



SAN FRANCISCO
MUNICIPAL TRANSPORTATION AGENCY
CITIZENS' ADVISORY COUNCIL

OPERATIONS AND CUSTOMER SERVICE COMMITTEE

NOTICE OF MEETING AND CALENDAR

Tuesday, June 11, 2013
1 South Van Ness Avenue, 6th Floor
Candlestick Conference Room, #6053

REGULAR MEETING
3:00 P.M.

COMMITTEE MEMBERS
Joan Downey, Chairman
Mark Ballew
Daniel Murphy

COUNCIL LIAISON
Roberta Boomer

COUNCIL SECRETARY
Yvette Torres





ORDER OF BUSINESS

1. Call to Order 3:00
2. Roll Call 3:01
3. Announcement of prohibition of sound producing devices during the meeting. 3:02
4. Approval of Minutes: 3:03
 - September 11, 2012
 - November 13, 2012
 - February 12, 2013
 - March 12, 2013
5. Report of the Chairman (For discussion only) 3:10
6. Public Comment 3:15

Members of the public may address the Operations and Customer Service Committee on matters that are within the OCSC's jurisdiction and are not on today's calendar.

REGULAR CALENDAR

7. Presentation, discussion and possible action regarding large event planning with other transit agencies. (Lea Militello, Director and Camron Samii, Enforcement Manager, Security, Investigations & Enforcement, Sustainable Streets) 3:20
8. Presentation, discussion and possible action regarding cell phone thefts on Muni. (Lea Militello, Director and Camron Samii, Enforcement Manager, Security, Investigations & Enforcement, Sustainable Streets) 3:50
9. Presentation, discussion and possible action regarding alleviating crowding around school departure times. (Susana Beaumont-Lopez, Transit Planner, Operations Planning & Schedules, Transit Division) 4:10
10. Committee Members' requests for information. (For discussion only) 4:40
11. Schedule upcoming calendar items. (For discussion only) 4:50
Next regular meeting: Tuesday, July 9, 2013, at 3 p.m.




1 South Van Ness Avenue, 6th Floor, Conference Room #6053


5:00

ADJOURN

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