Commuter Shuttle Hub Study

November 15, 2016 SFMTA Board of Directors







Background

- In November, 2015 the SFMTA Board approved the current Commuter Shuttle Program
- In February 2016, Board of Supervisors identified interest in studying a "hub" model that has fewer designated shuttle zones
- SFMTA & SFCTA agreed to study an alternative model

Study Purpose

- Evaluate alternative approach
 - Limited shuttle locations
- Does a "hub" better meet the goals of a commuter shuttle program?



Hub Model Goals

Minimize adverse effects to Muni	Integrate shuttles to multi-modal system
Safety	Employer/Operator Perceptions
Potential for expansion	Enforcement Needs
Minimize operations in neighborhoods	

- Improve quality of life in San Francisco
- Reduce the footprint of a commuter shuttle system.

Location Suggestions

- 1,605
 responses
- 378 unique locations in city limits



Location Screening

Criteria

- Physical Space
- Time of Day
- Frequent transit access
- Direct transit access
- Highway access



Hub locations w/in ¼ mile of frequent transit

Four Scenarios



Single Hub



BART Oriented







Consolidated Network

Mode Shift



- Shuttle ridership predicted to drop 24% to 54%
- 1,780-3,300 more cars on the road

Annual VMT and GHG Emissions



- 50% to 85% reduction in shuttle VMT on surface streets
- 5x-8x increase in automobile VMT due to ridership decrease

Safety & Impacts on Muni

Safety

- Increase in VMT is an indicator of increased risk of collisions
- The single-hub has the largest increase in VMT

Impacts on Muni

 All scenarios would result in fewer conflicts with between shuttles and Muni



Additional Impacts

Shuttle Travel on Non-Arterials

• All scenarios: *reduced* travel on non-arterial streets

Area Parking Impacts

- All scenarios: *more* competition for parking
- Most scenarios would require *significant removal* of parking

Unauthorized Shuttle Stops & Program Enforcement

- All scenarios: likely to result in *more* unauthorized stops
- All scenarios: require *more* enforcement