SFMTA Negotiations: Overview of Law and Process

SFMTA Board Workshop Gina M. Roccanova February 2, 2022

Service Critical Bargaining Units & Representatives

- Operators (9163)
- Transit Fare Inspectors (9132)
- Automotive Service Workers (7410)
- Transit Supervisors, et al.
- Electricians
- Machinists and mechanics
- Service workers
- Managers

- TWU Local 250-A
- TWU Local 250-A
- TWU Local 250-A
- TWU Local 200
- IBEW Local 6
- Machinists Local 1414
- SEIU Local 1021
- MEA

Legal Parameters

Applicable Laws

- Meyers-Milias-Brown Act (MMBA)
- San Francisco Charter
- Employee Relations Ordinance

Meyers-Milias-Brown Act

- State Law
- Applies to cities, counties, and special districts
- Requires employers and unions to meet and confer in good faith over terms and conditions of employment
- Requires response to requests for information
- Prohibits unfair labor practices
- Enforced by Public Employment Relations Board
- Gives deference to reasonable local rules

San Francisco Charter

- Section A8.409 is general provision requiring good-faith bargaining
 - Contains impasse resolution process culminating in binding interest arbitration
 - Sets timelines for bargaining
- Section 8A.104 applies specifically to SFMTA

Interest Arbitration

- Final and binding process
- Three-member panel

SFMTA is Different

- Different Charter provisions
- Different decision-making authority
- Different timelines
- Different (additional) factors to be considered at arbitration

Applicable Charter Provisions

- Section 8A.104
 - Gives SFMTA authority over its own labor relations for service critical employees
 - Defines service-critical
 - Operating
 - Dispatch
 - Maintenance of vehicles
 - Providing information/handling complaints
 - Supervising the above
 - Other functions as designated by Agency

Section 8A.104 (cont'd)

- Permits (but does not require) incentive bonuses tied to service standards
- Subsection (n) sets forth additional factors for arbitration
- Subsection (o) requires union to prove by clear/convincing evidence justification for that restrictions on Agency discretion over scheduling, deployment, sign-ups, staffing, and use of PT outweighs public interest in efficient transit service
- Subsection (q) abolishes past practices but court action allowed existing side-letters to remain in effect

SCOPE OF BARGAINING

- Mandatory
- Permissive
- Prohibited
 - Provisions reserved to Charter
 - Discriminatory provisions
 - Provisions that violate state or federal law

Scope of Bargaining - Examples

Mandatory Subjects

Wage rates

Incentive plans

Overtime pay

Shift differentials

Paid holidays

Layoff and Recall

Grievance / Arbitration Procedure

Drug and Alcohol Testing for Current Employees

(except DOT-covered)

Subcontracting

Attendance Policies

Permissive Subjects

Ground rules

Scope of Bargaining Unit

Amount of Union Dues

Settlement of ULP Charges

Wages and benefits of non-unit employees

Composition of bargaining team

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Charter Carve-Outs

- Matters within jurisdiction of Civil Service Commission, including
 - Accrual and definition of sick leave (except Admin Code 12W)
 - Probational status (except duration)
 - Classification and allocation of positions to classes
 - Status rights
 - Examination and selection processes
 - (CSC must meet and confer as required by law)
- Retirement benefits
- Health plan design and benefits
- Vacation accrual
- Retiree Health Care Trust Fund

Overview of Bargaining Process

Who

- Union and management each have bargaining team
- Each side gets to decide who participates
 - Union team unit members and Union employees
 - Management team management and confidential employees
- Unit members get release time
- Each side should have a Chief Negotiator
- Each side should have official note-taker
- Other roles: Legal counsel, finance, operations, HR.

Chief Negotiator

- Speaks for their side
- Takes direction from team members
- Is the only one who can make proposals and counterproposals
- Enforces table discipline who talks when
- Reviews bargaining notes and trackers
- Sets overall strategy in consultation with stakeholders
- Signs TAs and final agreement

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Note-Taker

- Critical role
- Creates official bargaining history
 - Potential long-term impact
 - As well as short-term organizational tool
- Maintains proposal tracker
- Keeper of all papers
- May also be point person for RFI responses

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Legal Counsel

- Issue spotting
 - Scope of bargaining
 - Potential ULPs
 - Conflicts with laws or internal rules
- Provides advice to Chief and team
- Reviews proposals, counters, TAs, and final agreement
- Represents employer in impasse resolution

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Finance

- Presents initial overview of agency's financial situation
- Calculates costs of proposals and counters
- Advises on economic proposals
- Provides information in response to RFIs as needed

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Operations

- "End users" of agreement
- On-the-ground perspective
- Proposal development
- SMEs
- Reality testing

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HR

- Collects comparison information
- Ensures consistency across contracts and with applicable internal rules
- Advises on overall strategy
- Directs RFI collection and response

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Senior Management Team

- Sets overall objectives
- Carries out policies and priorities of the Board
- Gives authority to bargaining team
- Makes the big decisions
- Provides guidance & support

SFMTA Board of Directors

- Sets policy
- Gives direction
- Must approve final agreement

Where

- Mutually agreeable location
- Can be in-person, remote, or hybrid

When

- Late April/early May mediation/arbitration dates
- June 15 deadline for MOUs to be filed with the Board
- June 30 deadline for Board to adopt agreements

What

- 1. Official opening of negotiations
- 2. Initial meeting/discussion of ground rules
- 3. RFIs & responses
- 4. Initial proposals
- Questions & clarification
- 6. Responses & counter-proposals
- 7. Tentative agreements
- 8. Packaging where appropriate
- 9. Impasse resolution if needed
- 10. Final TA or arbitration award
- 11. Ratification by members/Adoption by Board
- 12. Implementation

Impasse Resolution

- Parties unable to reach agreement after good faith bargaining
- Mediation/arbitration process
- Three-member panel
- Must choose between each side's LBFO on each issue – "issue-by-issue baseball arbitration"
- Must consider delineated factors
- Final and binding

City-Wide Charter Factors

- Change in CPI
- Wages/benefits of employees performing similar services
- Wages/benefits of other City employees
- Health and safety of employees
- Financial resources of City
- Other demands and limits on City resources
- Revenue projections and budgetary reserves
- Ability of the City to raise revenues
- Ability of the City to meet the costs of the decision

Additional SFMTA Factors for Arbitration

- "Interests and welfare of transit riders, residents, and other members of the public";
- SFMTA's ability to meet costs without "materially reducing service" or raising fares
- Need to tailor schedules to public demand for transit service

Q & A