

SAN FRANCISCO MUNICIPAL TRANSPORTATION AGENCY BOARD OF DIRECTORS POLICY AND GOVERNANCE COMMITTEE

MINUTES

Friday, March 17, 2017 1 South Van Ness Ave. 7th Floor Union Square Conference Room

REGULAR MEETING 9:00 A.M.

COMMITTEE

Joél Ramos, Chairman Gwyneth Borden Cheryl Brinkman

Edward D. Reiskin DIRECTOR OF TRANSPORTATION

> Roberta Boomer BOARD SECRETARY

ORDER OF BUSINESS

1. Call to Order

The meeting was called to order by Chairman Ramos at 9:04 a.m.

2. Roll Call

Present: Gwyneth Borden - absent at Roll Call Cheryl Brinkman Joél Ramos

3. Approval of Minutes

On motion to approve the minutes of the February 17, 2017 Regular Meeting: unanimously approved. (Borden - absent)

No public comment

4. Public Comment

Edward Mason provided an update on commuter shuttles violations including staging, operating without plates or stickers, delaying Muni, idling, and causing excessive congestion. (Mr. Mason provided a written statement which is included below.)

PAG March 17 2017 written comments submitted by Edward Mason

Noe Valley commuter bus violation statistics for February 2017 include 19 observation periods and 78 plan violations. They include: Block/delay muni 17, operating with no California plates 15, no sticker 30, staging 9, engine idle 2, excessive congestion 13, missing sticker 6 and stall one with oil leak. March 8, 2017 Genentech/SFO Bus 420 stalled on 24th Street for about 90 minutes creating considerable congestion. Feb. 14 2017 Bauer P17561 mirror hit another bus causing a 2 block back up.

5. Presentation and discussion regarding the disclosure of labor agreements. (Explanatory documents include draft agreements and analyses.)

Ed Reiskin, Director of Transportation, presented the report.

No public comment.

Director Borden arrived.

6. Presentation, discussion and possible action regarding Residential Permit Parking Reform Project and possible Pilot Project policies in Dogpatch and North Bernal. (Explanatory documents include a slide presentation.)

Kathryn Studwell, Senior Administrative Analyst, Sustainable Streets, presented the report.

No public comment.

7. Presentation, discussion and possible action regarding Non-Standard Vehicle regulations. (Explanatory documents include a slide presentation.)

Kate Toran, Director Taxi and Accessible Services and Alexander Jonlin, Transportation Analyst, Sustainable Streets, presented the report.

PUBLIC COMMENT

Carol Morgenstern discussed her experience as a Chariot user. Returning to work after maternity leave, the Chariot allowed her to spend more time at her job and less time commuting. Timing is critical and the bus isn't a good option because the bus is usually full and Uber is too expensive. Chariot is the solution.

Mariel Vargas described her commute using Chariot once her job location changed. Uber is expensive and other options weren't viable. Chariot makes for a great solution

Edward Mason discussed the policies and procedures of the vehicles. The SFMTA needs to look at layover staging for departures. There are problems in Noe Valley where non-standard vehicles layover. If white zones increase, there will be problems. Zoning spaces need to be adequate for three to four buses.

Chairman Ramos expressed concern about traffic and parking violations, how disabled and those without smartphones can use the service, jitney stops not conflicting with Muni, the ability for the public to lodge complaints, driver training, and overall accountability.

Ali Vahabzdeh, Co-Founder and CEO of Chariot, responded to Chairman Ramos regarding how the public can contact Chariot regarding customer service issues. He reviewed training practices and certifications for drivers, how customers can pay faires and their desire to serve underprivileged passengers. Chariot uses white and yellow zones. They want to work with the SFMTA and others to mitigate issues and concerns. They have partnered with the Bike Coalition, and believe in Vision Zero. They are committed to being good partners with the City.

Chairman Ramos encouraged staff to provide more yellow and white zones.

8. Presentation, discussion and possible action regarding key metrics and actions for SFMTA Strategic Plan Goals including safety, operations and finance. (Explanatory documents include a report and slide presentation.)

Ed Reiskin, Director of Transportation and various staff presented the report.

PUBLIC COMMENT:

Edward Mason suggested the bus destination signs display that another coach is immediately following which can alleviate bunching of buses. A patron won't hold a bus up if they know another bus is coming. There was a delay on Tuesday and people used their smart phones to make other travel arrangements. It's critical to have on time performance.

ADJOURN – The meeting adjourned at 11:53 a.m.

Submitted by:

Caroline Celaya Caroline Celaya

Caroline Celaya Assistant Board Secretary

The Ethics Commission of the City and County of San Francisco has asked us to remind individuals and entities that influence or attempt to influence local legislative or administrative action may be required by the San Francisco Lobbyist Ordinance [S.F. Campaign and Governmental Conduct Code section 2.100 et seq.] to register and report lobbying activity. For more information about the Lobbyist Ordinance, please contact the Ethics Commission at 415-581-2300; fax: 415-581-2317; 25 Van Ness Ave., Suite 220,, SF, CA 94102-6027 or the web site: sfgov.org/ethics.

