FY 2020-21 FY 2021-22 Consolidated Budget

San Francisco Municipal Transportation Agency



FINAL PROPOSED DRAFT

Table of Contents

List of Figures	
How to Use This Book4	
Letter from the Director6	
Overview of the SFMTA8	
Who We Are8	
What We Do8	
Governance and Structure9	
SFMTA Strategic Plan9	
Budget Process 11	
Two-Year Budget Cycle 11	
Budget Outreach and Engagement 11	
City Budget Guidelines 12	
Budget Calendar 13	
Budget Information and Summary 14	
Overview: Consolidated Budget Book	
FY 2020-21/22 Two-Year Budget Principles 15	
Proposed Operating Budget Overview	
Operating Revenue 17	
Operating Expenditures18	
Summary Operating Expenditures by Division 19	
Summary of Positions19	
Division Operating Budgets	
Agency-wide	
Board of Directors22	
Capital Programs and Construction	
Communications and Marketing26	
Director of Transportation	
Finance and Information Technology	
Government Affairs	
Human Resources	
Sustainable Streets	
System Safety	
Taxi and Accessible Services40	
Transit Services42	

Capital Program Overview	44
Capital Program Descriptions	45
Two-Year Capital Budget Summary	46
Appendix Items	58
Operating Revenue Trends	58
Operating Expenditure Trends	60
New and Transfer Positions	61
Operating Budget Details	64
Acknowledgments	66

Organizational Chart Budget Calendar Operating Budget Overview Operating Revenue by Category Operating Expenditures by Category Operating Expenditures by Division Summary of Positions Agency-wide Budget Summary / Division Positions / Organization

Board of Directors Budget Summary / Division Positions / Organi Capital Programs & Construction Budget Summary / Division Posi Communications and Marketing Budget Summary / Division Posi Director of Transportation Budget Summary / Division Positions / Finance & IT Budget Summary. Division Positions / Organizaitona Government Affairs Budget Summary / Division Positions / Organiz Sustainable Streets Budget Summary / Division Positions / Organiz System Safety Budget Summary / Division Positions / Organization Taxi & Accessible Services Budget Summary / Division Positions / Organization Taxi Budget Summary / Division Positions / Organization Taxi Budget Summary / Division Positions / Organization Fransit Budget Summary / Division Positions / Organization Transit Budget Summary / Division Positions / Organization Two-Year Capital Budget Summary Fund Source By Capital Program Transfer Positions Table. New Positions Table

List of Figures

	. 10
	. 13
	. 16
	. 17
	. 19
nal Chart	
zational Chart	
itions / Organizational Chart	
tions / Organizational Chart	
/ Organizational Chart	
Il Chart	
nizational Chart	
zational Chart	.34
izational Chart	.36
onal Chart	.38
Organizational Chart	.40
art	.42
	.45
	.46
	.54
	.61
	.62
	-02

How to Use This Book

The San Francisco Municipal Transportation Agency's (SFMTA's) proposed Fiscal Years (FY) 2020-21/22* consolidated budget for the City and County of San Francisco (the City) contains Agency budgetary and fiscal policy information as well as detailed capital and operational budgets for Agency Divisions and Capital Programs. The proposed consolidated budget is organized into the following sections:

LETTER FROM THE DIRECTOR includes a highlevel overview of the Agency's budget, and specific policy areas changing in the proposed budget.

SFMTA: AN OVERVIEW provides a high-level overview of the SFMTA's governance, structure, and Agency values and priorities.

BUDGET PROCESS describes the various financial planning and budgeting processes and reports that inform the budget process.

BUDGET INFORMATION AND SUMMARY TABLES provides technical information on the structure, policies, and processes that govern the SFMTA's budget development and implementation as well as high-level financial data summarizing the SFMTA's proposed budget. The tables detail changes over a four-year period: FY 2018-19 actuals, FY 2019-20 budgeted, and the proposed FY 2020-21 and FY 2021-22 budgets. The variance column measures the dollar and position differences between fiscal years.

OPERATIONAL BUDGETS provides budgetary information and operational priorities for each of the SFMTA's Divisions. Division information is organized alphabetically by division name and includes the following information:

- Services and Mission
- Budget Data Summary shows a summary of total expenditures and funded positions over time
- Budget Highlights and Details explains any significant service level changes in FY 2020-21/22 and highlights key areas of focus
- Organizational Chart depicts the department's organizational structure

CAPITAL PROJECTS provides information on capital projects funded in the proposed budget. It provides an overview of the City's capital planning process and budget development. Capital projects generally include major construction of new or existing buildings, roads, and other investments in the City's physical infrastructure. Specific projects are detailed in this section.

ADDITIONAL RESOURCES provides additional information related to the City's budget and finances as well as a glossary of commonly-used terms.

* The consolidated budget spans two fiscal years. FY 2020-21 refers to the period July 1, 2020 to June 30, 2021, and FY 2021-22 refers to the period July 1, 2021 to June 30, 2022.



Letter from the Director of Transportation

We are living through an extraordinary worldwide coronavirus (COVID-19) pandemic, with great economic dislocations. Most SFMTA sources of revenue, including fares, parking revenues, and citations have practically disappeared during the shelter-in-place order imposed in response to the pandemic. We do not know when they will return to pre-emergency levels, or how far federal emergency assistance will go to temporarily offset revenue losses.

The revised FY 2020-21 and FY 2021-22 Operating Budget therefore is a necessary replacement of the San Francisco Municipal Transportation Agency (SFMTA) operating budget approved on April 21, 2020. The revised Budget includes \$1.25 billion in FY 2020-21 and \$1.28 billion in FY 2021-22 for operating expenditures, \$248.3 million in FY 2020-21 and \$111.5 million in FY 2021-22 for capital expenditures, as well as addition of reserves to accelerate restoration of transit service if sufficient revenues are available. The combined total revised appropriation for operating and capital expenditures and reserves is \$1.52 billion in FY 2020-21 and \$1.41 billion in FY 2021-22.

The budget development involved a wide-ranging outreach campaign and public process that started at the beginning of the calendar year. The feedback received from this engagement process including input from the Mayor's Office, SFMTA Board of Directors, SFMTA Division Directors, community stakeholders, and members of the public informed the budget revisions.

Our budget remains a statement of the SFMTA's values: running a safe, equitable transportation system; limiting our carbon footprint; and creating a workplace that delivers excellent customer service. We are committed to providing excellent transportation choices to San Francisco within an equity framework that prioritizes those most in need of our services. While we cannot know what the future will bring, this budget revision is a resolute effort to manage the current economic circumstances and forecasts as a result of the ongoing COVID-19 pandemic emergency.

The operating budget includes the following initiatives:

- CARES Act funds to offset losses associated with COVID-19 related economic damages
- Recognizes the hardship faced by the taxi industry by waiving taxi fees for the two-year period of the budget Extends the one-day Muni pass to the farebox
- Creates a new one-time boot and tow fee waiver program for people certified by the City as experiencing homelessness, and lowers these fees for other low-income individuals
- Postpones fare increases
- Maintains free Muni for low- and moderate-income youth but no longer proposes free Muni for all youth
- Expands the Free Muni program to people certified by the City as experiencing homelessness
- Continues the Free Muni program for Seniors and Disabled San Francisco residents
- Extends the bulk pre-purchase discount to all fare items and creates three tiers ranging from 10% to 20% discounts based on volume purchased
- ⁶ The budget also includes initiatives aimed at improving services by authorizing:
 - Hiring of core transit staff to support subway reliability, continue regular extended maintenance

shutdowns, and aid with the opening of Central Subway

- city
- Expansion of parking meter enforcement hours during evenings and Sundays

As a result of the public health crisis's impact on our revenue, the budget does not include all of the Muni Reliability Working Group recommendations to expand service, or other agency initiatives that address future transportation demands.

As a result of the strong advocacy of the city, SFMTA, and transit agencies around the country, the federal economic relief plan (CARES Act) includes \$1.3 billion projected to be distributed amongst the Bay Area transit agencies. We will use the SFMTA's share of this funding to offset immediate revenue losses through June 30, 2020, and to support our operations during the FY 2020-21 and FY 2021-22 fiscal year. However, the Agency will also require a plan for new on-going sources or revenue to improve our services.

This budget maintains the SFMTA's 10 percent contingency reserve at \$125 million, built up during the past decade of economic expansion. If economic circumstances require us to recommend using the reserve, we will do so only after full disclosure and communication with our Board of Directors, and with a plan as to how to maintain essential services for the long term. Finally, we will continue controlling our expenditures, which we will be monitoring more closely than ever so that they are restricted to the level of actual revenues coming into the agency. Our immediate response includes eliminating all unscheduled overtime work, reducing the purchasing of goods and services to needed essentials, and significantly slowing down hiring to address only urgent staffing needs.

We are also working to lay the groundwork for recovery. This means implementing emergency measures such as temporary transit-only lanes, slow streets and shared spaces, finalizing shovelready projects so we can receive potential capital stimulus dollars, continuing delivery of guickbuild projects, and taking advantage of opportunities to do subway maintenance and completing construction projects while traffic volumes are low.

The life-saving transportation services the SFMTA provides are more critical than ever. I am so proud of our SFMTA employees who have risen to the occasion of the public health emergency, adapting on the fly to unprecedented challenges to make sure that San Francisco's transportation system continues to operate for those most in need. I am confident that the SFMTA will emerge from this period of economic uncertainty stronger than ever and well positioned to meet San Francisco's transportation needs into the future.

Sincerely,

Jeffrey P. Tumlin Director of Transportation

• Hiring of additional parking control officers to manage parking and traffic congestion in the



Overview of the SFMTA

Who We Are

The SFMTA is the department within the City and County of San Francisco responsible for the management of all ground transportation in the City. SFMTA was established in 1999 when Proposition E amended the City Charter to merge the San Francisco Municipal Railway (Muni) with the Department of Parking and Traffic (DPT), followed by the Taxi commission in 2007. This integrated Agency can manage city streets more effectively, as well as advance the City's Transit First Policy.

What We Do

The SFMTA oversees public transit, as well as bicycling, paratransit, parking, traffic, pedestrian safety and infrastructure, and taxis. Today, the SFMTA is the largest provider of transit passenger trips in the nation with a diverse fleet of vehicles - hybrid bus, trolley bus, light rail, historic streetcar, and cable car. The SFMTA also manages paratransit service for people unable to use other forms of transit; regulates taxi companies and commuter shuttles; oversees both on- and off-street public parking; and plans, installs, and maintains traffic signage, bicycle facilities, and pedestrian safety and infrastructure.

Service Standards

The City Charter includes minimum standards for on-time public transit performance and service delivery standards for the SFMTA as follows:

On-time Performance: At least 85% of vehicles must run on-time, where a vehicle is considered on-time if it is no more than one minute early and four minutes late as measured against published schedule and includes time points; and

Service Delivery: 98.5% of scheduled service hours must be delivered, and at least 98.5% scheduled vehicles must begin service at scheduled time.

Governance and Structure

The SFMTA's vision statement describes our organization's The SFMTA is governed by a Board of Directors who future desired state, and our mission statement describes are appointed by the Mayor and confirmed by the our organization's overall purpose and function. San Francisco Board of Supervisors. The SFMTA Board provides policy oversight for the Agency, reviewing and VISION: EXCELLENT TRANSPORTATION CHOICES FOR SAN approving its budget, contracts, fees, fines, and fare FRANCISCO. changes ensuring representation of the public interest.

The SFMTA is governed by seven directors who may EOUITABLE, AND SUSTAINABLE TRANSPORTATION SYSTEM. serve two-year terms. At least four of the Directors must be regular riders of public transit and must continue **Agency Values** to be regular riders during their terms. The Directors must possess significant knowledge of, or professional **Respect**: We are courteous and constructive in our experience, in the field of government, finance, or labor treatment of others. We recognize our colleagues and relations. At least two of the Directors must possess their contributions are vital to the Agency. We listen and significant knowledge of, or professional experience in, engage our colleagues and the public to understand their the field of public transportation. During their terms, all needs and deliver effective services. Directors are required to ride the system once a week on average.

SFMTA Strategic Plan

The current version of the SFMTA Strategic Plan is designed communities in the Agency's decision-making processes. as a living document that is responsive and flexible to the changes impacting the City and the transportation **Integrity**: We are accountable for and take ownership system. The Strategic Plan is not only a road map for what of our actions. We are responsive and honor our the Agency aims to achieve in the years to come, but also commitments to our colleagues and stakeholders. We a guide to approach the work – through the workplace are transparent and honest in everything we do, from values of respect, inclusion, and integrity. With these internal operations to external delivery. values to guide us and performance metrics to track our progress, hold the Agency accountable for its operations, project delivery, and communications to improve the Agency and help everyone who lives, works, and plays in San Francisco.

SFMTA Strategic Plan: www.sfmta.com/sfmtastrategic-plan

Vision and Mission Statement

MISSION: WE CONNECT SAN FRANCISCO THROUGH A SAFE,

Inclusivity: We seek a variety of identities, abilities and interaction styles to promote a diverse and fair workplace. We operate from the context of teamwork and positive intent. We serve the public and address historic inequalities in transportation by including all

Budget Process

Agency Goals

Goal 1: Create a safer transportation experience for evervone.

Safety is the Agency's first priority. There is no greater need than ensuring the safety and security of the system's users and the general public. Delivering a safer transportation experience requires coordination of the Agency's personnel and resources across the City, as well as maintaining a consistent, reliable, and safe transportation network with Agency partners.

Goal 2: Make transit and other sustainable modes of transportation the most attractive and preferred means of travel.

The SFMTA is committed to fostering an urban environment where sustainable modes of travel are desirable, accessible, and preferred over operating a private vehicle. In line with the City's Transit First Policy, the Agency will continue to work on its ongoing service enhancements and multimodal infrastructure improvements across the city.

Goal 3: Improve the quality of life and environment in San Francisco and the region.

Through implementation of this goal, not only will the SFMTA strive to make a positive impact in people's lives in the near-term, but also ensure the continued development of a more equitable and sustainable San Francisco in the long-term.

Goal 4: Create a workplace that delivers outstanding service.

Investing in the SFMTA workforce is a critical element to the overall achievement of the Agency's goals and objectives. When staff have the resources and tools to succeed, they can become more efficient, effective, and prepared to deliver services in support of all Agency goals and objectives.



Two Year Budget Cycle

The City Charter requires that SFMTA submit a two-fiscal year budget in even numbered years and it may submit budget amendments for the second fiscal year in odd numbered years. The City's fiscal year is July 1 through June 30. The format of the fiscal year in this book refers to the year in which the fiscal year ends. FY 2020-21 refers to the period July 1, 2020 to June 30, 2021, and FY 2021-22 refers to the period July 1, 2021 to June 30, 2022; the two periods together are referred to as FY 2020-21/22.

The two-year budget typically is presented to the Mayor and the Board of Supervisors for approval no later than May 1st of each even numbered year. The City Charter outlines formulas that determine the level of funding allocated to the SFMTA from the General Fund. If the proposed budget is within the defined funding levels, the Mayor must forward the budget to the Board of Supervisors as proposed.

Due to the unprecedented impacts of the COVID-19 Global Pandemic, the Mayor issued an emergency declaration that adjusted the submittal deadline of the budget to August 1st.

To establish the two-year budget, the Budget, Financial Planning and Analysis section of the Finance and IT Division of SFMTA, in coordination with SFMTA Capital Program Managers, SFMTA Division Managers, and City Budget Office / Controller, develops a proposed revenue and expenditure plan for the coming two-year cycle for the Operating and Capital Budgets. The proposed Capital Budget represents the first two years of the SFMTA's Capital Improvement Program.

The SFMTA's five-year Capital Improvement Program (CIP) is a fiscally constrained set of projects that the SFMTA plans to implement during the next five years. The CIP represents a portfolio of projects that are fiscally constrained, that is, limited to only what the Agency can pay for with our forecasted revenues. The five-year CIP is informed by the 20-year Capital Plan.

The SFMTA's 20-year Capital Plan is the first step in the Agency's capital planning process. It represents a financially unconstrained assessment of the SFMTA's anticipated capital needs for the next twenty years. In the 20-year Capital Plan, funding is not committed to any specific project. The capital needs outlined in the

plan are identified through the development of several Agency strategies, plans, and programs, as well as staffidentified needs to address potential safety issues and comply with city mandates.

Budget Outreach and Engagement

The development of the proposed FY 2020-21/22 Consolidated Budget included the implementation of a public outreach and engagement plan, consistent with SFMTA standard procedures. SFMTA informed stakeholders from every supervisory district of the current fiscal environment and solicited feedback on various budget proposals. The public outreach and engagement plan included meetings with elected officials, neighborhood groups, community organizations, citizens' advisory councils, and partner agencies.

In January 2020, SFMTA staff hosted a budget workshop for the SFMTA Board of Directors which outlined the budget landscape and proposed a roadmap to achieving a balanced and sustainable budget. After the workshop, the Agency emailed all the known stakeholder groups to offer the opportunity to meet with SFMTA staff and ask questions or offer feedback to the proposals presented to the Board of Directors at the workshop. Many stakeholders accepted the offer, and others declined. A complete list of participating stakeholder groups and the dates of the meetings can be found on page 13.

The SFMTA Board Workshop was the first opportunity for public comment on the budget process, and was followed by a series of public workshops and online discussions to support educating the public on budget decisions and gather valuable feedback to further refine the budget.

As the stakeholder engagement process continued to shape the budget, the COVID-19 health emergency emerged as a serious threat to public health and major disruption to the way of life in San Francisco. The financial impacts of the first weeks of the COVID-19 health emergency drastically reshaped the Agency's understanding and projections for the budget. In a demonstration of resiliency, the SFMTA moved the series of planned public meetings and workshops to a virtual 11 space and increased the channels whereby the public could comment on the budget.

Based on this outreach and engagement, the SFMTA received hundreds of postcards, voicemail messages, emails, and mentions on our social media accounts with valuable feedback on our consolidated budget proposals. The result of this outreach and engagement returned feedback on major issues such that, 28.2% addressed fare policy, 18.2% advocated against increasing towing and fees, 15.9% supported more Muni service, 15.6% vouched for extended metering, and 3.6% advocated support for taxis.

This feedback informed several key decisions in the budget including addressing equity concerns, increasing service, extending parking meters, and supporting the taxi industry. Many of the choices outlined in this consolidated budget book were the result of stakeholder input and discussion.

City Budget Guidelines

Budget Structure

The SFMTA's budget is developed as a line-item budget and is organized into funds, department, division, and section, that indicate where in the department the funds are allocated, and account codes which indicate what line of expenditure is included. The budget is also organized by divisions to indicate the Agency's organizational responsibility.

Position Considerations

COLAs / Labor Agreements / Equity Adjustments

As codified in the San Francisco Charter, the approved budget must contain funding to pay for all anticipated or estimated salary adjustments provided in employee Memorandum of Understanding (MOUs), cost of living adjustments (COLAs), and any other pay equity adjustments.

Annualization of Existing Positions

Positions that were added in the previous year's budget must be annualized at a 1.0 full-time equivalent (FTE) position from the previously budgeted partial position (see new positions and other adjustments below). The incremental costs associated with these positions must also be budgeted.

New Positions

New positions are prorated to reflect the portion of the year the position will be in payroll. If a position is expected to be in payroll for a full year, it will be represented as 1.0 FTE. Fractional positions represent positions that will be in payroll for less than a full year. This can be attributed to delay in start date or to account for processing time needed to onboard new employees.

Attrition Savings

It is anticipated that normal departmental attrition will result in savings. Attrition savings reflect cost savings from vacant or unfilled positions. It also includes positions that are not funded in a particular year. Attrition savings appear in the budget as a negative position count, which is netted against the total positions in the budget. Thus, the total position FTE count in the budget reflects the net funded positions for the department.

Other Adjustments

Other salary adjustments included in the position expenditure budget are those compensating for a year that has 260, 261, 262 workdays, for step adjustments, and for special job classes that are not included in the system's automatic COLA adjustment and must be manually updated. In addition, salary annualization costs represent the cost of wage adjustments that took place during the prior year.

Fringe Benefits

Fringe benefits include health care for active and retired employees, social security and Medicare contributions, City retirement contribution, City-paid employee retirement contributions (City pick-up), and other benefits provided in employee MOUs.

Budget Calendar

Date	Milestone
June 2019	SFMTA staff begin budget developn
July 2019	SFMTA staff review proposals with r
September 2019	SFMTA staff review staffing and res
November 2019	SFMTA staff balance proposed budg
January 28, 2020	SFMTA Board Budget Workshop
February 6, 2020	Citizens' Advisory Council (CAC) Me
February 18, 2020	SFMTA Board of Directors Fares Poli
February 19, 2020	Finance & Administration Committe
March 3, 2020	SFMTA Board of Directors Parking /
March 5, 2020	Citizens' Advisory Committee Review
March 17, 2020	SFMTA Board Public Hearing
March 18, 2020	Finance and Administration Commit
March 19, 2020	Public Online Open House
March 31, 2020	Mayor's Seventh Supplemental Eme released
April 2, 2020	Citizens' Advisory Council (CAC) Me
April 7, 2020	SFMTA Board Capital Improvement
April 21, 2020	SFMTA Board Adoption
June 1, 2020	Mayor's Proposed Interim Budget
June 30, 2020	Budget Revision to the SFMTA Board
August 1, 2020	Mayor's Proposed Budget
October 1, 2020	Board's Adopted (Final) Budget

SFMTA's budgets will conform to any change in citywide budget submission schedules the Mayor adjusts through an emergency declaration to ensure that interim appropriations are available for the SFMTA to continue operations after July 1, 2020 until October 1, 2020, when the SFMTA budget for the period ending June 30, 2022 will be finally operative.

ment process
revenue constraints
sources
lget
eeting
licy Discussion
ee (FAC) Meeting
/ Fares & Fines Discussion
2W
ittee Review
ergency Declaration impacting the budget calendar
eeting
t Program Detailed Discussion
rd - Public Hearing

Budget Information & Summary

Overview: Consolidated Budget Book

For FY 2020-21/22, the SFMTA is presenting the Operating and Capital Budgets as a consolidated budget book. In previous years, the SFMTA presented the proposed Capital and Operating Budgets as separate documents. This year, the Agency is combining these documents to provide an easier to understand and user-friendly look at the global SFMTA budget. The Operating Budget is developed and managed across the SFMTA's 12 Divisions and represents operational and service-related expenditures. The Capital Budget is developed and managed across 10 Capital Programs representing many capital improvements and projects.



SFMTA Consolidated Budget			
Operating Budget	Capi		
Agency-wide	Commu		
Board of Directors	F		
Capital Programs and Construction			
Communications & Marketing	1		
Director of Transportation	5		
inance and Information Technology			
Government Affairs	Taxi & Ac		
Human Resources	Traf		
Sustainable Streets	Transit F		
System Safety	Transit Optimi		
Taxi & Accessible Services			
Transit Services			
Taxi & Accessible Services	Transit Of		

ital Budget inications and IT Facilities Fleet Parking Security Streets cessible Services ffic Signals Fixed Guideway ization and Expansion

FY 2020-21/22 Two-Year Budget Principles

- Maintain a fiscally sustainable, balanced budget.
- Maintain service levels as a full-service transportation Agency.
- Maintain Agency reserves and develop policies that consider future economic conditions.
- Provide an easier to understand and user-friendly Operating and Capital budget.
- them about the Transportation System's needs.
- continuous evaluations for efficiencies and effectiveness.
- Drive the creation of the budget using Strategic Plan priorities, with input.
- enhance existing revenue sources.
- Identify benefits and impacts to investments and capital project impacts to ongoing operating costs; consider **fiscal** outcomes, social benefits and equity.
- Good Repair of San Francisco's transportation system.
- Consider all budget actions in a 5-year context, with new revenues not counted or spent until realized. One-time resources should be used for one-time needs, not ongoing expenses.
- money on one-off projects. Understand long-term consequences and opportunity costs.



Engage the Board of Supervisors, key constituent groups, and the public in the budget process and inform

Keep the SFMTA Board of Directors and Executive Team informed on the fiscal condition of the Agency and conduct

Identify outside financing or federal and state grant opportunities before using Agency resources. Pursue new and

Mitigate structurally underfunded budget items and address unfunded long-term liabilities, such as the State of

• Do not make spending decisions in isolation. Consider one-time investments that result in savings but avoid spending

Budget Information & Summary

Proposed Operating Budget Overview

The SFMTA FY 2020-21 and FY 2021-22 Operating Budgets are presented in further detail in the following pages. The table below summarizes the revenue and expenditure budgets proposed for FY 2020-21 and FY 2021-22 in comparison to the FY 2019-20 Budget.

	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Operating Revenues Subtotal	\$1,155.4	\$1,269.7	\$1,302.1
Capital Projects	-	\$248.3	\$111.5
Operating Revenues Total	\$1,155.4	\$1,518.0	\$1,413.6
Operating Expenditures Subtotal	\$1,185.8	\$1,251.8	\$1,281.1
Deposit to General Reserve Liability	-	\$2.3	\$2.3
Board Operating Reserve	-	\$15.5	\$18.7
Capital Spending	\$89.7	\$248.3	\$111.5
Operating Expenditures Total	\$1,275.5	\$1,518.0	\$1,413.6

Amounts displayed in millions

The Operating Budget includes the following:

- Discontinuation of the 83X Mid-Market Express Muni Service
- Continuation of Free Muni for Seniors and Disabled San Francisco residents
- Extension of the one-day Muni pass to the farebox
- Creation of Free Muni program for Department of Homelessness and Supportive Housing (HSH)approved individuals experiencing homelessness
- Creating a one-time waiver for towing and boot removal fees for HSH-approved individuals experiencing homelessness, and lowering tow fees for low-income individuals and HSHapproved individuals experiencing homelessness
- Additional increase over the baseline budget for labor including:
 - Critical positions to support subway reliability and continue regular extended maintenance shutdowns and support Central Subway testing and start-up

- Administrative and transportation planning FTEs to help manage the implementation of targeted extended evening and Sunday parking meter operation, and potentially Residential Parking Permits (RPP)
- Parking Control Officer (PCO) positions to address San Francisco congestion
- Positions supporint the Chief of Staff Office and the creation of a new Office of Race, Equity and Inclusion
- Investigator positions for the Mobility Harmonization Initiative managed by the Taxi and Accessible Services Division

Additional Operating Budget details are available in the Appendix.

Operating Revenue

The FY 2020-21 and FY 2021-22 Operating Budgets include revenues from transit fares; operating grants; parking and traffic fees and fines; other revenues such as advertising, interest income, miscellaneous fees; taxi services, parking tax in-lieu; Proposition D; transit development fees; and City population-based baseline. The budgets also include available fund balance for use and general fund support under the provisions of the City Charter, which requires the general fund base amount to be adjusted each year by the percentage increase or decrease in the aggregate City and County discretionary and unrestricted revenues. All capital revenues can be reviewed in the following sections of this book and via the 5-Year Capital Improvement Plan.

The following table summarizes the revenues for FY 2018-19 Actuals, FY 2019-20 Budget, and FY 2020-21 and FY 2021-22 Proposed Budget.

Revenue Type	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
General Fund Transfer ¹	\$413.3	\$355.2	\$357.2	\$359.2
Operating Grants	\$181.9	\$349.1	\$327.1	\$193.6
Other (Advertising, Interest, Misc. Fees, Recovery)	\$46.3	\$40.1	\$42.3	\$44.2
Parking and Traffic Fees and Fines	\$281.9	\$205.1	\$270.0	\$312.3
Parking Tax In-Lieu	\$68.8	\$48.7	\$56.5	\$67.7
Proposition D (Traffic Congestion Mitigation Tax)	\$0.0	\$0.0	\$7.4	\$8.9
Taxi Services	\$1.4	\$1.3	\$0.2	\$0.2
Transit Development Fees (Operating Support)	\$0.0	\$0.0	\$26.1	\$45.1
City Population-Based Baseline (Operating Support)	\$0.0	\$0.0	\$30.0	\$30.0
Transit Fares	\$197.1	\$155.9	\$139.9	\$188.8
Use of Fund Balance	\$0.0	\$0.0	\$13.0	\$52.2
Revenue Subtotal	\$1,190.7	\$1,155.4	\$1,269.7	\$1,302.1
Capital Projects	_	-	\$248.3	\$111.5
Total	\$1,190.7	\$1,155.4	\$1,518.0	\$1,413.6

¹General Fund Transfers include \$51.0 million of Educational Revenue Augmentation Funds in FY 2018-19



Amounts displayed in millions

Summary Operating Expenditures by Division

The table below summarizes the FY 2020-21 and FY 2021-22 proposed expenditure budget by Division in comparison to the FY 2018-19 Actuals and FY 2019-20 Budget.

Division	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Agency-wide ³	\$118.1	\$122.2	\$134.2	\$132.4
Deposit to General Liability Reserve	_	_	\$2.3	\$2.3
Board Operating Reserve	-	-	\$15.5	\$18.7
Agency-wide Subtotal	\$118.1	\$122.2	\$152.0	\$153.4
Board of Directors	\$0.7	\$0.8	\$0.6	\$0.7
Capital Programs and Construction	\$15.6	\$15.6	\$19.9	\$20.5
Communications and Marketing	\$7.0	\$7.3	\$6.4	\$6.3
Director of Transportation	\$0.8	\$0.9	\$2.3	\$3.1
Finance and Information Technology	\$105.5	\$118.0	\$133.6	\$137.1
Government Affairs	\$1.3	\$1.4	\$1.7	\$1.8
Human Resources	\$36.4	\$37.6	\$22.7	\$22.6
System Safety	\$4.3	\$4.4	\$7.4	\$7.6
Sustainable Streets	\$147.2	\$153.2	\$167.2	\$171.6
Transit Services	\$647.5	\$690.4	\$720.1	\$738.0
Taxi and Accessible Services	\$32.2	\$33.9	\$35.7	\$39.3
Division Subtotal	\$1,116.6	\$1,185.8	\$1,269.7	\$1,302.1
Capital Spending	-	\$89.7	\$248.3	\$111.5
Total	\$1,116.6	\$1,275.5	\$1,518.0	\$1,413.6

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

³Agency-wide represents activities that honor SFMTA's commitments to other transit agencies, account for costs that affect the entire organization, and to estimate and budget for costs which are unknown at the time of the budget submission but which the organization anticipates during the fiscal year.

Summary of Positions

The SFMTA's full-time equivalent positions (FTE) levels are set forth in the City and County of San Francisco's Annual Salary Ordinance (ASO), which authorizes appointments or continuation of appointments and specifies compensation. While positions may be authorized, they must be filled. The table below provides a summary of position FTEs for the Agency disaggregated by type of position. Detailed information showing filled, proposed, and FTE transfers by Division is included in the following section, and in the Appendix.

Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Operating Positions ⁴	6,003.35	6,142.34	6,188.92	138.99	46.58
Project Positions	504.00	482.77	486.00	(21.23)	3.23
Temporary Positions	68.60	50.11	47.70	(18.49)	(2.41)
Subtotal Positions	6,575.95	6,675.22	6,722.62	99.27	47.40
Less Attrition Savings	(594.67)	(659.64)	(656.57)	(64.97)	3.07
Total Positions	5,981.28	6,015.58	6,066.05	34.30	50.47

⁴ Operating Positions include at total of 43.08 FTEs in FY 2020-21 and 72.92 FTEs in FY 2021-22 that are cost neutral to the Agency

Operating Expenditures

Expenditures in the SFMTA's Operating Budget fall into eight major categories: salaries and fringe benefits, nonpersonnel services, materials and supplies, Capital spending, debt service, overhead and allocations, and services of other departments. Details on capital projects can be found in the FY 2020-21/22 Capital Budget.

The table below summarizes the expenditures for the FY 2018-19 Actuals, FY 2019-20 Budget, and the FY 2020-21 and FY 2021-22 Proposed Budget.

Expenditure Type	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$502.9	\$533.8	\$557.9	\$573.6
Fringe Benefits	\$245.8	\$266.0	\$290.4	\$295.5
Non-Personnel Services ²	\$228.0	\$235.3	\$249.1	\$256.2
Materials and Supplies	\$72.7	\$78.5	\$74.1	\$74.2
Capital Spending (Operating)	\$0.0	\$0.0	\$4.0	\$4.0
Debt Service	\$25.9	\$25.9	\$23.4	\$23.4
Services of Other Departments	\$77.1	\$82.1	\$91.2	\$92.4
Overhead and Allocations	(\$35.7)	(\$35.9)	(\$38.2)	(\$38.1)
Expenditure Subtotal	\$1,116.7	\$1,185.8	\$1,251.8	\$1,281.1
Deposit to General Liability Reserve	-	-	\$2.3	\$2.3
Board Operating Reserve	-	-	\$15.5	\$18.7
Capital Spending	-	\$89.7	\$248.3	\$111.5
Total	\$1,116.7	\$1,275.5	\$1,518.0	\$1,413.6

Amounts displayed in millions. Any discrepancies in totals are due to rounding.

² Non-Personnel Services includes the General Liability reserve is required to cover potential losses incurred by the Agency excess of the amount set aside for routine judgments and claims in the operating budget, and may only be used with approval by the SFMTA Board. The General Liability Reserve was originally set up when the SFMTA ceased purchasing general liability insurance and moved to establish a self-insurance reserve for liability in 2011, which was funded using amounts previously budgeted for liability insurance premiums. The General Liability Reserve was originally set up as an unappropriated reserve, requiring an action to be taken by both the SFMTA Board and the Board of Supervisors to access the funds when necessary. This budget would convert the reserve to an appropriated reserve that would continue to require SFMTA Board approval to access, but which would not require a separate action from the Board of Supervisors.

Agency-Wide

Mission and Services

The mission of the Agency Wide Division is threefold: 1) to honor SFMTA's commitments to other transit agencies; 2) to account for costs which affect the entire organization; and 3) to estimate and budget for costs which are unknown at budget submission but which the organization anticipates during the fiscal year.

Agency Wide Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$1.7	\$1.7	\$2.1	\$2.1
Fringe Benefits	\$38.7	\$38.6	\$50.6	\$47.5
Non-Personnel Services	\$37.3	\$38.6	\$27.7	\$28.2
Materials and Supplies	\$0.0	\$0.5	\$1.1	\$1.1
Capital Spending (Operating)	\$0.0	\$0.0	\$2.2	\$2.1
Services of Other Departments	\$37.9	\$41.1	\$45.4	\$46.4
Debt Service	\$25.9	\$25.9	\$23.4	\$23.4
Overhead and Allocations	(\$23.4)	(\$23.6)	(\$18.4)	(\$18.4)
Deposit to General Liability Reserve	-	-	\$2.3	\$2.3
Board Operating Reserve	-	_	\$15.5	\$18.7
Total	\$118.1	\$122.2	\$152.0	\$153.4

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Agency-Wide	Operating Positions	60.00	55.77	56.00	(4.23)	0.23
	Attrition Savings	(60.00)	(55.23)	(55.53)	4.77	(0.30)
Total Positions		0.00	0.54	0.47	0.54	(0.07)

Budget Highlights

• Budget will support a new management position in the Division.



Board of Directors

Mission and Services

The SFMTA Board of Directors provides policy oversight for the safe and efficient movement of people and goods in San Francisco, in accordance with the San Francisco Charter and the Transit First Policy. This includes Muni, automobiles and trucks, taxis, bicycling and walking. The SFMTA Board of Directors also serves as members of the San Francisco Parking Authority.

The Office of the SFMTA Board of Directors administers the affairs of the Board of Directors, coordinates the meetings of the Citizens' Advisory Council, and oversees the SFMTA's responses to all requests for public records.

Board of Directors Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$0.5	\$0.5	\$0.4	\$0.4
Fringe Benefits	\$0.2	\$0.2	\$0.2	\$0.2
Non-Personnel Services	\$0.05	\$0.05	\$0.04	\$0.04
Materials and Supplies	\$0.0	\$0.0001	\$0.001	\$0.001
Total	\$0.7	\$0.8	\$0.6	\$0.7

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Board of Directors	Operating Positions	4.00	3.00	3.00	(1.00)	0.00
	Attrition Savings	0.00	0.00	0.00	0.00	0.00
Total Positions		4.00	3.00	3.00	(1.00)	0.00

Budget Highlights

• Budget primarily is for meeting materials, as-needed translation services, salaries for Board Secretary and other support staff, and a basic travel budget.

Board of Directors Organizational Chart





Capital Programs and Construction

Mission and Services

The Capital Programs and Construction (CP&C) Division improves San Francisco's transportation infrastructure by managing the capital improvement programs for all City and County transportation initiatives and by supporting San Francisco as it changes and grows. This is achieved by engineering and construction improvements to the City's transportation infrastructure and transit fleet and facilities; by meeting the goals of Proposition E; and by supporting the City's General Plan.

Capital Programs and Construction Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$0.2	\$0.2	\$0.4	\$0.4
Fringe Benefits	\$0.01	\$0.1	\$0.03	\$0.03
Non-Personnel Services	\$0.1	\$0.1	\$0.2	\$0.2
Materials and Supplies	\$0.1	\$0.1	\$0.1	\$0.1
Services of Other Departments	\$3.2	\$3.4	\$3.9	\$4.2
Overhead and Allocations	\$12.0	\$11.9	\$15.3	\$15.6
Total	\$15.6	\$15.6	\$19.9	\$20.5

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Budget Highlights

- Due to new SFMTA policy, unfilled capital positions will be moved to central functions to support capital and one FTE is now supporting the Equal Opportunity Officer enhancing the Agency's focus on equity
- license fees and adequate training, so staff have the tools required to perform effectively
- Purchase of new equipment to support engineering staff to revise, edit, and digitize drawings and improve workflow

Organizational Chart



Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Capital Programs and Construction	Project Positions	207.50	182.50	182.50	(25.00)	0.00
	Temporary Positions	1.65	3.93	3.84	2.28	(0.09)
	Attrition Savings	0.00	0.00	0.00	0.00	0.00
Total Positions		209.15	186.43	186.34	(22.72)	(0.09)



projects; one FTE is now supporting the Communications team to enhance public outreach during construction,

• Investment in non-personnel services will remediate underfunding in prior budget periods and allow payment of

Communications and Marketing

Mission and Services

The Communications and Marketing Division is responsible for internal and external communications, including media relations, POETS (public outreach and engagement), agency branding, Muni customer service, external marketing, creative services, InsideSFMTA intranet, photographic services, and image archives. The Division plays a key role in how the general public, employees, and other agencies perceive the SFMTA.

Communications and Marketing Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$3.7	\$3.8	\$3.3	\$3.3
Fringe Benefits	\$1.5	\$1.6	\$1.5	\$1.5
Non-Personnel Services	\$1.6	\$1.7	\$1.3	\$1.3
Materials and Supplies	\$0.2	\$0.2	\$0.3	\$0.3
Total	\$7.0	\$7.3	\$6.4	\$6.3

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Communications and Marketing	Operating Positions	35.00	35.00	35.00	0.00	0.00
	Project Positions	7.00	7.00	7.00	0.00	0.00
	Temporary Positions	1.17	0.00	0.00	(1.17)	0.00
	Attrition Savings	(1.86)	(4.27)	(4.27)	(2.41)	0.00
Total Positions		41.31	37.73	37.73	(3.58)	0.00

Budget Highlights

- Increase in the materials and supplies budget will support equipment needs and ensure staff have the necessary tools to effectively communicate with the public about SFMTA's programs, projects, and services.
- Streamline and realign staff to accommodate a reduction in positions and ensure effective communications support across the Agency.





Director of Transportation

Mission and Services

Under the guidance of the SFMTA Board of Directors, the Director of Transportation Office leads the SFMTA to plan, build, operate, regulate, and maintain San Francisco's transportation network. The Director of Transportation ensures all divisions and sections work effectively with our partners and community stakeholders to serve our community by providing high quality, responsive, and reliable public transportation.

Director of Transportation Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$0.4	\$0.4	\$1.4	\$2.0
Fringe Benefits	\$0.1	\$0.1	\$0.6	\$0.8
Non-Personnel Services	\$0.3	\$0.3	\$0.3	\$0.3
Materials and Supplies	\$0.01	\$0.01	\$0.0	\$0.0
Total	\$0.8	\$0.9	\$2.3	\$3.1

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Director of Transportation	Operating Positions	2.00	8.27	12.00	6.27	3.73
	Attrition Savings	(0.22)	0.00	0.00	0.22	0.00
Total Positions		1.78	8.27	12.00	6.49	3.73

Budget Highlights

• The Director of Transportation budget includes new Agency positions to reinstate the Chief of Staff Office, and create a new Office of Race, Equity and Inclusion.

	Director of 1	ransportation	
		rancisco sportation Agency	
Office of the Chief of Staff			EEO Office
Government Affairs			Employee Engagement
			Office of Race Equity and Inclusion



Finance and Information Technology

Mission and Services

The Finance and Information Technology (FIT) Division provides strategic advice and information to support organizational decision-making and improved financial management. FIT maximizes the financial and physical capacity of the SFMTA and ensures improved and more efficient use of financial assets. FIT has operational oversight for the Agency's finances and various support functions.

FIT responsibilities include accounting, budgeting, financial analysis, capital planning and oversight, contract management, customer center management, equal employment opportunity, facility management, grants procurement and administration, administrative hearings, information technology, payroll, procurement, project controls, real estate, revenue collection, and strategic planning.

Finance and Information Technology Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$37.2	\$42.5	\$42.4	\$43.6
Fringe Benefits	\$15.1	\$17.9	\$18.5	\$19.0
Non-Personnel Services	\$42.1	\$44.6	\$55.3	\$56.9
Materials and Supplies	\$3.6	\$3.9	\$3.6	\$3.6
Capital Spending (Operating)	\$0.0	\$0.0	\$1.8	\$1.9
Services of Other Departments	\$9.6	\$11.4	\$13.9	\$14.0
Overhead and Allocations	(\$2.2)	(\$2.2)	(\$1.9)	(\$1.9)
Total	\$105.5	\$118.0	\$133.6	\$137.1

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Finance and Information Technology	Operating Positions	444.04	468.50	468.50	24.46	0.00
	Project Positions	83.50	89.58	90.50	6.08	0.92
	Temporary Positions	8.16	1.68	1.60	(6.48)	(0.08)
	Attrition Savings	(34.16)	(70.31)	(70.31)	(36.15)	0.00
Total Positions		501.54	489.45	490.29	(12.09)	0.84

Budget Highlights

information technology system infrastructure and long-term licensing costs.

Organizational Chart





• Addition of a new manager, administrative analyst, and information systems engineers will support actualizing

Government Affairs

Mission and Services

The Government Affairs Division is responsible for coordinating, developing, advancing and monitoring the SFMTA's legislative and policy interests at the local, state, and federal levels, including Regulatory Affairs. The Division works to ensure that a supportive policy and regulatory environment exists to advance the capital project and policy priorities of the Agency. Staff are responsible for development and advocacy of the Agency's annual legislative program; reviewing and monitoring legislation to evaluate impacts on the SFMTA; crafting and advocating for policy positions on pending legislation; and educating elected officials and key stakeholders and others about the SFMTA's project and policy priorities.

Government Affairs Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$0.8	\$0.8	\$1.0	\$1.1
Fringe Benefits	\$0.3	\$0.3	\$0.4	\$0.4
Non-Personnel Services	\$0.02	\$0.02	\$0.02	\$0.02
Materials and Supplies	\$0.001	\$0.001	\$0.001	\$0.001
Services of Other Departments	\$0.2	\$0.2	\$0.2	\$0.2
Total	\$1.3	\$1.4	\$1.7	\$1.8

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Government Affairs	Operating Positions	5.00	6.00	6.00	1.00	0.00
	Attrition Savings	0.00	0.00	0.00	0.00	0.00
Total Positions		5.00	6.00	6.00	1.00	0.00

Budget Highlights

- Addition of a new Regional Government Affairs Manager position that will support regional policy, funding, and advocacy work.
- Realignment of funding will increase support for advocacy-related travel expenses, which have been underfunded and overspent in prior budget years.

Organizational Chart





Human Resources

Organizational Chart

Mission and Services

The Human Resources (HR) Division enables the SFMTA to accomplish its strategic and operational goals by supplying necessary support services to Divisions, including: recruitment, organizational development, hiring, talent management, leave management, employee and labor relations, employee and operator training, employee wellness, employee and industrial safety, Americans with Disabilities Act guidance, and workers' compensation.

Human Resources Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$17.2	\$17.9	\$8.9	\$9.2
Fringe Benefits	\$6.6	\$7.1	\$3.8	\$3.9
Non-Personnel Services	\$8.7	\$8.7	\$6.8	\$6.8
Materials and Supplies	\$0.1	\$0.1	\$0.1	\$0.1
Services of Other Departments	\$3.8	\$3.9	\$3.0	\$2.5
Total	\$36.4	\$37.6	\$22.7	\$22.6

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Human Resources	Operating Positions	166.00	83.00	83.00	(83.00)	0.00
	Project Positions	5.00	5.00	5.00	0.00	0.00
	Temporary Positions	15.29	2.58	2.45	(12.71)	(0.13)
	Attrition Savings	(19.55)	(11.25)	(11.25)	8.30	0.00
Total Positions		166.74	79.33	79.20	(87.41)	(0.13)

Budget Highlights

• Transfer of positions from Human Resources to the Transit Division will lead to a net decrease in salary-related expenditures; these transfers are aligned with the City's Muni Reliability Working Group recommendations.





Sustainable Streets

Mission and Services

The mission of the Sustainable Streets Division is to plan, design, implement, and maintain the city's transportation infrastructure and regulations to support San Francisco's mobility needs as the city changes and grows. The Sustainable Streets Division initiates and coordinates improvements to the city's street, transit, bicycle, pedestrian, and parking infrastructure, thereby meeting the goals and objectives of the Transit First Policy, as well as supporting the SFMTA's Strategic Plan.

Sustainable Streets Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$49.9	\$51.8	\$60.6	\$62.4
Fringe Benefits	\$20.3	\$21.9	\$27.4	\$28.4
Non-Personnel Services	\$64.5	\$66.4	\$69.7	\$71.0
Materials and Supplies	\$5.4	\$5.4	\$4.7	\$4.7
Capital Spending (Operating)	\$0.0	\$0.0	\$0.1	\$0.1
Services of Other Departments	\$9.3	\$9.7	\$11.1	\$11.4
Overhead and Allocations	(\$2.2)	(\$2.1)	(\$6.3)	(\$6.3)
Total	\$147.2	\$153.2	\$167.2	\$171.6

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Sustainable Streets	Operating Positions	704.00	755.63	788.92	51.63	33.29
	Project Positions	152.00	142.00	142.00	(10.00)	0.00
	Temporary Positions	28.74	27.73	26.34	(1.01)	(1.39)
	Attrition Savings	(192.82)	(96.92)	(96.91)	95.90	0.01
Total Positions		691.92	828.44	860.35	136.52	31.91

Budget Highlights

- safety streets violations; positions costs are expected to be offset by citation revenue.
- improved garage customer service, and exploration of Residential Parking Permit program reforms.
- by additional fare revenue.

Organizational Chart



• Increase Parking Control Officer positions to address congestion in downtown areas and enforce bicycle lane and

• Additional non-personnel services and staff support will allow extended parking meter hours, Sunday meters, and

• Public Information and Administrative positions will support the marketing and administration of an employerbased fare program that will allow employers to purchase commuter passes for their employees, and will be offset

System Safety

Mission and Services

The System Safety Division ensures SFMTA's employees and the public are in an environment free from harm and injury. The Division's goal is to promote a safety culture and proactive environment that will effectively identify and manage risk through recognition, evaluation, and educating the Agency's employees and patrons in compliance with federal, state, and local health regulations to ensure everyone goes home safely.

The System Safety Division provides a safe environment for riders, employees, and the citizens of the City and County of San Francisco, maintaining a safety program that attains an optimum level of compliance. The Safety Division is responsible for managing Video Analytics, the SFMTA Incident Database, incident investigations, safety certifications, testing, and transportation system checks.

System Safety Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$2.5	\$2.6	\$3.7	\$3.8
Fringe Benefits	\$0.9	\$0.9	\$1.4	\$1.4
Non-Personnel Services	\$0.8	\$0.8	\$1.0	\$1.0
Materials and Supplies	\$0.02	\$0.2	\$0.02	\$0.02
Services of Other Departments	\$0.1	\$0.1	\$1.4	\$1.4
Total	\$4.3	\$4.4	\$7.4	\$7.6

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
System Safety	Operating Positions	20.00	28.00	28.00	8.00	0.00
	Temporary Positions	2.06	3.03	2.88	0.97	(0.15)
	Attrition Savings	(2.11)	(4.94)	(4.94)	(2.83)	0.00
Total Positions		19.95	26.09	25.94	6.14	(0.15)

Budget Highlights

• Increase in materials and supplies budget will support the Agency-wide Public Transportation Agency Safety Plan, which is mandated by the Federal Transit Administration (FTA) and for purchase of a badging machine for the Roadway Worker Protection program.

Organizational Chart





Taxi and Accessible Services

Mission and Services

Traditionally, the Taxis and Accessible Services (TAS) Division has represented a combination of two distinct functions of the SFMTA that substantially overlap in the regulation of the taxi industry. Accessible Services is a core support function for all modes of the Agency to ensure that transit, pedestrian and bike facilities, and taxi services are accessible to older adults and people with disabilities. This Division also oversees the SFMTA Paratransit program. In order to provide a cost-efficient and customer friendly network of paratransit services, Accessible Services has leveraged the private taxi industry in a private-public partnership. Taxi Services' core function is to license and regulate the private taxi industry to ensure that drivers and vehicles are safe, that taxi service is accessible to the disability community, and that service is available regardless of trip origin or destination at prices that are transparent.

In addition to the regulatory oversight of the taxi industry, TAS manages emerging mobility permit programs. These programs include: commuter shuttles, shared bicycles, and scooters.

Taxi and Accessible Services Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$2.9	\$3.1	\$3.1	\$3.4
Fringe Benefits	\$1.3	\$1.4	\$1.5	\$1.6
Non-Personnel Services	\$30.2	\$31.7	\$34.1	\$37.4
Materials and Supplies	\$0.1	\$0.1	\$0.2	\$0.3
Services of Other Departments	\$0.7	\$0.7	\$1.2	\$1.2
Overhead and Allocations	(\$3.2)	(\$3.1)	(\$4.4)	(\$4.6)
Total	\$32.2	\$33.9	\$35.7	\$39.3

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Taxi and Accessible Services	Operating Positions	30.00	33.85	35.00	3.85	1.15
	Attrition Savings	(0.31)	(5.47)	(5.47)	(5.16)	0.00
Total Positions		29.69	28.38	29.53	(1.31)	1.15

Budget Highlights

be offset by citation revenue.

Organizational Chart





• Additional investigator positions in the Taxi and Accessible Services Division will support the Mobility Harmonization Initiative, which will improve the SFMTA's ability to regulate mobility permits and participants; new positions will

Transit Services

Mission and Services

The Transit Services Division provides ongoing planning, building, operation, regulation, and maintenance of the public transportation network, connecting San Francisco communities at every step in the process. The Transit Services Division works collaboratively with other SFMTA Divisions and other city departments to provide services to our customers by operating and maintaining over 1,000 vehicles including motor coaches, trolley coaches, light rail vehicles, historic and vintage streetcars, and cable cars.

Transit Services Budget Summary	FY 2018-19 Actuals	FY 2019-20 Budget	FY 2020-21 Proposed	FY 2021-22 Proposed
Salaries	\$385.9	\$408.5	\$430.5	\$441.9
Fringe Benefits	\$160.8	\$175.9	\$184.6	\$190.8
Non-Personnel Services	\$42.2	\$42.4	\$52.5	\$52.9
Materials and Supplies	\$63.2	\$68.8	\$63.9	\$63.9
Services of Other Departments	\$12.3	\$11.6	\$11.1	\$11.1
Overhead and Allocations	(\$16.8)	(\$16.8)	(\$22.5)	(\$22.5)
Total	\$647.5	\$690.4	\$720.1	\$738.0

Amounts displayed in millions. Any inconsistencies in totals are due to rounding.

Division Positions

Division	Position Type	FY 2019-20 Budget FTE	FY 2020-21 Proposed FTE	FY 2021-22 Proposed FTE	FY 2020-21 Compared to FY 2019-20	FY 2021-22 Compared to FY 2020-21
Transit Services	Operating Positions	4,533.31	4,665.32	4,673.50	132.01	8.18
	Project Positions	49.00	56.69	59.00	7.69	2.31
	Temporary Positions	11.53	11.16	10.59	(0.37)	(0.57)
	Attrition Savings	(283.64)	(411.25)	(407.89)	(127.61)	3.36
Total Positions		4,310.20	4,321.92	4,335.20	11.72	13.28

Budget Highlights

Includes the implementation of partial Muni Reliability W actions:

Critical positions to support subway reliability support Central Subway testing and start-up



Organizational Chart

Includes the implementation of partial Muni Reliability Working Group recommendations through the following

• Critical positions to support subway reliability and continue regular extended maintenance shutdowns and

The proposed FY 2020-21/22 Capital Budget is SFMTA's two-year financial plan and consolidated capital program. It represents the first two years of SFMTA's Five-Year Capital Improvement Program (CIP).

Projects funded through this two-year budget include infrastructure investments as well as various procurements and other one-time initiatives (plans, educational programs, etc.) to be implemented throughout the City. Projects contained in the proposed FY 2020-21/22 Capital Budget continue to reflect the SFMTA Board of Directors' adopted policies and plans including Vision Zero, Transit First, Pedestrian Program, the 2019 Bike Program Report, the City and County of San Francisco Adopted Area Plans, the SFMTA Strategic Plan, and the San Francisco Transportation Plan.

The proposed FY 2020-21/22 Capital Budget funds a variety of capital projects addressing infrastructure needs related to transit reliability, street safety, state of good repair, facilities, taxi, system safety, and accessibility.

Complete project scopes and funding plans will be reflected in the SFMTA's proposed five-year FY 2020-21/25 Capital Improvement Program (CIP) which will be adopted by the SFMTA Board of Directors in April 2020. It should be noted that the level of funding within the Capital Budget only reflects parameters of the proposed effort of work at that point in time. In addition to the projects included in the Capital Budget that will receive new funding in FY 2020-21/22, the Agency will continue to implement existing projects that were fully funded before this two-year period.

The Capital Improvement Program is comprised of 10 Capital Programs as listed in the table below. These programs were designed to ensure investments are in line with the Agency's values, strategic goals, and priorities.

Communications / IT	Plan, design and the efficiency an customers and e
Facility	Acquire, develop facilities used for
Fleet	Purchase and rel coaches, light ra
Parking	Plan, design, reh infrastructure re
Security	Plan, design and the transit system
Streets	Plan, design, and safety and prom
Taxi	Implement syste to provide a bett use
Signals	Plan, design, eng to decrease tran Francisco streets
Transit Fixed Guideway	Plan, design, and wires, and train
Transit Optimization and Expansion	Plan, design, eng improve travel ti system



d implement technology infrastructure upgrades to improve nd efficacy of the SFMTA and provide a better experience for employees

op, and/or rehabilitate transit station areas and maintenance or transit, traffic, and parking operations

habilitate transit vehicles including motor coaches, trolley ail vehicles, and paratransit vans

habilitate, and construct public parking facilities or street elated to public parking

d construct or implement systems to improve the security of em

nd construct engineering improvements to improve street note walking, bicycling, and transit

ems to optimize and support the taxi system in San Francisco tter rider experience and promote low-emissions taxi vehicle

ngineer, and construct infrastructure and traffic signals nsit travel time and improve mobility and safety on San

nd construct transit improvements to rail track, overhead control technology

ngineer, and construct infrastructure improvements to time, increase reliability and expand capacity of the transit

Two-Year Capital Budget Summary

Projects	FY 2020-21 Proposed Budget	FY 2021-22 Proposed Budget
Communication & IT	\$7.0	\$3.3
Facility	\$69.6	\$67.7
Fleet	\$150.6	\$186.1
Parking	\$0.0	\$11.4
Security	\$2.0	\$2.0
Traffic Signals	\$18.5	\$24.1
Streets	\$77.9	\$80.0
Тахі	\$0.7	\$0.7
Transit Fixed Guideway	\$63.2	\$60.6
Transit Optimization & Expansion	\$170.2	\$117.2
Grand Total	\$559.8	\$553.1

Amounts displayed in millions

Funded Projects by Program in FY 2020-21/22

PROJECT BY CAPITAL PROGRAM	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
COMMUNICATIONS & IT PROJECTS		
NETWORK INFRASTRUCTURE REPLACEMENT PROJECT	\$0.7	\$0.6
RAIL VIDEO-BASED SAFETY PROGRAM	\$2.6	\$0.0
SUBWAY VIDEO SECURITY	\$1.1	\$1.1
TRANSIT ONLY LANE ENFORCEMENT (TOLE)	\$0.0	\$0.0
VIDEO MODERNIZATION - REAL TIME VIDEO	\$2.6	\$1.6
COMMUNICATION & IT PROJECT TOTAL	\$7.0	\$3.3

FACILITY PROJECTS

\$1.2	\$5.4
\$21.2	\$20.9
\$0.3	\$0.0
	ΨΖ1.Ζ

PROJECT BY CAPITAL PROGRAM

FACILITY PROGRAM TOTAL
WOODS FACILITY MODERNIZATION
SFMTA FACILITIES FRAMEWORK - PARKING FACILITIES F
POTRERO MODERNIZATION PROJECT
MUNI METRO EAST EXPANSION - TROLLEY YARD
FACILITY RESERVE
FACILITY CONDITION ASSESSMENT IMPLEMENTATION
FACILITIES CAMPAIGN PLANNING
CASTRO STATION ACCESSIBILITY IMPROVEMENT PROJE
BUS WASHER RENOVATION CAMPAIGN

FLEET PROJECTS		
30' MOTOR COACH REPLACEMENT PROCUREMENT	\$0.0	\$1.4
40' & 60' MOTOR COACH REPLACEMENT PROCUREMENT	\$0.0	\$0.0
40' BATTERY-ELECTRIC BUS (EV BUS) PILOT PROCUREMENT	\$18.1	\$0.0
40' MOTOR COACH EXPANSION PROCUREMENT	\$42.3	\$12.2
CABLE CAR STATE OF GOOD REPAIR PROGRAM	\$2.4	\$3.2
DOUBLE-ENDED STREETCAR REHABILITATIONS (2 STREETCARS)	\$0.4	\$0.9
FAREBOX REPLACEMENT	\$1.0	\$0.0
FLEET CAPITAL PROGRAM ASSET ASSESSMENT	\$0.1	\$0.0
FLEET CONTINGENCY	\$3.3	\$0.9
FLEET RESERVE	\$0.0	\$0.0
LIGHT RAIL VEHICLE (LRV) REPLACEMENT & EXPANSION PROCUREMENT	\$26.6	\$113.6
NEW FLYER MIDLIFE OVERHAUL PHASE I	\$39.8	\$32.9
NEW FLYER MIDLIFE OVERHAUL PHASE II	\$0.0	\$3.7
NON-REVENUE FLEET MANAGEMENT PROGRAM	\$5.0	\$5.0
ORION MOTOR COACH COMPONENT REFURBISHMENTS	\$3.7	\$0.0
PARATRANSIT FLEET REPLACEMENT PROGRAM	\$3.4	\$3.4
PARATRANSIT VEHICLE EXPANSION PROCUREMENT (20 VEHICLES)	\$1.9	\$0.0
PARATRANSIT VEHICLE EXPANSION PROCUREMENT (5 CUTAWAYS)	\$0.0	\$0.0
STREETCAR STATE OF GOOD REPAIR (SGR) PROGRAM STUDY	\$0.3	\$0.6
STREETCAR WRECK REPAIR PROGRAM	\$0.3	\$1.6
VINTAGE STREETCAR REHABILITATIONS	\$2.3	\$6.5
FLEET PROGRAM TOTAL	\$150.6	\$186.1

	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
	\$0.2	\$1.2
CT	\$7.3	\$8.4
	\$0.1	\$0.0
	\$3.4	\$1.5
	\$8.0	\$1.7
	\$7.9	\$28.6
	\$15.8	\$0.0
PLAN	\$0.8	\$0.0
	\$3.5	\$0.0
	\$69.6	\$67.7

PROJECT BY CAPITAL PROGRAM	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
PARKING PROJECTS		
ELEVATOR MODERNIZATIONS, GARAGE GROUP 2	\$0.0	\$0.4
PARKING METER REPLACEMENT	\$0.0	\$11.0
PARKING PROGRAM TOTAL	\$0.0	\$11.4

SECURITY PROJECTS

RESERVE: SECURITY	\$2	\$2
SECURITY PROGRAM TOTAL	\$2	\$2

TRAFFIC SIGNAL PROJECTS		
3RD STREET VIDEO DETECTION REPLACEMENT PHASE IV	\$0.2	\$0.0
AUTOMATED PHOTO ENFORCEMENT-PHASE 2 EXPANSION	\$2.0	\$0.0
CITYWIDE NEW ACCESSIBLE PEDESTRIAN SIGNALS PHASE 2	\$0.0	\$0.0
CONTRACT 35: TRAFFIC SIGNAL MODIFICATIONS	\$3.7	\$0.0
CONTRACT 36: TRAFFIC SIGNAL MODIFICATIONS	\$6.1	\$1.6
CONTRACT 66: NEW TRAFFIC SIGNALS	\$0.0	\$1.0
CONTRACT 67: NEW TRAFFIC SIGNALS	\$0.0	\$0.0
PROGRAM: CITY COORDINATION OPPORTUNITIES-NEW TRAFFIC SIGNALS	\$0.3	\$0.3
PROGRAM: TRAFFIC SIGN REPLACEMENT	\$0.2	\$0.2
PROGRAM: TRAFFIC SIGNAL HARDWARE REPLACEMENT	\$0.3	\$0.3
PROGRAM: TRAFFIC SIGNAL VISIBILITY UPGRADES	\$0.3	\$0.3
SIGNAL CONDITION ASSESSMENTS	\$0.0	\$0.0
SIGNALS RESERVE	\$0.7	\$0.5
TENDERLOIN SIGNAL UPGRADE	\$0.0	\$0.0
VISION ZERO SIGNAL RETIMING	\$0.9	\$1.2
WESTERN ADDITION AREA - TRAFFIC SIGNAL UPGRADES	\$3.7	\$18.6
Traffic Signal Visibility Upgrades		\$0.3
Western Addition Area - Traffic Signal Upgrades	\$1	
TRAFFIC SIGNALS PROGRAM TOTAL	\$18.5	\$24.1

STREETS PROJECTS

PROJECT BY CAPITAL PROGRAM	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
13TH ST PROTECTED BIKE LANES	\$0.2	\$0.4
5TH STREET CORRIDOR IMPROVEMENTS - PHASE 2	\$0.6	\$1.7
6TH STREET STREETSCAPE	\$11.2	\$8.0
ALEMANY INTERCHANGE IMPROVEMENT PROJECT - PHASE 2	\$0.3	\$0.0
BAYVIEW COMMUNITY BASED TRANSPORTATION PLAN	\$0.3	\$2.3
BAYVIEW COMMUNITY BASED TRANSPORTATION PLAN NEAR TERM	\$0.4	\$0.0
BEALE STREET BIKEWAY	\$1.1	\$0.0
BIKE TO WORK DAY	\$0.0	\$0.0
BRANNAN STREET STREETSCAPE	\$0.0	\$0.0
BUSINESS TRANSPORTATION DEMAND MANAGEMENT	\$0.0	\$0.0
CESAR CHAVEZ/BAYSHORE/POTRERO INTERSECTION IMPROVEMENTS PHASE 2	\$0.0	\$1.1
CITYWIDE BIKE PLAN	\$1.0	\$0.1
COMPREHENSIVE EMPLOYEE TDM PROGRAM	\$0.1	\$0.2
EMBARCADERO ENHANCEMENT PROJECT - PHASE 1	\$0.0	\$0.0
EMBARCADERO QUICK-BUILD	\$1.1	\$0.0
ENGINEERING TECHNICAL FEASIBILITY AND COST ESTIMATION FOR PLANNING STUDIES	\$0.2	\$0.0
EXISTING RESIDENTS TRANSPORTATION DEMAND MANAGEMENT PROGRAM	\$0.4	\$0.0
FOLSOM-HOWARD STREETSCAPE	\$0.0	\$20.4
GENEVA AVENUE TRAFFIC SIGNALS	\$0.0	\$2.4
LAKE MERCED PEDESTRIAN SAFETY	\$0.1	\$0.0
LOMBARD STREET STREETSCAPE	\$1.8	\$0.0
MISSION STREET EXCELSIOR	\$2.7	\$4.5
MOVE WESTERN ADDITION MID-TERM IMPROVEMENTS	\$0.3	\$0.0
OCEAN AVENUE SAFETY IMPROVEMENTS	\$0.0	\$0.9
OCEAN BEACH MASTER PLAN - SLOAT/GREAT HIGHWAY	\$0.0	\$2.3
OTHER RESERVE	\$1.1	\$1.1
PAGE STREET NEIGHBORWAY (MARKET TO WEBSTER)	\$0.0	\$1.4
PERMANENT PAINTED SAFETY ZONE CONVERSION	\$2.4	\$0.5
PLACE BASED PLANNING PROGRAM (PREV CONTEXT SENSITIVE PLAN PROGRAM)	\$0.1	\$0.2
PROGRAM: ANNUAL APPLICATION-BASED RESIDENTIAL STREET TRAFFIC CALMING	\$1.2	\$1.2
PROGRAM: ANNUAL TRAFFIC CALMING REMOVAL AND REPLACEMENT	\$0.1	\$0.1

PROJECT BY CAPITAL PROGRAM	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
PROGRAM: BICYCLE NETWORK PROTECTED INTERSECTION UPGRADES	\$1.1	\$1.1
PROGRAM: BIKE FACILITY MAINTENANCE: DELINEATORS & GREEN PAVEMENT	\$0.2	\$0.2
PROGRAM: CITYWIDE BIKE SPOT IMPROVEMENTS	\$1.1	\$1.2
PROGRAM: CITYWIDE NEIGHBORWAY DESIGN AND IMPLEMENTATION	\$1.6	\$1.6
PROGRAM: CITYWIDE VISION ZERO QUICK BUILD	\$4.0	\$4.2
PROGRAM: COMMUNITY RESPONSE IMPLEMENTATION	\$1.1	\$1.1
PROGRAM: QUICK & EFFECTIVE PEDESTRIAN SAFETY	\$0.8	\$0.8
PROGRAM: RECTANGULAR RAPID FLASHING BEACON INSTALLATION	\$0.6	\$0.6
PROGRAM: SCHOOLS ENGINEERING	\$1.3	\$1.3
PROGRAM: SHORT-TERM BIKE PARKING	\$0.8	\$0.8
PROGRAM: SPEED RADAR SIGN INSTALLATION	\$0.2	\$0.2
PROGRAM: STREETS COORDINATION IMPROVEMENTS	\$1.0	\$1.0
PROGRAM: TENDERLOIN VISION ZERO QUICK BUILD	\$1.3	\$1.4
PROGRAM: VISION ZERO PROACTIVE TRAFFIC CALMING	\$0.8	\$0.8
RESIDENTIAL TRANSPORTATION DEMAND MANAGEMENT	\$0.0	\$0.0
SAFE ROUTES TO SCHOOL NON-INFRASTRUCTURE PROJECT	\$0.0	\$0.2
SAFE STREETS EVALUATION PROGRAM	\$0.3	\$0.3
SLOAT AND SKYLINE INTERSECTION	\$0.7	\$0.0
STREETS CONDITION ASSESSMENT	\$0.3	\$0.0
STREETS RESERVE	\$5.5	\$8.3
TAYLOR STREET STREETSCAPE	\$20.6	\$0.0
TERRY FRANCOIS BOULEVARD BIKEWAY IMPROVEMENTS	\$0.0	\$1.2
TRANSPORTATION DEMAND MANAGEMENT FOR TOURISTS	\$0.0	\$0.1
TRANSPORTATION DEMAND MANAGEMENT: BICYCLE OUTREACH AND EDUCATION	\$0.1	\$0.1
TRAVEL DECISION SURVEY	\$0.2	\$0.1
UPPER MARKET PEDESTRIAN IMPROVEMENTS	\$4.4	\$0.0
VALENCIA STREET BIKEWAY IMPLEMENTATION PLAN	\$1.8	\$4.7
VISION ZERO SF MOTORCYCLE SAFETY PROGRAM	\$0.1	\$0.1
VISITACION VALLEY COMMUNITY BASED TRANSPORTATION PLAN	\$0.4	\$0.0
WASHINGTON/TRENTON BULB-OUT & BEACONS	\$1.5	\$0.0
STREETS PROGRAM TOTAL	\$77.9	\$80.0

TAXI PROJECTS

\$0.2	\$0.2
	\$0.2

PROJECT BY CAPITAL PROGRAM

TRANSIT FIXED GUIDEWAY PROJECTS
CABLE CAR BARN TURNTABLE
CABLE CAR CURVED TRACK REPLACEMENT
CABLE CAR SURFACE PLANNING STUDY
CABLE CAR TURNTABLE STATE OF GOOD REPAIR (SGR
CALTRAIN ELECTRIFICATION
FIXED GUIDEWAY CAPITAL PROGRAM ASSET CONDIT
ISLAIS CREEK BRIDGE OVERHEAD RECONSTRUCTION
N JUDAH SURFACE TRACKWORK REPLACEMENT
OVERHEAD LINE STATE OF GOOD REPAIR (SGR) PROG
RAIL GRINDING STATE OF GOOD REPAIR (SGR) PROGR
RAIL SIGNAL STATE OF GOOD REPAIR (SGR) PROGRAM
SAN JOSE SUBSTATION PHASE I
SCADA FIBER OPTIC POWER CONTROL CONVERSION
SPECIAL TRACKWORK REPLACEMENT (3 LOCATIONS)
SUBWAY ELECTRICAL SYSTEMS STATE OF GOOD REPA PROGRAM
SUBWAY FIRE LIFE SAFETY STATE OF GOOD REPAIR (S
SUBWAY FIRE LIFE SAFETT STATE OF GOOD REPAIR (S
PROGRAM
SUBWAY RAIL REPLACEMENT (EMBARCADERO STATIC
STATION)
SUBWAY TRACK SWITCH MACHINES REPLACEMENT (I
SUBWAY TUNNEL BORE LIGHTING REPLACEMENT PHA
SURFACE TRACKWAY PAVEMENT STATE OF GOOD REF PROGRAM
TRACK SUPPORT STRUCTURE REPLACEMENT PHASE II
TRACTION POWER STATE OF GOOD REPAIR (SGR) PRC
TRAIN CONTROL SYSTEM UPGRADE
TRANSIT FIXED GUIDEWAY RESERVE
TRANSIT-ONLY LANE LIFECYCLE MANAGEMENT
ULTRASONIC RAIL TESTING PHASE III

	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
NTERFACE	\$0.3	\$0.3
	\$0.1	\$0.1
	\$0.0	\$0.0
	\$0.7	\$0.7

	\$0.3	\$1.2
	\$0.0	\$3.9
	\$0.3	\$0.3
) PROGRAM	\$1.0	\$0.6
	\$11.2	\$0.0
ION ASSESSMENTS	\$0.2	\$0.0
	\$0.0	\$2.9
	\$0.0	\$0.0
RAM	\$0.0	\$0.0
AM	\$0.0	\$0.2
Λ	\$0.2	\$0.0
	\$1.0	\$0.0
	\$1.2	\$1.5
	\$3.0	\$0.0
NR (SGR)	\$2.0	\$0.4
gr) program	\$2.0	\$0.4
PAIR (SGR)	\$4.8	\$0.4
ON TO CASTRO	\$0.0	\$0.0
	\$1.8	\$5.0
NEW)	\$1.0	\$1.9
SE II	\$0.0	\$0.2
PAIR (SGR)	\$0.7	\$0.5
	\$0.0	\$0.8
GRAM	\$6.3	\$0.3
	\$24.2	\$38.8
	\$1.1	\$1.1
	\$0.0	\$0.0
	\$0.0	\$0.2

PROJECT BY CAPITAL PROGRAM	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
WEST PORTAL OPTIMIZATION & CROSSOVER ACTIVATION	\$1.0	\$0.0
TRANSIT FIXED GUIDEWAY PROGRAM TOTAL	\$63.2	\$60.6
Transit Optimization and Expansion Projects		
1 CALIFORNIA MUNI FORWARD	\$0.8	\$0.0
14 MISSION: INNER MISSION (11TH ST TO RANDALL) MUNI FORWARD	\$1.4	\$1.0
14 MISSION: MISSION & S VAN NESS MUNI FORWARD	\$2.7	\$0.0
14 MISSION: SOMA MUNI FORWARD	\$0.1	\$0.0
22 FILLMORE - 16TH STREET MUNI FORWARD	\$26.0	\$1.1
27 BRYANT MUNI FORWARD	\$3.3	\$2.3
28 19TH AVENUE: SOUTH OF GOLDEN GATE PARK MUNI FORWARD	\$18.7	\$2.5
29 SUNSET MUNI FORWARD	\$0.6	\$8.0
30 STOCKTON: 3RD STREET MUNI FORWARD	\$0.0	\$2.6
30 STOCKTON: VAN NESS MUNI FORWARD	\$0.4	\$0.0
5 FULTON: ARGUELLO TO 25TH AVE MUNI FORWARD	\$0.0	\$0.0
7 HAIGHT-NORIEGA: HAIGHT STREET MUNI FORWARD	\$1.2	\$0.0
8 BAYSHORE: VISITACION VALLEY MUNI FORWARD	\$0.1	\$0.0
ACCESSIBLE LIGHT RAIL STOPS	\$0.2	\$0.3
BAYSHORE CALTRAIN STATION UPGRADES	\$0.0	\$0.0
BETTER MARKET STREET	\$5.0	\$55.1
BUS TRANSIT SIGNAL PRIORITY INTERSECTION DEPLOYMENTS	\$5.6	\$1.8
E/F LINE IMPROVEMENTS: EXTENSION TO AQUATIC PARK	\$0.0	\$0.0
E/F LINE IMPROVEMENTS: FISHERMAN'S WHARF RELOCATION	\$0.4	\$0.3
EMBARCADERO POCKET TRACK	\$0.0	\$0.0
GEARY BRT PHASE 2	\$2.1	\$3.4
GEARY RAPID PROJECT (MARKET TO STANYAN)	\$4.0	\$0.0
GENEVA/SAN JOSE M-LINE TERMINAL	\$1.2	\$0.0
GENEVA-HARNEY BRT STUDY	\$0.0	\$1.3
J CHURCH MUNI FORWARD	\$2.9	\$2.1
K INGLESIDE MUNI FORWARD	\$1.0	\$3.1
L TARAVAL IMPROVEMENT PROJECT	\$42.5	\$4.9
M OCEANVIEW MUNI FORWARD	\$1.5	\$2.2
MAJOR CORRIDOR PROJECT DEVELOPMENT	\$0.0	\$0.0
M-LINE PARK MERCED SURFACE REALIGNMENT	\$19.9	\$0.0
MUNI FORWARD OCS SPOT IMPROVEMENTS	\$1.4	\$0.0
MUNI ROADWAY ELEVATION IMPROVEMENTS	\$0.0	\$0.0

PROJECT BY CAPITAL PROGRAM

CAPITAL PROJECTS GRAND TOTAL
TRANSIT OPTIMIZATION & EXPANSION PROGRAM
VAN NESS BUS RAPID TRANSIT: ASSOC'D IMP
VAN NESS AVENUE BRT
TRANSIT STOP ENHANCEMENT PROGRAM
TRANSIT OPTIMIZATION & EXPANSION RESERVE
PROGRAM: TRANSIT SIGNALS IMPLEMENTATION
IMPROVEMENTS
PROGRAM: MUNI QUICK BUILD AND TRANSIT RELIABI
PROGRAM: MUNI METRO SUBWAY STATION ENHANCE
PROGRAM: EQUITY STRATEGY IMPROVEMENTS
PROGRAM: CABLE CAR TRAFFIC CALMING & SAFETY I
PROGRAM: ACCESSIBLE STOPS SPOT IMPROVEMENTS
POWELL STREET PLAZA & TRANSIT RELIABILITY IMPRO
N JUDAH: JUDAH STREET QUICK BUILD
N JUDAH: JUDAH STREET MUNI FORWARD
MUNI SUBWAY EXPANSION PROJECT

	FY 2020-21 PROPOSED	FY 2021-22 PROPOSED
	\$0.0	\$2.7
	\$0.0	\$2.0
	\$0.0	\$5.0
OVEMENTS	\$5.6	\$6.9
	\$0.0	\$0.9
IMPROVEMENTS	\$0.4	\$0.4
	\$0.0	\$0.0
EMENT	\$0.0	\$2.9
ILITY SPOT	\$3.7	\$1.2
	\$0.1	\$0.1
	\$3.2	\$2.7
	\$2.1	\$0.6
	\$11.3	\$0.0
	\$1.2	\$0.0
I TOTAL	\$170.2	\$117.2
	\$559.8	\$553.1

Amounts displayed in millions

Fund Source by Capital Program

FUND SOURCE	FY 2020-21	FY 2021-22
COMMUNICATION & IT FUND SOURCES		
POPULATION BASELINE TRANSIT GENERAL FUND	\$4.4	\$3.3
TRANSPORTATION SUSTAINABILITY FEE (TSF) MAINTENANCE	\$2.6	\$0.0
COMMUNICATION & IT TOTAL	\$7.0	\$3.3

FACILITY FUND SOURCES

FACILITY TOTAL	\$69.6	\$67.7
GENERAL OBLIGATION (GO) BOND - SIGNALS	\$0.0	\$15.9
TRANSPORTATION SUSTAINABILITY FEE (TSF) TRANSIT	\$0.0	\$3.6
TRANSPORTATION SUSTAINABILITY FEE (TSF) MAINTENANCE	\$0.0	\$11.3
TRANSPORTATION NETWORK COMPANY TAX	\$0.0	\$3.4
SFMTA OPERATING FUNDS FACILITY PROGRAM	\$14.3	\$2.5
SF PROPOSITION K SALES TAX*	\$2.9	\$0.0
REGIONAL MEASURE 3 - MUNI FLEET EXPANSION AND FACILITIES	\$11.7	\$14.5
POPULATION BASELINE TRANSIT GENERAL FUND	\$11.3	\$5.3
LOW CARBON FUEL STANDARD	\$0.0	\$0.0
GENERAL OBLIGATION (GO) BOND - ACCESSIBILITY	\$21.2	\$5.0
DEVELOPER FEES FOR PIER 70	\$0.0	\$4.7
DEVELOPER FEES FOR MISSION ROCK	\$0.0	\$0.0
DEVELOPER FEE REVENUE - MISSION ROCK	\$3.2	\$0.0
CALTRANS STATE OF GOOD REPAIR (SGR)	\$5.0	\$1.5

FLEET FUND SOURCES

BAY AREA TOLL AUTHORITY (BATA) PROJECT SAVINGS	\$6.6	\$0.0
CALTRANS CAP & TRADE	\$11.7	\$0.0
DEVELOPER FEE REVENUE - MISSION ROCK	\$20.8	\$0.0
DEVELOPER FEE REVENUE - PIER 70	\$8.3	\$6.0
FTA 5307 - FORMULA FUNDS	\$0.3	\$0.0
FTA 5337 - FIXED GUIDEWAY	\$1.0	\$0.7
FTA-5339 BUS AND BUS FACILITIES	\$30.0	\$0.0
GENERAL FUND EDUCATION REVENUE AUGMENTATION FUND	\$11.2	\$0.0
INTERAGENCY PLANNING IMPLEMENTATION COMMITTEE (IPIC) - COMMUNITY FACILITIES DISTRICT	\$0.0	\$2.0

FUND SOURCE	FY 2020-21	FY 2021-22
LOW CARBON FUEL STANDARD	\$0.0	\$0.5
MTC AB664 BRIDGE TOLL FUNDS	\$29.3	\$0.0
POPULATION BASELINE TRANSIT GENERAL FUND	\$0.1	\$9.0
REGIONAL MEASURE 3 - MUNI FLEET EXPANSION AND FACILITIES	\$17.5	\$15.3
SF PROPOSITION K SALES TAX*	\$0.0	\$3.9
SFMTA OPERATING FUNDS	\$5.0	\$5.0
TRANSIT CAPITAL PRIORITIES	\$0.0	\$130.2
TRANSPORTATION SUSTAINABILITY FEE (TSF) MAINTENANCE	\$5.5	\$12.5
TRANSPORTATION SUSTAINABILITY FEE (TSF) TRANSIT	\$3.3	\$1.0
FLEET TOTAL	\$150.6	\$186.1

\$0.0	\$11.4
¢0.0	¢11 /
\$0.0	\$11.C
\$0.0	\$0.4

DEPARTMENT OF HOMELAND SECURITY TRANSIT SECURITY GRANT	\$2.0	\$2.0
PROGRAM		
SECURITY TOTAL	\$2	\$2

Signals Fund Sources

CALTRANS ACTIVE TRANSPORTATION PROGRAM (ATP)
CALTRANS CAP & TRADE
CALTRANS HIGHWAY SAFETY IMPROVEMENT PROGRA
DEVELOPER FEE REVENUE - 5M
DEVELOPER FEE REVENUE - MISSION ROCK
DEVELOPER FEE REVENUE - PIER 70
GENERAL OBLIGATION (GO) BOND - PEDESTRIAN SAFE
NEW REVENUE MEASURE
POPULATION BASELINE STREETS GENERAL FUND
PROPOSITION AA VEHICLE REGISTRATION FEE
SF PROPOSITION K SALES TAX*
TRANSPORTATION NETWORK COMPANY TAX
TRANSPORTATION SUSTAINABILITY FEE (TSF) STREETS

TP) - STATE	\$0.0	\$0.0
	\$0.0	\$0.0
ram (hsip)	\$0.0	\$0.0
	\$0.0	\$0.0
	\$0.2	\$0.0
	\$0.3	\$0.0
FETY	\$1.7	\$4.0
	\$0.9	\$12.5
	\$0.1	\$0.7
	\$0.0	\$0.0
	\$6.4	\$1.5
	\$8.1	\$5.4
ΓS	\$0.8	\$0.0

FUND SOURCE	FY 2020-21	FY 2021-22
STREETS TOTAL	\$77.9	\$80.0

TAXI FUND SOURCES		
POPULATION BASELINE STREETS GENERAL FUND	\$0.0	\$0.0
POPULATION BASELINE TRANSIT GENERAL FUND	\$0.0	\$0.0
SF PROPOSITION K SALES TAX*	\$0.1	\$0.1
SFMTA OPERATING FUNDS	\$0.3	\$0.3
TRANSPORTATION FUND FOR CLEAN AIR (TFCA)	\$0.2	\$0.2
ΤΑΧΙ ΤΟΤΑL	\$0.7	\$0.7

TRANSIT FIXED GUIDEWAY FUND SOURCES

CALTRANS STATE OF GOOD REPAIR (SGR)	\$9.6	\$0.0
CORE CAPACITY CAPITAL INVESTMENT GRANTS PROGRAM	\$0.0	\$0.0
FTA 5337 - FIXED GUIDEWAY	\$4.7	\$4.5
GENERAL FUND EDUCATION REVENUE AUGMENTATION FUND	\$9.8	\$1.0
GENERAL OBLIGATION (GO) BOND - CALTRAIN ELECTRIFICATION	\$11.2	\$0.0
POPULATION BASELINE TRANSIT GENERAL FUND	\$0.0	\$0.0
SF PROPOSITION K SALES TAX*	\$0.7	\$2.7
STATE TRANSPORTATION IMPROVEMENT PROGRAM	\$0.0	\$13.8
TRANSIT CAPITAL PRIORITIES	\$14.6	\$29.8
TRANSPORTATION SUSTAINABILITY FEE (TSF) MAINTENANCE	\$12.4	\$8.8
TRANSPORTATION SUSTAINABILITY FEE (TSF) TRANSIT	\$0.1	\$0.0
TRANSIT FIXED GUIDEWAY TOTAL	\$63.2	\$60.6

TRANSIT OPTIMIZATION & EXPANSION FUND SOURCES

CALTRANS ACTIVE TRANSPORTATION PROGRAM (ATP) - STATE	\$4.4	\$0.0
CALTRANS CAP & TRADE	\$3.9	\$2.4
CALTRANS STATE OF GOOD REPAIR (SGR)	\$0.0	\$2.5
CAP & TRADE TRANSIT AND INTERCITY RAIL CAPITAL PROGRAM	\$0.0	\$0.0
DEVELOPER FEE REVENUE - PARK MERCED	\$19.9	\$0.0
FTA 5337 - FIXED GUIDEWAY	\$1.1	\$0.0
GENERAL FUND EDUCATION REVENUE AUGMENTATION FUND	\$1.1	\$6.0
GENERAL OBLIGATION (GO) BOND - MUNI FORWARD	\$79.1	\$0.0
INTERAGENCY PLANNING IMPLEMENTATION COMMITTEE (IPIC) - EASTERN NEIGHBORHOODS	\$1.0	\$0.0

FUND SOURCE	FY 2020-21	FY 2021-22
INTERAGENCY PLANNING IMPLEMENTATION COMMITTEE (IPIC) -	\$0.0	\$1.5
MARKET STREET HUB		
INTERAGENCY PLANNING IMPLEMENTATION COMMITTEE (IPIC) -	\$1.5	\$3.5
SOUTH OF MARKET		
LIFELINE TRANSPORTATION PROGRAM	\$0.0	\$6.6
LOW CARBON FUEL STANDARD	\$0.0	\$0.7
POPULATION BASELINE STREETS GENERAL FUND	\$4.9	\$5.8
POPULATION BASELINE TRANSIT GENERAL FUND	\$8.5	\$9.6
PROPOSITION AA VEHICLE REGISTRATION FEE	\$2.1	\$0.0
REGIONAL MEASURE 3 - CORE CAPACITY TRANSIT IMPROVEMENTS	\$7.1	\$8.2
SF PROPOSITION K SALES TAX*	\$8.9	\$8.2
SFMTA OPERATING FUNDS	\$0.0	\$0.5
STATE TRANSPORTATION IMPROVEMENT PROGRAM	\$0.0	\$0.0
TRANSIT PERFORMANCE INITIATIVE	\$0.0	\$0.0
TRANSPORTATION SUSTAINABILITY FEE (TSF) EXPANSION PROJECTS	\$0.0	\$4.7
TRANSPORTATION SUSTAINABILITY FEE (TSF) MAINTENANCE	\$12.8	\$13.2
TRANSPORTATION SUSTAINABILITY FEE (TSF) STREETS	\$2.8	\$0.6
TRANSPORTATION SUSTAINABILITY FEE (TSF) TRANSIT	\$7.7	\$8.3
GENERAL OBLIGATION (GO) BOND - SIGNALS	\$0.0	\$12.0
(BLANK)	\$3.5	\$0.0
GENERAL OBLIGATION (GO) BOND - COMPLETE STREETS	\$0.0	\$22.8
TRANSIT OPTIMIZATION & EXPANSION TOTAL	\$170.2	\$117.2
GRAND TOTAL	\$559.8	\$553.1

Amounts displayed in millions

Operating Revenue Trends

Revenue Purpose and Approach

The SFMTA takes a generally conservative approach to estimating operating budget revenue streams, using a combination of historical data, economic trends, and business owner expertise to arrive at projections. The SFMTA has aligned the revenue projection process with the two-year budget process to advance goals of transparency, collaboration, and mission-focus.

The approach to arrive at the figures contained herein are as follows:

1. Straight-line models were used to plot the expected future behavior of all operating revenue accounts using actual revenue data from FY 2016-17, 2017-18 and 2018-19, using a 50 percent weighting for FY 2018-19 to account for more recent trends.

2. Model outputs were shared with each account's business owners (managers and analysts) for close examination and review.

3. Collaborative work-sessions between Financial Analysis Office (FAO) and business owners were held to discuss model outputs and document additional business factors such as economic trends, organizational environment, and legal, regulatory and policy changes.

4. Assumptions and methods were then adjusted to account for business factors.

5. Projections were then reassessed through the consideration of all available information related to the economic impacts of the COVID-19 pandemic.

The SFMTA remains in contact with our funding partners and is periodically assessing potential funding changes.

Current projections remain subject to further refinement as better information continues to become available.

Assumptions and Uncertainties

Revenue projections contained herein describe the modified "base case": a forecast of revenues that projects trends adjusting for adopted or proposed policy changes where noted. It includes known revenue changes in all areas where there is reasonable information or basis for a projection. The SFMTA used the same revenue assumptions as the Office of the Controller's Proposed Five-Year Financial Plan in developing the base case. Considering the impacts of COVID-19 on the local and national economy, the base case has been modified, in alignment with the Controller's Budget Outlook Update (May Joint Report), published on May 13, 2020, to reflect downward revisions to revenue expectations and the economic uncertainty stemming from the pandemic.

Key COVID-19 related Modifications to the base case include:

- projected riders on the SFMTA transit system.
- budget, before recovering during the end of FY 2021-22.
- is projected to be available for use in FY 2020-21.

Additional included items of note as follows:

- Outlook Update (May Joint Report).
- fees, fines, rates and charges, subject to the California Vehicle Code.
- Parking Control Officer positions added: 30.76 FTEs in FY 2020-21 and 55.38 FTEs in FY 2021-22.
- Fare revenues based on FY 2019-20 rates.

Revenue Trends Summary

- two-year budget.
- developer fees are the main drivers of the projected increase.
- the agency to enhanced downside risk in the case of economic turbulence.

• Reductions to Transit Fare projections – Social distancing and an increase in telecommuting results in fewer

Reductions to State Operating Grants - The SFMTA receives revenue from various state sources tied to sales taxes and projects. These sources will experience reductions from the base case through much of this two-year

• Federal Relief - The Coronavirus Aid, Relief, and Economic Security Act, or "CARES Act" includes funding for transit agencies. While some relief will be received in time to stabilize the FY 2019-20 budget, additional funding

• Estimates from the Controller's Office on the General Fund Baseline transfers as of the May 13, 2020 Budget

• Implementation of the SFMTA Board's approved Automatic Indexing Implementation Plan (AIIP) for various

CARES Act provides lifeline. Up to \$162 million of CARES Act funding will be available to SFMTA for use in this

Operating revenues are projected to increase from FY 2020-21 to FY 2021-22. SFMTA forecasts \$1.270 billion in operating revenues in FY 2020-21 and \$1.302 billion in operating revenues in FY 2021-22, an increase of approximately \$32 million. An increased emphasis on Parking Enforcement, and the inclusion of additional

• General Fund transfers are crucial. The City's General Fund remains an essential revenue source for the agency and is projected to be received at \$357.2 million in FY 2020-21 and \$359.2 million in FY 2021-22. The General Fund as a share of the agency's revenues continues to increase and accounted for 34.7 percent of operating revenues in FY 2018-19. While a boon in good economic times, increasing reliance on the General Fund exposes

Operating Expenditure Trends

Purpose and Approach

The SFMTA takes a generally conservative approach to estimating operating budget expenditures, using a combination of historical data, programmatic proposals, analysis of policy changes, and business owner expertise to arrive at adjusted base amounts. These projections are aligned with the two-year budget process goals of transparency, collaboration, and mission-focus.

Assumptions and Uncertainties

Expenditure projections contained herein describe the "base case": a forecast that projects trends adjusting mandatory increases, efficiencies, and policy changes. It includes known expenditure changes in all areas where there is reasonable information or basis for a projection. SFMTA typically uses the Office of the Controller's eTurnaround budget database as the basis for Cost of Living Adjustments (COLAs) and fringe benefit increases. However, because of timing issues and budget process disruptions related to COVID-19, the COLAs and FY 2020-21/22 retirement contributions contained in this version of the budget are calculated estimates based on the best available information. When official COLAs and retirement contributions provided by the Controller's Office become available, current estimates will be replaced.

Expenditure Summary Trends

The revised operating budget includes adjustments in a given fiscal year accounting for mandatory and nonmandatory expenditure increases and efficiencies, including the following:

Mandatory Increases

- Employer retirement contribution: \$1.4 million reduction in FY 2020-21 and \$5.3 million increase in FY 2021-22
- Controller's base adjustments (fringe rate updates, FY 2021-22 Rollover budget, etc.)
- Cost reductions and increases from position substitutions
- Other adjustments (right sizing based on prior years, cost of living adjustments)
- Includes the prior year's approved budget

Non-Mandatory Increases of Note

- \$6.5 million in Information Technology (IT) in non-personnel services contract budget to remediate underfunding in prior budget periods that are required to pay license fees
- \$0.7 million increase in FY 2020-21/22 to manage the extended meters, Sunday meters, and garages programs, and the potentially reformed Residential Parking Permits (RPP)

Efficiencies

- Use of fund balance to support one-time operating expenditures such as equipment and facility projects
- Slowed hiring and reduced all FTEs assumed as 1.0 to 0.77 or 0.50 in FY 2020-21/22

New and Transfer Positions

Transfer Positions

The table below provides a summary of Division transfer position FTEs for FY 2020-21 and FY 2021-22. Transfer position FTEs are positions that are reassigned from one cost center (Dept ID, Fund ID, Project ID, Activity) to another either within or outside the Agency Divisions.

Division	FY 2020-21 FTE	FY 2021-22 FTE
Agency-wide	(6.00)	(6.00)
Board of Directors	(1.00)	(1.00)
Capital Programs and Construction	(25.00)	(25.00)
Communications and Marketing	0.00	0.00
Director of Transportation	2.00	2.00
Finance and Information Technology	24.00	24.00
Government Affairs	1.00	1.00
Human Resources	(83.00)	(83.00)
Sustainable Streets	(13.00)	(13.00)
System Safety	8.00	8.00
Taxi and Accessible Services	0.00	0.00
Transit Services	92.00	92.00
Other	1.00	1.00
Total	0.00	0.00

New Positions

The following table illustrates new FTEs that have been included in the budget in FY 2020-21 and FY 2021-22. The following table showcases these new positions by classification per Division.

Division Description	Class	Job Class Title	FY 2020-21 FTE	FY 2021-22 FTE
Agency-wide	9179	Manager V, MTA	0.77	1.00
Agency-wide Total			0.77	1.00
Director of Transportation	1312	Public Information Officer	0.50	1.00
	1369	Special Assistant X	1.00	2.00
	1372	Special Assistant XIII	1.00	2.00
	1375	Special Assistant XVI	0.50	1.00
	1822	Administrative Analyst	0.50	1.00
	2917	Program Support Analyst	0.77	1.00
Director of Transportation Total			4.27	8.00
Finance and Information Technology	1043	IS Engineer-Senior	0.77	1.00
	1044	IS Engineer-Principal	0.77	1.00
	1822	Administrative Analyst	0.77	1.00
	5506	Project Manager III	0.77	1.00
Finance and Information Technology Total			3.08	4.00
Sustainable Streets	1312	Public Information Officer	0.77	1.00
	1822	Administrative Analyst	0.77	1.00
	1823	Senior Administrative Analyst	0.77	1.00
	5277	Planner I	0.00	0.00
	5288	Transportation Planner II	1.54	2.00
	5289	Transportation Planner III	0.77	1.00
	5290	Transportation Planner IV	0.77	1.00
	8214	Parking Control Officer	30.76	55.38
	8216	Senior Parking Control Officer	3.08	5.54
Sustainable Streets Total			39.23	67.92
Transit Services	1634	Principal Account Clerk	0.77	1.00
	1822	Administrative Analyst	0.77	1.00
	5277	Planner I	0.77	1.00
	5288	Transportation Planner II	0.77	1.00

Grand Total			75.71	120.92
Taxi and Accessible Services Total			3.85	5.00
Taxi and Accessible Services	9144	Investigator, Taxi and Accessible Services	3.85	5.00
Transit Services Total			24.51	35.00
	9131	Station Agent, Municipal Railway	2.00	4.00
	9102	Transit Car Cleaner	4.62	6.00
	7514	General Laborer	6.15	8.00
	7371	Electical Transit System Mechanic	2.50	5.00
	7355	Truck Driver	0.77	1.00
	7345	Electrician	0.77	1.00
	7328	Operating Engineer, Universal	0.77	1.00
	7251	Track Maintenance Worker Supervisor I	3.08	4.00
	7251	Track Maintonanco Worker Supervisor	2 00	Λ (

Operating Budget Details

- CARES Act funds to offset losses associated with COVID-19 related economic damages (up to \$162 million in FY21 and FY22)
- Use of fund balance to support one-time operating expenditures such as equipment and facility projects •
- Waiving all Taxi Program fees for FY21 and FY22, at a cost of \$1.4 million each year
- State Transit Assistance (\$46.3 million for FY21 and \$64.0 million for FY22)
- Updated estimates to reflect estimates from the Controller's Office on the General Fund Baseline transfers (\$357.2 million for FY21 and \$359.2 million for FY22)
- Updated estimates on state and regional operating grants (\$158.1 million for FY21 and \$186.0 million for FY22) •
- Included employer retirement contribution changes (\$1.4 million reduction for FY21 and \$5.3 million increase for FY22)
- Healthcare Projected Costs- in baseline
- Slowed hiring and reduced all Full-Time Employees (FTEs) assumed as 1.0 to 0.77 or 0.50 in FY21 and FY22
- \$6.5 million in Information Technology (IT) in non-personnel services contract budget to remediate underfunding in prior budget periods that are required to pay license fees
- \$0.7 million to manage the extended meters, Sunday meters, and garages programs, and a potentially reformed RPP for both FY21 and FY22
- Controller's base adjustments (fringe rate updates, FY22 Rollover budget, etc.)
- Cost reductions and increases from position substitutions
- Other adjustments (right sizing based on prior years, cost of living adjustments)
- Discontinuation of the 83X Mid-Market Express Muni Service [while part of the Operating Budget, this is subject to a separate approval by the SFMTA Board Approval and received separate environmental clearance (Case No. 2020- 002348ENV)]
- Continuation of Free Muni for Seniors and Disabled San Francisco residents with a gross annual family income at or below • 100 percent of the Bay Area Median Income level
- Extension of the one-day Muni pass to the farebox (currently on MuniMobile only) •
- Elimination of the discount for Passports purchased on Clipper (most are purchased in-person at the sales kiosk and not "electronically pre-paid" as the discount was intended for)
- Extension of the bulk pre-purchase discount to all fare items and creating three tiers ranging from 10% to 20% discounts ٠ based on volume purchased
- Creation of Free Muni program for Department of Homelessness and Supportive Housing (HSH)-approved individuals ٠ experiencing homelessness
- Creating a one-time waiver for towing and boot removal fees for HSH-approved individuals experiencing homelessness, and • lowering tow fees for low-income individuals and HSH-approved individuals experiencing homelessness
- New Interdepartmental Staff Committee on Traffic and Transportation (ISCOTT) permit fees for Community Events
- A new color curb renewal fee

Transit Services Division new FTEs: 24.51 FTE in FY21 and 35.00 FTE in FY22

Subway testing and start-up

Sustainable Streets Division new FTEs: 39.23 FTE in FY21 and 67.92 FTE in FY22

- Sunday parking meter operation, and potentially Residential Parking Permits (RPP)
- Parking Control Officer (PCO) positions to address San Francisco congestion, and Bike Lane violations
- program

Finance and Information Technology Division new FTEs: 3.08 FTE in FY21 and 4.00 FTE in FY22

technology system infrastructure and long-term licensing costs

Director of Transportation Division new FTEs: 4.27 FTE in FY21 and 8.00 FTE in FY22

To reinstate the Chief of Staff Office and create a new Office of Race, Equity and Inclusion

Agency-Wide Division new FTEs: 0.77 FTE in FY21 and 1.00 FTE in FY22

New manager position added

Taxi and Accessible Services Division new FTEs: 3.85 FTE in FY21 and 5.00 FTE in FY22

Investigator positions for the Mobility Harmonization Initiative managed by the Taxi and Accessible Services Division

Critical positions to support subway reliability and continue regular extended maintenance shutdowns and support Central

Administrative and transportation planning FTEs to help manage the implementation of targeted extended evening and

Public Information and administrative positions to support marketing and administration of an employer-based transit fare

• Information system engineers, a project manager, and an administrative analyst to support actualizing information

Acknowledgements

The Budget, Financial Planning and Analysis Section (BFPA)

The San Francisco Municipal Transportation Agency (SFMTA) Budget, Financial Planning and Analysis Section (BFPA) works to align, optimize, and manage staff and financial resources at one of the most unique public agencies in the world. The section includes the Budget Office, Financial Analysis Office, Asset Management Unit, Funding Strategy and Programs Office, and Grants Administration Office. Combined, these offices guide the Agency's financial planning efforts; support the prioritization of services, programs and projects; lead the development of the SFMTA's operating budget, capital budget and other management plans and reports; and support special programs and projects.

Board of Directors

Gwyneth Borden, Chair Amanda Eaken, Vice Chair Cheryl Brinkman, Director Steve Hemminger, Director

Roberta Boomer, Secretary to the Board of Directors

Budget, Financial Planning and Analysis

Management Staff

Jonathan Rewers, Senior Manager Timothy Manglicmot, Manager, Budget and Analysis Joel Goldberg, Manager, Funding Strategy and Grants Jerad Weiner, Manager, Asset Management Gail Stein, Manger, Special Programs

Management Support

MaYee Yap, Senior Analyst Justin Lee, Intern Sergio Lopez, Intern

Budget Office

Li Zhang, Budget Office Lead Charlotte Wu, Principal Analyst Suzanne Wang, Principal Analyst Yuri Hardin, Principal Analyst Marievale Palaganas, Senior Analyst David Wang, Senior Analyst Auggie Mense, Junior Analyst

Financial Analysis Office

Samuel Thomas, Financial Analysis Office Lead Eric Hagen, IS Business Analyst Lorena Guadiana, Financial Analyst Benjamin Becker, Financial Analyst Anh Nguyen, Intern

Asset Management Unit

Leda Young, Principal Analyst Jim Morrill, Senior Analyst Jacob Garson, Planner I Talor Wald, Junior Analyst Ryan Laws, Intern

Funding Strategy and Programs Office

Charlotte Wu, Acting Funding Strategy and Programs Office Lead Emily Heard, Transportation Planner II Jesse Rosemoore, Transportation Planner II Phillip Lasat, Planner I

Grants Administration Office

Eileen Housteau, Grants Administration Office Lead Mark Lui, FTA Administrator Charles Leung, GO Bond/Regional Programs Administrator Mary Jarjoura, Sales Tax/Local Programs Administrator Boki Safayev, Intern

SFMTA Executive Team

Jeffrey Tumlin, Director of Transportation Siew-Chin Yeong, Director Capital Programs and Construction Deanna Desedas, Acting Director Communications and Marketing Leo Levenson, Chief Financial Officer Kate Breen, Director of Government Affairs Kimberly Ackerman, Director of Human Resources Tom Maguire, Director of Sustainable Streets Melvyn Henry, Director of System Safety Kate Toran, Director of Taxi and Accessible Services Julie Kirschbaum, Director of Transit Services