

Citizens' Advisory Council Michael Chen, Chair

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August 5, 2022

SFMTA Board of Directors San Francisco Municipal Transportation Agency One South Van Ness Avenue, Seventh Floor San Francisco, California 94103-5417

Re: SFMTA CAC Recommendation

Dear Directors:

In our Citizens' Advisory Council meeting on August 4, 2022, the Council considered the following recommendations:

CAC MOTION 220804.02

The SFMTA CAC makes the following recommendations regarding outreach:

- 1) That 311 and non-online feedback channels are more publicized to riders on bus advertising and at bus stops.
- 2) That temporary relocation of bus stops during construction are better publicized and that construction contracts improve processes to encourage contractor compliance.
- 3) That the SFMTA focus on hiring for public outreach (as well as with other areas).
- 4) That SFMTA lobby the city Department of Human Resources to provide certifications in more languages than Cantonese and Spanish.

CAC MOTION 220804.03

The SFMTA CAC supports the Bayshore Boulevard Quick Build Project, and recommends Option 2 for Section 2, between Oakdale to Jerrold. The CAC supports efforts to reduce cyclist & pedestrian injuries and fatalities on this section of the city's High Injury Network. The CAC regrets that gaps in the protected bike lanes were deemed

necessary because of the road design and encourages the agency to be more aggressive in the future about implementing Vision Zero by removing all gaps in cyclist protection and increasing the frequency of bollards so that cars cannot pass through them.

CAC MOTION 220804.04

The SFMTA CAC re-affirms the MTA Board's August 3, 2021 vote to make Lake Street, Golden Gate Avenue, Sanchez Street, and Shotwell Street into long-term Slow Streets that provide safe corridors for the movement of people walking and biking and discourage private automobile through traffic. The SFMTA CAC also supports Page Street as a long-term Slow Street.

It is the opinion of the SFMTA Citizens' Advisory Council that the proposed recommendations would be of significant benefit to the citizenry of San Francisco and the San Francisco Municipal Transportation Agency.

Sincerely,

KAR Son

For Michael Chen, Chair SFMTA Citizens' Advisory Council

cc: SFMTA Citizens' Advisory Council