

SFMTA Municipal Transportation Agency



Private Transit Vehicle Regulations

Operations & Customer Service Committee July 11, 2017



SUSTAINABLE STREETS and TAXIS & ACCESSIBLE SERVICES DIVISIONS

History





Existing Conditions

- Regulatory context
- Three companies started operating in 2014
- Only Chariot still operating
- Eleven routes



Goals

To develop a permit program that :

- Improves safety
- Minimizes impact on transit
- Ensures responsiveness to SFMTA and residents
- Promotes accessibility
- Provides data that allows for further analysis and assessment of how this type of service fits in with the public transportation system



SUSTAINABLE STREETS and TAXIS & ACCESSIBLE SERVICES DIVISIONS

Service Map



Proposal

- Reinstate local regulations
- Require Private Transit Vehicle (PTV) permit
- Review application and operations to ensure compliance with permit conditions
- Recover costs for administering the program
- Administer penalties for violations of conditions
- Evaluate and adjust regulations





Issue	Proposed regulations
Stops & Routes	Stops allowed in white, yellow loading zones Not proposing shared Muni zones New routes should complement Muni service, not replicate it
Data	GPS and ridership
Licensing/ Insurance	Register with CHP for inspections Insurance requirements similar to CPUC
Vehicles	No more than 25 feet in length Newer models that meet more stringent emission standards
Drivers	Compliance with federal, state, and local labor standards Training, including large vehicle urban driving safety video
Accessibility	Equal access for persons with disabilities
Communications	Designated point of contact Mechanism for receiving & addressing customer complaints Service Disruption Prevention Plan



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