

MTA Automated License Plate Reader (ALPR) Annual Surveillance Report 2024

Fields marked with an asterisk (*) are required.

Change In Authorized Use Cases ▼



1.1 In the last year, did your department have use cases which differed from your “approved use cases” in your BOS-approved policy?

No

Change in Authorized Job Titles ▼



2.1 Does the list of “authorized job titles” in your BOS-approved policy need to change? (i.e. Do you need additional job titles to be authorized to access the data, or do you need to remove any current job titles?)

Yes

2.2 Please provide an updated list of authorized job titles.

55xx Project Managers

2.3 Why have the job titles changed?

Job titles have changed with additional employees working with ALPR data.

Change in Number and/or Type of Technology ▼



Replacement of Old Technology

4.1 Has any technology listed in the policy been replaced?

No



Addition of New Technology

5.1 Has any technology been added which is not listed in the policy?


No



Ceased Operation of Technology

6.1 Is any technology listed in the policy no longer in use?

No

 Services or Equipment Sources

7.1 List any and all entities, companies or individuals which provide services or equipment to the department which are essential to the functioning or effectiveness of the Surveillance Technology (list "N/A" if not applicable): *

Two companies have changed their names since the policy was approved. Conduent has become Trellint and HTS has become Omni. No new companies or entities have been added.

Surveillance Technology Goals 

8.1 Has the surveillance technology been effective at achieving its identified purpose?

Yes

8.2 In 3-5 sentences, please explain how the technology has or has not been effective

The technology has been effective in the following ways:

1. Helped Parking Control Officer (PCO) cover larger geographic areas and improved effectiveness and efficiency in performance of their duties.
2. Parking garage staff no longer required to work within confined areas in parking garages. Minimized repetitive motion injuries from physical chalking by automating the process for Parking Control Officer (PCOs) to mark vehicles.
3. Improved accuracy and simplified parking enforcement duties. Provided data required to calculate parking fees, especially when patrons lost their parking tickets within City-owned parking garages and lots. Provided data to inform potential new on-street parking and curb policies and regulations. For instance, eliminated physical permits on residential parking.

Data Sharing 

9.1 Has data acquired through the surveillance technology been shared with entities outside of the department?

No

9.4 Was the data shared with entities outside of city and county government?

No

Accidental Receipt of Face Recognition Data 

10.1 Did your department inadvertently or unintentionally receive, retain, access or use any information obtained from Face Recognition Technology?

No

Complaints 



11.1 Has your department received any complaints and/or concerns from community members about this surveillance technology?

No

Violations ∨



12.1 Were there any violations of the Surveillance Technology Policy or Surveillance Impact Report, reported through community members, non-privileged internal audits, or through other means in the last year?

No

12.4 Has your department conducted any internal audits of the technology?

Yes

12.5 Please provide general aggregate information about the result of your department's internal audits.

No violations of data were found as a result of our department's internal audits.

12.6 If the audits revealed violations, please list any actions taken in response to the violations.

No violations of data were found as a result of our department's internal audits.

Statistics and Information about Public Records Act Requests ∨



13.1 Has your department received any public records act requests for this surveillance technology?

No

Total Annual Costs for the Surveillance Technology ∨

**14.1 List the number of FTE (new & existing).**

104x – IT Staff • 109x – Operations Support Admin • 182x – Administrative Analyst • 184x - Management Assistant • 917x - Managers • 5277 – Planner I • 5288 – 5290 Transportation Planners • 8214 – Parking Control Officer(s) • 55xx - Project Managers

14.2 Are there one-time costs for Fiscal Year 2024-2025?

Yes

14.3 Are there one-time Salary and Fringe costs?

No

14.5 Are there one-time Software costs?

Yes

14.6 List total one-time Software costs for FY 2024-2025.

estimate \$500,000

14.7 Are there one-time Hardware/ Equipment costs?

Yes

14.8 List total one-time Hardware/ Equipment costs for FY 2024-2025.

estimate \$2 million

14.9 Are there one-time Professional Services costs?

No

14.11 Are there one-time Training costs?

No

14.13 Are there one-time "Other" costs?

No

14.15 Are there annual costs for Fiscal Year 2024-2025:

Yes

14.16 Are there annual Salary and Fringe costs?

No

14.18 Are there annual Software costs?

Yes

14.19 List total annual Software costs for FY 2024-2025:

\$80,000

14.20 Are there annual Hardware/ Equipment costs?

Yes

14.21 List total annual Hardware/ Equipment costs for FY 2024-2025:

\$1 million

14.22 Are there annual Professional Services costs?

No

14.24 Are there annual Training costs?

No

14.26 Are there annual "Other" costs?

No

14.28 What source of funding will fund the Surveillance Technology for FY 2024-2025?

General Fund + Grants

14.29 Have there been any changes to the one-time costs from your department's approved Surveillance Impact Report?

No

14.31 Have there been any changes to the annual costs from your department's approved Surveillance Impact Report?

No