



SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

MINUTES

August 5, 2021

WATCH: (link can be found online <https://www.sfmta.com/calendar/citizens-advisory-council-cac-regular-meeting-august-5-2021>)

PUBLIC COMMENT CALL-IN: (415) 915-0757 | Conference ID: 589 180 11#

REGULAR MEETING
5:30 P.M.

COUNCIL MEMBERS

Michael Chen (Chair), Aaron Leifer (Vice Chair),
Chris Arvin, Sascha Bittner, Queena Chen, Steve Cornell, John Lisovsky, Obai Rambo, Karim Salgado, Yensing Sihapanya, Susan Vaughan, Dorris Vincent, and Frank Zepeda

COUNCIL LIAISON
Christine Silva

COUNCIL SECRETARY
Keka Robinson-Luqman

Due to the COVID-19 health emergency and to protect our Council Members, SFMTA staff, and members of the public, the SFMTA Meeting Room (Union Square Conference Room) is closed.

Members of the public are encouraged to participate remotely. If you want to ensure your comment on any item on the agenda is received by the Council in advance of the meeting, please send an email to CAC@sfmta.com by 5pm on Wednesday, August 4th, or call (415) 646-2388.

ORDER OF BUSINESS

1. Call to Order

Chair Chen called the meeting to order at 5:34 p.m

2. Roll Call

CAC members present at Roll Call: Sascha Bittner, Michael Chen, Queena Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Obai Rambo, Karim Salgado, Susan Vaughan, Dorris Vincent, and Frank Zepeda

CAC members absent with notification: Chris Arvin, Yensing Sihapanya, and Dorris Vincent

3. Announcement of prohibition of sound producing devices during the meeting.

No announcement was made.

4. Approval of Minutes:

PUBLIC COMMENT:

David Pilpel provided edits to the July 1st CAC minutes.

On motion to approve the minutes of July 1, 2021:

ADOPTED: AYES –Chris Arvin, Michael Chen, Queena Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Obai Rambo, Karim Salgado, Susan Vaughan, Yensing Sihapanya, and Frank Zepeda

ABSENT – Dorris Vincent

5. Report of the Chair (For discussion only)

Chair Chen reported on upcoming service and agency changes.

PUBLIC COMMENT:

Edward Mason recommended that Council members look at the Sunset Beacon or the Richmond Review regarding Quentin Cox's critique of the study that was done for the Great Highway plan. He is glad to see that automobiles are being allowed back on it.

David Pilpel stated that he appreciates Chair Chen's comprehensive report. He strongly encouraged the CAC to devote an entire meeting to 2022 route network issues.

Luke Bornheimer stated that he is incredibly disappointed in Supervisor Mar taking action regarding the Great Highway in a backdoor meeting to subvert the will of the people.

6. Public Comment:

Edward Mason stated that he received the Sanchez Slow Streets mailer announcing a virtual open house. He was charged 60 cents when he called the number with a 628-area code to participate in the meeting. He requested that the SFMTA use only local phone numbers in the future. SFMTA staff should use only local phone numbers and include participation provisions for members of the public that lack internet or cellphone capabilities.

REGULAR CALENDAR

7. Presentation, discussion, and possible action regarding Van Ness Improvement Project Update. (Nehama Rogozen, Public Information Officer. Explanatory documents include/No explanatory documents.)

Peter Gabancho, Project Manager, presented the item.

PUBLIC COMMENT:

David Pilpel stated that the lessons learned from all projects should be documented and shared with the public and other agencies. He stated that there is relief that the project is almost over but also concern about the amount of time, money, and benefit in comparison to the disruption it caused. He inquired when the SFMTA anticipates substantial completion and closeout of the project.

CAC MOTION 210805.01

The SFMTA CAC recommends that the agency publish a lookback document about the Van Ness Improvement Project to the public. The document should cover what went well and lessons learned. The agency should integrate the lessons learned into processes used for future and other large projects such as Better Market Street and Geary Improvement Project.

On motion to approve:

ADOPTED: AYES –Sascha Bittner, Michael Chen, Queena Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Obai Rambo, Karim Salgado, Susan Vaughan, and Frank Zepeda

ABSENT – Chris Arvin, Yensing Sihapanya, and Dorris Vincent

8. Presentation, discussion, and possible action regarding Strategic Plan Values and Goals. (Anne Fritzler, Performance Team - Strategic Planning & Initiatives, Office of the Chief of Staff.)

PUBLIC COMMENT:

David Pilpel thanked Travis Fox and Anne Fritzler for their work. He stated that there should be a slide showing other intersecting efforts such as the CalTrain downtown extension, the City Capital Plan, the Climate Action Plan, The Transit First Policy, and ConnectSF. The point is to show that these things intersect, overlap, and work together. The Strategic Plan doesn't exist in a vacuum.

Edward Mason stated that there is a problem with public perception of the SFMTA. The agency needs an auditor general that would have the fiduciary responsibility to guide the SFMTA Board of Directors. He stated that there should also be an ethics hotline for employees to report misconduct and abuse. The SFMTA needs to communicate to the public that there is a climate crisis and their decision to ride transit could combat it.

9. Presentation, discussion, and possible action regarding Council member recommendation. (Aaron Leifer, Council Member, appointed by District 8 Supervisor and Michael Chen, Council member, appointed by District 2 Supervisor. No explanatory documents.)

The SFMTA CAC recommends that the SFMTA ensure consistent and clear wayfinding signage for temporary stop relocations, including for the J-Church terminal changes and Van Ness construction project. Signage should be visible to transit users from all directions day and night and use a color language similar to existing stops. Signage should be present at both the regular stop and the new stop. Wayfinding signage should be present at 100-foot intervals between old and new stops. For stop relocations that last more than 30 days, the CAC recommends updating the stop locations in bus route information and in the NextBus data feeds.

No public comment.

CAC MOTION 210805.02

The SFMTA CAC recommends that the SFMTA ensure consistent and clear wayfinding signage for temporary stop relocations, including for the J-Church terminal changes and Van Ness construction project. Signage should be visible to transit users from all directions day and night and use a color language similar to existing stops. Signage should be present at both the regular stop and the new stop. Staff should ensure that signage stays up during projects and is removed when no longer needed. Wayfinding signage should be present at 100-foot intervals between old and new stops. For stop relocations that last more than 30 days, the CAC recommends updating the stop locations in route information and in the NextBus data feeds.

Members of the public expressing support: David Pilpel and Eric Rozell

On motion to approve:

ADOPTED: AYES –Sascha Bittner, Michael Chen, Queena Chen, Stephen Cornell, Aaron Leifer, John Lisovsky, Obai Rambo, Karim Salgado, Susan Vaughan, and Frank Zepeda

ABSENT – Chris Arvin, Yensing Sihapanya, and Dorris Vincent,

10. Presentation, discussion, and possible action regarding the Administration, Operations, and Customer Service Committee (AOCSC) report and recommendations.

No report.

11. Council Member Information and Agenda Item Requests. (For discussion only)

Sue Vaughan asked what the cost is of the SFMTA portion of the Van Ness Improvement Project.

Sue Vaughan requested the spread sheet for SFMTA cost recovery programs.

Sue Vaughan requested a status report on the proposed bicycle lane at 7th and Bryant.

Queena Chen requested a presentation on the agencies policy on defining communities of concern and their engagement thereof.

Sascha Bittner requested a presentation on Paratransit.

ADJOURN- The meeting was adjourned at p.m.

Submitted by:

A handwritten signature in black ink, appearing to read 'KAROL LUQMAN', with a horizontal line extending from the end of the signature.

Keka Robinson-Luqman
SFMTA CAC – Secretary

Next regular meeting: Thursday, September 2nd at 5:30pm | Online via Microsoft Teams