/21/13	074	KT	1533	4TH ST & BERRY ST (IB)	RENDERING AID	19:06	19:08

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:49 04/21/13	57	J	1543	DUBOCE & CHURCH (OB)	SIGNALS - NO PERMISSIVE SIGNAL	13:49	14:15
13:50 04/21/13	1	60	14	HYDE & BEACH (IB)	PASSENGER FALL - BOARDING/ALIGHTING	13:50	14:15



**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, APRIL 22, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.8%	0	2	29

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	110	-4%
<b>F LINE</b>	24	30	25%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	155	160	3%
<b>KIRKLAND</b>	118	125	6%
<b>FLYNN</b>	102	112	10%
<b>POTRERO 40'</b>	53	59	11%
<b>POTRERO 60'</b>	37	38	3%
<b>PRESIDIO</b>	123	133	8%
<b>TOTAL</b>	<b>753</b>	<b>797</b>	<b>6%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	135	20	6	4	9	1
Flynn	224	40	16	6	18	0
Green	239	56	27	12	10	7
Kirkland	230	46	12	15	18	1
Potrero	230	32	10	9	10	3
Presidio	217	42	16	11	13	2
Woods	412	81	33	16	29	3
<b>TOTAL</b>	<b>1,687</b>	<b>317</b>	<b>120</b>	<b>73</b>	<b>107</b>	<b>17</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:53 04/22/13	22	21	5581	FULTON & SCHRAEDER (IB)	VEHICLE INCIDENT - ANOTHER VEHICLE	06:57	07:48
10:47 04/22/13	93	5	5532	FULTON & MASONIC (OB)	VEHICLE INCIDENT - ANOTHER VEHICLE ACCIDENT (NON-INJURY- COACH/VAN)	10:47	11:39
16:46 04/22/13	463	38	6256	TRANSBAY TERMINAL (OB)	OPERATOR - INTERVIEW	16:56	17:21
18:05 04/22/13	230	37	8506	CLAYTON & CORBETT (OB)	VEHICLE INCIDENT - ANOTHER VEHICLE ( NO INJURIES )	18:05	20:00
19:10 04/22/13	441	49	7001	MISSION & 19TH ST (IB)	FALL ALLIGHTING (AID REFUSED)	19:10	19:44

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
20:40 04/22/13	432	49	7122	VAN NESS & SUTTER (IB)	SFPD ACTIVITY - OTHER	20:40	21:34

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:09 04/22/13	41	N	1402	JUAH & 40TH. AVENUE (IB)	EQUIPMENT - NO/LOW POWER LOW POWER	11:09	13:45
12:22 04/22/13	19	J	1485	SAN JOSE & 30TH. STREET (IB)	OTHER NON MUNI COLLISION BLOCKING	12:22	12:53
19:39 04/22/13	105	N	1406	DUBOCE PORTAL RIGHT BETWEEN D-4 & D-8	OTHER ATCS, TIMED OUT IN MOTION	19:39	19:42
20:40 04/22/13	432	49	7122	VAN NESS & SUTTER (IB)	SFPD ACTIVITY - OTHER	20:40	21:34



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, APRIL 23, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.5%	0	6	31

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	113	-1%
<b>F LINE</b>	24	29	21%
<b>CABLE CAR</b>	27	27	0%
<b>WOODS</b>	155	168	8%
<b>KIRKLAND</b>	118	127	8%
<b>FLYNN</b>	102	114	12%
<b>POTRERO 40'</b>	53	64	21%
<b>POTRERO 60'</b>	37	37	0%
<b>PRESIDIO</b>	123	135	10%
<b>TOTAL</b>	<b>753</b>	<b>814</b>	<b>8%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	20	6	5	9	0
Flynn	219	36	14	5	16	1
Green	236	53	30	13	10	0
Kirkland	228	47	21	6	19	1
Potrero	232	29	12	10	6	1
Presidio	217	39	18	7	13	1
Woods	403	75	29	18	27	1
<b>TOTAL</b>	<b>1,659</b>	<b>299</b>	<b>130</b>	<b>64</b>	<b>100</b>	<b>5</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:29 04/23/13	357	49	7054	SOUTH VAN NESS & MISSION (IB)	FALL-BOARDING ALLIGHTING FROM REAR DOOR	07:29	08:18
08:06 04/23/13	693	83X	8327	9TH STREET & DIVISION (IB)	VEHICLE INCIDENT - MUNI/BICYCLIST COLLISION	08:06	09:52
08:48 04/23/13	328	49	7119	MISSION & 26TH STREET (OB)	FALL-ON-BOARD	08:48	09:30
10:18 04/23/13	431	38L	6272	MISSION & 1ST STREET (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES)	10:18	10:54
10:28 04/23/13	489	38	6247	GEARY & PARK PRESIDIO (IB)	RENDERING AID	10:28	10:44



Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
11:04 04/23/13	004	9	8448	SAN BRUNO & SILLIMAN (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES)	11:04	11:53
12:16 04/23/13	85	71	8138	HAIGHT & SCOTT (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	12:16	13:14
13:25 04/23/13	172	F	0496	FERRY (IB)	FALL - ON-BOARD	13:25	16:40
14:23 04/23/13	403	14	5411	MISSION & 9TH STREET (IB)	RENDERING AID TO PEDESTRIAN ON STREET	14:23	14:49
16:57 04/23/13	965	BS	1403	FERRY PORTAL (IB)	VEHICLE INCIDENT (NO INJURIES REPORTED)	16:57	17:11
17:54 04/23/13	710	2	8019	SPEAR & MARKET (IB)	RENDERING AID	17:54	19:10

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

*There were no delays over twenty minutes.*



**DAILY SERVICE DELIVERY OVERVIEW**

**WEDNESDAY, APRIL 24, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.5%	1	5	46

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	112	-2%
<b>F LINE</b>	24	28	17%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	155	175	13%
<b>KIRKLAND</b>	118	127	8%
<b>FLYNN</b>	102	115	13%
<b>POTRERO 40'</b>	53	64	21%
<b>POTRERO 60'</b>	37	39	5%
<b>PRESIDIO</b>	123	139	13%
<b>TOTAL</b>	<b>753</b>	<b>828</b>	<b>10%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	120	22	6	5	11	0
Flynn	216	33	11	4	18	0
Green	232	56	26	16	12	2
Kirkland	230	47	18	10	16	3
Potrero	231	35	15	11	8	1
Presidio	215	42	18	13	11	0
Woods	399	75	27	16	30	2
<b>TOTAL</b>	<b>1,643</b>	<b>310</b>	<b>121</b>	<b>75</b>	<b>106</b>	<b>8</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
01:50 04/24/13	257	N	8144	MARKET & HAIGHT (OB)	OTHER JUVENILE DISTURBANCE - NO MERIT	01:50	02:05
08:48 04/24/13	132	71	8455	TRANSBAY TERMINAL (OB)	OPERATOR	08:48	09:37
10:59 04/24/13	16	59	13	POWELL STREET & MARKET STREET (OB)	RENDERING AID	10:09	12:04
12:00 04/24/13	74	5	5533	MARKET & BEALE (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION -(NO INJURIES)	12:00	13:20
13:25 04/24/13	426	8X	6207	POWELL & FILBERT (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	13:25	14:05

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:42 04/24/13	357	49	7058	VAN NESS & OFFAREL (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES)	13:42	14:31
15:20 04/24/13	529	8X	6272	13TH STREET & HARRISON (PO)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	15:20	16:50
16:09 04/24/13		KT		20TH STREET & 3RD STREET (IB)	SECURITY INCIDENT - OTHER UNATTENDED PACKAGE	16:09	16:28
17:58 04/24/13	122	KT	1401	3RD STREET & BURKE (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	17:58	20:45
18:21 04/24/13	433	22	5417	20TH STREET & 3RD STREET (IB)	SECURITY INCIDENT - ASSAULT - PASSENGER (NO INJURIES REPORTED)	18:21	19:14
19:18 04/24/13	195	71	8160	TRANSBAY TERMINAL (OB)	DIRTY VEHICLE	19:35	
19:31 04/24/13	541	38	6231	GEARY & FRANKLIN (OB)	VANDALISM - GRAFFITI	19:31	20:16
21:41 04/24/13	163	21	5577	MARKET & GRANT (IB)	VEHICLE INCIDENT - MUNI/AUTO (TAXI) COLLISION	21:41	23:05

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:58 04/24/13	122	KT	1401	3RD STREET & BURKE (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	17:58	20:45



**DAILY SERVICE DELIVERY OVERVIEW**

**THURSDAY, APRIL 25, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.5%	2	4	41

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	110	-4%
<b>F LINE</b>	24	29	21%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	155	177	14%
<b>KIRKLAND</b>	118	129	9%
<b>FLYNN</b>	102	115	13%
<b>POTRERO 40'</b>	53	59	11%
<b>POTRERO 60'</b>	37	38	3%
<b>PRESIDIO</b>	123	138	12%
<b>TOTAL</b>	<b>753</b>	<b>825</b>	<b>10%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	124	26	5	9	11	1
Flynn	215	42	14	8	20	0
Green	232	60	28	15	13	4
Kirkland	229	44	19	7	16	2
Potrero	228	35	12	9	12	2
Presidio	217	45	23	7	15	0
Woods	402	72	30	13	28	1
<b>TOTAL</b>	<b>1,647</b>	<b>324</b>	<b>131</b>	<b>68</b>	<b>115</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:04 04/25/13	013	48	8440	20TH STREET & 3RD STREET (OB)	OPERATOR	09:06	09:58
10:30 04/25/13	075	18	8443	GREAT HIGHWAY & LINCOLN WAY (OB)	OPERATOR	10:30	10:58
10:49 04/25/13	322	14	7058	MISSION & 16TH STREET (IB)	VANDALISM – GRAFFITI – NO MERIT	10:49	11:04
10:54 04/25/13	005	27	8426	CYRIL MAGNIN & MARKET (OB)	SECURITY INCIDENT - TRANSFERS STOLEN	10:54	11:02
11:50 04/25/13	60	5	5562	MARKET BETWEEN 7TH ST & 6TH ST (IB)	CELL PHONE SNATCHED	11:50	12:20

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:07 04/25/13				MISSION & AVALON (IB,OB)	SFPD ACTIVITY - OTHER UNATTENDED PACKAGE	13:07	13:43
16:21 04/25/13	576	8X	6237	5TH STREET & MARKET (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION NON-INJURY	16:21	18:48
16:33 04/25/13	509	8X	6263	MASON & ELLIS (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	16:33	17:18
16:43 04/25/13	459	14L	6248	MISSION & 5TH STREET (IB)	RENDERING AID - PASSENGER FELL IN THE STREETS AFTER LEAVING THE COACH (INTOXICATED)	16:43	17:32
17:05 04/25/13	448	14	7118	MISSION & 9TH STREET (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION NON-INJURY	17:05	17:53
17:06 04/25/13	238	29	8365	INGERSON & GRIFFIN (IB)	SECURITY INCIDENT - THEFT - PASSENGER BAG SNATCHED	17:06	17:55
17:48 04/25/13	384	49	7012	MISSION & 16TH STREET (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION NON-INJURY	17:48	18:38
18:01 04/25/13	514	8X	6412	3RD STREET BETWEEN MISSION & MARKET (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION NON-INJURY	18:01	19:09
18:15 04/25/13	325	71	8147	HAIGHT & MASONIC (IB)	PASSENGER INCIDENT – TREATED AND RELEASED	18:15	19:21
18:25 04/25/13	499	8X	6271	KEARNY & NORTH POINT (OB)	OPERATOR - INTERVIEW VEHICLE INCIDENT - MUNI/AUTO COLLISION ALLEGED/NON-INJURY	19:22	19:31

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:19 04/25/13	155	F	1061	MARKET & SUTTER (IB)	VEHICLE BLOCKED - OTHER TROLLEY BLOCKING	15:19	15:49
17:22 04/25/13	134	KT	1483	3RD STREET & MARIPOSA (OB)	OTHER OBSTRUCTION ON TRACKS	17:22	18:04



**DAILY SERVICE DELIVERY OVERVIEW**

**FRIDAY, APRIL 26, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.4%	1	7	45

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	114	0%
<b>F LINE</b>	24	31	29%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	155	173	12%
<b>KIRKLAND</b>	118	128	8%
<b>FLYNN</b>	102	115	13%
<b>POTRERO 40'</b>	53	59	11%
<b>POTRERO 60'</b>	37	38	3%
<b>PRESIDIO</b>	123	139	13%
<b>TOTAL</b>	<b>753</b>	<b>827</b>	<b>10%</b>





### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	128	27	9	8	10	0
Flynn	224	49	19	11	19	0
Green	234	53	27	14	11	1
Kirkland	230	38	13	8	16	1
Potrero	231	37	15	10	12	0
Presidio	221	51	25	10	14	2
Woods	406	86	41	19	26	0
<b>TOTAL</b>	<b>1,674</b>	<b>341</b>	<b>149</b>	<b>80</b>	<b>108</b>	<b>4</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
07:51 04/26/13	11	5	5510	HOWARD & MAIN (OB)	OPERATOR	07:51	08:47
10:34 04/26/13	14	61	57	CALIFORNIA STREET & GRANT STREET (IB)	SLOT BLADE (NO INJURIES)	10:34	11:05
10:57 04/26/13	457	8X	6424	SAN BRUNO & WILDE (IB)	PASSENGER INCIDENT - (PHONE SNATCH/ STOLEN)	10:57	11:40
12:12 04/26/13	7	29	8130	SUNSET & QUINTARA (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION INJURY ACCIDENT	12:12	13:27
14:03 04/26/13	666	28	8214	19TH AVE BETWEEN SLOAT AVE & WAWONA AVE (IB)	VEHICLE INCIDENT - OTHER ACCIDENT, COACH AND TOUR BUS (NO INJURIES)	14:03	14:45

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
14:44 04/26/13	686	47	8217	VAN NESS AVE & MISSION STREET (IB)	PASSENGER FALL - BOARDING/ALIGHTING	14:44	15:56
15:40 04/26/13	405	49	7119	VAN NESS AVE BETWEEN DANIEL BURHAM & POST STREET (OB)	VEHICLE INCIDENT - MUNI/FIXED OBJECT COLLISION TREE BRANCH	15:40	16:42
18:50 04/26/13				STEUART BETWEEN MISSION & MARKET (OB)	PEDESTRIAN REQUEST AMBULANCE - RENDERING AID	18:50	19:20
19:43 04/26/13	432	49	7111	MISSION & TRUMBULL (IB)	SFPD ACTIVITY ON COACH	19:43	19:50
20:09 04/26/13	177	30	5495	COLUMBUS BETWEEN NORTH POINT & BAY (IB)	PASSENGER INCIDENT - FARE EVADER.	20:09	20:33

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***



**DAILY SERVICE DELIVERY OVERVIEW**

**SATURDAY, APRIL 27, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>782</b>	<b>97.6%</b>	<b>8</b>	<b>11</b>	<b>61</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>99</b>	<b>57%</b>
<b>F LINE</b>	<b>24</b>	<b>31</b>	<b>29%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>32</b>	<b>28%</b>
<b>WOODS</b>	<b>84</b>	<b>173</b>	<b>106%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>128</b>	<b>113%</b>
<b>FLYNN</b>	<b>82</b>	<b>115</b>	<b>40%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>59</b>	<b>40%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>38</b>	<b>-3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>139</b>	<b>104%</b>
<b>TOTAL</b>	<b>487</b>	<b>814</b>	<b>67%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>101</b>	<b>23</b>	<b>9</b>	<b>10</b>	<b>4</b>	<b>0</b>
<b>Flynn</b>	<b>163</b>	<b>27</b>	<b>12</b>	<b>12</b>	<b>3</b>	<b>0</b>
<b>Green</b>	<b>156</b>	<b>27</b>	<b>12</b>	<b>13</b>	<b>2</b>	<b>0</b>
<b>Kirkland</b>	<b>117</b>	<b>13</b>	<b>6</b>	<b>5</b>	<b>2</b>	<b>0</b>
<b>Potrero</b>	<b>152</b>	<b>27</b>	<b>14</b>	<b>8</b>	<b>5</b>	<b>0</b>
<b>Presidio</b>	<b>138</b>	<b>25</b>	<b>13</b>	<b>9</b>	<b>3</b>	<b>0</b>
<b>Woods</b>	<b>172</b>	<b>33</b>	<b>20</b>	<b>11</b>	<b>2</b>	<b>0</b>
<b>TOTAL</b>	<b>999</b>	<b>175</b>	<b>86</b>	<b>68</b>	<b>21</b>	<b>0</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
13:01 04/27/13	147	1	5500	CALIFORNIA & 11TH AVENUE (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (HIT AND RUN)	13:01	13:56
13:25 04/27/13	339	49	7003	VAN NESS AVENUE & NORTH POINT (OB)	OPERATOR	13:25	14:37
15:38 04/27/13	123	5	5512	MARKET & MONTGOMERY (IB)	SFPD ACTIVITY - REQUEST COACH STOP	15:38	15:46
17:15 04/27/13	727	43	8223	PARNASSUS & COLE (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES REPORTED)	17:15	18:04
17:46 04/27/13	510	38L	6422	48TH AVENUE & POINT LOBOS (IB)	PASSENGER INCIDENT - DISTURBED PASSENGER	17:46	18:15

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
12:55 04/27/13	178	54	8434	TOPEKA & NEWHALL (OB)	EQUIPMENT - PROPULSION/NO FORWARD MOTION (BLOCKING)	12:55	13:33
22:52 04/27/13		K		OCEAN AVE. & HIGHWAY 280 RAMP BETWEEN SAN JOSE AVE. & HOWTH (IB,OB)	SFFD ACTIVITY - DETOUR/BLOCKING ROUTE NON-MUNI VEHICLE INJURY ACCIDENT	22:52	00:23



**DAILY SERVICE DELIVERY OVERVIEW**

**SUNDAY, APRIL 28, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	<b>794</b>	<b>97.7%</b>	<b>10</b>	<b>8</b>	<b>57</b>

**2. VEHICLES AVAILABILITY**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	<b>63</b>	<b>101</b>	<b>60%</b>
<b>F LINE</b>	<b>24</b>	<b>32</b>	<b>33%</b>
<b>CABLE CAR</b>	<b>25</b>	<b>33</b>	<b>32%</b>
<b>WOODS</b>	<b>84</b>	<b>173</b>	<b>106%</b>
<b>KIRKLAND</b>	<b>60</b>	<b>128</b>	<b>113%</b>
<b>FLYNN</b>	<b>82</b>	<b>115</b>	<b>40%</b>
<b>POTRERO 40'</b>	<b>42</b>	<b>59</b>	<b>40%</b>
<b>POTRERO 60'</b>	<b>39</b>	<b>38</b>	<b>-3%</b>
<b>PRESIDIO</b>	<b>68</b>	<b>139</b>	<b>104%</b>
<b>TOTAL</b>	<b>487</b>	<b>818</b>	<b>68%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
<b>Cable Car</b>	<b>100</b>	<b>23</b>	<b>10</b>	<b>9</b>	<b>3</b>	<b>1</b>
<b>Flynn</b>	<b>154</b>	<b>24</b>	<b>13</b>	<b>7</b>	<b>4</b>	<b>0</b>
<b>Green</b>	<b>136</b>	<b>18</b>	<b>9</b>	<b>8</b>	<b>1</b>	<b>0</b>
<b>Kirkland</b>	<b>116</b>	<b>10</b>	<b>5</b>	<b>2</b>	<b>3</b>	<b>0</b>
<b>Potrero</b>	<b>151</b>	<b>25</b>	<b>14</b>	<b>6</b>	<b>5</b>	<b>0</b>
<b>Presidio</b>	<b>137</b>	<b>28</b>	<b>12</b>	<b>14</b>	<b>2</b>	<b>0</b>
<b>Woods</b>	<b>182</b>	<b>34</b>	<b>20</b>	<b>8</b>	<b>6</b>	<b>0</b>
<b>TOTAL</b>	<b>976</b>	<b>162</b>	<b>83</b>	<b>54</b>	<b>24</b>	<b>1</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
06:27 04/28/13	404	9	6232	GENEVA & RIO VERDE (IB)	RENDERING AID	06:27	06:50
06:42 04/28/13	156	F	1893	MARKET & 11TH (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES)	06:50	06:55
08:47 04/28/13	360	22	5459	KANSAS & 17TH ST (IB)	SFFD ACTIVITY - OTHER CELL PHONE SNATCHED (REAR DOORS)	08:47	09:15
10:55 04/28/13	81	23	8418	ANDOVER & CRESCENT (OB)	JUVENILES DISCHARGE PEPPER SPRAY	10:55	11:10
13:41 04/28/13	051	5	5633	FULTON & 25TH AVENUE (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION (NO INJURIES REPORTED)	13:41	15:11
22:25 04/28/13	163	21	5484	MARKET & 7TH STREET (OB)	OTHER - ATTEMPTED ROBBERY	22:25	23:30

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

*There were no delays over twenty minutes.*





**DAILY SERVICE DELIVERY OVERVIEW**

**MONDAY, APRIL 29, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.3%	6	3	34

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	115	1%
<b>F LINE</b>	24	31	29%
<b>CABLE CAR</b>	27	30	11%
<b>WOODS</b>	155	161	4%
<b>KIRKLAND</b>	118	130	10%
<b>FLYNN</b>	102	110	8%
<b>POTRERO 40'</b>	53	60	13%
<b>POTRERO 60'</b>	37	37	0%
<b>PRESIDIO</b>	123	131	7%
<b>TOTAL</b>	<b>753</b>	<b>805</b>	<b>7%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	132	25	10	7	7	1
Flynn	223	43	19	7	17	0
Green	237	55	27	13	11	4
Kirkland	230	40	17	6	16	1
Potrero	232	34	17	8	8	1
Presidio	217	49	24	10	15	0
Woods	407	85	36	20	27	2
<b>TOTAL</b>	<b>1,678</b>	<b>331</b>	<b>150</b>	<b>71</b>	<b>101</b>	<b>9</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
09:33 04/29/13	415	8X	6423	SAN BRUNO & FELTON (OB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION ALLEGED	09:50	09:52
13:27 04/29/13	657	47	8361	HARRISON & 5TH STREET (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION -NON INJURY	13:27	14:15
13:36 04/29/13	653	28	8346	19TH AVE & NORIEGA (IB)	VEHICLE INCIDENT - MUNI/AUTO COLLISION	13:36	14:55
13:54 04/29/13	414	49	5456	VAN NESS & OFAERELL (OB)	VANDALISM	13:54	15:29

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
15:42 04/29/13	27	61	60	CALIFORNIA & MONTGOMERY (OB)	OTHER FARE EVADER	15:42	15:48
16:19 04/29/13	115	KT	1448	EMBARCADERO & FOLSOM (OB)	SFPD ACTIVITY	16:14	16:24
18:01 04/29/13	452	49	7056	VAN NESS & CALIFORNIA (IB)	OTHER 718 ( COACH / AUTO )	18:01	19:21
21:26 04/29/13	148	5	5587	MCALLISTER & WEBSTER (OB)	SFPD ACTIVITY	21:26	21:36
23:25 04/29/13	458	6	5443	14TH AVENUE & QUINTARA (IB)	PEDESTRIAN RENDERING AID	23:25	00:20

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End

***There were no delays over twenty minutes.***



**DAILY SERVICE DELIVERY OVERVIEW**

**TUESDAY, APRIL 30, 2013**

**1. RUNS PULLED OUT- IN SERVICE**

	SCHEDULED	PULLED OUT IN SERVICE	OPEN		WORKED ON DAY OFF
			AM	PM	
<b>SYSTEM WIDE</b>	1,239	99.5%	0	6	38

**2. VEHICLES AVAILABILITY**

**Afternoon Peak**

	SCHEDULED DEMAND	AVAILABLE	SPARE RATIO
<b>LRV</b>	114	111	-3%
<b>F LINE</b>	24	31	29%
<b>CABLE CAR</b>	27	29	7%
<b>WOODS</b>	155	166	7%
<b>KIRKLAND</b>	118	126	7%
<b>FLYNN</b>	102	111	9%
<b>POTRERO 40'</b>	53	60	13%
<b>POTRERO 60'</b>	37	37	0%
<b>PRESIDIO</b>	123	135	10%
<b>TOTAL</b>	<b>753</b>	<b>806</b>	<b>7%</b>



### 3. OPERATORS' ABSENTEEISM

	Scheduled WF	Total Unavailable	Sick	Vacation	Unplanned Leave	Other Reasons
Cable Car	123	23	10	6	7	0
Flynn	222	38	14	6	18	0
Green	232	54	23	14	15	2
Kirkland	231	41	18	5	17	1
Potrero	234	34	18	5	10	1
Presidio	213	42	18	7	15	2
Woods	405	87	37	21	25	4
<b>TOTAL</b>	<b>1,660</b>	<b>319</b>	<b>138</b>	<b>64</b>	<b>107</b>	<b>10</b>

### 4. ACCIDENTS & DELAYS

#### Accidents

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
00:56 04/30/13		N		DUBOCE & NOE (OB)	SFPD ACTIVITY -GRAFITTI VANDALISM	00:30	00:30
03:47 04/30/13	259	L	8190	MARKET & FIRST (IB)	EQUIPMENT - COOLANT ROOF COOLANT LEAK	03:47	04:15
05:46 04/30/13	334	49	7001	SO. VAN NESS AVE & 20TH STREET (PO)	VEHICLE INCIDENT - MUNI/FIXED OBJECT COLLISION	05:46	06:25
08:22 04/30/13	74	5	5493	MARKET & GRANT (IB)	PASSENGER FALL - ON-BOARD AID REFUSED	08:22	
08:22 04/30/13	74	5	5493	TRANSBAY (OB)	OPERATOR INTERVIEWED / FALL - ON-BOARD AID REFUSED	08:23	08:53

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
08:54 04/30/13	95	48	8197	22ND ST & INDIANA (PI)	OPERATOR	08:54	09:27
09:34 04/30/13	53	36	8528	VALENCIA & CHAVEZ (IB,OB)	OPERATOR INTERVIEWED FOR HIT & RUN (NON INJURY)	09:55	10:05
10:59 04/30/13	74	5	5493	CABRILLO & LA PLAYA (IB)	OPERATOR	10:59	11:27
11:35 04/30/13	433	8X	6221	SAN BRUNO & FELTON (OB)	RENDERING AID	11:35	12:16
14:51 04/30/13	175	F	1055	MARKET & POWELL (OB)	RENDERING AID TO PERSON NEAR TRACKS	14:51	14:54
15:03 04/30/13	381	49	7013	MISSION & 22ND STREET (OB)	FALL - BOARDING/ ALIGHTING REAR DOORS	15:03	16:00
15:45 04/30/13	425	49	7043	VAN NESS & WASHINGTON (OB)	MUNI/AUTO COLLISION MINOR (NO INJURIES REPORTED)	15:45	17:00
17:23 04/30/13	448	14	7117	MISSION & CORTLAND (OB)	MUNI/AUTO COLLISION H/R, (NO INJURIES)	17:23	17:40
17:55 04/30/13	742	43	8328	PRESIDIO & CALIFORNIA (IB)	MUNI/AUTO COLLISION H/R. (NON INJURY)	17:55	18:56
18:01 04/30/13	193	9	8144	POTRERO & 22ND STREET (IB)	RENDERING AID -ILL PASSENGER	18:01	18:26
18:56 04/30/13	183	29	8118	MANSELL & SOMERSET (IB)	RENDERING AID	18:56	19:30
23:54 04/30/13	249	54	8177	DALY CITY BART (OB)	MUNI/FIXED OBJECT COLLISION	23:53	01:20

### Line Delays > 20 Minutes

Time Date	Run	Line	Vehicle #	Location	Nature of Occurrence	Delay	
					Action Taken	Start	End
17:19 04/30/13	110	KT	1407	BAYSHORE & SUNNYDALE (OB)	EQUIPMENT - PROPULSION/NO FORWARD MOTION	17:19	18:00