

Bikeshare - Pricing Who? How? Why?

Administration, Operations, & Customer Service Committee Adrian Leung, Bikeshare Program Manager 5.19.22

Current System

- ~270 Stations
- Regular pedal bikes
- Dock/docklesseBikes
- Citywide service









Service Flux





So far...

Triumphs

- Citywide ~5 min walk from bikeshare
- 7 million SF Trips
- Same low-priced membership
- No cost to taxpayers

Challenges

- SLOW WORK ZONE AHEAD
- Slow expansion
- Shared decision-making
- Theft and vandalism



How much is it... (reg ped)

Membership





\$

Riding with Bay Wheels

| Membership Type | Annual or Monthly | Single Trip | Annual (income restrictions apply) |
|--|--------------------------|-------------|--|
| Included ride time (per trip) | 45 minutes | 30 minutes | 60 minutes |
| Membership price | \$169/year or \$29/month | N/A | \$5/year first year (\$5/month after) |
| Unlock fee | \$0 | \$3.49 | \$0 |
| Cost per minute after included ride time | 20¢ | 30¢ | 13¢ |



How much is it...(ebikes)

Additional ebike fees

| Cost per minute during the included ride time | 20¢** | 30¢ | 5¢ (capped at \$1) |
|--|-------|------|--------------------|
| Parking outside of a Bay Wheels station | \$2 | \$2 | \$2 |
| Parking violations — Locking an ebike to itself, private property, trees, or any other structures. Leaving an ebike blocking pathways, sidewalks, or ramps. <u>Learn more</u> . | \$25 | \$25 | \$25 |



Special Zones





Thank you!



Questions

